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Unlimited Local and Toll Usage for Business is an optional calling plan which includes unlimited local and Toll voice usage for a flat monthly rate. Unlimited Local and Toll Usage for Business is only available to business customers with Business exchange service and/or **CustoPAKSM** Service, as set forth below. Exchange Access line rate is not included.

1. Unlimited Local and Toll Usage for Business is available on Business exchange service, and **CustoPAKSM** lines where facilities permit.
2. Unlimited Local and Toll Usage for Business is available only to customers who subscribe to the Telephone Company as their carrier for all local and intraLATA toll calls.
3. Unlimited Local and Toll Usage for Business applies per telephone line.
4. Unlimited Local and Toll Usage for Business packages are available to business customers who subscribe to 25 or fewer Telephone Company lines (voice grade or voice grade equivalent) per customer location at the time service is initiated.
5. Eligible business customers may subscribe to the Unlimited Local and Toll Usage for Business plan for a maximum of ten (10) lines per customer location.
6. Unlimited Local and Toll Usage for Business is not available with PBX trunks, ground start lines or trunks, ISDN Basic Service, ISDN Primary Service, Remote Call Forwarding Service, Foreign Exchange Service, Public Telephone Service, Foreign Central Office Service*, and Foreign Zone Service*.
7. Unlimited Local and Toll Usage for Business is not available with the following business packages or optional plans: Business Optional Calling Plan, Business Special Toll Plan, Corporate Rewards, Customer Specific Pricing Plans (CSP), and Virtual Private Network Service (VPNS).
8. Unlimited Local and Toll Usage for Business does not apply to the following calls and services:

Collect Calls	Emergency Interrupt
Calling Card	Busy Redial, *69, Call Trace
Person to Person calls	(per activation)
Time, Lottery and Weather	Directory Assistance
555, 700, 900, 976 Service (Audiotex)	Directory Assistance Call Completion
(D)	All Other Operator Handled Calls
Intercept Call Completion	Third Number Billed
Three Way Calling (per activation)	Mass Announcement Services

* Effective May 18, 2005, Unlimited Local and Toll Usage for Business is no longer available to new customers with Foreign Central Office Service or Foreign Zone Service. Moves, additions or changes to subscribers' existing service are not permitted.

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B. TERMS AND CONDITIONS (Cont'd)

9. Unlimited Local and Toll Usage for Business applies to voice traffic only. Verizon Maryland LLC reserves the right to terminate a customer's Unlimited Local and Toll Usage for Business plan for use with non-voice traffic or other violations of this Product Guide.
10. Business Dial Tone Line customers that meet the requirements of the Unlimited Local and Toll Usage for Business are eligible to order Feature Package 1 or Feature Package 2. Centrex **CustoPAK** customers that meet the requirements of the Unlimited Local and Toll Usage for Business are eligible to order Feature Package 2. The rates for the two feature packages are in addition to the monthly rate for the Unlimited Local and Toll Usage plan

Feature Package 1 includes Call Forwarding, Call Waiting and Three-Way Calling. This feature package is available to Business Dial Tone Line customers who purchase the Unlimited Local and Toll Usage for Business plan. Feature Package 1 must be on the same line as the Unlimited Local and Toll Usage for Business plan. The customer can select any single feature, any combination of two features, or all three features in this package to qualify.

Feature Package 2 includes Caller ID (CID). In addition, customers enrolling in Unlimited Local and Toll Usage for Business Feature Package 2 are eligible to receive certain non-regulated standard business voice messaging mailboxes on the same line at no additional charge. This feature package is available to Business Dial Tone Line and Centrex **CustoPAK** customers who purchase the Unlimited Local and Toll Usage for Business plan. Feature Package 2 must be on the same line as the Unlimited Local and Toll Usage for Business plan. The customer can choose CID and/or the eligible non-regulated service to qualify for the package. If the customer selects the eligible non-regulated service component of the package, they can also select either or both of the following two features: Call Forwarding - Busy and Call Forwarding - Don't Answer. (Currently, Centrex **CustoPAK** customers can order Call Forwarding - Busy and Call Forwarding - Don't Answer at no additional charge.) If the customer selects the Caller ID component of the package, and already has Call Waiting, they can choose to add Call Waiting ID capability.

- # Effective August 21, 2016, the Unlimited Local and Toll Usage for Business 1 year term plan commitment is no longer available to new customers. Existing customers may maintain their service, and the one year term will automatically renew. Moves or changes to subscribers' existing services are permissible. The Unlimited Local and Toll Usage for Business 1 year term commitment for business customers continues to be available for resale until October 17, 2016, on which date the foregoing grandfather terms shall be effective for resale.

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B. TERMS AND CONDITIONS (Cont'd)

11. This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. Verizon Maryland LLC reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service. Details on calls made will not be available for this service.
12. Unlimited Local and Toll Usage for Business is available with Month-to-Month or a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Verizon has provided 30 days notice of any change.
13. In the event the customer terminates the 1 Year Term service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the month-to-month charges up to the date of termination, and any termination liability will be waived. If the customer terminates service after 60 calendar days, but prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge per line for each month remaining during the term.

An early termination charge will not apply under the following circumstances:

- (a) Customer moves existing service either to a new customer location within the same address and/or same building (inside move) or to a new customer location (outside move) and maintains that service for the remainder of the term;

Certain material previously found on this page can now be found on Original Page 3.1.

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B. TERMS AND CONDITIONS (Cont'd)

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| (b) | Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or | (M) | (x) |
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| (c) | Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or | (M) | |
| | | (T) | (x) |
| (d) | After August 21, 2016, the customer terminates the one year term plan after 60 calendar days but prior to the completion of the term commitment period. | (N) | |
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(x) Certain material on this page formerly appeared on Original Page 3.

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C. APPLICATION OF RATES AND CHARGES

1. The Unlimited Local and Toll Usage for Business monthly rate applies in addition to and does not include a Basic Exchange Dial Tone Line or **CustoPAKSM** line.
2. Service Connection charges will not apply to existing customers who choose to add Unlimited Local and Toll Usage for Business to their line(s).
3. Service charges will be waived in the event a class of service change is required in order to have Unlimited Local and Toll Usage for Business.
4. No separate nonrecurring charges apply for these packaged offerings. Charges are waived for existing Business Dial Tone Line and Centrex **CustoPAK** customers who subscribe to Unlimited Local and Toll Usage for Business Feature Package 1 and Unlimited Local and Toll Usage for Business Feature Package 2.

D. RATES

Unlimited Local and Toll Usage for Business

	<u>Monthly</u>	<u>1-Year Term</u>
Unlimited Local and Toll Usage		
Per Exchange Access Line	\$44.00 (I)	\$33.00
Per CustoPAKSM Access Line	44.00 (I)	33.00
Feature Package 1	21.50	
Feature Package 2	22.50	

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