

GENERAL TARIFF
EXCHANGE SERVICES

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*Custom Redirect Service has been removed from the Tariff effective January 24, 2018.

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* Effective January 15, 2020, SWITCHWAY[®] Service is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

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A. EXCHANGE SERVICES

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1 Exchange Service

- a. Exchange service is the provision to the subscriber of access to the exchange system for the purpose of making calls at tariff charges and for the purpose of receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Exchange service is furnished as specified in the Local Exchange Tariff. See Paragraph A.2. of this Section following for additional charges applicable to foreign exchange service.

- b. Individual line service is a grade of exchange service providing an exchange access line for one subscriber only. A subscriber to individual line service may have two or more individual lines grouped for incoming service, if the lines are of the same central office and terminate in stations on the same premises.

c. Flat Rate and Message Rate Service

- (1) Flat Rate Service is the type of exchange service provided at a monthly rate with an unlimited number of calls within a specified area. This area is described, as to each exchange, in the Local Exchange Tariff. Outside that area each call is charged for.

- (2) Message Rate Service is provided at a monthly rate either with a specific dollar allowance for local calls or with no allowance. Charges for each local call apply when the allowance, if any, is exceeded. The types of message rate service offered are as follows:

- (a) Individual line timed message rate service. This includes a monthly local usage allowance. All calls are timed, with additional charges for each minute of overtime after the first five minutes.
- (b) Basic Budget Service (IMR-O). This is the lowest priced individual line service. There is no monthly allowance, so that there is a charge for each call. All calls are timed.

Basic Budget Service (IMR-O) is furnished subject to the following conditions:

- a. No other exchange service is furnished to the same subscriber on the same premises.
- b. Only one IMR-O line service may be furnished to the same subscriber on the same premises.
- c. Auxiliary line service is not furnished in connection with IMR-O service.
- d. Foreign exchange service is not furnished in connection with IMR-O service.

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A. EXCHANGE SERVICES (Cont'd)

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1. Exchange Service (Cont'd)

c. Flat Rate and Message Rate Service (Cont'd)

(2) Message Rate Service (Cont'd)

- (c) Auxiliary Line Service. This service consists of a central office line (exchange access line) which may be furnished to supplement message rate individual line service. An auxiliary line service has the same local calling area as the related individual line service. Subject to the availability of facilities, an auxiliary line service may be in the same incoming service group with the individual line service. All calls made over an auxiliary line service are charged for as if made over the individual line service. A termination of the auxiliary line service must be located on the subscriber's premises at which a termination of the individual line service is located. A subscriber may change an auxiliary to an individual line, or vice versa, at any time upon request but the change will not be made retroactive.

2. Additional Charges for Foreign Exchange Service

For foreign exchange service, a foreign exchange line equipment terminal charge per month applies to each foreign exchange line served from a Verizon New York Inc. central office. For foreign exchange line mileage charges, see Section 3 of this Tariff.

Foreign Exchange Line
Equipment Terminal Charge
\$ 44.00

3. Lifeline

a. General

Lifeline provides for a \$7.00 reduction in the monthly rates for local exchange service for eligible customers subject to the following criteria:

1. Applies only for a single telephone line per household* for the principal residence of eligible applicant.
2. Applicant must prove eligibility per the requirements listed in b. Regulations below.
3. Applicant must not be a dependent for federal income tax purposes, unless applicant is more than 60 years of age.

b. Regulations

When applying for the program, an eligible applicant must complete a Company application to certify that the applicant meets the requirements as specified in this section, below.

* A household is defined as any individual or group of individuals living together at the same address as one economic unit.

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A. EXCHANGE SERVICES (Cont'd)

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3. Lifeline (Cont'd)b. Regulations (Cont'd)

To qualify for Lifeline Services a subscriber must be certified as a participant in at least one of the following Government Programs:

- Medicaid
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP, formerly known as Food Stamps Program)
- Federal Public Housing Assistance (Section 8)
- Veterans Pension Benefits
- Veterans Survivors Pension Benefits

Or, customers whose household annual gross income is at or below 135% of the Federal Poverty Guideline.

The subscriber, or anyone else in the subscriber's household, may not receive Lifeline service concurrently from another provider of telecommunications services.

Lifeline eligibility will be verified annually. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued.

c. Rates and Charges

Service connection charges do not apply to change existing service to or from Lifeline. For connection of new service, service connection charges apply.

This service provides for a full waiver of the federal subscriber line charge.

4. Connecticut Service Fund

The Connecticut Service Fund Surcharge is a rate which recovers the Company's Lifeline costs and subsidies and Telephone Relay Service (TRS) costs. The rate applies to the following basic exchange access services on a monthly basis:

Individual Message Rate Residence*
 Auxiliary Message Rate Residence
 Individual Flat Rate Residence*
 Auxiliary Flat Rate Residence
 Basic Budget Service
 Residence PBX Trunk-Flat Rate and Message Rate

<u>PERIOD</u>	<u>SURCHARGE</u>
November 1, 1995 through October 31, 1996	\$.0

* Includes Lifeline recipients

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B. EXTENSION SERVICE AND INSIDE WIRE**1. Definitions**

Extension Service - The term "extension service" denotes the extension lines at locations in addition to the location of the main line. Mileage charges specified in Section 3 of this Tariff apply where the same central office line has terminations in different buildings.

Inside Wire

All wire, connecting blocks, and all material associated with the wire located on the subscriber's side of the Demarcation Point.

Extension Service is connected to an individual or auxiliary line for the same subscriber and with the same telephone number.

2. Location**a. Individual and Auxiliary Lines--Residence**

Extension service may be located on any premises which is a domestic establishment of the subscriber, provided the use is restricted to the subscriber and members of their domestic establishments.

Extension service may be located on premises outside of the subscriber's domestic establishment, subject to the following conditions:

- (1) Some form of exchange service, other than Public Telephone Service, is furnished continuously under a separate contract in the same building and on the same premises as the extension service.
- (2) Extension service is furnished with the understanding that the use is restricted to intercommunication or completion of incoming calls.

3. Calls Between Stations On The Same Line

Each call between stations on the same message rate central office line is charged as one local message except where the call is made over intercommunicating facilities provided by the Company.

4. Restrictive Equipment

	<u>Monthly Rate</u>	<u>Connection Charge</u>
Each telephone equipped to restrict one or more lines	\$ 3.29	\$ 38.30

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C. CUSTOM CALLING SERVICES1. General

Custom Calling Services are furnished on individual and auxiliary lines served from central offices which are equipped for Custom Calling Services.

The facilities and equipment for this service are in the central office. The service is furnished subject to the availability of facilities.

Custom Calling Services are furnished to enable the subscriber, by operating the dial and switchhook of his telephone, to perform one or more of the following functions:

- a. Speed Dialing*, which permits dialing preselected frequently-called 7- or 10- digit telephone numbers by means of an abbreviated code. This feature is available in either an 8-number or 30-number capacity.
- b. Threeway Calling, which permits an existing call to be held and a second telephone call to be established and added to the connection. Transmission may not be satisfactory on all Threeway Calling connections. Threeway Calling is available on a subscription basis as well as on a per activation basis called Usage Threeway Calling.
- c. Call Forwarding, which permits the subscriber to direct all incoming calls so that they may be answered at another telephone. Transmission may not be satisfactory on all Call Forwarding connections.
- d. Call Waiting, which provides a tone signal to indicate to a subscriber already engaged in a telephone call that a second call is waiting. It also permits him to hold the first call, answer the second call and then alternate between both calls.
- e. Call Forwarding Options
 - (1) Call Forwarding Busy Line*- allows an incoming call to the subscriber's line to be automatically forwarded to a preselected telephone number when the line is busy.
 - (2) Call Forwarding Don't Answer*- allows an incoming call to the subscriber's line to be automatically forwarded to a preselected telephone number when the line is unanswered after a predetermined number of rings. The subscriber must designate the Variable Ring (two to seven rings).
 - (3) Call Forwarding Busy Line Don't Answer provides the subscriber with forwarding capability for both busy and don't answer conditions.

* Speed Dialing and Call Forwarding Busy Line are no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the features at existing locations.

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EXCHANGE SERVICES

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C. CUSTOM CALLING SERVICES (Cont'd)2. Regulations

- a. Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer
 - (1) Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer are available to individual line residence where facilities permit.
 - (2) Unless specifically exempted, Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer are subject to all general regulations applicable to the provision of service by the Company as specified in Section 1 of this Tariff.
 - (3) A line may have either one or both of the Call Forwarding Busy Line and/or Call Forwarding Don't Answer features.
 - (4) Call Forwarding takes precedence over all Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer when Call Forwarding is activated.
 - (5) Call Forwarding Busy Line or the combination of Call Forwarding Busy Line and Don't Answer cannot be provisioned on a line equipped for Call Waiting.
 - (6) The "forwarded-to" number may be changed on lines equipped with Call Forwarding Busy Line and/or Call Forwarding Don't Answer.
 - (7) A Service Order Charge applies to change the Variable Ring (count) and/or the "forwarded-to" telephone number.
 - (8) Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer may be resold or shared provided that Verizon New York Inc. is not responsible for resold or shared services and equipment. The customer of record is responsible for allocating the charges for resold and shared services and equipment.
 - (9) The furnishing of facilities and service to resellers and sharers is subject to the regulations for Special Charges set forth in Section 1.A.5 and 1.I.2. of this Tariff.

* Call Forwarding Don't Answer is no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the features at existing locations.

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C. CUSTOM CALLING SERVICES (Cont'd)3. Rates and Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities and service furnished.

a. Custom Calling Services, each line equipped, including all stations on the line

	<u>Monthly Rate</u> <u>Residence</u>	<u>Connection</u> <u>Charge*</u>	<u>USOC</u>
(1) Speed Dialing 8**- number capacity	\$ 9.21	Service Charge specified in Section 6	ESL
(2) Speed Dialing 30**- number capacity			ESF
(3) Three-way Calling	12.99		ESC
(4) Call Forwarding	12.99		ESM
(5) Call Waiting	12.99		ESX
#(6) Combination of all features shown in:			
(4) and (5)	12.42		ES7
(3) and (5)	12.42		ER9
(3), (4) and (5)	14.34		ETC
(3), (4), (5) and (1)	17.00		ES3

* Only one connection charge applies to the connection of one or more Custom Calling Service features on one or more lines at the same time and on the same service of the subscriber. No connection charge applies to the connection of one or more Custom Calling Service features when the work is ordered for completion coincident with other work in connection with the same service of the subscriber, when such other work is subject to service connection, move or substitution charges.

** Speed Dialing is no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the features at existing locations.

These combinations of features are provided to existing subscribers only. Changes and/or moves are not permitted.

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C. CUSTOM CALLING SERVICES (Cont'd)3. Rates and Charges (Cont'd)

a. (Cont'd)

- (7) Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer*

	<u>Residence</u>	<u>USOC</u>
Call Forwarding Busy Line**,	\$3.60	GCZ
Call Forwarding Don't Answer**,	3.60	CFZ
Call Forwarding Busy Line Don't Answer	4.25	E5E

- (8) Usage Three-way Calling##

	<u>Monthly Rate</u>
	<u>Residence</u>
Per activation	\$.75
Monthly Maximum	6.00

b. Charges for calls in connection with Custom Calling Services

- (1) Threeway Calling -- Tariff rates apply for the calls between the Custom Calling Service subscriber's telephone and each of the other telephones on the connection.
- (2) Call Forwarding -- The Custom Calling Service subscriber is responsible for the payment of the tariff rate for a station-to-station call between his Custom Calling Service equipped telephone and the telephone at which the call is answered. The charge applies to each call answered, including the call establishing the Call Forwarding mode which are refused at the answering telephone.
- (3) Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer A Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer subscriber served from a digital switch is responsible for the payment of the tariff station-to-station charges between the Call --Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer equipped station and the station at which the call is answered. The charge applies to each call answered.

* Appropriate Service Connection Charges, as specified in Section 6 of this Tariff, apply. A Service Order Charge applies to change the Variable Ring (count) and/or the forwarded to telephone number.

** Call Forwarding Busy Line and Call Forwarding Don't Answer are no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the features at existing locations.

Blocking of Usage Three-way Calling is available at no charge. No connection charges apply. Normal usage charges apply.

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D. REMOTE CALL FORWARDING SERVICE

(REMOTE CALL FORWARDING IS NO LONGER AVAILABLE TO RESIDENTIAL CUSTOMERS. EXISTING RESIDENTIAL CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE SERVICE AT EXISTING LOCATIONS.)

1. General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and electronic central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange.

2. Regulations

- a. Remote Call Forwarding (RCF) service is offered in central offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a Public Telephone Service.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.
- d. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. The central office line on which the remote call terminates may not be equipped with Call Forwarding.
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charges.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with the foreign exchange trunk groups are not listed.

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D. REMOTE CALL FORWARDING SERVICE (Cont'd)

(REMOTE CALL FORWARDING IS NO LONGER AVAILABLE TO RESIDENTIAL CUSTOMERS. EXISTING RESIDENTIAL CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE SERVICE AT EXISTING LOCATIONS.)

3. Rates

	<u>Monthly Rate*</u> <u>Residence</u>	<u>Service</u> <u>Connection Charges</u>
a. Remote Call Forwarding, each path	\$17.56	Charge to connect an individual line.
b. Rearrangement and Changes		<u>Charge</u>
(1) Change of telephone number to which calls are forwarded, per occasion		Rewire Charge
(2) Change of Directory Listing, per occasion		Record Order Charge

* In addition, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local or toll charges applicable to calls transferred from the forwarding location to the terminating location. This charge applies for each call answered. For calls transferred within the same local calling area, the message rate schedule applies. No allowance for local calls is included in the RCF monthly rate.

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E. BLOCKING SERVICE

1. General

Blocking Service is a feature that permits customers to restrict access from their telephone lines to vendor operated services provided by Interexchange Carriers on the 900 Service Access Code.

2. Regulations

- a. Blocking Service is available where facilities permit.
- b. Blocking Service is available to residence customers.

3. Rates and Charges

Nonrecurring Charge
Residence

Blocking 900 service
access code, per line only:

Individual Line Residence,

*

* A Service Order Charge does not apply.

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F. DISTINCTIVE RING

(DISTINCTIVE RING IS NO LONGER AVAILABLE TO RESIDENTIAL CUSTOMERS. EXISTING RESIDENTIAL CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE SERVICE AT EXISTING LOCATIONS.)

1. General

Distinctive Ring will enable a subscriber to have up to two additional (dependent) telephone numbers associated with a single individual residence line (only one conversation can take place at any one time). The telephone number assigned to the access line is referred to as the main number. A different ringing pattern will be provided for each dependent telephone number to facilitate the customer's identification of incoming calls. For customers also subscribing to Call Waiting Service, a corresponding but not identical Call Waiting tone for each additional dependent telephone number will be provided.

In addition, subscribers to Call Forwarding Service must choose between two options, when establishing Distinctive Ring. See Regulations Paragraph F.2.d. of this Section following.

One standard alphabetical listing (Alphabetical Directory) for each dependent number, will be provided for subscribers to Distinctive Ring. See Regulations Paragraph F.2.c. of this Section following.

2. Regulations

- a. Distinctive Ring is available to individual residence customers, and is subject to the availability of facilities. Only one conversation can take place at any one time.
- b. Distinctive Ring may not be compatible with certain customer provided telephone equipment. The Company is not responsible for such equipment.
- c. Distinctive Ring subscribers will be entitled to only standard alphabetical listings (Alphabetical Directory) for each dependent number provided hereunder, subject to the Regulations specified in Section 5 of this tariff. Other listings may also be provided under the terms, conditions and charges described in Section 5 of this Tariff.
- d. When establishing Distinctive Ring, Call Forwarding subscribers must choose one of the following options:

OPTION I - All telephone numbers (the main and dependent) associated with the one access line will be forwarded to a single number when Call Forwarding service is activated.

or

OPTION II - The main number only will be forwarded when Call Forwarding service is activated. The additional dependent telephone number(s) will continue to ring without being forwarded.

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- F. DISTINCTIVE RING (Cont'd)
(DISTINCTIVE RING IS NO LONGER AVAILABLE TO RESIDENTIAL CUSTOMERS. EXISTING RESIDENTIAL CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE SERVICE AT EXISTING LOCATIONS.)

2. Regulations (Cont'd)

- e. Any suspension or termination of the service connected with the main telephone number will also affect the dependent number(s) as specified in Section 1 of this Tariff.
- f. The subscriber to the main telephone number will be responsible for all charges incurred in connection with the dependent numbers including collect and third-party calls.
- g. Appropriate Service Connection Charges as specified in Section 6 of this Tariff will apply for the establishment and subsequent changes to Distinctive Ring.

3. Waiver of Charges

- a. The Company reserves the right to waive any or all of the non-recurring charges associated with Distinctive Ring at any time upon 7 days' notice to the Public Utilities Regulatory Authority.
- b. Terms and conditions of any Waiver of Non-recurring Charges Option in effect are listed in the Attachment to this tariff. The Attachment follows all pages of this section.
- c. Each Waiver of Non-recurring Charges offered by the Company will not extend beyond 90 days.
- d. Appropriate notification of waived charges will be made to all eligible customers.
- e. During a Distinctive Ring Waiver:
 - 1. The Service Order Charge associated with ordering additional telephone number(s) for providing Distinctive Ring on existing telephone service will be waived.
 - 2. Any additional services provided at the same time will be charged for at normal tariff rates.

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- F. DISTINCTIVE RING (Cont'd)
(DISTINCTIVE RING IS NO LONGER AVAILABLE TO RESIDENTIAL CUSTOMERS. EXISTING RESIDENTIAL CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE SERVICE AT EXISTING LOCATIONS.)

4. Rates and Charges

In addition to Service Order Charges as specified in Section 6 of this Tariff, the following rates apply per line:

	<u>Monthly Rate #</u>	<u>USOC</u>
Residence		
One additional dependent telephone number with multiple ringing, per access line	\$ 9.32	DRS1X
Two additional dependent telephone number with multiple ringing, per access line	12.99	DRS2X

A Service Connection Charge applies, as specified in Section 6 of this Tariff, to connect, change or rearrange this service.

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G. PHONESMART® SERVICES1. General

PHONESMART® Services are a set of call management features which utilize the network's ability to forward a calling number between the originating and terminating central offices and depend on the availability of common channeling signaling (CCS7).

The PHONESMART Services are as follows:

a. *69*

Dependent upon the customer's serving central office, the customer by dialing a special code either (1) automatically returns the most recent incoming call, even if it is not answered, or (2) receives an audible announcement of the telephone number, date and time of the last incoming call and has the option of having the call automatically returned by dialing another code. If the called number is busy, the call will be attempted for a maximum of 30 minutes without tying up the end-user's telephone. Should the line become idle during this process and the *69 customer's line is available to complete the call, then a distinctive ringing signal will alert the *69 customer that the call can be completed.

b. Busy Redial*

If the redialed telephone number is busy, the call will be attempted for a maximum of 30 minutes. Should the line become idle during this process and the Busy Redial customer's line is available to complete the call, then a distinctive ringing signal will alert the Busy Redial customer that the call can be completed.

The following types of calls cannot be automatically redialed or recalled

- Calls to 700 Service numbers
- Calls to Dedicated Toll-Free Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed Calls
- Calls to Directory Assistance
- Calls to 911
- Calls to cellular
- Calls to Public Telephone Services

* *69 (monthly subscription) and Busy Redial (monthly subscription) are no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the features at existing locations.

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G. PHONESMART SERVICES (Cont'd)1. General (Cont'd)c. Caller ID – Number Only #

Provides the telephone number from which the call originates, (the calling number) including telephone numbers associated with non-published and non-listed service, for non-blocked calls to the called party subject to technical and other limitations, including the availability of the number for forwarding. The calling number is displayed (typically by the second ring) on customer provided premises equipment attached to the customer's telephone line.

d. Per-Call Blocking

Prevents delivery of the calling number to a Caller ID – Number Only subscriber for a single call. In order to activate the feature for a particular call, the customer must dial the "blocking code" before he or she dials the number being called.

e. All-Call Blocking

Prevents delivery of the calling number to a Caller ID – Number Only subscriber on all calls made from a particular line, unless the feature is disabled. The feature can be disabled as to its effect on number display for a single call by dialing the "un-block code" before dialing the number being called.

f. Call Trace

Allows a customer to initiate a trace of the most recent incoming call by dialing a special code immediately after terminating the call. The Company's central office equipment records and stores the incoming call message detail (date and time of the call and telephone number) provided that the call was completed over suitably equipped facilities and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the Company's Annoyance Call Bureau where it can be obtained by an appropriate law enforcement agency when the customer files a complaint. The Company is not liable for damages if a trace attempt is not successful (additional limitations of liability provisions are contained in Section 1 of this Tariff).

Caller ID – Number Only will not be provided to new residence subscribers. Existing residence subscribers as of August 21, 2004 may continue to keep this feature; however, changes and/or moves will not be permitted.

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G. PHONESMART SERVICES (Cont'd)1. General (Cont'd)g. Caller ID

Provides the name and number associated with the line from which an incoming call originates, including names and numbers associated with non-published and non-listed service, subject to limitations such as those described below. The name and the calling number are displayed (typically by the second ring) on customer-provided premises equipment attached to the customer's telephone line. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information.

h. Call Waiting ID With Name

This service is an augmented form of Caller ID – Number Only, designed for use by Call Waiting subscribers, that also allows a customer who is on an existing call to receive Caller ID information (name and number) for a new incoming call. The name displayed is the name associated with the line from which the call originates, including names associated with non-published and non-listed service, subject to limitations such as those described below. The calling name and number are displayed (typically by the second ring) on customer-provided equipment. The name and telephone number of the caller may not be displayed for every new incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information.

GENERAL TARIFF
EXCHANGE SERVICES

G. PHONESMART SERVICES (Cont'd)

1. General (Cont'd)

- i. Call Intercept - Effective August 9, 2023, Call Intercept is withdrawn from this Tariff, and Verizon will no longer provide this feature as of that date.

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GENERAL TARIFF
EXCHANGE SERVICES

G. PHONESMART SERVICES (Cont'd)

1. General (Cont'd)

- i. Call Intercept - Effective August 9, 2023, Call Intercept is withdrawn from this Tariff, and Verizon will no longer provide this feature as of that date.

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GENERAL TARIFF
EXCHANGE SERVICES

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G. PHONESMART SERVICES (Cont'd)

2. Regulations (Cont'd)

f. PHONESMART Services will be offered on a subscription basis only, except as follows: (Cont'd)

- (2) Call Trace is offered on a per activation basis and is only billed when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will only be provided to legally constituted authorities with proper authorization.

Per-activation use of Call Trace may be blocked at the customer's request.

- (3) *69 and Busy Redial will be available to customers either on a subscription basis, or on an alternative per activation basis. The activation charge is applied when the feature is activated irrespective of whether the call is completed or not. Non-subscription customers will be charged the activation charge upon dialing the activation code without any specific prior request for the feature.

Per-activation use of *69 and Busy Redial may be blocked at the customer's request.

- (4) Upon customer request, *69 and/or Busy Redial will be removed from the customer's telephone line without charge.

GENERAL TARIFF
EXCHANGE SERVICES

(C)

G. PHONESMART SERVICES (Cont'd)3. Service Limitations

- a. Caller ID – Number Only, Caller ID, Call Waiting ID With Name, Call Waiting ID Deluxe

The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information.

- b. Per-Call Blocking

This feature may not be available on certain types of telephone lines. The types of telephone lines include, but are not limited to:

Hotel/Motel Lines
Public Telephone Service Lines

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This feature does not prevent the delivery of billing number information through the use of Automatic Number Identification (ANI) technology, including but not limited to the use of such technology in connection with Enhanced 911 service and in connection with Feature Group D Switched Access Service.

- c. All-Call Blocking

This feature may not be available on certain types of telephone lines. The types of telephone lines include, but are not limited to:

Hotel/Motel Lines
Public Telephone Service Lines

This feature does not prevent the delivery of billing number information through the use of Automatic Number Identification (ANI) technology, including but not limited to the use of such technology in connection with Enhanced 911 service and in connection with Feature Group D Switched Access Service.

- d. *69

If a calling party chooses to prevent the transmission of the calling number through the use of Per-Call Blocking or All-Call Blocking, the called party will not be able to identify or return the call by activating the *69 feature.

GENERAL TARIFF
EXCHANGE SERVICES

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G. PHONESMART SERVICES (Cont'd)

4. Limitations of Liability

The Company will not be liable for any economic harm, personal injury, invasion of any right of privacy of any person, or any other harm, loss or injury, caused or claimed to be caused, directly or indirectly, by the Company's delivery or failure to deliver the telephone number of a calling party. Additional limitations of liability provisions are contained in Section 1 of this Tariff.

5. Feature Interaction

- a. Subscribers to call forwarding features should be aware of the blocking status of the telephone numbers that will be used during the activation of the call forwarding feature.

GENERAL TARIFF
EXCHANGE SERVICESG. PHONESMART SERVICES (Cont'd)6. Rates and Charges

<u>Feature</u>	<u>Recurring Rate</u>	<u>Per Activation Rate</u>	<u>USOC</u>	
a. *69, per line*	\$ 8.25	\$0.75@	NSS	
b. Busy Redial, per line*	9.75	0.75@	NSQ	
c. Caller ID – Number Only, per line@@	12.99	-	NSD	
d. Call Trace		1.50#	NST	
e. Caller ID, per line	14.95	-	NNK	
f. Call Waiting ID With Name **, per line	14.99	-	N7PXA	
g. ##*69/ Busy Redial, per line	8.00	-	NSP	
h. Call Intercept, per line***	7.95	-	WHO	(C)

- * *69 (monthly subscription) and Busy Redial (monthly subscription) are no longer available to residential customers. Existing residential customers as of June 16, 2012 may retain the features at existing locations. (C)
- @ Activation charge applies to non-subscription customers only upon feature activation, irrespective of call completion. For *69, no charges apply if the last incoming call is out-of-area or if delivery of the calling number is blocked; otherwise charges apply upon feature activation. Activation charges are not to exceed \$6.00 per month for residence customers for each feature. Per activation charge is offered as an alternative to the monthly subscription charge, at the customer's option. Service connection charges as stated in Section 6 of this Tariff do not apply.
- @@ This feature will not be provided to new residence subscribers. Existing residence subscribers as of August 1, 2004 may continue to keep this feature; however, changes and/or moves are not permitted.
- # Charge applies for successful activation only.
- ** Customers subscribing to Call Waiting ID With Name must subscribe separately to Call Waiting to take full advantage of this service, and thus will be subject to the applicable rates for Call Waiting Service.
- ## These feature combinations are provided to existing subscribers only. Existing residential customers as of November 22, 2004 may continue to keep this feature; however, changes and/or moves are not permitted.
- *** Effective August 9, 2023, Call Intercept is withdrawn from this Tariff, and Verizon will no longer provide this feature as of that date. (N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

G. PHONESMART SERVICES (Cont'd)6. Rates and Charges (Cont'd)

<u>Change in Number Blocking Features</u>	<u>Change Charge#</u>	<u>USOC</u>
To Per-Call Blocking	\$5.00	SG9C1
To All-Call Blocking	5.00	NBJ
<u>Feature Removal from Customer's Line</u>		
*69	No Charge	HBS
Busy Redial	"	HBQ
Call Trace	"	HBG
<u>Activation Charges</u>		
	<u>Monthly Maximum</u>	
	<u>Residence</u>	
- *69	\$6.00	
- Busy Redial	6.00	

A customer in a Caller ID – Number Only service area may change his or her blocking feature twice at no charge during the first six months the service is offered in that area, and any new telephone customer in such a service area may do so twice without charge during the first six months that customer takes telephone service. The listed charge applies to all other changes in the blocking features.

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

1. General

ISDN Basic Exchange Service (ISDN Service) is an exchange service available from suitably equipped digital central offices. This service is offered as a supplement to Individual Message Rate Residence Service and Individual Flat Rate Residence Service. ISDN Service allows for the integration of voice and non-voice (data) on a single telephone access line.

ISDN Service consists of a digital line which provides digital termination capabilities to the customer's premises and allows for the simultaneous transmission of voice and data traffic. Basic service capabilities, optional features, optional feature packages and optional local data usage packages are available. Up to three basic service capabilities may be furnished for each access line.

The voice usage charges generated by using ISDN Service will be identified and charged in accordance with the associated class of service with which ISDN Service is used. Usage charges for packet switched data are outlined in the rates and charges section in Paragraph H.4. of this Section. Data usage is always measured and charged for except within a digital Centrex system which is neither measured nor charged for.

2. Service Description

- a. Digital Service Line - Provides the digital Central Office termination that has the potential to support digital transmission of voice and data to the customer's premises. This service element is required for subscribers to any of the other ISDN basic service capabilities, optional features, optional feature packages or optional local data usage packages.
- b. Basic Service Capabilities - Are basic voice and data capabilities which can be combined on a single access line. The access line provides a combination of two B channels and one D channel. Each B Channel is capable of transmitting up to 64 kbps for Circuit Switched Voice, Circuit Switched Data or High Speed Packet Switched Data. The D Channel is a 16 kbps channel and is used for signaling as well as transmission of packet switched data at speeds up to 9.6 kbps. The following services are available:

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

2. Service Description (Cont'd)b. Basic Service Capabilities (Cont'd)

(1) Circuit Switched Voice - 64 kbps circuit mode used for voice information calls. When a customer purchases Circuit Switched Voice, they must purchase one of the other Basic Service Capabilities or the Optional Feature, Digital Electronic Telephone Service*.

(N)

(2) Circuit Switched Data - 64 kbps circuit mode used for data information calls.

(3) Alternate Circuit Switched Voice/Circuit Switched Data - Circuit switched voice and circuit switched data muted alternately for voice information or data information calls.

(4) Low Speed Packet Switched Data (LSPSD) - X.25 virtual call and permanent virtual circuit bearer service capability on the D Channel at speeds up to 9.6 kbps.

(5) High Speed Packet Switched Data (HSPSD) - X.25 virtual call and permanent virtual circuit bearer service capability on the B channel at speeds up to 64 kbps.

c. Optional Features - The following features are available with ISDN Service.

Digital Electronic Telephone Service (DETS)* - is comprised of several features which provide customers with the functionality of a key system, from the central office, thereby eliminating the need for controlling equipment and complex wiring on the customer premises. ISDN terminals must be obtained independently by subscribers. The features included are:

(N)

- Configuration Groups - Allow a number of ISDN terminals to have identical assignment of button functions on the ISDN terminals. Predefined standard configuration groups as provided with a DETS system. The customer has the option of ordering non-standard configuration groups at an additional charge as specified in the rates and charges section following.
- Feature Access - Provides use of optional features via button/key assignments or feature access codes.
- Multiple Directory Numbers - Allow for more than one directory number to be assigned to call appearances on a single ISDN terminal for the exclusive use of that ISDN terminal. One directory number will be specified as the primary directory number.

* Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

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2. Service Description (Cont'd)c. Optional Features (Cont'd)(1) Digital Electronic Telephone Service (DETS)* (Cont'd)

(N)

- Terminal Management - Allows certain functions associated with call appearances to be performed automatically as specified by the customer. A call appearance is the designated button or equivalent on the ISDN terminal where DETS provides for the termination of directory numbers. The options are:
 - ° Idle Call Appearance Preference - The switch determines which call appearance, previously indicated by the customer, is to be employed when the user goes off-hook without first manually selecting an appearance.
 - ° Ringing Call Appearance Preference - If more than one call is alerting (ringing), the switch selects the first call if a specific call appearance is not manually selected.
 - ° Automatic Hold/Drop Preference - The switch will automatically determine, according to the customer's previously indicated preference, how to treat a call in progress on a call appearance when the user shifts to another appearance without manually placing the call on hold.
 - ° Call Appearance Selection for Conference/Transfer- The switch automatically selects an idle call appearance after the user has pressed the conference or transfer button.
 - ° Button Management - The switch follows the customer's definition of which ISDN terminal buttons are used for call appearances and which buttons are used for features.
- ISDN Group - Allows up to eight primary directory numbers on a single ISDN terminal.
- ISDN Group Coverage for Analog Lines - Allows an analog station set to share call appearances with an ISDN group terminal. Suitable terminal equipment is required.

- * Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

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GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

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(N)

2. Service Description (Cont'd)c. Optional Features (Cont'd)(1) Digital Electronic Telephone Service (DETS)* (Cont'd)

(N)

- Expanded ISDN Group Coverage - Includes delayed and abbreviated ringing and manual exclusion restricting retrieval of held calls.
 - ° Delayed Ringing - Customer selects the number of seconds to elapse before ringing is provided on an incoming call. A visual signal is activated to alert the user.
 - ° Abbreviated Ringing - Ringing is provided on incoming calls for a customer specified interval only.
 - ° Manual Exclusion - Prevents other terminal users in an ISDN group from retrieving a held call and from bridging onto a call in progress.
- Shared Call Appearances - Allows an ISDN group to be established where members of the group may share directory numbers of other terminals in the group.
 - ° Hold with Shared Call Appearances - Allows an ISDN terminal to place a call appearance on hold permitting the retrieval of the held call by any member of the ISDN group that has that call appearance.
 - ° Bridging with Shared Call Appearances - This feature allows third party initiated bridging onto a call that is in progress as long as the terminal has an appearance of the directory number, unless manually restricted.
 - ° Multiple Call Appearances - Allows the assignment of a directory number to more than one call appearance button on a telephone terminal. This allows a customer to handle more than one call on a single directory number.
- ISDN Flexible Calling - Allows the customer to transfer, hold, conference and drop calls through button activation.

* Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

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GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

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(N)
(N)
(N)

2. Service Description (Cont'd)c. Optional Features (Cont'd)(1) Digital Electronic Telephone Service (DETS)* (Cont'd)

(N)

- Drop - Allows the user to drop the last party added to a conference call.
- Transfer - Allows the user to transfer a call to another terminal.
- Hold - Allows the user to place a call on hold by pressing the function button.
- Conference - Allows the user to include a third party in the call.

The following optional features are available to DETS users:

- Intercom - Allows a caller to directly terminate on a predesignated terminal by pressing the intercom key on the ISDN terminal.
- Group Intercom - Provides for abbreviated dialing to members of a predesignated group. There are three types of intercom: automatic, single digit and double digit.

- (2) Display Service - Provides call related data to ISDN terminals which are equipped with a display screen or which can otherwise utilize this information. This information is provided where facilities are available, including Common Channel Signaling 7 (CCS7). In addition, the customer and other party involved in the call must either be served from the same central office switch, or served from a different central office switch which is linked by facilities that can send call related information between these central office switches. The features included are:

- Individual Calling Line Identification (ICLI) - The ICLI feature provides call related information on calls for ISDN customers.
- Outgoing Called Line Identification (OCLID) - provides the terminal user with information about the originating call.
- Incoming Calling Line Identification (ICLID) - provides the called party with information about the terminating call.
- Inspect for ISDN Station Sets - enables the ISDN terminal user to display call related information about calls placed on hold.

* Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

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(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

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(N)
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(N)

2. Service Description (Cont'd)c. Optional Features (Cont'd)

- (3) Packet Switching Service - Provides synchronous and asynchronous transport of user data, usually relatively short bursts of data. The data is separated into discrete segments called packets for transmission. All packets are interleaved (statistically multiplexed) as they are transmitted. Routing and control information (packet header) is automatically inserted at the beginning of each packet, and error detection information (packet trailer) is automatically inserted at the end of each packet. Complete with this information, the entire packet is routed to its intended destination over a path that is established at call set up.

With either HSPSD or LSPSD, a logical connection (channel) is established between the calling and called line. This logical connection is called a virtual circuit. This differs from a circuit switched connection in that no physical path or circuit is permanently established between the two lines.

The following features are available with High or Low Speed Packet Switched Service capabilities:

- Permanent Virtual Circuits - Allows the customer to establish a logical channel between two digital service lines equipped for packet service.
- Additional Virtual Circuits - Those circuits that the customer subscribes to that are in addition to the initial virtual circuit (logical channel) provided with the HSPSD or LSPSD basic service capability on one digital subscriber line. Additional virtual circuits are provisioned as switched virtual circuits unless the customer specifies that they are to be permanent virtual circuits, in which case the rates for permanent virtual circuits would apply.
- Closed User Group - Provides the customer with the capability to form closed sub-networks within the customers' group of ISDN terminals and thus control user access.
- Flow Control Parameter Negotiation - permits negotiation on a per call basis of the flow control parameters (window size and packet size).
- Throughput Class Negotiation - Allows negotiation on a per call basis of the throughput class (speed or baud rate) for each direction of data transfer associated with a virtual call.

GENERAL TARIFF
EXCHANGE SERVICESH. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

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(N)
(N)
(N)

2. Service Description (Cont'd)c. Optional Features (Cont'd)(3) Packet Switching Service (Cont'd)

The following features are included with Packet Switching Service:

- Calls Barred - Incoming/Outgoing - Prevents the ISDN terminal from receiving or originating data calls on a per virtual circuit basis.
- Fast Select, Fast Select Acceptance - allows the user to send up to 128 bytes of user data in the call request packet.
- Single and Multiple Address Hunt Group - Provides a multiline hunt group capability for packet switching which hunts through virtual circuits on a line similar to the analog hunt feature.
- Reverse Charge Request - Permits a user on a per call basis, to request the Packet Switch to assign billing charges to the called terminal rather than the calling data terminal.
- Reverse Charge Acceptance - Authorizes incoming packet calls for which billing is reversed and charged to the called line.

- (4) Modem Pool (Customer Premises) - This capability provides for the setup and clearing of data calls between an ISDN Basic Exchange Service customer and a local exchange line utilizing a modem for data transmission. The data connection is established by routing the call through a digital service line of the modem pool (modem and terminal adapter [TA] provided by the customer) to perform the necessary analog-to-digital or digital-to-analog conversion. Two lines are required for each modem in a modem pool: an ISDN Basic Exchange Service line and an analog line.

Each ISDN Basic Exchange Service line equipped for modem pooling will include the following features:

- Closed User Group - Provides the customer with the capability to form closed sub-networks within the modem pool, and thus control access to the modem pool.
- Packet Switched Multiline Hunt Group - Provides ISDN Basic Exchange Service users with hunting into the modem pool.

The following option is available to modem pool customers:

- Terminating Access Directory Telephone Number - A directory number which may be used by ISDN subscribers who wish to receive data calls from non-ISDN subscribers via modem pooling. This number can be used only for terminating data calls to a particular ISDN Basic Exchange Service line via the modem pool.

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

2. Service Description (Cont'd)c. Optional Features (Cont'd)

(5) Secondary Only Directory Number - Is a telephone number associated with an ISDN terminal that is used in addition to the primary directory number.

(6) Call Forwarding - Allows calls to be sent to another telephone number based on certain conditions. It is applicable to Circuit Switched Voice and Circuit Switched Data Calls.

- Variable - Allows an ISDN line to forward calls to a user defined telephone number. The destination is changeable by the user.
- Don't Answer - Allows an incoming call to an ISDN line to be automatically forwarded to a predetermined telephone number when the ISDN line does not answer an incoming call within a prescribed time.
- Busy - Allows an incoming call to an ISDN line to be automatically forwarded to a predetermined telephone number when the station is busy.

(7) Additional Call Offering - Provides the ISDN line with notification of additional voice and data calls when the user's interface is busy.

d. Optional Feature Packages

The following optional feature packages are available with IMR ISDN Basic Service:

(1) Internet Access Feature Package

- Incoming Calling Line Identification
- Additional Call Offering

(2) Home Office Feature Package

- Incoming Calling Line Identification
- Additional Call Offering
- ISDN Flexible Calling
- Call Forwarding

(3) Deluxe Feature Package

- Incoming Calling Line Identification
- Additional Call Offering
- ISDN Flexible Calling
- Call Forwarding
- Digital Electronic Telephone Service*

(N)

* Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADD, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

2. Service Description (Cont'd)

e. Optional Local Data Usage Packages

The following optional Circuit Switched Data local usage packages are available only with IMR ISDN Basic Service:

- (1) 20 Hour Package
- (2) 60 Hour Package
- (3) 140 Hour Package

3. Regulations

- a. This service is an exchange service offered as a supplement to all Individual Message Residence Service and Individual Flat Rate Residence Service.
- b. This service is furnished subject to the availability of facilities and is provided from a customer's normal serving central office switch or a foreign exchange central office switch which must be a digital central office entity. The Company will determine the type of central office entity.
- c. Temporary suspension of ISDN Service by a customer is not permitted.
- d. Up to three types of basic service capabilities may be activated on a digital service line. (When three capabilities are selected, one must be low speed packet switched data.)
- e. Each ISDN Service must include a digital service line and at least one basic service capability. Only one of each type of basic service capability is allowed on the same line.
- f. Once a call has been established on an Alternate Voice/Circuit Switched Data capability, the call type (voice or data) cannot be changed without disconnecting and establishing a new call. For simultaneous voice and circuit switched data capability the Circuit Switched Voice and Circuit Switched Data Capabilities must be ordered separately.
- g. When using modem pooling, the data speed is limited to 9.6 kbps using the Low Speed Packet Switched Data Capability.
- h. The minimum service period for ISDN Service is one month.
- i. The voice usage charges generated by using ISDN Service will be measured and rated by the associated class of service to which ISDN is a supplement.

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

3. Regulations (Cont'd)

- j. An individual directory number will be assigned for each digital service line.
- k. Usage charges for circuit switched data are applied to all billable data calls based on the existing SWITCHWAY* Tariff. These charges are outlined in Section 2.R of this Tariff. The SWITCHWAY Service* Usage rates, as specified in Section 2.R.6 do not apply to Optional Local Data Usage Packages (N)
- l. The monthly rate for an Optional Local Data Usage Package is applicable whether or not any calls are made. Eligible local usage that exceeds the selected usage package is billed the associated per minute or fraction thereof overtime usage rate. Usage generated by all terminals on each line at the customer's premises is aggregated for the purpose of data usage package calculations. (N)
- m. The monthly Feature Package rate is applicable even if all the features in a package are not activated by the customer.
- n. The customer must provide customer premises equipment (CPE) that complies with the ISDN requirements of the serving Company digital central office entity.
- o. Charges for permanent virtual circuits are in addition to any associated virtual circuit charges.
- p. Subscribers to Circuit Switched Data, Alternate Voice/Circuit Switched Data and High or Low Speed Packet Switched Data must either be served by the same switch or a switch linked by facilities capable of sending circuit switched and/or packet switched data in order to send or receive data transmission with another subscriber.

* Effective January 15, 2020, SWITCHWAY service is no longer available. Moves, additions or changes to subscribers existing services will not be permitted.

(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

4. Rates and Charges

- a. Monthly Rates - The following rates and charges are in addition to the appropriate Individual Message Residence Service and Individual Flat Rate Residence Service rates and charges.

	<u>Monthly Rate</u>	<u>USOC</u>
(1) <u>Digital Service Line</u>		
Per ISDN Basic Exchange Service Line	\$10.00	SDS
(2) <u>Basic Service Capabilities</u>		
<u>Subscribers to Individual Message Residence Service</u>		
<u>Subscribers to Individual Flat Rate Residence Service</u>		
	<u>Monthly Rate</u>	<u>USOC</u>
(a) Circuit Switched Voice Only, each**	No Charge	LTH5X
(b) Circuit Switched Data Only (64 kbps), each	\$ 2.00	LTH6X
(c) Alternate Circuit Switched Voice or Circuit Switched Data (64 kbps), each	2.00	LTH1X
(d) High Speed Packet Switched Data only (64 kbps), each	20.00	LTH3X
(e) Low Speed Packet Switched Data only (9.6 kbps), each	2.00	LTH4X

** Subscribers purchasing Circuit Switched Voice must also purchase one of the other Basic Service Capabilities or the Optional Service, Digital Electronic Telephone Service***.

*** Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)
(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

4. Rates and Charges (Cont'd)

a. Monthly Rates (Cont'd)

(3) Optional Features

	<u>Monthly Rate</u>	<u>USOC</u>	(N)
(a) <u>Digital Electronic Telephone Service*</u>			
Basic DETS Service with up to...			
10 Call Appearances/Features	\$ 2.50	FPG1X	
20 Call Appearances/Features	3.00	FPG2X	
30 Call Appearances/Features	3.50	FPG3X	
40 Call Appearances/Features	4.00	FPG4X	
50 Call Appearances/Features	4.50	FPG5X	
60 Call Appearances/Features	5.00	FPG6X	
Intercom, per Intercom Arrangement	1.00	NZVPA	
Group Intercom, per group	2.00	NZVPG	
(b) <u>Display Service</u>			
Per primary directory number	3.00	NZP	
(c) <u>Packet Switching Service</u>			
Additional Virtual Circuits, each	1.00	VCY	
Permanent Virtual Circuit, each	3.00	GXP	
Closed User Groups, each	1.00	XMPG	
Flow Control Parameter Negotiation, per line	1.00	GXG	
(d) <u>Modem Pools (Customer Premises)</u>			
Modem Pooling - Customer Premise, per modem	30.00	MP3	
Terminating Access Directory Telephone Number, per number	3.00	DZNDX	
* Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.			(N) (N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADD, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

4. Rates and Charges (Cont'd)

a. Monthly Rates (Cont'd)

(3) Optional Features (Cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
(e) <u>Circuit Switched Services</u>		
Secondary Only Directory Number - per directory number	\$ 3.00	DO7
Multiline Hunt Groups - per hunt group	3.00	GXHPG
Call Forwarding Variable - per directory number	2.00	NU4
Call Forwarding Don't Answer - per directory number	2.00	NQM
Call Forwarding Busy - per directory number	2.00	NV3
Additional Call Offering - per directory number	2.00	NCO
Associated Groups - per terminal	2.00	NWW

(4) Optional Feature Packages

(a) Internet Access Feature Package	3.25	OFPPX
(b) Home Office Feature Package	3.75	OFPWX
(c) Deluxe Feature Package	4.25	OFP9X

GENERAL TARIFF
EXCHANGE SERVICESH. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)4. Rates and Charges (Cont'd)a. Monthly Rates (Cont'd)(5) Optional Local Data Usage Packages

	<u>Rate</u>	<u>USOC</u>
(a) 20 Hour Package	\$12.00	UMKAF
Each Additional Minute or Fraction Thereof of Overtime Usage	.01	
(b) 60 Hour Package	28.80	UMKAG
Each Additional Minute or Fraction Thereof of Overtime Usage	.008	
(c) 140 Hour Package	\$50.40	UMKAH
Each Additional Minute or Fraction Thereof of Overtime Usage	.006	
(6) All Digital Centrex Data Usage Per Minute or Fraction Thereof	.006	

- b. Non-Recurring Charges - Apply for the preparation and entry of translations that activate initially, or subsequently change or rearrange features. The following charges apply in addition to other applicable non-recurring charges and one or more may apply at the same time.

Service connection charges apply for ISDN Basic Exchange Service as specified in Section 6 of this Tariff.

* In addition, a Service Order Charge applies, as specified in Section 6 of this Tariff.

** Subscribers purchasing Circuit Switched Voice must also purchase one of the other Basic Service Capabilities or the Optional Service, Digital Electronic Telephone Service***.

*** Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)
(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADD, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

4. Rates and Charges (Cont'd)

b. Non-Recurring Charges (Cont'd)

(1) Basic Service Capabilities:

Subscribers to Individual Message Residence Service:
Subscribers to Individual Flat Rate Residence Service:

	<u>*Initial Installation</u>	<u>*Subsequent Installation</u>
(a) Circuit Switched Voice, each,**	\$15.00	\$15.00
(b) Circuit Switched Data Only (64 kbps), each	15.00	15.00
(c) Alternate Circuit Switched Voice or Circuit Switched Data (64 kbps), each	20.00	20.00
(d) High Speed Packet Switched Data only (64 kbps), each	35.00	35.00
(e) Low Speed Packet Switched Data only (9.6 kbps), each	35.00	35.00

(2) Optional Features

(a) Digital Electronic Telephone Service***

(N)

Basic DETS Service with up to...		
10 Call Appearances/Features	\$ 30.00	\$ 7.00#
20 Call Appearances/Features	50.00	7.00#
30 Call Appearances/Features	70.00	7.00#
40 Call Appearances/Features	90.00	7.00#
50 Call Appearances/Features	100.00	7.00#
60 Call Appearances/Features	110.00	7.00#
Intercom, per Intercom Arrangement	20.00	15.00
Group Intercom, per group	20.00	15.00
Non-Standard Configuration, per request	400.00	400.00

* In addition, a Service Order Charge applies, as specified in Section 6 of this Tariff.

** Subscribers purchasing Circuit Switched Voice must also purchase one of the other Basic Service Capabilities or the Optional Service, Digital Electronic Telephone Service.

When a change or rearrangement causes a modification of the configuration group, initial installation charges apply.

*** Effective January 15, 2020, Digital Electronic Telephone Service (DETS) is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICES

H. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADD, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

4. Rates and Charges (Cont'd)

b. Non-Recurring Charges (Cont'd)

(2) Optional Features (Cont'd)

	<u>*Initial Installation</u>	<u>*Subsequent Installation</u>
(b) <u>Display Service</u>		
Per primary directory number	\$ 15.00	\$ 10.00
(c) <u>Packet Switching Service</u>		
Additional Virtual Circuits, each	25.00	20.00
Permanent Virtual Circuit, each	50.00	40.00
Closed User Groups, each	25.00	20.00
Flow Control Parameter Negotiation, per line	25.00	20.00
(d) <u>Modem Pools (Customer Premises)</u>		
Modem Pooling - Customer Premises, per modem	125.00	50.00
Terminating Access Directory Telephone Number, per number	20.00	15.00
(e) <u>Circuit Switched Services</u>		
Secondary Only Directory Number		
- per directory number	20.00	15.00
Multiline Hunt Group		
- per hunt group	20.00	20.00
Call Forwarding Variable - Data		
- per directory number	20.00	20.00
Call Forwarding Busy - Data		
- per directory number	20.00	20.00
Call Forwarding - Don't Answer - Data		
- per directory number	20.00	20.00
Additional Call Offering		
- per directory number	20.00	20.00
Associated Groups		
- per terminal	20.00	20.00

* In addition, a Service Order Charge applies, as specified in Section 6 of this Tariff.

GENERAL TARIFF
EXCHANGE SERVICESH. ISDN BASIC EXCHANGE SERVICE (Cont'd)

(THIS SERVICE IS NOT PROVIDED TO NEW RESIDENCE SUBSCRIBERS. EXISTING RESIDENCE SUBSCRIBERS AS OF NOVEMBER 22, 2004, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(THIS SERVICE IS NOT PROVIDED TO NEW BUSINESS SUBSCRIBERS. EXISTING BUSINESS SUBSCRIBERS AS OF JANUARY 15, 2020, MAY CONTINUE TO SUBSCRIBE TO THE SERVICE; HOWEVER, ADDS, CHANGES AND/OR MOVES ARE NOT PERMITTED.)

(N)
(N)
(N)

4. Rates and Charges (Cont'd)b. Non-Recurring Charges (Cont'd)(3) Optional Feature Packages

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(a) Internet Access Feature Package	\$20.00	OFPPX
(b) Home Office Feature Package	20.00	OFPWX
(c) Deluxe Feature Package	20.00	OFP9X

(4) Usage Charge - Packet Switched Data

	<u>Monthly Accumulated Rate</u>	<u>USOC</u>
(a) Call set-up packet, each	\$.0125	
(b) - Each kilopacket or part thereof (8AM to 8PM Monday thru Friday): Monthly total:**		
1-1,000	.70	
1,001-5,000	.60	
- Each kilopacket or part thereof (all other times***):	.45	
(c) Transaction Service, each transaction	.01	TAN

** The rate paid for all kilopackets transmitted during the 8AM to 8PM time period, Monday thru Friday is determined by the total number of kilopackets transmitted in one (1) monthly period, during that 12 hour window, Monday thru Friday.

*** All other times: 8PM to 8AM Monday thru Friday, all day(s) Saturday, Sunday and Holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas

GENERAL TARIFF
EXCHANGE SERVICES

(C)

I. VALUEPACK

(VALUEPACK IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE SERVICE AT EXISTING LOCATIONS)

1. Description

ValuePack is a discounted billing arrangement for residence customers that allows a customer to select as many features as they wish from the following list: Call Forwarding, Call Waiting, Speed Dialing 8-numbers, Speed Dialing 30-numbers, Threeway Calling, *69, Caller ID – Number Only, Busy Redial, Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer and Distinctive Ring.

2. Regulations

- a. ValuePack is available only to customers whose basic local service is provided over Verizon New York Inc.'s access lines.
- b. ValuePack is available only to individual residence line customers.
- c. All regulations applicable to the Custom Calling features (Call Forwarding, Call Waiting, Speed Dialing 8 and 30, Threeway Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer); PhoneSmart Services features (*69, Caller ID – Number Only, and Busy Redial) and Distinctive Ring, as specified in Section 2 of this Tariff, apply to those services and features when offered under the ValuePack arrangement.
- d. No Service Order Charge or Record Order Charge applies for existing access line customers adding ValuePack to their service or for connection of new features or changes to their existing ValuePack package.
- e. There are no limitations on the number of features customers may select from the list set forth in Paragraph I.1. of this Section, above.

3. Rates and Charges

<u>Monthly Rate #</u>	<u>USOC</u>
\$19.99	NLRSA

No Service Order Charge or Record Order Charge applies for existing access line customers adding ValuePack to their service or for connection of new features or changes to their existing ValuePack package.

GENERAL TARIFF
EXCHANGE SERVICES

J. PACKAGE BONUS DISCOUNT

Effective August 9, 2023, Package Bonus Discount is withdrawn from this Tariff, and Verizon will no longer provide this discount as of that date.

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GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

K. (RESERVED FOR FUTURE USE)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

- L. VERIZON LOCAL PACKAGE EXTRASM AND VERIZON LOCAL PACKAGESM
(VERIZON LOCAL PACKAGE EXTRA AND VERIZON LOCAL PACKAGE ARE NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGES AT EXISTING LOCATIONS.)

1. Description

Verizon Local Package ExtraSM and Verizon Local PackageSM are optional residential service packages that provide customers with a combination of basic local services and an optional feature package for one flat monthly rate.

The Verizon Local Package Extra includes the following:

- Exchange Access Line (Individual Flat Rate or Message Rate Service)
- unlimited local usage,
- unlimited directly dialed local directory assistance,
- applicable Service Connection Charges, and
- a choice of four or more of the features listed below.

The Verizon Local Package includes the following:

- Exchange Access Line (Individual Flat Rate or Message Rate Service)
- unlimited local usage,
- unlimited directly dialed local directory assistance,
- applicable Service Connection Charges, and
- a choice of up to three of the features listed below.

Features:

- Call Forwarding
- Call Waiting
- Caller ID or Call Waiting ID w/Name
- Distinctive Ring
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Forwarding Busy Line/Don't Answer
- Busy Redial
- *69
- Speed Dialing 30
- Threeway Calling

SM Service Mark of Verizon Communications

GENERAL TARIFF
EXCHANGE SERVICES

- L. VERIZON LOCAL PACKAGE EXTRA AND VERIZON LOCAL PACKAGE (Cont'd)
(VERIZON LOCAL PACKAGE EXTRA AND VERIZON LOCAL PACKAGE ARE NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGES AT EXISTING LOCATIONS.)

2. Regulations

- a. Verizon Local Package Extra and Verizon Local Package are available to residence customers located within the Company's service area in the State of Connecticut.
- b. Verizon Local Package Extra and Verizon Local Package are only available in areas where individual flat and individual message rate services are offered.
- c. Verizon Local Package Extra and Verizon Local Package are not available on ISDN lines or to Lifeline customers.
- d. Verizon Local Package Extra and Verizon Local Package apply per telephone line at a single location.
- e. All regulations applicable to the Custom Calling features (Call Forwarding, Call Waiting, Speed Dialing 30, Threeway Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line Don't Answer); PhoneSmart Services features (*69, Call Waiting ID with Name, Caller ID, and Busy Redial) and Distinctive Ring, as specified in Section 2 of this Tariff, apply to those services and features when offered under Verizon Local Package Extra and Verizon Local Package.
- f. A customer may terminate the Package, switch to another calling plan, and change their type of service concurrently without incurring a service connection charge.
- g. If for any reason the Company withdraws Verizon Local Package Extra or Verizon Local Package, all customer subscriptions to the Package will be cancelled.

3. Rates and Charges

	<u>Monthly Rate</u> <u>Flat Rate Service</u>	<u>USOC</u>	
Verizon Local Package Extra	\$67.95	PGORP	(I)
Verizon Local Package	65.95	PGORS	(I)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

M. VERIZON REGIONAL PACKAGESM

(VERIZON REGIONAL PACKAGE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGE AT EXISTING LOCATIONS.)

1. Description

Verizon Regional PackageSM is an optional residential service package that provides customers with a combination of services and an optional feature package for one flat monthly rate.

Verizon Regional Package includes the following:

- Exchange Access Line (Individual Flat Rate)
- unlimited local usage,
- unlimited intralata intrastate toll usage,
- applicable Service Connection Charges, and
- a choice of up to four of the following features:
 - Caller ID, or Caller ID – Number Only, or Call Waiting ID with Name
 - Call Waiting
 - Speed Dialing 8 - numbers or Speed Dialing 30 - numbers
 - Threeway Calling

2. Regulations

- a. Verizon Regional Package is available to residence customers located within the Company's service area in the State of Connecticut.
- b. Verizon Regional Package is only available in areas where individual flat and individual message rate services are offered.
- c. Verizon Regional Package is not available on ISDN lines or to Lifeline customers.
- d. Verizon Regional Package applies per telephone line at a single location.
- e. Customers subscribing to Verizon Regional Package cannot have Verizon Regional Package Extra, Verizon Local Package Extra, Verizon Local Package, Sensible Minute Plan (line level) or CONNections Toll Optional Calling Plan.

SM Service Mark of Verizon Communications Inc.

GENERAL TARIFF
EXCHANGE SERVICES

M. VERIZON REGIONAL PACKAGE (Cont'd)

(VERIZON REGIONAL PACKAGE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGE AT EXISTING LOCATIONS.)

2. Regulations (Cont'd)

- f. All regulations applicable to the Custom Calling Services and PhoneSmart Services features listed in Paragraph M1. preceding, as specified in Section 2 of this Tariff, apply to those services and features when offered under Verizon Regional Package.
- g. A customer may terminate the Package, switch to another calling plan, change features within the Package or change their type of service concurrently without incurring a service connection charge.
- h. If for any reason the Company withdraws Verizon Regional Package, all customer subscriptions to the Package will be cancelled.

3. Rates and Charges

	<u>Monthly Rate</u>	<u>USOC</u>	
Verizon Regional Package	\$87.95	PGO3E	(I)

GENERAL TARIFF
EXCHANGE SERVICESN. VERIZON REGIONAL PACKAGE EXTRASM

(VERIZON REGIONAL PACKAGE EXTRA IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGE AT EXISTING LOCATIONS.)

1. Description

Verizon Regional Package ExtraSM is an optional residential service packages that provides customers with a combination of services and an optional feature package for one flat monthly rate.

Verizon Regional Package Extra includes the following:

- Exchange Access Line (Individual Flat Rate)
- unlimited local usage,
- unlimited intralata intrastate toll usage,
- unlimited directly dialed local directory assistance,
- applicable Service Connection Charges, and
- a choice of any of the following features:
 - Caller Waiting ID with Name, or Caller ID – Number Only, or Caller ID
 - Call Waiting
 - Call Forwarding
 - Speed Dialing 30
 - Busy Redial (*66)
 - Threeway Calling
 - *69
 - Call Intercept*
 - Call Forwarding Busy Line, or Call Forwarding Don't Answer, or Call Forwarding Busy Line/Don't Answer
 - Distinctive Ring (1 or 2 Numbers)

(C)

2. Regulations

- a. Verizon Regional Package Extra is available to residence customers located within the Company's service area in the State of Connecticut.
- b. Verizon Regional Package Extra is only available in areas where individual flat and individual message rate services are offered.
- c. Verizon Regional Package Extra is not available on ISDN lines or to Lifeline customers.
- d. Verizon Regional Package Extra applies per telephone line at a single location.

* Effective August 9, 2023, Call Intercept is withdrawn from this Tariff, and Verizon will no longer provide this feature as of that date.

(N)
(N)

SM Service Mark of Verizon Communications Inc.

GENERAL TARIFF
EXCHANGE SERVICES

N. VERIZON REGIONAL PACKAGE EXTRA (Cont'd)
(VERIZON REGIONAL PACKAGE EXTRA IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGE AT EXISTING LOCATIONS.)

2. Regulations (Cont'd)

- e. Customers subscribing to Verizon Regional Package Extra cannot have Verizon Regional Package, Verizon Local Package Extra, Verizon Local Package, Sensible Minute Plan (line level) or CONNections Toll Optional Calling Plan.
- f. All regulations applicable to the Custom Calling Services and PhoneSmart Services features listed in Paragraph N.1. preceding, as specified in Section 2 of this Tariff, apply to those services and features when offered under Verizon Regional Package Extra.
- g. A customer may terminate the Package, switch to another calling plan, change features within the Package or change their type of service concurrently without incurring a service connection charge.
- h. If for any reason the Company withdraws Verizon Regional Package Extra, all customer subscriptions to the Package will be cancelled.

3. Rates and Charges

	<u>Monthly Rate</u>	<u>USOC</u>	
Verizon Regional Package Extra	\$92.95	PGO3A	(I)

GENERAL TARIFF
EXCHANGE SERVICES

(C)

O. VERIZON REGIONAL PACKAGE UNLIMITEDsm

(VERIZON REGIONAL PACKAGE UNLIMITED IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGE AT EXISTING LOCATIONS.)

1. Description

Verizon Regional Package Unlimitedsm is an optional residential service package that provides customers with a combination of services and an optional feature package for one flat monthly rate.

Verizon Regional Package Unlimited includes the following:

- Exchange Access Line (Individual Flat Rate)
- unlimited local usage,
- unlimited intralata intrastate toll usage,
- applicable Service Connection Charges, and
- a choice of up to three of the following features:
 - Caller ID – Number Only
 - Caller ID
 - Call Waiting ID with Name
 - Call Waiting
 - Call Forwarding
 - Call Forwarding – Busy Line
 - Call Forwarding – Don't Answer
 - Call Forwarding Busy Line Don't Answer
 - Busy Redial
 - *69
 - Speed Dialing – 8
 - Speed Dialing - 30
 - Three-Way Calling
 - Distinctive Ring

2. Regulations

- a. Verizon Regional Package Unlimited is available to residence customers located within the Company's service area in the State of Connecticut whose basic exchange service and intraLATA intrastate toll service are provided over Verizon New York Inc.'s access lines.
- b. Verizon Regional Package Unlimited is only available in areas where individual flat and individual message rate services are offered.
- c. Verizon Regional Package Unlimited is not available on ISDN lines or to Lifeline customers.
- d. Verizon Regional Package Unlimited applies per telephone line at a single location.
- e. Customers subscribing to Verizon Regional Package Unlimited cannot have Verizon Regional Package Extra, Verizon Local Package Extra, Verizon Local Package, Sensible Minute Plan (line level) or CONNections Toll Optional Calling Plan.

sm Service Mark of Verizon Communications Inc.

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O. VERIZON REGIONAL PACKAGE UNLIMITED (Cont'd)
(VERIZON REGIONAL PACKAGE UNLIMITED IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS AS OF JUNE 16, 2012 MAY RETAIN THE PACKAGE AT EXISTING LOCATIONS.)

2. Regulations (Cont'd)

- f. All regulations applicable to the Custom Calling Services and PhoneSmart Services features listed in Paragraph O.1. preceding, as specified in Section 2 of this Tariff, apply to those services and features when offered under Verizon Regional Package Unlimited.
- g. A customer may terminate the Package, switch to another calling plan, change features within the Package or change their type of service concurrently without incurring a service connection charge.
- h. If for any reason the Company withdraws Verizon Regional Package Unlimited, all customer subscriptions to the Package will be cancelled.

3. Rates and Charges

	<u>Monthly Rate</u>	<u>USOC</u>	
Verizon Regional Package Unlimited	\$76.00	PGO4R	(I)

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P. REGIONAL ESSENTIALS1. Description

Regional Essentials is an optional residential service package that provides customers with a combination of services and up to three optional value added features for one flat monthly rate. Regional Essentials includes the following:

- Exchange Access Line (Individual Flat Rate)
- unlimited local usage,
- unlimited intralata intrastate toll usage,
- applicable Service Connection Charges, and
- a choice of up to three of the following features:
 - Call Waiting
 - Caller ID or Call Waiting ID with Name
 - Call Forwarding Busy Line*, or Call Forwarding Don't Answer*, or Call Forwarding Busy Line/Don't Answer.

2. Regulations

- a. Regional Essentials is available to residence customers located within the Company's service area in the State of Connecticut whose basic exchange service and intraLATA intrastate toll service are provided over Verizon New York Inc.'s access lines.
- b. Regional Essentials is not available on ISDN lines or to Lifeline customers.
- c. Regional Essentials charges apply on a line level basis.
- d. Customers subscribing to Regional Essentials cannot have Regional Value, Verizon Regional Package, Verizon Regional Package Extra, Verizon Regional Package Unlimited, Verizon Local Package Extra, Verizon Local Package, Sensible Minute Plan (line level) or CONNections Toll Optional Calling Plan.
- e. All regulations applicable to the Custom Calling Services and PhoneSmart Services features listed in Paragraph P.1. preceding, as specified in Section 2 of this Tariff, apply to those services and features when offered under Regional Essentials.
- f. A customer may terminate the Package, switch to another calling plan, change features within the Package or change their type of service concurrently without incurring a service connection charge.
- g. If for any reason the Company withdraws Regional Essentials, all customer subscriptions to the Package will be cancelled.

* These features are no longer available to residential customers. Existing residential customers as of June 19, 2012 may retain the features at existing locations.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)

h. Bundle Discount Plan*

Bundle Discount Plan (BDP) is an offering for which a residential customer can qualify, subject to the limitations described below, by agreeing to subscribe to Regional Essentials, along with a qualifying unlimited long distance calling plan as described below, plus any of the products specified in the Rates and Charges section following, for a 12-month term:

Each product must be billed by Verizon New York Inc.

Customers who subscribe to Regional Essentials along with a qualifying unlimited long distance calling plan and to one or more of the specified products will not automatically be eligible for this offering. Instead the BDP will be provided to otherwise qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative.

The BDP discount, as specified in Paragraph P.3. of this Section following, will apply for the entire 12-month term of the customer's commitment, from the date it is implemented on a customer's account. If, prior to the end of the 12-month term, the customer removes either the qualified long distance plan or any of the other products that entitle the customer to the BDP discount, the customer will lose the discount for Regional Essentials, but no termination liability will apply.

Automatic Renewal:

At the expiration of a customer's initial 12-month term under the BDP, the customer will automatically receive the Renewal Discounts set forth in the Rates and Charges section for an additional 12-month term[#], provided that the customer continues to subscribe to Regional Essentials along with a qualifying long-distance plan plus any of the products specified in the Rates and Charges section. If the customer wishes, he or she may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan such as the FiOS Bundle Discount Plan. In such a case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

* See footnote explanation at the end of this Section 2.h.

The Automatic Renewal for an additional 12-month term is no longer provided to new customers.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)h. Bundle Discount Plan* (Cont'd)Automatic Renewal: (Cont'd)

At the expiration of a customer's 12-month term renewal period under the BDP, the customer will automatically receive the Renewal Discounts set forth in the Rates and Charges section on a month-to-month basis, provided that the customer continues to subscribe to Regional Essentials along with a qualifying long-distance plan plus any of the products specified in the Rates and Charges section. If the customer wishes, he or she may instead elect to return to the non-discounted monthly rates. In such a case, the customer must contact Verizon to arrange for the return to the non-discounted monthly rates.

Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will be automatically renewed after the effective date of such elimination; provided however, that customers already in a renewal term will be permitted to complete that renewal term notwithstanding the elimination of such renewal right.

Automatic Renewal for Customers who renew for the first time on or after April 20, 2009:

After a qualifying customer's initial twelve-month period under the BDP has expired, the customer will automatically be renewed on a month-to-month basis at the Renewal Discounts specified in the Rates and Charges section, provided that the customer continues to subscribe to Regional Essentials along with a qualifying long-distance plan plus any of the products specified in the Rates and Charges section. If the customer wishes, he or she may instead elect to return to the non-discounted monthly rates. In such a case, the customer must contact Verizon to arrange for the return to the non-discounted monthly rates. Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will receive renewal discounts after the effective date of such elimination.

Customers are limited to one BDP discount at any given time and cannot combine discounts. There is no charge for eligible customers to enroll in the BDP offering.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

* The Bundle Discount Plan is not available to new subscribers. It will continue to be provided to customers under the Automatic Renewal terms described in this Section P.2.h.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)

i. FiOS Bundle Discount Plan

(THE FIOS BUNDLE DISCOUNT PLAN IS NOT PROVIDED TO NEW SUBSCRIBERS. IT IS PROVIDED ONLY TO CUSTOMERS WHO SUBSCRIBED TO THE PLAN AS OF JANUARY 16, 2010.)

FiOS Bundle Discount Plan (FBDP) offers reduced prices for Regional Essentials to qualifying residential customers, subject to the limitations described below. The customer must agree to subscribe to Regional Essentials, along with a qualifying unlimited long distance calling plan as described in Paragraph P.2.h. of this Section preceding, plus qualifying FiOS Internet service as specified in the Paragraph P.3 of this Section following, each for a 6- or 12-month commitment period, in accordance with the procedures and requirements of the providers of the respective products.

The FBDP discount, as specified in the Paragraph P.3 of this Section following, will apply for the entire 6-or 12- month commitment from the date it is implemented on a customer's account. At the conclusion of the 6-or 12- month term, the customer may contact Verizon to renew his or her term commitment, by subscribing to the FBDPII, or the plan currently in effect at that time. The customer may also choose to unsubscribe to the plan or to subscribe to the month-to-month discounts under the FBDP II, if available.

If the customer does not take any action to renew his or her participation in the FBDP, he or she will continue to receive the same discount as he or she had previously been receiving, on a month-to-month basis, and until such time as the Company implements Renewal Discounts for the FBDP. In such cases the customer will receive advance notification of the renewal. If the customer wishes, he or she may instead elect to return to month-to-month rates. In such a case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan. If after notification of the renewal discounts the customer does not take any action, he or she will receive, on a month-to-month basis, the renewal discounts as implemented by the Company from time to time.

Discontinuance by the customer of any of the services listed above during the commitment period will result in immediate termination of the Regional Essentials discount, except that customers currently subscribed to Regional Essentials FiOS Bundle Discount Plan may change their existing Internet and TV choices and retain their Regional Essentials FiOS Bundle Discount Plan discount at the current level as listed above. Their existing month-to-month commitment period will not be affected.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)

i. FiOS Bundle Discount Plan

(THE FIOS BUNDLE DISCOUNT PLAN IS NOT PROVIDED TO NEW SUBSCRIBERS. IT IS PROVIDED ONLY TO CUSTOMERS WHO SUBSCRIBED TO THE PLAN AS OF JANUARY 16, 2010.)

Each product must be billed by Verizon New York Inc.

Customers who subscribe to Regional Essentials along with a qualifying unlimited long distance calling plan and to one or more of the specified products will not automatically be eligible for this offering. Instead, the FBDP will be provided to otherwise qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative.

Customers are limited to one FBDP discount at any given time and cannot combine discounts. There is no charge for eligible customers to enroll in the FBDP offering.

The charges applicable to the Suspension of Residence Service (temporary service), including the initial non-recurring charges, as specified in Section 7 of this Tariff, will be waived during the period of suspension for customers who subscribe to the FBDP. If the account has multiple lines, one of which is under the FBDP, the suspension rate for all lines on the account will be waived for the length of the suspension period.

During the suspension period, the commitment period, if applicable, will also be suspended for customers subscribing to the FBDP. At the end of the suspension period, the commitment period will resume from where it was prior to the period of suspension.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)

j. Voice Discount Plan

A residential customer can qualify for an initial term under the Voice Discount Plan (VDP) subject to the limitations described below, by agreeing to subscribe the primary line to Regional Essentials along with a qualifying unlimited long distance calling plan as described below, for a 12-month term. In addition, a customer agreeing to subscribe to an additional line with Regional Essentials for a 12-month term can qualify for an initial term under the VDP.

Subject to the provisions of the second following Paragraph, customers will be eligible for an initial twelve-month term under the VDP if they (i) call Verizon New York to disconnect their Verizon dial tone service and agree to retain such service; (ii) establish dial tone service with Verizon New York after disconnecting their dial tone service from another provider (provided, however, that in such case the eligibility will only extend for thirty days after such service is established); (iii) agree to add an additional line(s); or (iv) contact Verizon New York citing competitors' offers or otherwise indicate potential future disconnection based on price considerations; (v) are new customers establishing dial tone service with Verizon New York; or (vi) are customers responding to a Verizon New York marketing offering.

Each product must be billed by Verizon New York Inc.

Customers who subscribe to Regional Essentials on an additional line or Regional Essentials along with a qualifying unlimited long distance calling plan and who meet the requirements of the second preceding Paragraph, will not automatically be eligible for an initial term under this offering. Instead the VDP will be provided to otherwise qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative.

The VDP discount, as specified in Paragraph P.3 of this Section following, will apply for the entire 12-month term of the customer's commitment from the date it is implemented on a customer's account. If, prior to the end of the 12-month term, the customer removes Regional Essentials on an additional line or Regional Essentials along with a qualifying long distance plan, the customer will lose the discount for Regional Essentials provided for by this section, but no termination liability will apply.

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)j. Voice Discount Plan # (Cont'd)

Automatic Renewal: ## After a qualifying customer's initial twelve-month period under the VDP has expired, the customer will automatically receive an additional twelve-month period under the VDP, at the Extension Discounts specified in the Rates and Charges subsection following, provided that the customer continues to subscribe either to Regional Essentials plus a qualifying long-distance plan, or to Regional Essentials on an additional line, as specified in the first Paragraph of this subsection. Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will be automatically renewed after the effective date of such elimination; provided however, that customers already in a renewal term will be permitted to complete that renewal term notwithstanding the elimination of such renewal right.

Automatic Enrollment for Certain Customers: Customers who a) subscribe to Regional Essentials along with a qualifying long-distance plan as described in the first paragraph of this subsection, b) participated in a Regional Essentials along with a qualifying unlimited long distance plan promotional offering, and c) have completed their participation in such promotion will be automatically enrolled in the VDP for a 12-month initial term, but at the Extension Discounts specified in the Rates and Charges subsection following. Such customers will be eligible for automatic renewal## at the end of their twelve-month terms as set forth in the preceding paragraph.

There is no charge for eligible customers to enroll in the VDP offering.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

Automatic Renewal for Customers who renew for the first time on or after April 1, 2009:

After a qualifying customer's initial twelve-month period under the VDP has expired, the customer will automatically be renewed on a month-to-month basis at the renewal rates specified in the Rates and Charges subsection following, provided that the customer continues to subscribe either to Regional Essentials plus a qualifying long-distance plan, or to Regional Essentials on an additional line, as specified in the first paragraph of this subsection. Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will receive renewal discounts after the effective date of such elimination.

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines.

The Automatic Renewal is provided only to customers whose participation in the Plan was renewed on or before March 31, 2009.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)

k. FiOS Bundle Discount Plan II

FiOS Bundle Discount Plan II (FBDPII) offers reduced prices for Regional Essentials to qualifying residential customers, subject to the limitations described below. The customer must agree to subscribe to Regional Essentials, along with a qualifying unlimited long distance calling plan as described in Paragraph P.2.h. preceding, plus qualifying FiOS TV and/or FiOS Internet service, as specified in Paragraph P.3 of this Section following, on a month-to-month basis or for a 24-month commitment period, in accordance with the procedures and requirements of the providers of the respective products.

The FBDP II discount, as specified in Paragraph P.3 of this Section following, will apply on a month-to-month basis or for the entire 24-month commitment from the date it is implemented on a customer's account. At the conclusion of the 24-month term, the customer may renew his or her participation in the FBDPII, at the rate and on the terms and conditions then in effect.

If at the end of the commitment period the customer does not take any action to renew his or her participation in the FBDPII, he or she will automatically revert to the month-to-month rates for the FBDPII specified in Paragraph P.3 of this Section following, provided that he or she continues to purchase the required long distance and FiOS services.

Discontinuance by the customer of any of the services listed above will result in immediate termination of the Regional Essentials discount, except that customers currently subscribed to Regional Essentials FiOS Bundle Discount Plan II may change their existing Internet and TV choices and retain their Regional Essentials FiOS Bundle Discount Plan II discount at the current level as listed above. Their existing month-to-month or 24-month commitment period will not be affected.

Each product must be billed by Verizon New York Inc.

Customers who subscribe to Regional Essentials along with a qualifying unlimited long distance calling plan and to one or more of the specified products will not automatically be eligible for this offering. Instead, the FBDPII will be provided to otherwise qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative.

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P. REGIONAL ESSENTIALS (Cont'd)2. Regulations (Cont'd)k. FiOS Bundle Discount Plan II (Cont'd)

Customers are limited to one FBDP II discount at any given time and cannot combine discounts. There is no charge for eligible customers to enroll in the FBDP offering.

The FBDP II discounts for customers who first subscribe on or after June 4, 2011, as specified in paragraph P.3 of this Section, are not available to the extent that comparable bundles are made available by the Company.

The charges applicable to the Suspension of Residence Service (temporary service), including the initial non-recurring charges, as specified in Section 7 of this Tariff, will be waived during the period of suspension for customers who subscribe to the FBDP II. If the account has multiple lines, one of which is under the FBDP II, the suspension rate for all lines on the account will be waived for the length of the suspension period.

During the suspension period, the commitment period, if applicable, will also be suspended for customers subscribing to the FBDP II. At the end of the suspension period, the commitment period will resume from where it was prior to the period of suspension.

I. Feature Package

A Regional Essentials customer is eligible to receive a Feature Package at no additional charge when the customer also subscribes to a qualifying unlimited long distance calling plan. The feature package includes the following features:

- Call Forwarding, Three-Way Calling and Verizon Call Assistant* (offered by Verizon Long Distance).

The Feature Package will automatically be provided to customers newly subscribing to Regional Essentials. The Feature Package will be provided to existing Regional Essentials customers upon customer request.

If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon New York Inc.

* Verizon Call Assistant is not available to new subscribers.

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m. Bundle Discount Plan II**

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Bundle Discount Plan II (BDPII) offers qualifying residential customers a monthly discount on Regional Essentials, subject to the limitations described in this paragraph P.2.m. of this Section. The customers must agree to subscribe to Regional Essentials and to either Verizon Online High Speed Internet Service or DIRECTV*. Pricing for BDPII is set forth in paragraph P.3 of this Section and depends upon which of the additional services the customer agrees to purchase, whether the customer additionally agrees to subscribe to a qualifying unlimited long distance calling plan, as described below, and, in some cases, whether the order is placed through the Verizon website.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon New York Inc.

Customers who subscribe to Regional Essentials and to either Verizon Online High Speed Internet Service or DIRECTV* will not automatically be eligible for this offering. BDPII will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative.

The BDPII discount, as specified in paragraph P.3 of this Section, will apply from the date BDPII is implemented on a customer's account. If the customer removes any of the products that entitle the customer to the discount, the customer will lose the discount for Regional Essentials.

* DIRECTV is not provided to new subscribers. Existing subscribers may continue to subscribe to DIRECTV in accordance with the terms and conditions described herein. Verizon will no longer provide billing for DIRECTV.

** As of January 24, 2019, the Regional Essential Bundle Discount Plan II without a qualifying Unlimited Long Distance plan offered with High Speed Internet will not be provided to new subscribers. Existing subscribers as of January 24, 2019 are not allowed to make additions, changes or moves.

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P. REGIONAL ESSENTIALS (Cont'd)

<u>3. Rates and Charges</u>	<u>Monthly Rate</u>	<u>USOC</u>	
Regional Essentials	\$68.04	PGO8R	(I)
Bundle Discount Plan### (GRANDFATHERED) Regional Essentials plus a qualifying unlimited long distance calling plan*, <u>plus</u> :	<u>Discount</u> ¹		
a. For Customers who First Subscribed on or Before April 30, 2008			
<u>Renewal Discounts Available to:</u>			
(1) Subscribers who Renewed on or After April 20, 2009 through April 30, 2009			
- Verizon Online Broadband #	10.00		
- Verizon Wireless ONE-BILL ##	14.00		
- DIRECTV **, ##	16.99		
- Verizon Online Broadband#, and either or both of Verizon Wireless ONE-BILL## or DIRECTV **, ##	14.00		
b. For Customers who First Subscribed on or After May 1, 2008 through October 31, 2008			
<u>Renewal Discounts Available to:</u>			
(1) Subscribers who Renewed on or After May 1, 2009 through October 31, 2009			
- Verizon Online Broadband ***	10.00		
- DIRECTV **	9.00		
- Verizon Online Broadband***, and DIRECTV **	14.00		

See * footnote at the end of Section 2.P.2.h. preceding.

* As described in Paragraph P.2.h. preceding.

Up to 3M package

These Bundle Discount Plan options are not available to new subscribers.

** Total Choice or higher priced DIRECTV product

*** Up to 3M or 7.1M pkg

¹ Existing customers who enrolled prior to July 1, 2017 on a listed discount plan and have not made changes to their services will continue to receive monthly discounts equal to their existing plan discount plus an additional \$ 1.00 per month discount.

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P. REGIONAL ESSENTIALS (Cont'd)3. Rates and Charges (Cont'd)Discount¹FiOS Bundle Discount Plan (GRANDFATHERED)

(THE FIOS BUNDLE DISCOUNT PLAN IS NOT PROVIDED TO NEW SUBSCRIBERS. IT IS PROVIDED ONLY TO CUSTOMERS WHO SUBSCRIBED TO THE PLAN AS OF JANUARY 16, 2010.)

Regional Essentials plus a qualifying unlimited long distance calling plan*, plus:

- FiOS Internet **

Discounts Available to Customers who First Subscribed

on or Before 2/25/2008

12-Month Commitment	\$ 14.01
24-Month*** Commitment	19.01

Discounts Available to Customers who First Subscribed

on or After 2/26/2008 through 6/20/2009

12-Month Commitment	\$20.01
24-Month*** Commitment	17.01

Discounts Available to Customers who

First Subscribed **on or After 6/21/2009**

6-Month or 12-Month Commitment	\$19.01
--------------------------------	---------

Customers currently subscribed to Regional Essentials FiOS Bundle Discount Plan may change their existing Internet and TV choices and retain their Regional Essentials FiOS Bundle Discount Plan discount at the current level as listed above. Their existing month-to-month commitment period will not be affected.

* As described in Section 2, Paragraph P.2.h. of this Tariff.

** 10/2 or 20/5 Mbps

*** The 24-month commitment period is no longer provided to new subscribers or to renewal subscribers.

¹ Existing customers who enrolled prior to July 1, 2017 on a listed discount plan and have not made changes to their services will continue to receive monthly discounts equal to their existing plan discount plus an additional \$ 1.00 per month discount.

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P REGIONAL ESSENTIALS (Cont'd)

3. Rates and Charges (Cont'd)

	<u>Discount¹</u>	
	<u>M-T-M</u>	<u>24-Months</u>
<u>FiOS Bundle Discount Plan II</u>		
Regional Essentials plus a qualifying unlimited long distance calling plan*, <u>plus</u> :		
Discounts Available to Customers who First Subscribed on or After January 17, 2010 through June 3, 2011		
- FiOS Internet		
- 15/5 Mbps	\$ 19.00	\$24.00
- 25/25 Mbps	14.00	19.00
- 35/35 Mbps	14.00	19.00
- FiOS TV		
- Extreme HD or La Conexion	19.00	24.00
- Extreme HD with a Premium Movie Channel	14.00	19.00
- Ultimate HD	14.00	19.00
- FiOS Internet <u>and</u> FiOS TV		
- 15/5 Mbps and Extreme HD or La Conexion	19.00	24.00
- 25/25 Mbps and Extreme HD with a Premium Movie Channel	14.00	19.00
- 35/35 Mbps and Ultimate HD	14.00	19.00
Discounts Available to Customers who First Subscribe on or after June 4, 2011 through January 17, 2014		
- FiOS Internet and/or FiOS TV	19.00	19.00
<u>Discounts</u> Available to Customers who First Subscribed on or After January 24, 2014		
- FiOS Internet or FiOS TV	9.00	9.00
- FiOS Internet and FiOS TV	19.00	19.00

Customers currently subscribed to Regional Essentials FiOS Bundle Discount Plan II may change their existing Internet and TV choices and retain their Regional Essentials FiOS Bundle Discount Plan II discount at the current level as listed above. Their existing month-to-month or 24-month commitment period will not be affected.

* As described in Section 2, Paragraph P.2.h. of this Tariff.

¹ Existing customers who enrolled prior to July 1, 2017 on a listed discount plan and have not made changes to their services will continue to receive monthly discounts equal to their existing plan discount plus an additional \$ 1.00 per month discount.

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P. REGIONAL ESSENTIALS (Cont'd)

3. Rates and Charges (Cont'd)

	<u>Discount¹</u>	
Voice Discount Plan #		
Renewal - Subscribers who are past the initial term of this offer Regional Essentials plus a qualifying unlimited long distance calling plan*	\$0.00	
Initial Term - Subscribers who are on the initial term of this offer Regional Essentials plus a qualifying unlimited long distance calling plan*	9.00	
Bundle Discount Plan II		
- Regional Essentials without an unlimited long distance calling plan, plus:		
- Verizon Online High Speed Internet Service**	\$21.05	(C)
- DIRECTV ²	24.04	
- Verizon Online High Speed Internet Service** and DIRECTV ²	21.05	(C)
- Additional discount for 24 months for orders placed through Verizon website**	10.00	(C)
- Regional Essentials with a qualifying unlimited long distance calling plan*, plus		
- Verizon Online High Speed Internet Service	19.02	
- DIRECTV ²	22.01	
- Verizon Online High Speed Internet Service and DIRECTV ²	19.02	

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines.

* As described in Paragraph.P.2.h of this Section

¹ Existing customers who enrolled prior to July 1, 2017 on a listed discount plan and have not made changes to their services will continue to receive monthly discounts equal to their existing plan discount plus an additional \$ 1.00 per month discount.

² DIRECTV is no longer provided to new subscribers. Existing subscribers may continue to subscribe to DIRECTV in accordance with the terms and conditions described herein. Verizon will no longer provide billing for DIRECTV.

** As of January 24, 2019, the Regional Essential Bundle Discount Plan II without a qualifying Unlimited Long Distance plan offered with High Speed Internet will not be provided to new subscribers. Existing subscribers as of January 24, 2019 are not allowed to make additions, changes or moves.

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Q. REGIONAL VALUE1. Description

Regional Value is an optional residential service package that provides customers with a combination of services for one flat monthly rate. Regional Value includes the following:

- Exchange Access Line (Individual Flat Rate)
- unlimited local usage,
- unlimited intralata intrastate toll usage, and
- applicable Service Connection Charges

2. Regulations

- a. Regional Value is available to residence customers located within the Company's service area in the State of Connecticut whose basic exchange service and intraLATA intrastate toll service are provided over Verizon New York Inc.'s access lines.
- b. Regional Value is not available on ISDN lines or to Lifeline customers.
- c. Regional Value charges apply on a line level basis.
- d. Customers subscribing to Regional Value cannot have Regional Essentials, Verizon Regional Package, Verizon Regional Package Extra, Verizon Regional Package Unlimited, Verizon Local Package Extra, Verizon Local Package, Sensible Minute Plan (line level) or CONNections Toll Optional Calling Plan.
- e. A customer may terminate the Package, switch to another calling plan, or change type of service concurrently without incurring a service connection charge.
- f. If for any reason the Company withdraws Regional Value, all customer subscriptions to the Package will be cancelled.
- g. Voice Discount Plan #

A residential customer can qualify for an initial term under the Voice Discount Plan (VDP), subject to the limitations described below, by agreeing to subscribe the primary line to Regional Value or Regional Value along with a qualifying unlimited long distance calling plan as described below, for a 12-month term.

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines.

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Q. REGIONAL VALUE2. Regulations (Cont'd)g. Voice Discount Plan #(Cont'd)

Subject to the provisions of the following paragraph, customers will be eligible for an initial twelve-month term under the VDP if they (i) call Verizon New York to disconnect their Verizon dial tone service and agree to retain such service; (ii) establish dial tone service with Verizon New York after disconnecting their dial tone service from another provider (provided, however, that in such case the eligibility will only extend for thirty days after such service is established); (iii) are customers who currently subscribe to or contact Verizon New York to purchase Verizon Online High Speed Internet service or Verizon FiOS Internet service but have no local service from Verizon New York and agree to establish dial tone line service with Verizon New York; (iv) contact Verizon New York citing competitors' offers or otherwise indicate potential future disconnection based on price considerations; (v) are new customers establishing dial tone service with Verizon New York; (vi) are customers responding to a Verizon New York marketing offering; or (vii) are customers who currently subscribe to the following packages and convert to Regional Value along with a qualifying unlimited long distance calling plan: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Package Unlimited, Regional Essentials or Regional Value.

Customers who subscribe to Regional Value or Regional Value along with a qualifying unlimited long distance calling plan and who meet the requirements of the preceding paragraph, will not automatically be eligible for an initial term under this offering. Instead the VDP will be provided to otherwise qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative.

Each product must be billed by Verizon New York Inc.

The VDP discount, as specified in paragraph 2.Q.3 of this Section following, will apply for the entire 12-month term of the customer's commitment from the date it is implemented on a customer's account. If, prior to the end of the 12-month term, the eligible customer removes Regional Value, the customer will lose the discount for Regional Value provided for by this section, but no termination liability will apply.

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines..

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Q. REGIONAL VALUE2. Regulations (Cont'd)g. Voice Discount Plan # (Cont'd)

Automatic Renewal: ## After a qualifying customer's initial twelve-month period under the VDP has expired, the customer will automatically receive an additional twelve-month period under the VDP, at the Extension Discounts specified in paragraph Q.3 of this Section following, provided that the customer continues to subscribe either to Regional Value or Regional Value plus a qualifying long-distance plan, as specified in paragraph Q.2 of this Section. Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will be automatically renewed after the effective date of such elimination; provided however, that customers already in a renewal term will be permitted to complete that renewal term notwithstanding the elimination of such renewal right.

Automatic Enrollment for Certain Customers: Customers who a) subscribe to Regional Value or Regional Value along with a qualifying long-distance plan as described in paragraph Q.2 of this Section, b) participated in a Regional Value or Regional Value along with a qualifying unlimited long distance plan promotional offering, and c) have completed their participation in such promotion, will be automatically enrolled in the VDP for a 12-month initial term, but at the Extension Discounts specified in paragraph Q.3 of this Section following. Such customers will be eligible for automatic renewal ## at the end of their twelve-month terms as set forth in the preceding paragraph.

Automatic Renewal for Customers who renew for the first time on or after April 1, 2009:

After a qualifying customer's initial twelve-month period under the VDP has expired, the customer will automatically be renewed on a month-to-month basis at the renewal rates specified in paragraph Q.3 of this Section following, provided that the customer continues to subscribe either to Regional Value or Regional Value plus a qualifying long-distance plan, as specified in the first paragraph of this subsection. Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will receive renewal discounts after the effective date of such elimination.

There is no charge for eligible customers to enroll in the VDP offering.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines..

The Automatic Renewal will be provided only to customers whose participation in the Plan was renewed on or before March 31, 2009.

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Q. REGIONAL VALUE2. Regulations (Cont'd)

h. Flex Bundle Discount Plan*

The Flex Bundle Discount Plan (FXBDP) is an offering for which a residential customer can qualify, subject to the limitations described below, by agreeing to subscribe to :

- (1) Regional Value, along with a qualifying unlimited long distance calling plan as described below, plus the products specified in paragraph Q.2 of this Section following, for a 12-month term.
- (2) Regional Value without a long distance plan, plus the products specified in paragraph Q.3 of this Section following, for a 12-month term:

Each product must be billed by Verizon New York Inc.

Customers who subscribe to Regional Value with or without a qualifying unlimited long distance calling plan and to one or more of the specified products will not automatically be eligible for this offering. Instead the FXBDP will be provided to otherwise qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by a Verizon representative

The FXBDP discount as specified in paragraph Q.3 of this Section following, will apply for the entire 12-month term of the customer's commitment, from the date it is implemented on a customer's account. If, prior to the end of the 12-month term, the customer removes either the qualified long distance plan or any of the other products that entitle the customer to the FXBDP discount, the customer will lose the discount for Regional Value, but no termination liability will apply.

Automatic Renewal: After a qualifying customer's initial twelve-month period under the FXBDP has expired, the customer will automatically be renewed on a month-to-month basis at the Renewal Discounts specified in paragraph Q.3 of this Section, provided that the customer continues to subscribe to Regional Value along with a qualifying long-distance plan plus any of the products specified in paragraph Q.3 of this Section. If the customer wishes, he or she may instead elect to return to the non-discounted monthly rates. The customer must contact Verizon to arrange for the return to the non-discounted monthly rates. Verizon reserves the right to eliminate this Automatic Renewal privilege at any time, and no customers will receive renewal discounts after the effective date of such elimination.

Customers are limited to one FXBDP discount at any given time and cannot combine discounts. There is no charge for eligible customers to enroll in the FXBDP offering. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

* The Flex Bundle Discount Plan is no longer available to new subscribers. It will continue to be provided to customers who subscribe to the services as of April 16, 2011, under the Automatic Renewal terms described in this paragraph Q.2.h of this Section.

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Q. REGIONAL VALUE2. Regulations (Cont'd)

i. Fixed Priced Bundle*

The Fixed Price Bundle (FPB) offers a monthly discounted rate on Regional Value to qualifying residential customers, subject to the limitations described below. The customer must: 1) establish dial tone service with Verizon New York Inc. or call Verizon New York to disconnect their Verizon dial tone service and agree to retain such service; 2) agree to subscribe to Regional Value along with a qualifying unlimited long distance calling plan as described below, and 3) reside in a location not eligible for Verizon Online Broadband or Verizon FiOS Data at the time services are established.

Subject to future modification or elimination of the FPB, the discounted rate will be available for as long as the customer: 1) remains at the same service address; and 2) continues to meet the conditions listed above.

Each product must be purchased through and billed by Verizon New York Inc.

The Fixed Price Bundle cannot be provided by Verizon during periods of temporary suspension of telephone service (see Section 7 of this Tariff). Following the end of any period during which a FPB customer's service is temporarily suspended, the customer will have to re-order the Fixed Price Bundle.

Failure of the customer to meet any of the conditions listed above will result in immediate termination of the FPB discounted rate.

Customers are limited to one FPB discounted rate at any given time and cannot combine discounts.

There is no charge for eligible customers to enroll in the FBP discounted rate offering.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

FPB will not be provided automatically but will be provided only upon a request by an eligible customer, or upon an eligible customer's acceptance of a Verizon representative's offer or suggestion or recommendation of the service.

The FPB discounted rate, as specified in paragraph Q.3 of this Section following, will apply from the date it is implemented on a customer's account.

* The Fixed Price Bundle is not provided to new subscribers. It will be provided only to customers who subscribed to the bundle as of March 15, 2013. Changes are not permitted.

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EXCHANGE SERVICESQ. REGIONAL VALUE3. Rates and Charges

	<u>Monthly Rate</u>	<u>USOC</u>	
Regional Value	\$66.04	PGO6R	(I)
	<u>Discount¹</u>		
Voice Discount Plan #			
Renewal - Subscribers who are past the initial term of this offer			
Regional Value	\$15.05		
Regional Value plus a qualifying unlimited long distance calling plan*			
Package** Customers	3.00		
Non-Package Customers	8.00		
Initial Term - Subscribers who are on the initial term of this offer.			
Regional Value	24.05		
Regional Value plus a qualifying unlimited long distance calling plan*			
Package** Customers	12.00		
Non-Package Customers	17.00		

The Voice Discount Plan discounts are no longer provided on non-primary (additional) lines.

* As described in Paragraph Q.2.g. of this Section.

** For package customers who convert to Regional Value as described in Paragraph Q.2.g. of this Section.

¹ Existing customers who enrolled prior to July 9, 2016 on a listed discount plan and have not made changes to their services will continue to receive monthly discounts equal to their existing plan discount plus an additional \$ 1.00 per month discount.

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Q. REGIONAL VALUE (Cont'd)

3. Rates and Charges (Cont'd)

Flex Bundle Discount Plan## (GRANDFATHERED)

Regional Value plus a qualifying unlimited
long distance calling plan*, plus

Monthly Discount¹

Renewal Discounts Available to Customers who
Renewed prior to January 17, 2011.

- | | |
|--|---------|
| - Verizon Online Broadband** or DIRECTV*** | \$12.00 |
| - Verizon Online Broadband** and DIRECTV *** | 17.00 |

Regional Value without an unlimited long distance
calling plan*, plus

- | | |
|--|-------|
| - Verizon Online Broadband** or DIRECTV*** | 14.04 |
| -- Verizon Online Broadband** and DIRECTV*** | 13.03 |

Renewal Discounts Available to Customers who
Renewed on or After January 17, 2011 and are still
on Renewal Discounts

- | | |
|--|-------|
| - Verizon Online Broadband** or DIRECTV*** | 17.00 |
| - Verizon Online Broadband** and DIRECTV *** | 22.00 |

Regional Value without an unlimited long distance
Calling plan*, plus

- | | |
|---|-------|
| - Verizon Online Broadband** or DIRECTV*** | 19.04 |
| - Verizon Online Broadband** and DIRECTV*** | 18.03 |

####Fixed Price Bundle

Monthly Discounted Rate

Regional Value#

\$17.04

* As described in Paragraphs Q.2.h. of this Section.

** Up to 1Mbps

*** Total Choice (or higher priced DIRECTV product)

See conditions described in paragraph Q.2.i of this Section

See * footnote at the end of paragraph Q.2.h. of this Section preceding.

The Fixed Price Bundle is not provided to new subscribers. It is provided only to customers who subscribed to the bundle as of March 15, 2013. Changes are not permitted.

¹ Existing customers who enrolled prior to July 1, 2017 on a listed discount plan and have not made changes to their services will continue to receive monthly discounts equal to their existing plan discount plus an additional \$ 1.00 per month discount.

GENERAL TARIFF
EXCHANGE SERVICESR. SWITCHWAY® SERVICE*

(N)

1. General

SWITCHWAY® Service is a switched, digital, full duplex data service which operates over Verizon New York Inc.'s public switched network at transmission rates up to 56 kbps. A customer connects to the service by means of a dedicated access line and establishes a data path through the network on a dial-up basis. There is no voice capability over this service. Switchway service is usage sensitive and can interconnect with interexchange carriers with compatible offerings.

2. DefinitionsAccess Line

A dedicated digital transmission path, between the customer's premises and the customer's serving Central Office. The transmission path must be unloaded facilities or fiber.

ASCII

American Standard Code for Information Interchange. An eight level code for data transfer adopted by the American Standards Association.

Asynchronous

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

Bit

Short for binary unit, the smallest unit of information that a computer recognizes.

Call Initiation

The point in time when the network and exchange facility are initially allocated for the establishment of a specific SWITCHWAY Service call.

Call Termination

The point in time when the exchange network facility allocated to a specific SWITCHWAY Service call is released for reuse by the network.

Character

An alphanumeric or symbolic unit represented by 8 bits.

Synchronous

Transmission in which there is a constant time interval between bits, characters, or events.

* Effective January 15, 2020, SWITCHWAY® Service is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)

(N)

® Registered Service Mark of Verizon Communications Inc.

GENERAL TARIFF
EXCHANGE SERVICESR. SWITCHWAY SERVICE* (Cont'd)

(N)

3. Regulations

- a. The regulations specified herein are in addition to other applicable regulations specified in this and other Connecticut Tariffs. All rates and charges set forth in this Tariff provide for the furnishing of services where suitable facilities are available.
- b. Service is provided only within the Local Access Transport Area where facilities are available. The type of facilities used to furnish this service will be determined by the Company.
- c. Provision of this service is subject to the availability of facilities and does not create an obligation on the Company to construct facilities especially for this service.
- d. A customer premises data unit must be compatible with the Company's central office SWITCHWAY facilities, and is subject to the limitations specified in BELLCORE Technical Reference TR-EOP-000277 or NYNEX Technical Reference NTR74374 or NTR41458.
- e. SWITCHWAY Service, via a dedicated access line, is available at low speed asynchronous 300 bps to 19.2 kbps, low speed synchronous 1.2 kbps or 56 kbps, or high speed synchronous 48 kbps or 56 kbps.
- f. Monthly rates do not include detailed call billing.
- g. The rates applicable are those in effect for Local Exchange Usage Rates. In addition, a surcharge applies for the initial call set-up and additional minutes of use.
- h. The minimum period for which service is furnished and for which charges are applicable is three months. The charges for a fractional part of a month which follows and is consecutive after three months will be a proportionate part of the monthly charge.
- i. Temporary suspension of service arrangement is not provided.
- j. Service connection charges apply as found in Section 6 of this Tariff.
- k. The System Establishment Charge - Additional, applies only to lines ordered at one time, from the same switch and to the same premises, for the same customer.

* Effective January 15, 2020, SWITCHWAY[®] Service is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)
(N)

GENERAL TARIFF
EXCHANGE SERVICESR. SWITCHWAY SERVICE* (Cont'd)

(N)

4. Individual Case Billing Arrangements

Prices for SWITCHWAY Service are to be determined on an individual case basis. Individual case basis prices will be made available to similarly situated customers on a non-discriminatory basis. The company will file a description of the service, length of the agreement, and the rates and charges with the Public Utilities Regulatory Authority following the implementation of an individual case billing arrangement.

5. Rates And Charges

	<u>Monthly</u>	<u>Non-Recurring</u>	<u>USOC</u>
System Establishment Charge		\$418.19	
System Establishment Charge - Additional		\$247.52	
Service Arrangement - Low Speed	\$41.00		SDH2A
Service Arrangement - High Speed	\$41.00		SDH1A
Measured Data Line# - 2 Wire	\$27.56		DHKCX
Measured Data Line# - 4 Wire	\$27.56		D42CX/D42CT

Network Call Usage (per call)

Local Exchange Usage rates are charged. In addition, the following surcharges apply:

Usage SurchargesInitial Period or Fraction Thereof

For calls with a 1 minute initial period or fraction thereof, per period	.01
For calls with a 2 minute initial period or fraction thereof, per period	.02
For calls with a 3 minute initial period or fraction thereof, per period	.03
For calls with a 4 minute initial period or fraction thereof, per period	.04
For calls with a 5 minute initial period or fraction thereof, per period	.05

Beyond the Initial Period

For all calls, each additional minute or fraction thereof	.01
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In addition, appropriate service connection charges and an End User Common Line Charge (as provided in Tariff F.C.C. 11) apply.

* Effective January 15, 2020, SWITCHWAY[®] Service is no longer available. Moves, additions or changes to subscribers existing service will not be permitted.

(N)

(N)