

DIRECTORY LISTINGS

A. GENERAL

Additional Directory Listings are provided in the alphabetical section of the telephone directory in accordance with the terms and conditions, and rates specified herein.

B. TERMS AND CONDITIONS

1. Directory Listings are provided in connection with each customer service as specified herein. One-way, Outgoing Only Network Controlled Coin Lines; One-way, Outgoing Only Network Controlled Non-Coin Lines; One-way and Two-way Network Controlled Inmate Lines; special access lines, except as provided herein; and service associated with customer-provided audible indicating equipment are not listed in the directory.
2. The alphabetical section of the telephone directory consists of a list of names of customers in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service as an aid to the use of telephone service, and special position or arrangement of names is not contemplated.
3. Listings must conform to the Company's specifications with respect to its directories.
 - a. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge is made.
 - b. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

DIRECTORY LISTINGS

B. TERMS AND CONDITIONS (Cont'd)

4. Regular Additional Listings

- a. In connection with business and residence service, regular additional listings are available only in the names of authorized users of the customer's service as specified in the Company's applicable tariffs and this Product Guide.

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B. TERMS AND CONDITIONS (Cont'd)

4. Regular Additional Listings (Cont'd)

- b. Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings. However, when it appears necessary as an aid to the user of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange, Centrex or extension of an exchange service line installed on premises of the customer, but at an address different from that of the attendant position or main service.
- c. Business additional listings are not permitted in connection with residence service.
- d. Business additional listings may be provided in connection with Mobile Telephone Service and Inward Service of Wide Area Telephone Service.
- e. Business additional listings may be provided in connection with Joint User Service with one additional listing offered at no charge for each joint user on a customer's service.
- f. Residence additional listings at business rates are also permitted in connection with business service which is located in a residence and for permanent guests residing in a hotel or club.
- g. A residence dual name additional listing is comprised of a surname, two first names, address and telephone number. A residence dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

5. Special Types of Additional Listings

a. Alternate Number Listings

Alternate number listings refer calling parties to another telephone number at night and on Sundays and holidays, or in case no answer is received on the call to the primary number. If the alternate number is that of another customer's service, the written consent of the other customer must be obtained before the alternate listing is provided.

b. Duplicate Listings

In metropolitan area directories, which contain separate alphabetical lists for more than one section of the area, listings in an alphabetical list other than for the area in which the listed service is furnished, shall be considered duplicate listings.

DIRECTORY LISTINGS

B. TERMS AND CONDITIONS (Cont'd)

5. Special Types of Additional Listings (Cont'd)

b. Duplicate Listings (Cont'd)

Where identical listings of the same name involve telephone numbers for different areas of the metropolitan area, such duplicate listings may appear in each alphabetical list in which any one of the listings would normally be listed, at no additional charge.

c. Foreign Listings

Foreign listings are listings in an alphabetical directory of an area other than that from which the listed service is furnished.

d. Deference Listings

Reference listings consist of a name and a reference to another listing with or without a telephone number, but do not include an address. Such listings cover names which are commonly spelled in more than one way, names of formerly existing businesses which have been superseded by that of the customer, and rearrangement of names when, in the opinion of the Company, they are not desired to secure a preferential position in the directory or for advertising purposes.

6. The initial contract period for additional listings, where the listing appears in the directory, is the directory period. Each directory period, with the appearance of the listing in the directory, will constitute a separate initial contract period. Listings are automatically included in each directory issue unless notice to the contrary is received from the customer.

Termination charges for alternate number listings, where the listing appears in the directory, are the charges due to the end of the directory period, except that the termination charge will be only the charges due for the period service has been rendered when the contract by the main service is terminated.

7. The Company may publish of its own volition in its directories such notices, instructions, listings and other information pertaining to local or other governmental agencies as are necessary in its judgment to meet the convenience of the public.

8. Centrex

The Company may furnish, without additional charge, informative wording associated with the primary listing to indicate that lines of the Centrex system may be dialed directly. Listings for Centrex dormitory lines will be provided at rates applicable for residence additional listings.

DIRECTORY LISTINGS

B. TERMS AND CONDITIONS (Cont'd)

9. Foreign Zone Service

The primary listing is provided in the directory for the foreign zone and in the directory for the normal zone.

10. Foreign Exchange Service

The primary listing is provided in the directory for the foreign exchange. In addition, such listing will also be furnished without additional charge in the directory for the normal exchange, with a notation, if necessary, that a long distance message charge is applicable whenever one of the following conditions exist:

- a. Local calling is provided between the normal and foreign exchanges.
- b. The normal exchange or zone is contiguous to an exchange which is contiguous to a zone of a foreign multizone exchange.

11. Special Reversed Charge Long Distance Service

The telephone number designation, with such explanatory notes, as in the judgment of the Company are necessary, will be listed in the directory of the selected area.

12. Listings in the Yellow Pages Section of Telephone Directories

The yellow pages section of the telephone directory is designed to afford the public suitable listing information where a patron knows the nature of the business with which he desires to communicate but does not know the name of the customer. Listings in this section of the directory are grouped under headings showing the nature or class of the business. One listing will be allowed without charge in the yellow pages section of the directory for each primary white pages business listing.

13. Nonlisted Telephone Service

A Nonlisted Telephone Service will be furnished, at the customer's request, providing for the omission or deletion of the customer's telephone listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

DIRECTORY LISTINGS

B. TERMS AND CONDITIONS (Cont'd)

14. Nonpublished Telephone Service

A Nonpublished Telephone Service will be furnished, at the customer's request providing for the omission or deletion of the customer's telephone listing from the telephone directory and, in addition, the customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth following:

- a. The Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number.
- b. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently; however,
- c. When a customer with Nonpublished Telephone Service places a call to the Universal Emergency Number 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Universal Emergency number 911 Service upon request of such governmental authority.

15. Customers with line side or trunk side access to Company end office switches with an associated seven-digit telephone number for use in originating and receiving communications, as specified in this Company's applicable tariff or product guide, may be provided a Directory Listing at the rate specified herein for Regular and Special Types of Additional Listings, Business, for each listing so provided.

C. RATES

1. Regular and Special Types of Additional Listings

The following rates apply for regular and special types of additional listings, and shall be effective at the time the listing is placed on the directory assistance records.

	Per Month	USOC	
Business	\$4.50	CLT	
Residence	3.95	RLT	(I)
One business joint user listing, per joint user	None	-	

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C. RATES (Cont'd)

2. Nonlisted and Nonpublished Telephone Service

	Per <u>Month</u>	<u>USOC</u>	
Nonlisted Telephone Service	\$0.00	NLT	(R)
Nonpublished Telephone Service	0.00	NPU	(R)

Nonlisted and nonpublished charges, as specified following, are not applicable to:

- a. Nonlisted or Nonpublished Telephone Service furnished to a customer for data service where there is no voice use contemplated.
- b. Nonlisted or Nonpublished Telephone Service furnished to a customer for short periods of time, usually one day, in connection with local and long distance message broadcasts of sporting events, conventions or other special events.
- c. Nonlisted or Nonpublished Telephone Service furnished to a customer with other listed, nonlisted or nonpublished service in the same directory area.
- d. Nonlisted or Nonpublished Telephone Service associated with Mobile Telephone Service and Pay Telephone lines.
- e. Nonlisted or Nonpublished Telephone Service associated with dependent telephone numbers of a Distinctive Ring Custom Calling Service.
- f. A change from a published Telephone Service to a Nonlisted or a Nonpublished Telephone Service. (N)
(N)