

OPERATOR ASSISTED LOCAL CALLS

A. GENERAL

Operator-Assisted Local Calls are calls placed within the customer's exchange area through a Company operator.

B. TERMS AND CONDITIONS

1. Local message charges for calls placed through an operator, will be charged the same as for local calls dialed direct by the customer.

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3. Exceptions

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- a. Calls to Company listed official public emergency agencies
- b. Calls to official Company numbers
- c. Sent-paid calls from persons experiencing dialing difficulty
- d. Sent-paid calls from persons who are visually and/or physically disabled will be exempted by means of the completion of a self-certification form supplied by the Company.

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C. RATES

The following charges apply for Operator Assisted Local Calls and are in addition to any charges for local messages or Directory Assistance Service calls as specified in this Company's applicable tariffs and product guides.

Operator Assisted Local Call

1. Station-to-station..... As specified for Operator Assisted Call Charge for Station-to-station Operator Assisted Calls in this Company's Long Distance Services Product Guide, Section 2, except calls to Directory Assistance Service which are \$.50 per call.

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