

IntelliLinQ - PRI PLUS SERVICE*

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A. GENERAL

IntelliLinQ PRI Plus is an optional Basic IntelliLinQ PRI service arrangement that includes a local usage allotment. IntelliLinQ PRI Plus is a Term option for IntelliLinQ PRI customers requesting a fixed and predictable monthly rate for their complete Basic IntelliLinQ PRI Service.

The IntelliLinQ PRI Plus service option includes 10,000 or 20,000 local minutes of usage, per PRI, per month. This option provides for specific usage, per IntelliLinQ PRI, per month, plus an additional "per minute of use rate" for each minute exceeding the local minutes of usage allotment. The customer will choose the 10,000 or 20,000 local minutes of use package to meet their needs.

B. TERMS AND CONDITIONS

1. Explanation of Terms

Termination Charges - A charge that applies when a customer terminates a term agreement prior to the expiration of the term agreement.

Usage Allotment - The quantity of usage minutes, per PRI, per month associated with the usage option selected by the customer.

2. Features

IntelliLinQ PRI Plus Interface Arrangement rate includes:

- Local Usage Allowance (10,000 or 20,000 minutes)
- Calling Line Identification
- PRI DID Trunk Termination Charges and DID Trunk Package charges if applicable

Optional Features

All Basic IntelliLinQ PRI Service Features identified in the IntelliLinQ PRI Service product guide are available to IntelliLinQ PRI Plus subscribers at the rates, terms and conditions listed in the IntelliLinQ PRI Service product guide.

When ISDN PRI Plus facilities are purchased, customers may subscribe to Caller line ID at no additional charge. Caller Line ID with name will be available at discounted rate, defined separately for ISDN PRI Plus subscribers.

When Customers purchase DID trunks, there is no additional charge for DID trunk terminations or DID Trunk Package (if applicable). (Product Guide rates apply for DID TN's or DID TN blocks.)

- * Effective September 3, 2025, all IntelliLinQ® PRI Plus Service term plan agreements will no longer be available to new customers. Existing customers may continue their IntelliLinQ® PRI Plus Service until the end of the contract term. At the end of all IntelliLinQ® PRI Plus Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates. (N)

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B. TERMS AND CONDITIONS (Cont'd)

3. Conditions

- a. IntelliLinQ PRI Plus is available under a two or three-year Term agreement. Two-year contract customers may subscribe to three-year contract optional features or capabilities, as described in the IntelliLinQ PRI Service Product Guide.
- b. IntelliLinQ PRI Plus will bill actual conversation time and aggregate at the Main Billing Telephone Number level.
- c. Detailed Billing is not included in the rates shown in section C. Rates and Charges. (Product Guide rates, as posted in the IntelliLinQ PRI Service Product Guide, apply for Detailed Billing.)
- d. If the customer's actual usage exceeds the local minutes of usage allotment, included with the selected option (10,000 or 20,000 minutes of use) the customer will be charged the predetermined rate of \$.025 per minute, for each minute exceeding the allotment.
- e. If the customer uses less than the allotment of local minutes of usage per PRI, no refunds will be applied.
- f. IntelliLinQ PRI Plus rating will apply to each PRI facility specified in the PRI Plus agreement only.
- g. The following termination liability charges apply to customers who execute their PRI Plus term agreements prior to August 31, 2009: Customers that terminate their PRI Plus term agreement during the first 12 months of the term are subject to Termination Charges equal to the number of months remaining in the total 12 months multiplied by the monthly recurring rate. Termination Liability, after month twelve, is 25% of the monthly rate times the remaining months in the contract.

The following termination liability charges apply to customers who execute their PRI Plus term agreements on or after August 31, 2009: Termination Liability, after the first month, is 25% of the monthly rate times the remaining months in the contract.
- h. Customers with an existing IntelliLinQ PRI Plus agreement may terminate an IntelliLinQ PRI Plus agreement and enter into a new term agreement without incurring termination liability provided the term and value of the new term agreement is greater than the remaining term and value of the existing term agreement.
- i. Local PRI Access Facility is purchased separately as specified in the Rates and Charges portion of this Product Guide.

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B. TERMS AND CONDITIONS (Cont'd)

3. Conditions (Cont'd)

- j. During the life of the agreement, customers may not migrate from an ISDN PRI Plus 10,000 minutes of use option to the 20,000 minutes of use option unless the total value of the new agreement is greater than or equal to the remaining value of the existing agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement.
- k. During the life of the agreement, customers may not migrate from an ISDN PRI Plus 20,000 minutes of use option to the 10,000 minutes of use option unless the total value of the new agreement is greater than or equal to the remaining value of the existing agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement.
- l. When customers migrate from one ISDN PRI Plus option to another, all outstanding shortfall charges applicable to the existing agreement will apply.
- m. PRI Plus 10k and PRI Plus 20k pricing options are not available with Corporate Rewards, other local usage optional calling plans or customer specific pricing.

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C. RATES AND CHARGES

	<u>2 Year Term</u>	<u>3 Year Term</u>
PRI Plus 10 Interface Arrangement (1-100 PRIs) w/ 10,000 local minutes of use Per PRI, per month	\$505.00	\$480.00
PRI Plus 10 Access Facility, per month	\$145.00	\$145.00
PRI Plus 20 Interface Arrangement (1-100 PRIs) w/ 20,000 local minutes of use Per PRI, per month	\$595.00	\$575.00
PRI Plus 20 Access Facility, per month	\$155.00	\$150.00
Optional Features:		
PRI Plus Calling Line ID with Name , per month	\$40.00	\$40.00
		<u>Additional Usage</u>
Each additional minute of use, per PRI		\$0.025

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