

BUSINESS TRAFFIC STUDY SERVICES

A. GENERAL

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

B. TERMS AND CONDITIONS

1. Traffic studies are performed, at the customer's request, on Telephone Company access lines or hunt groups with local exchange numbers.
2. For customers with access lines or hunt groups at more than one location, a separate non-recurring charge would apply for traffic studies at each location.
3. Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Business Lines/Trunks
Multiline Hunt Group
IntelliLinQ BRI
IntelliLinQ PRI

Centrex Service
Centrex **CustoPAK**SM Service
Remote Call Forwarding
WorkSmart PackageSM

4. Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.
5. Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.
6. Calls must be carried by the Company, and billed by or on behalf of the Telephone Company to the customer requesting the study.
7. Studies cannot be performed on toll-free or pay-per-call type telephone numbers.
8. A one-week traffic study may be performed per customer location, per calendar year, at no non-recurring charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates specified in C. following.
9. Traffic study report features may vary by Central Office switching system type.

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9. For the setup of each additional Traffic Study, per customer location, per calendar year, the non-recurring charge applies in addition to the Monthly Rate.
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11. Applicable Service Order charges will apply in addition to the Service Establishment Charge for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

C. RATES

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Traffic Study Reports		
per access line or hunt group, per calendar year		
Initial one-week study report	no charge	no charge
Additional one-week study report	\$120.00	no charge
Each additional study report		
per 4-week billing cycle		
Weekly reporting (4 reports)	120.00	\$80.00
Bi-weekly reporting (2 reports)	120.00	60.00
Monthly reporting (1 report)	120.00	40.00