

SUSPENSION OF SERVICE

A. GENERAL

Exchange telephone service may be temporarily suspended, at the customer's request, without termination of contract, subject to conditions specified herein.

B. TERMS AND CONDITIONS

1. Exchange telephone service may be suspended as follows.

a. Entire Service

A customer for any class of business or residence exchange telephone service, excluding the following, may suspend the entire service.

Any service offerings on a Two-tier Payment Plan
Any service offerings on a Variable Term Payment Plan
Audiotex Service
Centrex Automatic Call Distribution Service
Electronic Concentrator for AUTOTAS* Answering Systems
Enhanced and Expanded Universal Emergency Number 911 Service

b. Portion of Service

A customer for business or residence individual line, branch exchange or Centrex Service, excluding the following, may suspend a portion of the service.

Any service offerings on a Two-tier Payment Plan
Any service offerings on a Variable Term Payment Plan
Audiotex Service
Centrex Automatic Call Distribution Service
Electronic Concentrator for AUTOTAS* Answering Systems
Enhanced and Expanded Universal Emergency Number 911 Service

In connection with individual line service, each line with all of its connections and supplemental services may be suspended. In connection with Centrex Service, attendant positions, station lines and associated connections and supplemental services may be suspended without suspension of the entire service.

SUSPENSION OF SERVICE

B. TERMS AND CONDITIONS (Cont'd)

2. The following minimum and maximum suspension periods for exchange service are the time periods during which the rates specified in C. following apply.
 - a. The minimum period of suspension shall not be less than one month.
 - b. Temporary Suspension is available to a customer for a maximum period of nine (9) months. The customer's number must be working for at least 90 days in a calendar year.
3. For Centrex Service, the suspended service rate must equal or exceed the continuing minimum monthly charge.
4. When the initial contract period applicable to the service being suspended is in excess of one month, suspension of service prior to the expiration of the contract period does not extend the contract period.
5. No inward or outward service is contemplated during the period of suspension at the rates specified in C. following.
6. When message rate service is suspended under the conditions specified for suspension of entire service for a period involving a fractional part of a billing period, the message unit allowance for the fractional part of the billing period during which service is not suspended shall be the allowance for the full billing period.

C. RATES

The following rates apply during the period of suspension, except as specified for Centrex Service in B.3. preceding.

Exchange Telephone Service

Per Month

- | | |
|---------------------------------------|---|
| 1. Suspension of Entire Service | 50% of the fixed
monthly charge |
| | 50% of the fixed
monthly charge
for the service
suspended. |