

Call GateSM SERVICE#

A. GENERAL

Call GateSM Service is an optional outgoing call management service that provides residential and business customers the ability to block or allow calls initiated from their line.

B. TERMS AND CONDITIONS

1. **Call Gate** Service allows the subscriber to activate or deactivate the feature, and modify the screening parameters through the use of a touch-tone telephone. In addition, **Call Gate** Service allows the subscriber to use a Personal Identification Number (PIN) during an interactive announcement to override any call restriction.

The subscriber will be able to maintain and modify screening lists from a touch-tone telephone. The list can be divided into two subsets, dialed numbers to be allowed - the Allowed Numbers List, and dialed numbers to be restricted - the Blocked Numbers List. The Allowed Numbers List will handle up to 20 different entries while the Blocked Numbers List will handle up to 10 different entries. The Allowed Numbers List can be set up to allow certain specified numbers, area codes, or local exchange prefixes. The Blocked Numbers List can be set up to restrict certain specified numbers, area codes, or local exchange prefixes.

3. Calls to Emergency Services Code 911 and Verizon Repair Service cannot be restricted.
4. When calls are placed and the network determines that a call is to be rejected, the calling party will receive an interactive announcement. The calling party can then override this rejection through the use of a PIN which is customer changeable through a touch-tone telephone.
5. From a touch-tone telephone, and with a PIN code, the subscriber will be able to modify any of the service features described.
6. The standard Calling Options menu includes:
 - Allow ALL calls
 - Block ALL calls (Except 911 and Verizon Repair Service)
 - Block ALL calls except those on the Allowed Numbers Lists (Except 911 and Verizon Repair Service)*
 - Block calls on the Blocked Numbers List and allow those calls on the Allowed Numbers List*
 - Block ALL intraLATA toll, interLATA toll, 900, 700 and Audiotex calls.**

* Directory Assistance, Operator, and International calls can be blocked when using this option.

** The Allowed Numbers List, if activated, can still be used for additional screening with this option.

Effective May 17, 2014, Call Gate Service for residential customers is grandfathered and no longer available to new residential customers. Moves, additions, or changes to subscribers' existing service are not permitted. This service is available for resale until October 18, 2014. Effective October 18, 2014, this service is also grandfathered at the resale level and no longer available to new resale customers.

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B. TERMS AND CONDITIONS (Cont'd)

7. A subscriber may modify **Call Gate** Service parameters on their line from any touch-tone-equipped telephone by dialing an access number and following the directions provided.
8. **Call Gate** Service is offered only where the customer's location is served by a central office switch equipped with Advanced Intelligent Network (AIN) and Common Channel Signaling/Signaling System 7 (CCS/SS7) architecture and software.
9. **Call Gate** Service is available for use with Residence and Business Dial Tone Lines.
10. **Call Gate** Service does not relieve the customer of responsibility for calls charged to his/her telephone number(s).
11. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including, without limitation, the inability to access the operator or any telephone number.

C. RATES

1. Application of Rates

- a. An installation charge is applicable when adding Verizon **Call Gate** Service to an existing access line.
- b. An installation charge does not apply to assumption of service from another customer when there has been no lapse in the provision of such service.

	Installation Charge	Per Month	USOC	
2. Call Gate#, per line equipped				
Residential#.....	\$5.00	\$7.22	OC4	(I)
Business#.....	5.00	5.25	OC4	

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