

Connect ReQuest® SERVICE

A. GENERAL

Connect ReQuest® Service, is a Competitive Service that provides Directory Assistance customers calling from Touch-Tone telephones the ability to have the requested number automatically dialed by the Operator Services System (OSS).

B. TERMS AND CONDITIONS

1. Explanation of Terms

Connect ReQuest Blocking Option

Connect ReQuest blocking option prevents the effected line(s) from accessing **Connect ReQuest** Service.

2. The **Connect ReQuest** service surcharge is applied only to completed calls.

3. **Connect ReQuest** Service calls automatically completed are subject to the **Connect ReQuest** Service charge and any other applicable rates for the call.

4. Charges for this service are not applicable to calls placed by persons who affirm in writing to the Telephone Company that a visual or physical handicap prevents them from using the telephone directory. This exception is limited to **Connect ReQuest** Service calls placed from a handicapped person's household or a business telephone used exclusively by a handicapped person.

5. This service will not be offered on Directory Assistance calls placed from the following services or by the following customers:

Services

Service for Customer-provided Coin and Credit Card Telephones
Long Distance Message Restriction
Network Controlled Inmate Line

Customers

Cellular
Charge-a-Call
Dormitory Centrex
Hospital Patient Lines
Hotel/Motel Guest Lines
Marine
Mobile

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B. TERMS AND CONDITIONS (Cont'd)

6. Requests for call completion to 700, 900, 915, 950, 976 and WATS Toll Free telephone numbers will not be offered.
7. **Connect ReQuest** Service will be offered on only the last of the two (2) numbers available for each request to Directory Assistance.

C. RATES

Connect ReQuest SERVICE, per call completed \$.30