

CENTREX SERVICE

A. GENERAL

Centrex I* and Centrex II* Services include the facilities necessary for intercommunication between Centrex lines within a customer's system, in and out exchange lines, direct-in-dialing to Centrex lines, attendant transfer of incoming calls from one Centrex line to another, identification and billing of outgoing long distance messages by Centrex line number only where such billing is performed by the Company, night connection arrangements, series completion line hunting, multiline hunting, interception of calls to unassigned numbers, and attendant positions for assistance requirements. Centrex II Service also includes the facilities necessary for trunk answer from any station and on calls incoming from the exchange, call transfer-individual consultation hold and add on.

B. TERMS AND CONDITIONS

1. Explanation of Terms

Centrex Intercommunicating Line

A Centrex intercommunicating line is a line connecting stations to Centrex Service switching equipment normally located in a Company central office which provides Local Exchange Service. It includes all facilities necessary for intercommunication with other Centrex lines up to and including the network interface.

Centrex Subsidiary System Arrangement

A Centrex subsidiary system arrangement is a private branch exchange (PBX) or customer-provided system which is furnished Local Exchange Service PBX trunks from the central office serving the customer's Centrex system and which is connected by tie trunks to that Centrex system.

Centrex System

Centrex lines with the same primary Directory Listing constitute a Centrex system.

Extended System Location

An extended system location is a building on the premises of the customer designated by the Company as the principle service point in a wire center area when a Centrex system is extended outside the serving wire center area of the primary location by means of Centrex dial switching equipment located on Company premises and is connected to the primary location by tie trunks.

- * Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

1. Explanation of Terms

Primary Location

A primary location is the premises designated by the Company as the primary location.

Secondary Location

A secondary location is a premises of the customer other than that of the primary location where Centrex lines are served by the same Centrex system.

2. Centrex Service is classified as business service and is furnished subject to the availability of facilities.

Centrex Service furnished by central office dial switching equipment is offered to new customers only from the Company's electronic switching system central offices subject to the availability of facilities and where, in the judgment of the Company, service may be provided by the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company. Centrex Service may also be provided to new customers from previously equipped Company number 5 type crossbar central offices provided there is sufficient spare capacity. Whenever, in the judgment of the Company, it is impracticable to provide Centrex Service, the offerings of Direct Inward Dialing (DID) Service and Identified Outward Dialing (IOD) Service associated with dial switching equipment located on the customer's premises may be provided as specified in this product guide as a substitute to meet the customer's requirements for service.

When a customer requests a new Centrex system or a new location group within an existing Centrex system that requires the installation of additional outside plant or central office facilities and where, in the judgment of the Company, it is practicable to provide such facilities, the customer will be charged the cost of providing the necessary additional facilities, in addition to all other rates and charges applicable to the Centrex system or location group being installed. The costs for any additional facilities required will be computed on the incremental difference between the costs of new facilities and the costs of existing facilities.

Centrex is offered only as a complete service. The exchange access and intercommunication with Centrex line portions of the service are not offered separately.

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B. TERMS AND CONDITIONS (Cont'd)

2. Centrex Service is classified as business service and is furnished subject to the availability of facilities. (Cont'd)

Centrex Service is offered on a message rate basis, or on a measured rate basis where available.

Rates for Centrex Exchange Access are based on an amount equal to the monthly rate specified for a Business Dial Tone Line, Message or Measured Rate PBX Trunk, divided by 6.5.

The features Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding Don't Answer and Call Forwarding Variable may generate local, intraLATA toll or long distance usage charges. If generated, these charges are the responsibility of the customer.

3. Centrex II Service* will only be provided where all Centrex lines of the customer's Centrex system are so equipped.
4. One operator's regular telephone and one position dial will be furnished where required without additional charge for each console or switchboard position. One operator's chair will be furnished without charge in connection with each position of switchboard when, because of the height of the keyshelf, a standard height chair will not meet normal requirements.
5. Where quantities of switching equipment or central office lines in excess of those considered adequate by the Company are requested by the customer, such additional facilities will be furnished at rates and charges based on costs.
6. Minimum Revenue Guarantees
 - a. Minimum revenue guarantees apply only to Centrex lines and attendant positions excluding type 50B customer premises system attendant console positions.
 - b. Centrex Lines
 - (1) Centrex lines are subject to a continuing minimum monthly charge which shall be the charge for 100 main Centrex lines (Exchange Access and Intercommunication with Centrex Line) of the customer's Centrex system at the appropriate Centrex I Service primary location schedule.
 - (2) All Centrex lines of a Centrex system shall be subject to a basic minimum revenue guarantee for a period of three years.
 - (3) When service is initially established, the basic minimum revenue guarantee is determined by applying the Centrex I Service primary location schedule to 90 percent of the immediately lower hundreds level below the number of Centrex lines initially connected. The guarantee so determined shall not be less than the continuing minimum monthly charge.

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B. TERMS AND CONDITIONS (Cont'd)

6. Minimum Revenue Guarantees (Cont'd)

b. Centrex Lines (Cont'd)

(4) When subsequent growth occurs, an additional minimum revenue guarantee will be established when the cumulative growth exceeds 20 Centrex lines beyond the next higher hundreds level above that previously established. The additional minimum revenue guarantee will apply for a period of three years and will be based on 90 percent of the additional hundreds level(s) above that previously established.

(5) Centrex II Service* rates will apply to all Centrex lines for a minimum of one year following to establishment of such service.

c. The minimum revenue guarantee for each attendant position, excluding type 50B customer premises system attendant console positions, shall be equal to the monthly charges for three years at the same location beginning with the date of connection.

7. Termination of Service

a. When a Centrex system is disconnected in its entirety prior to the expiration of the minimum revenue guarantee periods for any or all parts of such system, a termination charge equal to one-half the charges applicable to the remainder of such periods shall apply; or the customer will be given the option of paying termination charges based on such proportion of the sum of the cost of installing and removing service plus the cost of nonsalvable materials the unexpired portion of the minimum revenue guarantee period bears to the full period, except that such option will not be applicable to attendant position disconnections. When a Centrex II system is disconnected in its entirety prior to the end of the first year following the establishment of such service, an additional termination charge applies, which is equal to the differential between the centrex line rates on Centrex I Service and Centrex II Service schedules times the number of Centrex II Service Centrex lines initially established, for the balance of such period.

b. When a portion of the Centrex lines is disconnected prior to the expiration of the minimum revenue guarantee periods and such disconnection reduces the number of such Centrex lines below those contracted for by the customer, the customer will continue to be charged for the number of such Centrex lines under contract for the duration of the minimum revenue guarantee periods. The last Centrex lines connected will be considered the first disconnected.

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B. TERMS AND CONDITIONS (Cont'd)

7. Termination of Service (Cont'd)

- c. Termination charges are not applicable to attendant positions installed with the establishment of Centrex Service which are disconnected within 120 days.

When a Centrex Service attendant position which has been in service more than 120 days, or which was installed subsequent to the initial establishment of Centrex Service, is disconnected prior to the expiration of its minimum revenue guarantee period, and the Centrex system is not disconnected in its entirety, a termination charge equal to the full charge for the unexpired portion of the contract period shall apply to the disconnected position.

8. Changing of Equipment

a. Attendant Positions

- (1) When a change is made from another type of attendant position to a type 50B customer premises system attendant console, all outstanding termination charge obligations applicable to the attendant position disconnected and the Service Establishment Charge for the type 50B customer premises system attendant console specified in C. following shall apply. In addition, if a change is made from one type 50B customer premises system attendant console to another type 50B customer premises system attendant console the Equipment Addition Charge specified in C. following for the attendant console and associated equipment installed, shall apply.
- (2) When a customer elects to change the location of an attendant position to a different building or a different premises, charges as specified for Special Equipment and Service Arrangements in Part A of this Product Guide shall apply except that the charge shall not exceed a sum equivalent to the total charges applicable for the termination of such service and subsequent reconnection of service.

b. Switching Equipment Located on Company Premises

When the customer elects to change the location of all primary location Centrex lines associated with Centrex Service dial switching equipment located on the Company's premises, the Centrex system shall be considered to be disconnected in its entirety and termination charges as set forth in 8.a. preceding shall apply except where, at the option of the Company and subject to the availability of facilities, the customer's Centrex system will continue to be served by the same Centrex Service dial switching equipment.

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B. TERMS AND CONDITIONS (Cont'd)

8. Changing of Equipment (Cont'd)

- c. Service at the new location, if termination charge treatment is applied, will be treated as a new connection requiring new minimum revenue guarantee periods.
- d. The customer will be given the option of paying all costs of a move on the same premises in lieu of paying the termination charges specified in b. preceding. When the customer pays such cost of moving, minimum revenue guarantee periods will not be affected.
- e. Centrex Service Changed to Centrex-50 Service, Centrex-99 Service or Centrex Business Pak
 - (1) When the customer elects to change from Centrex Service to Centrex-50 Service, Centrex-99 Service or Centrex Business Pak no termination charge shall apply to Centrex lines provided that, at the option of the Company and subject to the availability of facilities, the customer's new system will be served by the same dial switching equipment.
 - (2) Where Centrex Service is changed to Centrex-50 Service, Centrex-99 Service or Centrex Business Pak and no termination charge is applied to Centrex lines as specified in (1) preceding, the new system will be treated as a new connection except that no Service Charges shall apply to existing Centrex lines provided such Centrex lines are not moved or changed or the premises wiring at the stations are not changed.

9. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment

a. Automatic Route Selection - Basic

- (1) Automatic route selection accepts a seven- or ten- digit telecommunications network call attempt through a Centrex Service access code, automatically scans the call attempt and selects a first-choice completion route via Foreign Exchange Service lines, Wide Area Telephone Service (WATS) lines, Common Control Switching Arrangement (CCSA) off-network access lines, tie trunks for basic senderized operation, Other Common Carrier access lines compatible with automatic route selection which can accommodate senderized operation and uniform numbering consistent with the telecommunications network and/or long distance message service by use of a Local Exchange Service access line. Sequential completion attempts will be made over alternate routes up to the capacity of the serving dial switching equipment.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

a. Automatic Route Selection - Basic (Cont'd)

- (2) Automatic route selection is offered only where serving compatible electronic type switching equipment is arranged to furnish this feature.
- (3) Preferred routes and alternate routes within patterns will be specified by the customer.
- (4) The number of patterns required by a customer is determined by the type of variety of access lines to which such customer subscribes.
- (5) Patterns without final routes to long distance message service may be offered only if a customer subscribes to a sufficient number of access lines which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others or to prevent others from making or receiving calls over their telephone service.
- (6) Where a customer has a requirement to use a single route requiring multiple translations, i.e., a three-digit translation (number plan area code only) and a six-digit translation (number plan area code and central office codes) the route must be arranged in separate route selection patterns with separate access codes, subject to the appropriate rates and charges in C. following. Where central office translation is required for more than one number plan area appearing in the same route selection pattern, rates and charges as specified in C. following for route selection by number plan area code and central office codes shall apply for each number plan area translated.
- (7) A group of patterns may have either long distance message service or overflow tone as a final route. A combination of both within the same pattern group, i.e., a group of patterns accessed by one code, is not permitted. Dial "9" may be used as an access code only if the patterns accessed have long distance message service as a final route.
- (8) Where long distance message restricted Centrex lines have access to automatic route selection patterns with final route to long distance message service, rates and charges as specified for patterns with overflow to tone apply in lieu of the rates and charges specified for final route to long distance message service.
- (9) System Activity Charges apply as specified in C. following, and are in addition to all other applicable Service Charges specified in this Product Guide.

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B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

b. Attendant Camp-on and Indication of Camp-on

- (1) Attendant camp-on and indication of camp-on allows a Centrex attendant position console attendant to camp on a busy Centrex line when attempting to extend an incoming telecommunications network, CCSA or tie trunk call to that Centrex line and provides for the called busy Centrex line to receive an alert tone each time the attendant attempts to complete the call.
- (2) Attendant camp-on and indication of camp-on cannot be activated by the attendant if the called Centrex line is in a dialing, outpulsing, ringing or disconnecting mode.
- (3) If the called Centrex line is already camped-on, or connected to another attendant in the same customer group, camp-on cannot be activated.
- (4) If the called Centrex line is equipped for call waiting, that feature takes precedence over camp-on. Consequently, the attendant cannot regenerate the alert tone.
- (5) If the called Centrex line is part of a multiline hunting group or series completion group and all lines in the group are busy, the camp-on function will be applied to the last Centrex line or terminal hunted.

c. Attendant Control of Facilities

Attendant control of facilities allows a console attendant to selectively deny or allow Centrex lines dial access to tie trunks for basic senderized operation, WATS, Foreign Exchange Service or CCSA access lines. The feature may be arranged, at the option of the customer, to control access to a single access line or tie trunk, a single group of the same type access lines or tie trunks, or multiple groups of different types of access lines and tie trunks.

d. Code Call - Code Call Answer

- (1) Code call - code call answer allows a console attendant or a Centrex line user including a Centrex line user calling over a tie trunk, to page a called party via a coded system. The called party can, from any unrestricted Centrex line, dial a predetermined code and be connected to the calling party.

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B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

d. Code Call - Code Call Answer (Cont'd)

- (2) The audible or visual signaling apparatus used for paging must be provided by the customer and be located on such customer's premises.

e. Station Message Detail Recording*

- (1) Station message detail recording is an arrangement which provides a record by Centrex line number, of originating calls routing over selected facility groups which include dial type tie trunks, Foreign Exchange Service lines, WATS lines, CCSA access lines, Enhanced Private Switched Communications Service lines, Other Common Carrier access lines and long distance message service lines. The station message detail includes the calling line number, called number, date, time of day, duration of call and type of facility used. Station message detail recording will not be provided on CCSA and Enhanced Private Switched Communications Service access lines in the same Centrex system.
- (2) Station message detail recording also provides a record of incoming calls routed over selected facility groups which are attendant controlled and extended by the attendant to Centrex Service station line numbers. These facility groups include tie trunks, Foreign Exchange Service Lines and WATS Toll Free Service Lines, provided the WATS Toll Free Service facility groups and the associated Centrex system are served by the same electronic switching equipment. The message detail includes the listed directory number of the associated Centrex system as the calling number, the called number, date, time of day and duration of call. Station message detail recording on incoming calls extended by the Centrex Service attendant will be furnished only in conjunction with customer dialed account recording.
- (3) Station message detail recording is offered only where facilities permit.
- (4) The customer may designate the group or groups of facilities on which station message detail is to be provided and such detail will be provided on all facilities within each group selected.
- (5) The data provided by the station message detail recording is not the same as that provided on the monthly Company rendered bill and comparisons will not be accepted as the sole basis for the resolution of billing discrepancies.

* Effective August 1, 2003, the existing Station Message Detail Recording will no longer be available to new customers.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

e. Station Message Detail Recording (Cont'd)*

(6) Message detail will be provided by electronic format.

(7) Where tie trunk or foreign exchange facilities are involved, all call attempts originated over such facilities, whether completed or not, will appear in the message detail.

f. (Reserve for Future Use)

g. Uniform Call Distribution

(1) Uniform call distribution is a hunting arrangement, available on Centrex lines, which provides even distribution of incoming telecommunication network and intercommunicating calls to the group of lines designated as the uniform call distribution hunting group.

(2) Centrex lines and Centrex intercommunicating lines are not provided in the same uniform call distribution hunting group.

(3) Queuing is an optional feature that may be added to a uniform call distribution arrangement, to permit incoming calls, in excess of lines in a uniform call distribution hunting group, to be held in the electronic switching equipment and distributed in their order of arrival to lines in the uniform call distribution hunting group, as the lines become available.

(4) When the optional feature of queuing is added to a uniform call distribution arrangement, all lines in the associated uniform call distribution hunting group must be arranged for queuing.

h. Attendant Busy Verification of Tie Trunks and Call Through Test on Tie Trunks

(1) The attendant busy verification feature allows the Centrex attendant to call a particular tie trunk. If the tie trunk is busy the existing call will be given a busy verification tone then bridged to the attendant. The attendant can then observe the call and be heard by both parties on the original connection. The busy verification tone is repeated every six seconds up to a maximum of 30 seconds, at which time the attendant connection is dropped.

* Effective August 1, 2003, the existing Station Message Detail Recording will no longer be available to new customers.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

h. (Cont'd)

- (2) The attendant call through test feature allows the Centrex attendant to verify the operation of any tie trunk equipped with this feature by selecting the trunk and making a test call on it.
- (3) The attendant busy verification and call through test features can only be operated from a console attendant position equipped for data link operation.

i. Tie Trunk Terminal for Advanced Tie Trunk

A Tie Trunk Terminal for Advanced Tie Trunk is provided in association with the Centrex system electronic tandem switching features of automatic route selection - deluxe and/or uniform numbering/automatic alternate routing.

j. Selected Customer Control of Facilities

- (1) Selected customer control of facilities is an arrangement which permits the customer to restrict all access to specific facility groups connecting in the customer's Centrex system.
- (2) When the selected customer control of facilities arrangement is activated for a facility group which is a part of an automatic route selection - basic or automatic route selection - deluxe routing pattern, call attempts will automatically be routed to the next facility group in the routing pattern.

k. Centralized Attendant Service

- (1) Centralized attendant service allows a customer with a number of locations that are served by either a technically compatible dial switching equipment on the customer's premises or a Centrex system, to concentrate all attendants at a single centralized main location. Incoming calls from the telecommunications network to an unattended branch location are routed to the main location, via a release link trunk, where a centralized attendant service attendant completes the call by dialing the called party's extension number over the same release link trunk.
- (2) The main location system must be a Centrex system served by compatible electronic type switching equipment equipped with data link console attendant positions.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

k. Centralized Attendant Service (Cont'd)

(3) The branch locations may consist of one or more of the following:

- (a) A Centrex system served by compatible electronic type switching system or compatible crossbar type dial switching equipment that is arranged for switched loop operation and Touch-Tone Calling Service.
- (b) Technically compatible dial switching equipment located on the customer's premises.

(4) Centralized Attendant Service Features

(a) Standard Features

- I. Incoming Call Identification Lamps
- II. Remote Hold
- III. Customer Testing of Release Link Trunks
- IV. Attendant Call Distribution
- V. Attendant Recall on Station Don't - Answer

(b) Optional Feature

Uniform Numbering

1. Outgoing Trunk Queuing - WATS

This feature permits outgoing WATS call attempts from Centrex lines or compatible tie trunks to be placed in queue for a predetermined amount of time until a WATS facility becomes available or the call is advanced to the telecommunications network or to an overflow tone.

m. Station Dial Code Screening

This feature permits designated Centrex lines to be used for the origination of calls to specified telecommunications network lines in distant number plan areas and central office codes and restricts these lines from originating calls to other unspecified telecommunications network lines. Three-digit or six-digit screening is provided. This feature is not available on International Direct Distance Dialed calls.

- (1) Arrangement I permits Centrex line originated calls to be completed to telephone numbers with selected central office codes in the home number plan area or other number plan areas using the telecommunications network.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

m. Station Dial Code Screening (Cont'd)

- (2) Arrangement II permits Centrex line originated calls to be completed via CCSA Access Lines, Enhanced Private Switched Communications Service Lines, or other common carrier access lines arranged for uniform numbering and senderized operation to tele-communications network lines in specified number plan areas and central office codes.
- (3) A Centrex line or group of Centrex lines can be associated with either arrangement I, arrangement II or both.
- (4) Station calling arrangement restrictions are not assured. This feature is intended to limit Centrex line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- (5) Except where all lines have the same arrangement, each line or group of lines requires an additional customer group subject to rates and charges specified in C. following.
- (6) Centrex lines are assigned to a specific code screening arrangement by Centrex line number. Removal of the code screening arrangement from a Centrex line number or changing the Centrex line number from one code screening arrangement to a different code screening, requires a line number rearrangement as specified in C. following.

n. Abbreviated Dialing

Abbreviated dialing permits a Centrex line to call another Centrex line or other selected lines within the Centrex system by dialing a one- or two-digit code.

o. Controlled Line Status

Controlled line status permits the customer to change the calling arrangement of selected Centrex lines as follows.

- (1) Outgoing call restriction provides for originated calls, other than for intercommunication, to be routed to a tone.
- (2) Incoming call restriction provides for incoming calls, from outside the Centrex system, direct dialed to selected Centrex lines, to be routed to the attendant or to an announcement.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

o. Controlled Line Status (Cont'd)

(3) Station-to-station call restriction provides for all intercom calls dialed to selected Centrex lines, other than attendant calls to be routed to an announcement.

(4) Total restriction provides for all calls dialed to or dialed from selected Centrex lines to be routed to the attendant, to a recorded announcement, or will receive a tone.

p. Electronic Message Registration Service

This feature permits the automatic counting, storage and display of a stored message unit count for local message units generated by outgoing calls from Centrex lines so arranged.

q. Flexible Incoming Call Restriction

This feature permits the routing of incoming calls to preselected Centrex lines to either the Centrex attendant, to a recorded announcement, or to a Centrex line through the activation of a control key.

r. Station DID Restriction

This feature permits selected Centrex lines to be restricted from receiving DID calls from the telecommunications network and routes such calls to the Centrex attendant.

s. Station Number Correlation

This feature permits Centrex line numbers to correspond to room numbers or other customer numbering plans. If less than four digits, a prefix is used for the line number.

t. Attendant Camp-on Options

This feature permit a choice of silence, recorded announcement, or customer-provided music source to the calling party on waiting camp-on calls.

u. Customer Traffic Record Feature

(1) The Customer Traffic Record Feature provides for the collection of traffic data which is associated with the Centrex Service customer's attendant positions, private facility groups, simulated facility groups, queues and other miscellaneous counts in compatible electronic type switching system equipped central

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

u. Customer Traffic Record Feature (Cont'd)

(1) (Cont'd)

offices. This information is transmitted to the customer's premises over a dedicated channel where it may be printed on compatible customer-provided terminal equipment.

(2) Explanation of Terms

Automatic Circuit Assurance

Automatic circuit assurance is an optional feature of the Customer Traffic Record Feature. Automatic circuit assurance provides an informational report called Non-usage Trunk Scan and Locked-up Trunk Scan on private facilities, except WATS Outward Service, WATS Toll Free Service those provided through simulated facilities, which have not been found to be traffic busy during the preceding two hours and those found continuously busy for the preceding two hours. When requested, this report is transmitted to the customer's premises every two hours at 15 minutes after the hour. The report printing can be stopped or started at the customer's discretion, by means of a control key, and the appropriate control channel as specified in Part D of this Product Guide.

Line of Traffic Measurement

A line of traffic measurement information is a preprogrammed configuration of informational characters in the format agreed upon between the customer and the Company.

- (3) Within the limitations of the Customer Traffic Record Feature offering, the customer may specify the time interval and format of the Customer Traffic Record Feature informational reports. The time interval schedule includes both the days of the week and the hours during the day when the informational report printout is to occur. The printouts may occur only on the hour, quarter-hour or half-hour with a minimum report interval of one-half hour.

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B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

v. Centrex System Control

- (1) The Centrex System Control (CSC) feature permits a Centrex Service customer to prepare and implement selected line and feature activations/deactivations, changes, displays and verifications. A customer-provided terminal and printer, located on the customer's premises, must be used to access the CSC feature on a dial-up basis.
- (2) The CSC feature provides customized, preformatted user masks (screens) associated with each line/feature change or verification function under control of the customer.
 - (a) The customer's Centrex system must be served from a Company central office which is compatible with the CSC feature.
 - (b) The Company will exclude from the CSC feature Centrex lines with certain hardware and software configurations. The excluded lines include, but are not limited to, the following:
 - Lines in multiline hunt groups
 - Lines on the attendant position
 - Lines associated with Centrex Dormitory Service
 - Ground-start lines
 - Lines associated with Make-busy Arrangements and Break
 - Rotary Hunt Arrangements
 - Lines associated with Night Service
 - (c) Customer-specific User Identification Number(s) (ID) will be assigned to the customer for access to the CSC feature. Customer-requested user ID changes can be made on a charged for basis.
 - (d) The CSC data base is a time share system which provides for all customers sharing the available access time.
- (3) The customers will have the option of choosing one of four different payment plans. These options are as follows:
 - (a) Payment Plan 1 consists of a Service Establishment Charge plus a per-line monthly rate.
 - (b) Payment Plan 2 consists of a 3-year termination liability plus a per-line monthly rate.

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B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

v. Centrex System Control (Cont'd)

(3) (Cont'd)

(c) Payment Plan 3 consists of a 5-year termination liability plus a per-line monthly rate.

(d) Payment Plan 4 consists of a Service Establishment Charge, a per-line installation charge and a per-line monthly rate.

(4) The system activity charges specified for Centrex System Control apply to each appropriate activity regardless of which payment plan the customer subscribes to.

w. Message Link Feature

(1) The Message Link Feature is an arrangement which enables customer- provided voice store and forward, and message desk systems to automatically interact and connect with Centrex Service via a data link.

(2) Within the Centrex Service system, the Message Link Feature is identified as special multiline hunting group(s) with a dedicated data link(s). Multiline hunting groups may share a data link. The data link connects in a customer-provided modem at the customer's premises. This modem must conform to the Electrical Industries Association standard RS232C interface requirements, operate in a half or full duplex, asynchronous mode, and use even parity error detection and standard ASCII code.

(3) When a Centrex Service system is equipped for the Message Link Feature and a call is placed to a Centrex line equipped with Call Forwarding - Don't Answer, Call Forwarding - Busy Line, and/or Call Forwarding - Variable and is subsequently transferred to a customer-provided message system or a call is directly placed to a customer-provided message system, the data link simultaneously transmits the following information.

The called number,
The type of Call Forwarding or a direct call indication,
The calling number, if within the Centrex system, and
The customer-provided message system and message desk terminal numbers.

(4) The Message Link Feature provides a message waiting indicator which can be activated by the customer-provided message system.

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B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

w. Message Link Feature (Cont'd)

- (5) The customer has the responsibility for advising the Company of the quantity of Centrex lines in the multiline hunting group(s) based on anticipated traffic and call-handling capabilities of the customer-provided message system. The customer must contract for an adequate number of multiline hunting group lines and related customer-provided premises equipment to permit the use of service without injurious effect on Local Exchange Service.
- (6) All Centrex lines to be equipped with the Message Link Feature must be equipped with Centrex Call Forwarding - Busy Line, Call Forwarding - Don't Answer and/or the Call Forwarding - Variable feature.
- (7) The Message Link Feature requires at least one Series 3000, type 3002, Channel for each data link to the customer-provided modem from the Company's central office. The number of Series 3000 Channels required is dependent upon the customer's configuration.
- (8) Premier Messaging Services Interface (PMSI) is available to customers at rates and terms and conditions as specified in Section 6 of this Part C of this Product Guide.

x. Automatic Route Selection - Deluxe

- (1) Automatic route selection - deluxe accepts only a ten-digit telecommunications network call attempt after a Centrex Service automatic route selection - deluxe facilities code is dialed, automatically scans the digits and selects the first choice completing route when available, or subsequent route if the first choice route is not available. Routes may include foreign exchange trunk facilities, WATS access line facilities, Local Exchange Service access line facilities to the long distance telecommunications network and CCSA access lines or other facility arrangements where compatible.

The final completion route may be to the long distance telecommunications network or, at the option of the customer, the call attempt is routed to overflow tone if a facilities restriction level is insufficient to complete the call. The automatic route selection - deluxe feature provides all number translation and supervision necessary to route the call, and a more expensive route tone is supplied, at the option of the customer, as a function of the route selected for a particular call.

- (2) Time-of-day Routing

Time-of-day routing is an automatic route selection - deluxe option which permits preprogrammed selection of up to three sets of alternate routing pattern groups for off-network calls on a

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

x. Automatic Route Selection - Deluxe (Cont'd)

(2) Time-of-day Routing (Cont'd)

time-of-day and day-of-week basis. Manual override of time-of-day routing is available with the facility administration and control feature.

- (3) Automatic route selection - deluxe is furnished only in association with facility restriction levels.
- (4) Preferred and alternate routes in automatic route selection - deluxe routing patterns will be specified by the customer.
- (5) A maximum of three automatic route selection - deluxe pattern groups with a maximum of 64 patterns in each pattern group will be provided. The three pattern groups referred to will consist of one primary and two additional pattern groups for time-of-day routing.
- (6) A maximum of ten routes are provided in a routing pattern.
- (7) Each WATS band is treated as a separate route.
- (8) A maximum of 64 number plan areas, including the home number plan area, may be designated by the customer for routing of calls by number plan area and central office codes.
- (9) The time-of-day routing feature permits up to 16 programmed changes in pattern groups per week. When additional automatic route selection - deluxe patterns are required due to time-of-day changes, rates and charges as specified in C. following apply to each additional pattern.
- (10) The Centrex Service optional feature of Long Distance Message Restriction Service does not function on calls routed via automatic route selection - deluxe.
- (11) Where offered, the customer has the option of choosing one of three different payment plans. These options are as follows.
 - (a) Payment Plan 1 consists of a Service Establishment Charge, an Installation Charge and a monthly rate.
 - (b) Payment Plan 2 and Payment Plan 3 each consist of an Installation Charge, a monthly rate and an extended termination liability.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

y. Facilities Restriction Level

- (1) A facilities restriction level is required in connection with automatic route selection - deluxe. Each station line and incoming tie trunk is provided a facilities restriction level to determine both the types of calls and types of facilities within the privileges of the associated user. When the facilities restriction level is transmitted over a tie trunk to a distant PBX or Centrex system equipped with automatic route selection - deluxe like capability, it is identified as a traveling class mark.
- (2) Authorization codes are a facilities restriction level option which provides for a line user to dial a code which overrides the facilities restriction level associated with that line or incoming tie trunk.

The Centrex system requires dialing of the authorization code when the default facilities restriction level, i.e. the facilities restriction level associated with the line or incoming tie trunk, has insufficient privileges to complete the call. The authorization code is also verified and recorded in the station message detail recording to premises record when the station message detail recording to premises feature is provided.

- (3) Facility restriction levels are only furnished in association with automatic route selection - deluxe.
- (4) A maximum of eight facilities restriction levels are available for each Centrex system.
- (5) A maximum of 20,000 authorization codes are available for each Centrex system.
- (6) Authorization codes must consist of a uniform number of digits, with a minimum of three and a maximum of six digits.
- (7) Where offered, the customer has the option of choosing one of three different payment plans. These options are as follows.
 - (a) Payment Plan 1 consists of a Service Establishment Charge, an Installation Charge and a monthly rate.
 - (b) Payment Plan 2 and Payment Plan 3 each consist of an Installation Charge, a monthly rate and an extended termination liability.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

z. Deluxe Queuing

- (1) Deluxe queuing permits a call from a line user to be placed in queue on the first choice route in the automatic route selection - deluxe pattern if all routes allowed by the user's facilities restriction level in that routing pattern are already in use. Two queuing arrangements are available.

- (a) Ring-back Queue

A ring-back queue, in which case the handset of the calling station is placed on the switchhook and the calling line is called back when a facility in the first choice route becomes available.

- (b) Off-hook Queue

An off-hook queue, in which case the calling line remains off-hook and is held in queue until a facility in the first choice route becomes available.

Calls held in queue beyond a predetermined time limit will be removed from the queue and be routed, at the option of the customer, via subsequent route choices or to an overflow tone.

- (2) The text and announcement provided with the recorded announcement option of deluxe queuing will be provided by the Company.
- (3) The music-on-queue option is available only with off-hook queue and the music source must be provided by the customer.
- (4) The customer must specify the length of time a call is held in queue before overflowing to subsequent routes or to overflow tone.
- (5) Off-hook queue must be equipped for either recorded announcement or music-on-queue options.
- (6) Incoming tie trunks can only be arranged for off-hook queue.
- (7) Lines at a Centrex location may have either ring-back queue or off-hook queue. All such lines must be equipped with the same type queuing.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

aa. Station Message Detail Recording to Premises*

- (1) Station message detail recording to premises provides a record of calls located on the customer's premises. Both originating and completion message detail can be recorded.
- (2) Account codes permit a line user to dial a series of digits which will appear in the station message detail recording to premises record for that particular call.

The account codes can be used by the customer for account or project identification. Adding an account code to a call, where arrangements have been made to provide this feature, is at the discretion of the line user. Each customer's account code must contain the same number of digits, not to exceed eight, and must not conflict with on-network code assignments.

- (3) The data provided by station message detail recording to premises is not the same as that provided on the monthly Company rendered bill and comparisons will not be accepted as the sole basis for the resolution of billing discrepancies.
- (4) Station message detail records will be provided on terminal equipment located on the customer's premises at the rates and charges specified in C. following.
- (5) Processing of message detail information by the Company accounting center is not provided with the station message detail recording to premises feature.
- (6) The customer must designate all lines in a compatible electronic type switching system Centrex customer group and/or selected facility groups on which station message detail recording to premises originating and completion records are to be provided.
- (7) Additions and deletions of station message detail recording to premises recording are provided by Company service orders.
- (8) Where station message detail recording to premises is provided, a detailed record maybe made for each completed call. At the option of the customer, arrangements can be made to provide records of calls attempted as well as calls completed. Under certain exceptional conditions, with station message detail recording to premises, calls may be processed without recording the call detail.

* Effective August 1, 2003, the existing Station Message Detail Recording will no longer be available to new customers.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. (Cont'd)

aa. Station Message Detail Recording to Premises (Cont'd)*

- (9) Account codes are available with the initial installation of station message detail recording to premises at no additional charge.
- (10) Where offered, the customer has the option of choosing one of three different payment plans. These options are as follows.
 - (a) Payment Plan 1 consists of a Service Establishment Charge, an Installation Charge and a monthly rate.
 - (b) Payment Plan 2 and Payment Plan 3 each consist of an Installation Charge, a monthly rate and an extended termination liability.

bb. Advanced Dialing Plan

- (1) The advanced dialing plan provides customer access to automatic route selection - deluxe and station message detail recording to premises call routing and call control capabilities with a single-digit access code.
- (2) There are two unique dialing arrangements available, public and private. The public dialing plan may be used by Centrex customers and offers such features as operator assistance, International DDD and three-digit service code capability. Private dialing plans are dedicated to individual Centrex customers. Both public and private dial plan capabilities may be accessed with a predetermined access dial code.
- (3) Any private network access code must be expanded to the equivalent 7- or 10-digit dialing plan.
- (4) Advanced dialing plan capabilities apply only to Centrex line originations, not incoming trunks.
- (5) Facilities restriction levels for public calls are static and cannot use authorization code screening for modification on a per-call basis.
- (6) Touch-Tone Calling Service equipped telephones are required to use the account code capability.

* Effective August 1, 2003, the existing Station Message Detail Recording to Premises will no longer be available to new customers.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)

bb. Advanced Dialing Plan

- (7) The advanced dialing plan is not offered for use with those Centrex Service systems which utilize the assume dial 9 feature for local exchange access.
- (8) The customer has the option of choosing one of three different payment plans. These options are as follows:
 - (a) Payment Plan 1 consists of a Service Establishment Charge, an Installation Charge and a monthly rate.
 - (b) Payment Plan 2 and Payment Plan 3 each consist of an Installation Charge, a monthly rate and an extended termination liability.

cc. RESERVED FOR FUTURE USE

dd. Routing Control

Routing Control directs off-network calls based on the call destination to alternative private or public facilities to provide efficiencies in traffic handling. Up to three alternative routes (Primary Route, Alternate Route and Second Alternate Route) may be specified by the customer. Routing Control is available on outgoing calls only. The traffic routing choices are provided by and the responsibility of the customer.

ee. Time-of-Day Routing

Time-of-Day Routing permits the preprogrammed selection of Primary Route, Alternate Route and Second Alternate Route to vary based on the time-of-day or day-of-week. Time-of-day and day-of-week variances in the Routing Control are provided by and the responsibility of the customer.

ff. Ground Start Provisioned Centrex Service

Ground Start Provisioned Centrex Service is a method of signaling on customer lines in which one side of the two wire line is momentarily grounded to get dialtone.

Centrex Service terminating in a switch or pooled behind a switch will continue to be subject to Centrex Dial Tie Trunk Terminal charges as specified in this Product Guide.

All other applicable terms and conditions for Centrex Service specified in Part A of this Product Guide apply.

The Company assumes no liability for the installation for CPE feature signaling due to the operating and transmission factors for ground start provisioning.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

9. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)

gg. PRI Centrex Intercom Capability

PRI Centrex Intercom Capability provides intercom capability on B Channels of an **IntelliLinQ** PRI Arrangement and other digital Centrex systems within the same subscriber network. This feature provides the capability to communicate, on a private facility basis, as a tie-line, between Centrex systems served from different central offices. When Centrex Intercom connects a Centrex system to customer premises equipment, it may provide private facilities or it may permit the two systems to share local exchange access. Intercom calls between an **IntelliLinQ** PRI Arrangement and a Centrex system do not incur usage charges. Calls to telephone numbers outside of a Centrex system without intercom capability will incur usage charges. If eleven or more channels are purchased on PRI, the package rate for the entire PRI applies.

When the PRI Intercom Capability option is augmented with Centrex features to integrate Centrex service with Voice Over Internet Protocol (VOIP) applications, an additional PRI Intercom - VOIP NRC rate is required as defined in the Rates Section of this Part of this Product Guide. PRIs that only require the Intercom functionality do not require an additional NRC.

The availability of this feature and a number of "B" Channels is dependent on the capability of the serving central office.

10. Additional Customer Group

An additional customer group is a group of facilities requiring an additional memory block in the electronic switching system dial switching equipment and is established by the Company at the request of the customer to provide an additional group of common service features on the same Centrex system.

11. Signaling Arrangements

Signaling arrangements in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations for grandfathered and registered systems are not required for Centrex.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

12. Hospitals

Centrex Service subscribed to by hospitals may be provided for patients use. All charges for the service, including charges for any messages, shall be billed to the hospital which shall be responsible for any prorating and billing of the charges to the patients.

13. Tie Trunk Terminals for Advanced Tie Trunk

- a. Additional charges, based on costs incurred, apply for equipping Centrex Service systems served by compatible crossbar type dial switching equipment for single-digit access to channel network feature.
- b. The tie trunk terminals for Advanced Tie Trunk will only be provided when the customer's unique Centrex Service requirements cannot be provided by any other type of tie trunk terminal.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

14. 50B Customer Premises System Attendant Console

- a. The type 50B attendant console will only be provided with Centrex systems served from the Company's electronic switching system dial switching equipment.
- b. When the type 50B attendant console is provided on a Centrex system, all attendant positions provided on that system must have the same feature capabilities.
- c. System Activity Charges apply as specified in C. following and are in addition to all other applicable charges.
- d. The Centrex line or lines associated with the primary directory listing and connected on a type 50B customer premises system attendant console will be furnished at the rates specified for appropriate Centrex lines.
- e. A Centrex line or lines may be arranged for dial "zero" operation and connected on a type 50B customer premises system attendant console in order to provide lines of a Centrex system direct access to the attendant. The line or lines arranged for dial "zero" operation will be furnished at the rates specified for appropriate Centrex lines.
- f. The Service Establishment Charge is applicable only to the initial installation of the first console in each system.
- g. Equipment Addition Charges apply in addition to all other rates and charges specified for the equipment being added to an existing system subsequent to the initial installation of the associated console or consoles.

15. Centrex Subsidiary System Arrangement

- a. A Centrex subsidiary system arrangement is offered for use only with a Centrex system which is served by a compatible electronic type switching system central office.
- b. Centrex subsidiary system arrangement station numbers are provided by the same central office equipment and facilities which furnish Direct Inward Dialing (DID) Service and will only be furnished where adequate DID facilities are available in the central office serving the customer's Centrex system and where the subsidiary system is properly equipped for DID Service. The Centrex subsidiary system arrangement station numbers may be provided in sequence, depending upon number availability, with the line numbers of the customer's Centrex system.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

15. Centrex Subsidiary System Arrangement (Cont'd)

- c. The PBX trunks of the subsidiary system must be provided from the same central office serving the customer's Centrex system, subject to the rates and charges specified for PBX trunks in this Company's Local Exchange Services Tariff, and where the subsidiary system is located outside the serving area of the central office providing the PBX trunks, charges for Foreign Central Office Service, Foreign Zone Service or Foreign Exchange Service, as appropriate, apply.
- d. The same rates and charges as specified for DID Service apply for Centrex subsidiary system arrangement station numbers. Where more than one subsidiary system is involved, each subsidiary system is considered a separate service and the count of station numbers furnished will commence anew at each such system for the purpose of determining the applicable rates and charges.
- e. Tie trunks connecting the Centrex and subsidiary systems are provided at the same rates and charges as specified for tie trunk terminals and tie trunks.
- f. Centrex subsidiary system arrangement station numbers are furnished subject to the condition that all inward and outward local and long distance message network calling by subsidiary system stations be via the central office serving the customer's Centrex system.
 - (1) Where a subsidiary system station's outward local and long distance message network calls are placed via tie trunks to the Centrex system, the charges for such calls are identified and billed as primary directory listing calls of the Centrex system.
 - (2) Where a subsidiary system station's outward local and long distance message network calls are placed via the subsidiary system's PBX trunks, the charges for such calls are identified and billed as primary directory listing calls of the subsidiary system except as specified in g. following.
- g. At the option of the customer, identification and billing of outgoing long distance message network calls by Centrex subsidiary system arrangement station number will be provided at the same rates and charges as specified for Identified Outward Dialing Service subject to the following conditions:
 - (1) The identification and billing of outgoing long distance calls by Centrex subsidiary system arrangement station number will only be provided on calls routed via the subsidiary system's PBX trunks.

CENTREX SERVICE

B. TERMS AND CONDITIONS (Cont'd)

15. Centrex Subsidiary System Arrangement (Cont'd)

g. (Cont'd)

(2) Where more than one subsidiary system is arranged for the identification and billing of outgoing long distance calls by Centrex subsidiary system arrangement station number, each subsidiary system shall be considered a separate service and the count of connecting channels which serve as IOD trunks will commence anew at each system for the purpose of determining the applicable rates and charges.

h. The Centrex subsidiary system arrangement is provided solely for the furnishing of Centrex subsidiary system arrangement station numbers to subsidiary systems for local and long distance message network and intercommunication calling and does not provide any of the basic or optional service features of Centrex Service to stations of the subsidiary systems.

16. Centrex Extended Service

The terms and conditions for Centrex Extended Service are the same as these for Extended Service as specified in the Company's Local Exchange Services Tariff.

17. Assigned Centrex Telephone Numbers Not In Use

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by Verizon to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

C. RATES

1. Centrex I Service*

a. Attendant Positions

	Installation Charge	Per Month	USOC
(1) Push Button Console, excluding type 50B, or Cord Switchboard Arranged for Full Centrex Operation, each position	\$2975.00	\$850.00	RXX RXY
Reserve Power for push button console, excluding type 50B, per group of four attendant positions ...	-	310.00	RPA

* Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

1. Centrex I Service* (Cont'd)

a. Attendant Positions (Cont'd)

(2) Type 50B Customer Premises System Attendant Console

(a) System Related Charges	System Activity Charge	USOC
I. Service Establishment.....	\$1970.00	-
II. Equipment Addition		
(i) System Charge, or adding consoles, console line circuit packs, scanner units or scanner line circuit packs, each occasion	\$1220.00	-
(ii) Unit Charge, per equipment item added, each unit		
Group A - For addi scanner line circuit pack.....	\$49.00	-
Group B - For addi console line circuit pack or busy lamp field scanner unit	\$20.00	-
III. Change of Faceplate or Trim Panel	\$10.51	-
(b) Other Charges		
I. 50B Electronic Console	Installation Charge	Per Month
Including control unit equipped for connection of eight attendant access lines, each.....	\$860.00	\$278.31
		ECB

* Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES

1. Centrex I Service** (Cont'd)

a. Attendant Positions (Cont'd)

(2) (Cont'd)

(b) Other Charges (Cont'd)

I. 50B Electronic Console

Including control unit
direct station selection
and busy lamp field for up
to 1800 Centrex lines and
equipped for connection of
eight attendant access
lines, each.....

<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
\$860.00	\$304.57	ECG

II. 50B Multibutton electronic
telephone console,
including control unit
equipped for connection of
eight attendant access
lines, each.....

\$582.86	\$178.54	ECH
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III. Console line circuit pack,
provides for connection of
four additional attendant
access lines, maximum of
two per console, each.....

57.76	11.66	ECP
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IV. Busy Lamp Field Scanner
Unit, equipped for busy
lamp connection of 50
Centrex lines, maximum
capacity of 300 busy lamp
connections, each*.....

231.05	78.76	ECU
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V. Scanner Line Circuit Pack,
equipped for busy lamp
connection of 25
additional Centrex lines,
maximum of ten per scanner
unit, each*.....

110.27	9.71	ECL
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* In addition, where busy lamp connections are provided for Centrex lines located on a different premises from the associated attendant console, rates and charges as specified for Series 2000, types 2014 and 2021, Channels in this Company's Channel Services Product Guide apply, between the serving wire center of the Centrex system and the building where the attendant console is located, for each such busy lamp connection provided.

** Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

1. Centrex I Service* (Cont'd)

a. Attendant Positions (Cont'd)
(2) (Cont'd)

(b) Other Charges (Cont'd)

		Installation Charge	Per Month	USOC
VI.	Optional Equipment Cabinet for Control and Scanner Units, each.....	\$178.54	\$57.76	ECJ
VII.	Position Busy, per console†.....	31.51	3.57	CXJ
VIII.	Circuit Group Busy Indication, maximum of four per console, each circuit group†.....	-	18.00	EAG

b. Centrex Lines#**

Exchange Access

Rate Group A Exchanges

For STS Providers, and their STS Patrons ††

For other than STS Providers ††

Rate Group B Exchanges

For STS Providers, and their STS Patrons ††

For other than STS Providers ††

† In addition, apply rates and charges for a Series 1000, type 1001, Channel between the serving central office and the customer's premises as specified in Part D of this Product Guide.

Centrex Lines with Touch-Tone signaling are also subject to rates and charges as specified for Touch-Tone Calling Service in this section.

** Beginning April 6, 1992 this service is offered on a limited availability basis only: additions or rearrangements may be made to existing systems: new installations or relocations to different buildings will not be allowed.

†† The monthly rate is an amount equal to 1/6.5 of the monthly rate specified for a Business Dial Tone Line, PBX Trunk, in the Local Exchange Services tariff.

* Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

1. Centrex I Service** (Cont'd)

b. Centrex Lines*† (Cont'd)

Intercommunication with
Centrex Line

First 50	Next 250	Next 600	Over 900	USOC
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				RXR	
				RX3	
Primary Location	\$23.90	\$13.12	\$13.12	\$10.45	98L
					RZR
Secondary Location	\$15.75	\$14.18	\$13.12	\$12.45	98E

(R)

Per
Month

c. Centrex Intercommunicating Lines*†, each.....	\$10.19	RX5	(R)
		RX6	

* Centrex Lines with Touch-Tone signaling are also subject to rates and charges as specified for Touch-Tone Calling Service in this section.

† Beginning April 6, 1992 this service is offered on a limited availability basis only: additions or rearrangements may be made to existing systems: new installations or relocations to different buildings will not be allowed.

** Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

1. Centrex I Service** (Cont'd)

d. Optional Service Features*

(1) Call Transfer-individual, Consultation Hold, and Add-on Incoming Call†	Installation Charge	Per Month	USOC
(a) Common Equipment, per system#	\$140.00	None	P3D
(b) Per Main Centrex Line	8.00	\$1.45	P3T
(2) Trunk Answer Any Station on Incoming Calls, per system	35.00	14.50	75B

e. Usage Charges

No local calling usage allowance is included in the Centrex Service rate schedules. Usage charges apply as specified in this Company's Local Exchange Services Tariff for Message or Measured Rate Usage Charges for Calls from Dial Tone Lines Without a Monthly Usage Option.

* Beginning April 6, 1992 this service is offered on a limited availability basis only: additions or rearrangements may be made to existing systems: new installations or relocations to different buildings will not be allowed.

† Applicable to Suburban Centrex Service equipped with a seven-digit uniform dialing plan. Suburban Centrex Service with other than a seven-digit uniform dialing plan may utilize this feature to implement a station line transfer within\the same central office dial switching equipment. Subsequent transfers initiated by a station line user may require the assistance of a Centrex system's attendant.

Applicable to each central office dial switching equipment so arranged when a Centrex Service system is served from more than one central office dial switching equipment.

** Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

2. Centrex II Service**

a. Attendant Positions..... Rates and charges are as specified for Centrex I Service in this Product Guide..

b. Centrex Lines*†

Exchange Access

Rate Group A Exchanges	Per Month	USOC
For STS Providers, and their STS Patrons	#	(U)
For other than STS Providers	#	(U)
Rate Group B Exchanges		
For STS Providers, and their STS Patrons	#	(U)
For other than STS Providers	#	(U)

Intercommunication with Centrex Line

	First 50	Next 250	Next 600	Over 900	
Primary Location	\$24.95	\$14.18	\$14.18	\$11.55	RXR RX3 RX3 RWR
Secondary Location ...	16.80	15.50	14.18	11.55	98L

* Centrex lines with Touch-Tone signaling are also subject to rates and charges as specified for Touch-Tone Calling Service in this section.

† Beginning April 6, 1992 this service is offered on a limited availability basis only: additions or rearrangements may be made to existing systems: new installations or relocations to different buildings will not be allowed.

The monthly rate is an amount equal to 1/6.5 of the monthly rate specified for a Business Dial Tone Line, PBX Trunk, in the Local Exchange Services tariff.

** Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

2. Centrex II Service* (Cont'd)

c. Centrex Intercommunicating Lines*†, each..... Rates and charges are as specified for Centrex I Service this section.

d. Usage Charges

No local calling usage allowance is included in the Centrex Service rate schedules. Usage charges apply as specified in this Company's Local Exchange Services Tariff for Message or Measured Rate Usage Charges for Calls from Dial Tone Lines Without a Monthly Usage Option.

e. Centrex User Training..... Rates and charges are ICB priced based on the customer's requirements.

3. Touch-Tone Calling Service

The following rates and charges apply in addition to those applicable for the associated Centrex system.

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
Common Equipment, per system.....	-	\$57.76#	TBN
Attendant Positions, per position.....	\$89.00**	None	TJA
Centrex Line, each.....	-	.94	TDN

Centrex lines with Touch-Tone signaling are also subject to rates and charges as specified for Touch-Tone Calling Service in this section.

† Beginning April 6, 1992 this service is offered on a limited availability basis only: additions or rearrangements may be made to existing systems; new installations or relocations to different buildings will not be allowed.

Minimum revenue guarantee of 12 months applies.

** Not applicable to type 50B customer premises system attendant console.

* Effective December 15, 2012, Centrex I and II Service are grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. These services are available for resale until February 16, 2013. Effective February 16, 2013, these services are grandfathered for resale and no longer available to new resale customers.

CENTREX SERVICE

C. RATES (Cont'd)

4. Charges for Channels Connecting Different Premises

Channel charges for channels connecting different premises are as specified for Series 2000, types 2014 and 2021, Channels in Part D of this Product Guide.

5. Dial Tie Trunk Terminals, each	Service Establishment Charge	Installation Charge	Per Month	USOC
Advanced Tie Trunk Connection.....	\$965.00*	\$ 190.00	\$141.78	PLS
Basic Senderized Tie Trunk Connection.....		-	50.00†	9A9
Basic Tie Trunk Connection.....		-	80.00	TG9 TGA
Digital Tie Trunk Connection, for Channel Service at a Transmission Speed of 1.544 Megabits per Second.....		1800.00	950.00	EES

When a Centrex line is arranged to be connected as a dial tie trunk terminal, the appropriate Centrex line rate applies in addition to the rate specified for the dial tie trunk terminal.

6. Long Distance Message Restriction

Arrangement to deny direct out-dialing of long distance messages by Centrex lines arranged for direct out-dialing of local messages.

Per Centrex Line Arranged..... .79 RXL

7. Dial Conference Arrangement

Connection of lines other than as specified for Centrex Service dial conference arrangement is permitted, but such connections are subject to transmission and equipment limitations.

* Not applicable where the dial switching equipment of the customer's Centrex Service system has been previously equipped for that customer with an Advanced Tie Trunk Connection.

† Not applicable to Basic Senderized Tie Trunk Connections associated with Suburban Centrex Service systems.

CENTREX SERVICE

C. RATES (Cont'd)

7. Dial Conference Arrangement (Cont'd)

a. Attendant Controlled

An attendant controlled dial conference arrangement provides the facilities necessary for the Centrex Service attendant to establish a conference connection through the Centrex Service dial switching equipment. The conference connection permits the simultaneous connection of up to five Centrex lines in addition to the attendant or a combination of those lines and either two tie trunks or one central office line, foreign exchange line, WATS, or CCSA access line and one tie trunk.

	Per Month	USOC
Attendant Controlled Dial Conference Arrangement, each#.....	\$ 115.53	RKT

b. Station Line Controlled

A station line controlled dial conference arrangement provides the facilities necessary for a Centrex line user to establish a conference connection through the Centrex Service dial switching equipment. The conference connection permits the simultaneous connection of up to six Centrex lines including the initiating station user or a combination of those lines and either two tie trunks or one central office line, foreign exchange line, WATS, or CCSA access line and one tie trunk.

Station Line Controlled Dial Conference Arrangement, each#.....	115.53	RSE
---	--------	-----

8. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment

a. Automatic Route Selection - Basic

	Installation Charge		
(1) Common Equipment, per customer group, per compatible electronic type switching equipment	\$645.88	16.54	ART

Subject to a minimum revenue guarantee of three years.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

a. Automatic Route Selection - Basic (Cont'd)

(2) Route Selection Patterns	Installation Charge	Per Month	USOC
(a) Per access line connected in a pattern or patterns*	-	\$5.67	AR5
(b) By number plan area code only, with final route:			
I. To long distance message service, per pattern, each†	\$126.02	2.31	AR9
II. To overflow tone, per pattern, each	126.02	44.64	ARG
(c) By number plan area code and central office codes with final route:			
I. To long distance message service, per pattern, each†..	194.29	13.39	ARH
II. To overflow tone, per pattern, each	194.29	55.66	ARK
(3) Additions, Deletions and Changes		System Activity Charge	
(a) Additions, deletions, excluding deletion of all routes in a pattern, or changes of routes in existing patterns, per pattern#		\$120.00	
(b) Deletion of patterns, excluding disconnection of service, per pattern			
I. By number plan area code only		\$120.00	
II. By number plan area code and central office codes		\$180.00	

* In addition, rates and charges apply as specified in this Company's applicable tariffs for the type of access line connected.

† Where Centrex lines equipped for long distance message restriction access a pattern, the rates and charges specified in II. following apply.

Each WATS band is treated as a separate route.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

a. Automatic Route Selection - Basic (Cont'd)

(3) Additions, Deletions and Changes(Cont'd)	<u>System Activity Charge</u>
--	-------------------------------

(c) Additions or changes in number plan area or central office code screening, per route#	\$180.00
---	----------

b. Attendant Camp-on and Indication of Camp-on

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
Per attendant console	\$16.00	\$30.50	C58

c. Attendant Control of Facilities

Per access line or tie trunk, or group of such lines or trunks controlled**	16.00	28.00	LS1
---	-------	-------	-----

d. Code Call - Code Call Answer*

Transmitting Equipment, per 125-code capacity system, each.....	690.00	175.00	F8Z
---	--------	--------	-----

Each WATS band is treated as a separate route.

** In addition, rates and charges apply as specified for a Series 1000, type 1001, Channel as specified in Part D of this Product Guide, Section 2 and an appropriate control arrangement is required.

* In addition, rates and charges apply as specified for a Series 1000, type 1001, Channel in Part D of this Product Guide, Section 2.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

e. Station Message Detail Recording**	Installation Charge	Per Month	USOC
(1) Common Equipment, per arrangement			
Per primary location, or per secondary location served by separate compatible electronic type switching equipment	\$1507.05	\$44.1 1	CMM
(2) Per Facility Group	185.00	None	CMW
(3) Station Message Detail Recording, per message	-	.02	-
(4) Per Foreign Exchange Trunk, Tie Trunk, WATS Toll Free Service Access Line or Other Common Carrier Access Line Connected in an Arrangement	-	4.42	CMQ CMT CMZ
Service Establishment Charge . \$273.05*			
f. Reserved for future use.			
g. Uniform Call Distribution	-		
(1) Hunting Group, each	135.00	6.80	A6T
(2) Per Line in the Hunting Group	21.00	.75	A6V

* This charge is applicable only when the switching equipment is arranged to provide station message detail recording on the initial foreign exchange trunk, tie trunk, WATS Toll Free Service access line or Other Common Carrier access line.

** Effective August 1, 2003, the existing Station Message Detail Recording to Premises will no longer be available to new customers.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

g. Uniform Call Distribution (Cont'd)

(3) Queuing	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
(a) Common equipment	\$900.00	\$4.55	A8A
(b) Line arranged for queuing, each .	21.00	2.60	A82
(c) Queue slot, each	46.00	1.60	A83RA
(d) Centrex line usage for incoming call queuing			
I. Per Centrex Intercommunicating Line	-	53.00	A6Z
II. Per Centrex line			
Exchange access		70.00	A6W
Intercommunication	-	10.75	A6Y
(e) Music-on-queue			
I. Common equipment, each	Rates and charges are as specified for MUS Attendant Camp-on Options, Music, per Group of 22 Music Ports, following.		
II. Per music equipped trunk	Rates and charges are as specified for MUP Attendant Camp-on Options, Music, Port Connecting Unit, following.		
(4) Make-busy Arrangements	Rates and charges are as specified for (U) Make-busy Arrangements in Section 6 of this Part C of this Product Guide.		

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

g. Uniform Call Distribution (Cont'd)		Installation Charge	Per Month	USOC
(5)	Calls Waiting Indication, per unique timing state, maximum of three*	\$ 65.00	\$6.90	A66CE
(6)	Delay Announcement			
	(a) Per announcement, limit of one .	135.00	115.00	A8GCE
	(b) Per announcement trunk	40.00	14.25	A8GAT
	(c) Per line	-	2.10	A8GST
(7)	Night Transfer Arrangement, limit of one†	21.00	.85	A78
(8)	Deletions, excluding deletion of the entire system			
			System Activity Charge	
	(a) Each line in the hunting group; delay announcement, per announcement; delay announcement, per announcement trunk; night transfer arrangement	\$13.00		DE5
	(b) Per queue slot, or slots deleted at the same time, or calls waiting indication, per unique timing state ...	\$29.00		DE6
(9)	Changes			
	(a) Night transfer arrangement	13.00		DE7
	(b) Calls waiting indication, per unique timing state; delay announcement, per announcement	57.00		DE9

* In addition, for each unique timing state, apply the rates and charges for a Series 1000, type 1001, Channel between the serving central office and the customer's premises as in Part D of this Product Guide, Section 2, and appropriate signal equipment is required.

† Furnished only in conjunction with group make-busy arrangement.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

h. Attendant Busy Verification of the Tie Trunks
and Call Through Test on Tie Trunks

		Installation	Per	
		<u>Charge</u>	<u>Month</u>	<u>USOC</u>
(1)	Per Tie Trunk Group Equipped			
	(a) First group	\$200.00	None	BCF
	(b) Each additional group	33.00	None	BCE
(2)	Per Tie Trunk Equipped	-	\$ 1.35	BCT
i.	Tie Trunk Terminal for an Advanced Senderized Tie Trunk, each.....	53.00	59.00	ETX
j.	elected Customer Control of Facilities			
		<u>Service</u> <u>Establishment</u> <u>Charge</u>		
(1)	Common Equipment, per system	\$ 255.00	115.00	23.50
				SFY
(2)	Per Facility Group to Which Access is Denied*	-	21.00	7.45
				SFF
k.	Centralized Attendant Service			
(1)	Release Link Trunk Terminal Equipment			
	(a) Main Centrex location, each ...	1485.00†	230.00	205.00
				EC6

* In addition, rates and charges apply for a Series 1000, type 1001, Channel between the serving central office and the customer's premises as specified in Part D of this Product Guide, Section 2, and an appropriate control arrangement is required.

† Applies once per system.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

k. Centralized Attendant Service (Cont'd)

(1) (Cont'd)

	<u>Service Establishment Charge</u>	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
(b) Branch Centrex location				
I. First two connections	\$475.00†	\$450.00	\$63.00	EC4
			0	
II. Each additional connection	-	230.00	31.50	EC5

(2) Centralized Attendant
Service Attendant
Console Equipment,

each Rates and charges apply as specified for Attendant Positions.

(U)

(3) Uniform Numbering, per
100 Centrex line
numbers, per compatible
electronic type
switching equipment
Centrex location

- 44.00 None

-

(4) Release Link Trunk,
each

Rates and charges apply as specified for Series 2000 Channels for tie trunk use in Part D of this Product Guide, Section 3.

(U)

1. Outgoing Trunk Queuing

(1) Common equipment, each ..	450.00	1005.00	175.00	OTQ
(2) Queue, each	-	80.00	5.00	OTT
(3) Queue Slot, each	-	-	40.00	OTU

† Applies once per system.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

1. Outgoing Trunk Queuing (Cont'd)

(4) Options (Cont')		Service Establishment Charge	Installation Charge	Per Month	USOC
(a) Attendant Key Control*					
I.	Inhibit inflow, each..	-	\$160.00	\$4.65	OTA
II.	Inhibit outflow, each	-	160.00	4.65	OTB
(b) Recorded Announcement, each			315.00	55.00	OTC
(c) Music on queue, common equipment, each†			315.00	160.00	OTD
(5) Change and Rearrangements, change in any of the following					
(a) Common Equipment, each			61.00	None	-
(b) Queue slots, each			93.00	None	-
(c) Queue threshold time limit			81.00	None	-
(d) Inhibit inflow, each			93.00	None	-
(e) Inhibit outflow, each			93.00	None	-
(f) Change in overflow arrangement			85.00	None	-
(g) Priority, per station line			11.00	None	-

* In addition, the rates and charges apply as specified for a Series 1000, type 1001, Channel between the serving wire center and the customer's premises as specified in Part D of this Product Guide, Section 2, and an appropriate control arrangement is required.

† In addition, the rates and charges apply as specified for a Series 2000, type 2120, Channel between the serving wire center and the customer-provided music source, as specified in Part D of this Product Guide, Section 3

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

m. Station Dial Code Screening		Installation Charge	Per Month	USOC
(1)	Per Centrex line equipped	\$ 13.00	\$.40	SCR
(2)	Arrangement I, per group of Centrex lines with same screening arrangement	1175.00	155.00	SCW
(a)	Per number plan area code, excluding home number plan area code with central office code screening	515.00	17.00	SCY
(b)	Additions or deletions to number plan area or central office code group, each	69.00	None	-
(3)	Arrangement II, per group of Centrex lines with same screening arrangement and same access code ...	705.00	155.00	SCZ
(a)	Per number plan area code with central office code screening ..	515.00	17.00	SC1
(b)	Additions or deletions to number plan area or central office code group, each	69.00	None	-
(4)	Centrex line number rearrangement from one screening arrangement to a different screening arrangement, per line Or group of lines changed at the same time without line number change	7.00	None	-
n. Abbreviated Dialing				
(1)	Common equipment, per 100 lines equipped, ...	270.00	4.25	EAC
(2)	Dialing code, each	165.00	1.35	EAO

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

o. Controlled Line Status
and Electronic Message
Registration

	<u>Service Establishment Charge</u>	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
(1) Common equipment, per system, for either or both features for capacity up to 15 consoles and up to 2030 Centrex lines ..	\$11,685.00*	\$680.00	\$495.00	EHE
(2) Common equipment, per inquiry and display console for either or both features		660.00	17.25	EHF
(3) Common equipment, per Centrex line equipped, for either or both features		-	.45	EHG
(4) Electronic message registration console common equipment, per console		245.00	13.00	EHH
(5) Centrex line equipped for electronic message registration, each		-	.25	EHJ
(6) Controlled line status common equipment, per controlling station ..		135.00	18.75	EHK
(7) Controlled line status line configuration package, maximum eight per system†				
(a) Per Centrex System		325.00	26.00	EHL
(b) Per Centrex Line Equipped		-	.45	EHM
(8) Recorded announcement associated with controlled line status				
(a) Common equipment per announcement, each		155.00	93.00	EHP
(b) Announcement trunks, each		140.00	79.00	EHQ

* Applicable only at the time the compatible electronic type switching equipment is arranged to provide controlled line status and electronic message registration, and to each Centrex system so arranged.

† Installation Charge applies for each subsequent addition or change of a line configuration package.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

o. (Cont'd)

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
(9) Data Channels, two required per console, between console and the central office, each	Rates and charges apply as specified for the appropriate data channel in Part D of this Product Guide. (U)		
p. Flexible Incoming Call Restriction			
(1) Common equipment, per group of stations*	\$ 185.00	\$ 4.65	FRG
(2) Per Centrex line, equipped	-	.25	FRA
(3) Recorded announcements	Apply rates and charges as specified in o.(8) preceding.		
q. Centrex line DID restriction, per group of lines arranged, each occasion..	305.00	None	EHS
r. Station number correlation, per Centrex system.....	2055.00	None	EHR
s. Attendant Camp-on Options			
(1) Silence			
(a) Per group of 22 silence ports ..	425.00	40.00	SLJ
(b) Port connecting unit, each	57.00	10.00	SLK
(2) Recorded Announcement			
(a) Per group of 20 recorded announcement ports	400.00	96.00	RA2
(b) Port connecting unit, each	49.00	10.00	RPC

* In addition, rates and charges apply for the appropriate channel as specified in this Company's Channel Services Product Guide and an appropriate control arrangement is required.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

s. Attendant Camp-on Options (Cont'd)

(3) Music†	Installation Charge	Per Month	USOC
(a) Per group of 22 music ports ...	\$400.00	\$200.00	MUS
(b) Port connecting unit, each	42.00	8.70	MUP

t. Customer Traffic Record Feature

(1) Common Equipment, each*	3135.00	310.00	NFB
(2) Per Line of Traffic Measurement Transmitted, at a maximum of one-hour intervals, each	-	2.75	NFE
(3) Per Line of Traffic Measurement Transmitted, at a maximum of one-half hour intervals, each	-	5.25	NFG
(4) Automatic Circuit Assurance Report, each 100 trunk circuits, or fraction thereof equipped	-	7.50	NFJ
(5) System Activity Charges, per occasion			
(a) Add, change or rearrange printout format			SRAPF
(b) Change or rearrange print-out time schedule			-
(c) Addition of a trunk circuit to the Automatic Circuit Assurance Report Feature			SRACA

† In addition, the rates and charges apply as specified for a Series 2000, type 2120, Channel between the serving wire center and the customer-provided music source, as specified in this Company's Channel Services Product Guide, Section 3

* In addition, an appropriate data set in the serving central office and the appropriate channel between the customer's premises and serving central office are required.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

u. Centrex System Control

	Installation Charge	Per Month	USOC
(1) Service Establishment Charge† Payment Plan 1 or 4, per system	\$6700.00		CPVBL
(2) System Activity Charges			TGE1T
(a) User Training, each occasion	415.00		C7Y
(b) Change of Customer Mask, after service establishment, per mask	50.00		
(c) Change of Customer Identification Number, each occasion	8.00		CWGCP
(d) Line Change, from accessible to inaccessible and vice versa, per line changed	2.00		-
(3) Centrex System Control Feature, per line			
(a) Payment Plan 1		\$.10	CPVZA
(b) Payment Plan 2	-	.18	CPVZA
(c) Payment Plan 3	-	.16	CPVZA
(d) Payment Plan 4	2.40	.04	CPVZA
(4) Termination Charges†			
(a) Payment Plan	26850.00 (36		CPVBL

* For features installed on or following March 4, 1986, this plan will be subject to a minimum monthly charge for 3000 lines.

† In the case of the Federal Government, each government agency with access to the Centrex System Control features is defined as a separate Centrex System Control customer.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

u. Centrex System Control (Cont'd)

(4) Termination Charges* (Cont'd)

	<u>Service Establishment Charge</u>	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
(b) Payment Plan 3 ..	\$6850.00 (60)			CPVBL

v. Message Link Feature

Common Equipment, per data link†.....	2500.00	-	\$225.0 0	AML
--	---------	---	--------------	-----

w. Automatic Route Selection - Deluxe

(1) Common Equipment, per
access code, per Centrex
customer group equipped
in a compatible
electronic type switching
system

	<u>Service Establishment Charge</u>	<u>Installation Charge</u>	<u>Per Month</u>	<u>Termination Charge</u>	<u>USOC</u>
(a) Payment Plan 1	\$7840.00	\$1375.00	\$ 36.50	-	
(b) Payment Plan 2	-	1375.00	325.00	\$8000.00 (36)	
(c) Payment Plan 3	-	1375.00	230.00	8000.00 (60)	

* In the case of the Federal Government, each government agency with access to the Centrex System Control features is defined as a separate Centrex System Control customer.

† In addition, rates and charges apply for a Central Office Data Set, and at least one Series 3000, type 3002, Channel for each Message Link Feature data link to the customer's modem from the Company's central office. Also, rates and charges apply for the Centrex lines in the multiline hunting group(s) accessing the customer-provided message system.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

w. Automatic Route Selection - Deluxe (Cont'd)

(2) Route Selection Patterns

	Installation Charge	Per Month	Termination Charge	USOC
(a) Per Facility Connected in a Pattern or Patterns*	-	\$4.35	-	
(b) By Numbering Plan Area Code Only, per pattern ...	\$135.00	5.25	-	
(c) By Numbering Plan Area and Central Office Codes, per pattern	185.00	6.20	-	
(3) Arrangements for Additional Pattern Groups for Time-of- day Routing, each	325.00	3.20	-	
(4) Additions and Changes				
(a) Additions, Deletions or Changes of Routes, Associated Facilities Restriction Levels, or More Expensive Route Tone Application in Existing Patterns, per pattern† ...	34.00	None	-	
(b) Addition of Patterns, per pattern	Apply same rates and charges as (U) specified in (2) (b) and (2) (c) preceding.			

* In addition, rates and charges apply as specified in this Company's applicable tariff or product guide for the associated facility and facility connection.

† This charge is applicable whether the code addition or change is customer or Company initiated.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

w. Automatic Route Selection - Deluxe (Cont'd)

(4) Additions and Changes (Cont'd)

(c) Additions or Changes in Numbering Plan Area or Central Office Code Routing, per code, per pattern group affected*	<u>Installation Charge</u>	<u>Per Month</u>	<u>Termination Charge</u>	<u>USOC</u>
	\$ 34.00		None	-
(d) Additions, Deletions and/or Changes in Time- of-day Routing Intervals .	66.00		None	-

x. Facilities Restriction Level

(1) Centrex Line or Incoming or Two-way Tie Trunk Connection, each	Service Establishment <u>Charge</u> -	4.00	.02	None	-
(2) Authorization Codes					
(a) Common Equipment, each					
I. Payment Plan 1..	\$1015.00	1035.00	39.00	-	
II. Payment Plan 2..	-	1035.00	76.00	1040.00 (36)	
III. Payment Plan 3..	-	1035.00	64.00	1040.00 (60)	
(b) Authorization Codes, per 100 codes or fraction thereof		23.00	1.20	-	

* This charge is applicable whether the code addition or change is customer or Company initiated.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

x. Facilities Restriction Level (Cont'd)

(2) Authorization Codes (Cont'd)

(c) Per Facility Connected in an Automatic Route Selection - Deluxe Pattern or Patterns, each	<u>Installation Charge</u>	<u>Per Month</u>	<u>Termination Charge</u>	<u>USOC</u>
	-	\$5.50	-	

(3) Changes

(a) Changes in Facilities Restriction Level, Per or tie trunk connection, each	\$4.00	None	-
(b) Change in a Single Authorization Code and/or Associated Facilities Restriction Level Where Company Service Order Activity is Required, each	3.00	None	-

y. Deluxe Queuing

(1) Common Equipment, per Centrex customer group equipped in a compatible electronic type switching system	<u>Installation Charge</u>	<u>Per Month</u>
	\$460.00	None
(2) Queue, per facility group equipped	125.00	\$.30

(3) Queue Slots

(a) Off-hook Queue Slot With:

I. Recorded Announcement, each*	-	42.50
II. Music, each†	-	39.50

* In addition, recorded announcement common equipment is required as specified in (4) following.

† In addition, music-on-queue is required as specified in (5) following.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

y. Deluxe Queuing (Cont'd)

(3) Queue Slots (Cont'd)

(a) Off-hook Queue Slot With: (Cont'd)

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
(b) Ring-back Queue Slot, each	-	\$ 25.00	
(4) Recorded Announcement Common Equipment, each	\$69.00	145.00	
(5) Music-on-queue			
(a) Common Equipment, each	69.00	235.00	
(b) Connecting Channel Between Serving Central Office Common Equipment and the Music Source on the Customer Premises	Apply rate and charges for Series 2000, type 2120, Channel as specified in Part D of this Product Guide, Section 3.		(U)
(6) Changes			
(a) Change From Ring-back Queue to Off-hook Queue or Vice Versa, per queue	57.00	None	
(b) Change in the Quantity of Queue Slots, per queue	57.00	None	
(c) Change in Queue Threshold Time Limit, per queue	57.00	None	
(d) Change in Recorded Announcement, each	57.00	None	
(e) Change in Post-queue Routing from Subsequent Routes to Tone or Vice Versa, per queue	57.00	None	

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

z. Station Message Detail Recording to Premises

(1) Central Office

(a) Common		Service	Installation	Per	Termination	USOC
Equipment, each*		Establishment Charge	Charge	Month	Charge	
I.	Payment Plan 1	\$5415.00	\$555.00	\$365.00	-	
II.	Payment Plan 2	-	555.00	565.00	\$5525.00 (36)	
III.	Payment Plan 3	-	555.00	500.00	5525.00 (60)	
(b) Per Facility Connected, when the system is equipped for originating records, each†						
			10.00	9.30	-	
(c) Per Tie Trunk Facility Equipped for Completion Records, each						
			10.00	.85	-	
(d) Data Sending and Transmitting Equipment Rates and charges apply as specified for Central Office Data Sets in Section 6 of this Part C of this Product Guide.						

(U)

(2) Additions and Changes

(a) Account Codes, change in number of account code digits, per system*	35.00	None	-
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* In addition, a Central Office Data Set is required as specified in (d) following.

† Applies to all originating facilities connecting in automatic route selection deluxe patterns when any such facility is arranged to provide an originating record to the customer.

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

z. Station Message Detail Recording to Premises (Cont'd)

(2) Additions and Changes (Cont'd)

(b) Station Message Detail				
Recording to Premises				
Records, change from	Installation	Per	Termination	
recording completed calls	<u>Charge</u>	<u>Month</u>	<u>Charge</u>	<u>USOC</u>
only to all calls				
attempted, or vice versa,				
per system	\$35.00	None	-	
(c) Change in Status of all				
Centrex Lines in the				
Compatible Electronic				
TypeSwitching System				
Centrex Customer Group				
and/or Individual				
Facilities from Records				
not Required to Records				
Required, or vice versa ...	5.00	None	-	

aa. Advanced Dialing Plan

Common Equipment, each	Service Establishment Charge	Installation Charge	Per Month	Termination Charge	USOC
(1) Payment Plan 1	\$9360.00	\$1565.00	\$ 7.00	-	AEJ
(2) Payment Plan 2	-	1565.00	350.00	\$9555.00 (36)	AEJ
(3) Payment Plan 3	-	1565.00	240.00	9555.00 (60)	AEJ

bb. Reserved for Future Use

CENTREX SERVICE

C. RATES (Cont'd)

8. (Cont'd)

cc. Routing Control	Installation Charge	Per Month	USOC
1 to 49 Centrex lines			
month to month	\$ 500.00	\$ 29.00	R6T1X
12 - 36 months	500.00	28.00	R6T1X
37 - 60 months	500.00	27.00	R6T1X
61 - 96 months	500.00	26.00	R6T1X
97 - 120 months	500.00	25.00	R6T1X
50 to 199 Centrex lines			
month to month	500.00	95.00	R6T2X
12 - 36 months	500.00	90.00	R6T2X
37 - 60 months	500.00	85.00	R6T2X
61 - 96 months	500.00	80.00	R6T2X
97 - 120 months	500.00	75.00	R6T2X
200 to 399 Centrex lines			
month to month	500.00	190.00	R6T3X
12 - 36 months	500.00	180.00	R6T3X
37 - 60 months	500.00	170.00	R6T3X
61 - 96 months	500.00	160.00	R6T3X
97 - 120 months	500.00	150.00	R6T3X
400 or more Centrex lines			
month to month	500.00	400.00	R6T4X
12 - 36 months	500.00	375.00	R6T4X
37 - 60 months	500.00	350.00	R6T4X
61 - 96 months	500.00	325.00	R6T4X
97 - 120 months	500.00	300.00	R6T4X
dd. Time-of-Day Routing.....	30.00	-	R6D
ee. Additions, changes and deletions to Routing Control.....	30.00	-	REAGO
ff. Ground Start Provisioning, each Centrex line arranged.....	-	5.00	-
gg. PRI Centrex Intercom Capability, per B Channel equipped*.....	-	10.00	
Package rate for eleven or more channels of Centrex Intercom on one PRI or Tie-line	-	100.00	
hh. PRI Intercom - VOIP Capability Package per 100 station numbers or fraction thereof %..	300.00	-	

* No NRC applies if this feature is provided at the time of the initial **IntelliLinQ** PRI installation. If this feature is added subsequent to the initial **IntelliLinQ** PRI installation, a PRI Reconfiguration Charge - Change Charge for a line group applies, as specified for **IntelliLinQ** PRI service.

% When the PRI Intercom Capability option is provisioned to integrate the Centrex features and Voice Over Internet Protocol (VOIP) applications, an additional PRI INTERCOM - VOIP NRC rate is required. This rate does not apply for applications that use only Intercom functionality between a PRI and a Centrex. PRI Intercom - VOIP Capability Package NRC applies to ALL rate plan options.

CENTREX SERVICE

C. RATES (Cont'd)

	Installation Charge	Per Month	USOC
9. Additional Customer Group, each.....	\$ 875.00	None	EBS
10. Switched Circuit Automatic Network (SCAN) Access Line Connections			
a. In Centrex Systems			
Access lines without multilevel precedence preemption capabilities, per connection.....	-	\$ 74.00	DKC
With Suburban Centrex, per connection ..	-a	42.50	DKQ
b. For Connections in Centrex Systems Served by Compatible Electronic Type Switching Equipment			
(1) Common equipment for SCAN access line connections, per Centrex system .	2870.00	355.00	SNN
(2) Multilevel precedence preemption SCAN access line connections* arranged for:			
(a) One-way incoming operation, each	310.00	235.00	SN1
(b) One-way outgoing operation, each	310.00	150.00	SN2
(c) Two-way operation, each	310.00	280.00	SN3
11. Foreign Exchange Service**			
Per Centrex Line located in the normal exchange or zone of a multizone exchange.....	-	1.60	FVW

* Requires system equipped with data link console attendant positions. The origination of priority calls requires 16-button Touch-Tone dial telephone equipment for attendant positions and main Centrex lines.

** This service will be provided subject to the availability of facilities in the normal serving wire center of the normal exchange or zone of a multizone exchange and between contiguous exchanges or between an exchange and a contiguous zone of a multizone exchange. This service will be provided to STS Providers and STS Patrons only pursuant to the terms and conditions specified in Section 2 of the Local Exchange Services Tariff for Shared Tenant Services. In addition, terms and conditions and rates for Centrex Service are applicable, including on at least one premises of the customer in the normal exchange or zone of a multizone exchange a continuing minimum monthly charge for 100 Centrex lines at the appropriate Centrex I Service primary location schedule.

CENTREX SERVICE

C. RATES (Cont'd)

	<u>Per Month</u>	<u>USOC</u>
12. Centrex Extended Service		
In addition to the applicable rates for Centrex Service the rate per Centrex system for Centrex extended service is an amount equal to the usage package rate for extended service as specified in this Company's Local Exchange Services Tariff for business individual line service plus the appropriate charge for additional call units.		C20
13. Computer Access Line Connections, arranged to be accessed by single digit dialing, each.....	Rates and charges apply as specified preceding for Basic Tie Trunk Connection.	1M1