

BUNDLED SERVICES

A. GENERAL

Bundled Services are packages of multiple services offered at an aggregate price.

The Verizon Local Package Extra^{sm1}

The Verizon Local Package Extra^{sm1} is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate.

B. TERMS AND CONDITIONS

1. The Verizon Local Package Extrasm consists of the following offerings:
 - local exchange line with unlimited usage
 - unlimited local Directory Assistance
 - choice of specific Custom Calling Services
 - waiver of the non-recurring service charges
2. There are two Verizon Local Package Extra^{sm1} options: Verizon Local Package^{sm1} and Verizon Local Package Extra^{sm1}. The Verizon Local Packagesm Option offers customers A choice of up to three compatible Custom Calling Services while the Verizon Local Package Extra^{sm1} Option offers a choice of four or more such features. The following is the list of available features under both options:

Custom Calling Services:

Call Block*
Call Forwarding - Variable
Call Waiting
Caller ID
Distinctive Ring
Intercom Extra®*
Busy Redial
*69
Speed Dialing - 30
Three -Way Calling
Ultra Forward®
Select Call Forwarding*
Caller ID - Number Only*
Anonymous Call Rejection
Fixed Call Forwarding
Home Intercom*
Priority Call*

Speech Recognition Service:*

Easy Dialing Service*

- * Effective December 20, 2004, Caller ID - Number Only, Select Call Forwarding, Priority Call, Call Block, Home Intercom and Intercom Extra Feature are no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.
- ** Effective December 22, 2004, Priority Call and Call Block are no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.
- * Effective February 18, 2005, Speech Recognition Service/Voice Dialing Service has been withdrawn and is no longer available.
- ¹ Effective May 17, 2014, Verizon Local Package and Verizon Local Package Extrasm are grandfathered and no longer available to new customers. Moves, additions, or changes to subscribers' existing service are not permitted. This service is available for resale until October 18, 2014. Effective October 18, 2014, this service is also grandfathered at the resale level and no longer available to new resale customers.

BUNDLED SERVICES

B. TERMS AND CONDITIONS (Cont'd)

3. For purposes of calculating Residence Package discounts on Custom Calling Services/ Speech Recognition Service features not included in the Verizon Local Package Extrasm, but purchased in conjunction with a Verizon Local Package Extrasm on the same line, the Verizon Local Packagesm Option will count as one eligible feature, and the Verizon Local Package Extrasm Option will count as four eligible features.
4. Customers subscribing to the Local Package cannot have Big Deal or Residence Call Manager Package on the same line.
5. The Local Package is not available with Maryland Tel-Life Service, residential PBX trunks or Residential **IntelliLinQ** Basic Rate Interface (BRI) Service lines.
6. The Local Package is a flat rate unlimited service option only. There is no message/ measured service option available.

C. RATES

	Per Month	
<u>The Local Package</u>		
Local Package ¹ , per line	\$72.99	(I)
Local Package Extra ¹ , per line	75.99	(I)

Rates and charges for Local Directory Assistance as specified in General Services Product Guide No. 203, Section 9, do not apply.

¹ Effective May 17, 2014, Local Package and Local Package Extra are grandfathered and no longer available to new customers. Moves, additions, or changes to subscribers' existing service are not permitted. These services are available for resale until October 18, 2014. Effective October 18, 2014, these services are also grandfathered at the resale level and no longer available to new resale customers.

BUNDLED SERVICES*

A. GENERAL

Bundled Services are packages of multiple services offered at an aggregate price.

Verizon Regional Package Extra^{sm1}

Verizon Regional Package Extrasm is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate.

B. TERMS AND CONDITIONS

1. Verizon Regional Package Extrasm consists of the following offerings:

- local exchange line with unlimited usage
- unlimited direct distance dialed intraLATA toll
- unlimited directly dialed local Directory Assistance
- choice of specific Custom Calling Services and Speech Recognition Service
- Non-Regulated Home Voice Mail Box
- waiver of the non-recurring service charges

2. Verizon Regional Package Extrasm offers customers a choice of compatible Custom Calling Services/Speech Recognition Service features and waiver of the non-Regulated Home Voice Mail Box. The following is the list of available features:

Custom Calling Services:

Call Block*

Call Forwarding

Call Waiting

Caller ID

Distinctive Ring¹

Busy Redial¹

*69¹

Speed Dialing - 30¹

Three-way Calling

Ultra Forward[®]

Select Call Forwarding*

Caller ID - Number Only*

Anonymous Call Rejection

Fixed Call Forwarding

Priority Call*

Call Intercept²

Non-Regulated Home Voice Mail
Box

(T)

* Effective December 20, 2004, Caller ID - Number Only and Select Call Forwarding are no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.

* Effective December 22, 2004, Call Block and Priority call is no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.

¹ Effective May 17, 2014, Verizon Regional Package Extrasm, Speed Dialing 30, Busy Redial, *69, and Distinctive Ring are grandfathered and no longer available to new customers. Moves, additions, or changes to subscribers' existing service are not permitted. These services are available for resale until October 18, 2014. Effective October 18, 2014, these services are also grandfathered at the resale level and no longer available to new resale customers. (D)

² Effective August 9, 2023, Call Intercept is hereby cancelled and withdrawn and no longer available for purchase. (N)
(N)

BUNDLED SERVICES

B. TERMS AND CONDITIONS (Cont'd)

3. Customers subscribing to Verizon Regional Package Extra cannot have Local and Toll Package, Local Package Option, Local Package Standard Option, Big Deal, Residence Call Manager Package, Sensible Minute Plan, Weekend Choice Plan, Extended Area Calling, or Consumer Opportunity Savings Plan on the same line.
4. Verizon Regional Package Extra is not available with Maryland Tel-Life Service, residential PBX trunks or Residential **IntelliLinQ** Basic Rate Interface (BRI) Service lines.
5. Verizon Regional Package Extra is a flat rate unlimited service option only.

There is no message/ measured service option available.

C. RATES

	Monthly Rate	
Verizon Regional Package Extra ¹		
Per Residence Exchange Access Line	\$81.95	(I)

¹ Effective May 17, 2014, Verizon Regional Package Extrasm is grandfathered and no longer available to new customers. Moves, additions, or changes to subscribers' existing service are not permitted. This service is available for resale until October 18, 2014. Effective October 18, 2014, this service is also grandfathered at the resale level and no longer available to new resale customers.

BUNDLED SERVICES*

A. GENERAL

Verizon Regional Package^{sm1}

Verizon Regional Packagesm is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate.

B. TERMS AND CONDITIONS

1. Verizon Regional Packagesm consists of the following offerings:
 - local exchange line with unlimited usage
 - unlimited direct distance dialed intraLATA toll
 - choice of specific Custom Calling Services
 - non-Regulated Home Voice Mailbox
 - waiver of the non-recurring service charges
2. Verizon Regional Packagesm offers customers a choice of compatible Custom Calling Service features and Non-Regulated Home Voice Mailbox. The following is the list of available features:

Custom Calling Services:

Call Waiting
Caller ID/Caller ID - Number Only*
Speed Dialing - 8¹ or Speed Dialing - 30¹
Three-way Calling
Fixed Call Forwarding
Anonymous Call Rejection

Non-Regulated Home Voice Mailbox

3. Customers subscribing to Verizon Regional Packagesm cannot have Verizon Local Package Extra Option, Verizon Local Packagesm Option, Verizon Regional Package Extrasm, Big Deal, Residence Call Manager Package, Sensible Minute Plan, Weekend Choice Plan, Extended Area Calling and Consumer Opportunity Savings Plan on the same line.
4. Verizon Regional Packagesm is not available with Maryland Tel-Life Service or Residential IntelliLinQ Basic Rate Interface (BRI) Service lines.

* Effective December 20, 2004, Caller ID - Number Only is no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.

¹ Effective May 17, 2014, Verizon Regional Packagesm, Speed Dialing 8, and Speed Dialing 30 are grandfathered and no longer available to new customers. Moves, additions, or changes to subscribers' existing service are not permitted. These services are available for resale until October 18, 2014. Effective October 18, 2014, these services are also grandfathered at the resale level and no longer available to new resale customers.

BUNDLED SERVICES

B. TERMS AND CONDITIONS (Cont'd)

5. Verizon Regional Package¹ is a flat rate unlimited service option only.
There is no message/measured service option available.

C. RATES

	<u>Monthly Rate</u>	
Verizon Regional Package ¹		
Per Residence Exchange Access Line	\$76.95	(I)

¹ Effective May 17, 2014, Verizon Regional Package is grandfathered and no longer available to new customers. Moves, additions, or changes to subscribers' existing service are not permitted. This service is available for resale until October 18, 2014. Effective October 18, 2014, this service is also grandfathered at the resale level and no longer available to new resale customers.

BUNDLED SERVICES

A. GENERAL

Regional Essentials

Regional Essential is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate.

B. TERMS AND CONDITIONS

1. Regional Essentials consists of the following offerings:
 - local exchange line with unlimited usage
 - unlimited direct distance dialed intraLATA toll
 - Call Waiting / Cancel Call Waiting
 - Caller ID
 - Non-Regulated Home Voice Mailbox*
 - waiver of the non-recurring service charges
2. Customers subscribing to Regional Essentials cannot have Regional Value Option, Verizon Regional Package Extrasm Option, Verizon Regional Packagesm Option, Verizon Local Package Extrasm Option, Verizon Local Packagesm Option, Big Deal, Residence Call Manager Package, and Tel-Life service on the same line.
3. Regional Essentials is not available with residential PBX trunks or Residential **IntelliLinQ** Basic Rate Interface (BRI) Service lines.
4. Regional Essentials is a flat rate unlimited service option only. There is no message/measured service option available.

* A non-regulated service.

BUNDLED SERVICES

C. RATES

	<u>Monthly Rate</u>	
Regional Essentials		
Per Residence Exchange Access Line	\$73.04	(I)

BUNDLED SERVICES

C. RATES (Cont'd)

1. Bundle Discount

Monthly discounts apply when Regional Essentials is bundled with or without an unlimited long distance calling plan plus the following:

	<u>Regional Essentials Discount for customers who initially enrolled before May 1, 2008</u>
<u>With an unlimited long distance calling plan</u>	
Verizon Online Broadband (Up to 3M package) *	\$8.00
Verizon Wireless One-Bill®	\$5.00
DirectTV® (Total Choice or Higher)	\$7.99
Verizon Online Broadband (Up to 3M package) * and either or both of Verizon Wireless One-Bill® or DirectTV® (Total Choice or Higher)	\$5.00

	<u>Regional Essentials Discount for customers who initially enrolled between May 1, 2008 And October 31, 2008</u>
<u>With an unlimited long distance calling plan</u>	
Verizon Online Broadband (Up to 3M package) *	\$8.00
Verizon Online Broadband (Up to 3M package) * with Verizon Wireless One-Bill®	\$8.00
Verizon Online Broadband (Up to 3M package) * with DirectTV® (Total Choice or Higher)	\$5.00
Verizon Online Broadband (Up to 3M package) * with DirectTV® (Total Choice or Higher) and Wireless One-Bill®	\$5.00

BUNDLED SERVICES

C. RATES (Cont'd)

1. Bundle Discount (Cont'd)

Regional Essentials
discount for customers who
initially
enrolled between
November 1, 2008 and April
16, 2011

With an unlimited long distance calling plan
Verizon Online Broadband and/or DirectTV®
(Total Choice or Higher)

\$5.00

Regional Essentials
Monthly discount for
customers who initially
enrolled between
April 17, 2011 and
January 21, 2017

With an unlimited long distance calling plan

Verizon Online Broadband	\$25.02
DirectTV® through Verizon	\$28.01
Verizon Online Broadband and DirectTV® through Verizon	\$25.02

Without an unlimited long distance calling plan

Verizon Online Broadband	\$27.05
DirectTV® through Verizon	\$30.04
Verizon Online Broadband and DirectTV® through Verizon	\$27.05

Customers who enroll on Verizon.com will receive an additional \$5.00 discount per month for 24 months.

For customers who enrolled before April 17, 2011 the applicable bundle discount will expire 12 months from the date it is implemented on a customer's account. For customers who enroll on or after April 17, 2011, the 12-month term does not apply and the bundle discount will apply on a month-to-month basis. Customers are limited to one discount only and cannot combine discounts. Bundle discounts are subject to billing system capability. (D)

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Domestic Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

- * Verizon Broadband up to 3M package refers to a specific Verizon offering that offers a maximum speed of 3M, and does not refer to other products that offer lower maximum speeds. Customers are limited to one discount and cannot combine other discount offerings.

BUNDLED SERVICES

C. RATES (Cont'd)

1. Bundle Discount (Cont'd)

Regional Essentials
discount for customers who
initially
enroll on or after
January 22, 2017

With an unlimited long distance calling plan
Verizon Online Broadband \$26.02

Without an unlimited long distance calling plan# (T)
Verizon Online Broadband \$28.05

Customers who enroll on Verizon.com will receive an
additional \$5.00 discount per month for 24 months.

Effective January 24, 2019, Bundle Discount without an unlimited long (N)
distance calling plan offered with Verizon Online Broadband is no longer
available to new customers. Existing customers may retain their current
service at existing locations in accordance with the terms and
conditions described herein. (N)

BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Bundle Discounts

At the expiration of a customer's twelve month term under the Bundle Discount Plan (either as a promotion or through this Product Guide), the customer will automatically receive the monthly discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers who renew
before May 1,
2008 will receive the
following discounts
for an additional
twelve month term

Verizon Online Broadband (Up to 3M package)*	\$8.00
Verizon Wireless One-Bill®	\$5.00
DirectTV® (Total Choice or Higher)	\$7.99
Verizon Online Broadband (Up to 3M package)* and either or both of Verizon Wireless One-Bill® or DirectTV® (Total Choice or Higher)	\$5.00

Customers who renew
between May 1, 2008
and April 30, 2009
will receive the
following discounts
for an additional
twelve month term

Verizon Online Broadband (Up to 3M package)*	\$8.00
Verizon Online Broadband (Up to 3M package)* and either or both of Verizon Wireless One-Bill® or DirectTV® (Total Choice or Higher)	\$8.00

Customers who renew
between May 1, 2009
and April 16, 2011
will receive the following
discount
for an additional
twelve month term

Verizon Online Broadband (Up to 3M package)*	\$8.00
Verizon Online Broadband (Up to 3M package)* with Verizon Wireless One-Bill®	\$8.00
Verizon Online Broadband (Up to 3M package)* with DirectTV® (Total Choice or Higher)	\$5.00
Verizon Online Broadband (Up to 3M package)* with DirectTV® (Total Choice or Higher) and Wireless One-Bill®	\$5.00

BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Bundle Discounts (Cont'd)

Customers who renew
on or after April 17, 2011
will receive the following
monthly
discount:

Customers renewing on or after April 17, 2011 will continue to receive monthly discounts equal to their existing bundle discounts on a month-to-month basis.

Renewing customers who initially enrolled before 1/17/2010 will continue to receive monthly discounts equal to their existing bundle discounts plus an additional \$11.00 per month discount, on a month-to-month basis.

(C)

Renewing customers who initially enrolled between 1/17/2010 and 4/16/2011 will continue to receive monthly discounts equal to their existing bundle discounts plus an additional \$16.00 per month discount, on a month-to-month basis.

(C)

- * Verizon Broadband up to 3M package refers to a specific Verizon offering that offers a maximum speed of 3M, and does not refer to other products that offer lower maximum speeds. Customers are limited to one discount and cannot combine other discount offerings.

2a. Re-Renewals - Bundle Discount - Regional Essentials

At the expiration of a customer's twelve month term under the Renewals - Bundle Discounts - Regional Essentials, the customer will automatically receive the monthly discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers who re-renew between
January 21, 2009 and April 30, 2009
will receive the following discounts
for an additional
twelve month term

Verizon Online Broadband (Up to 3M package)*	\$8.00
Verizon Online Broadband (Up to 3M package)* and either or both of Verizon Wireless One-Bill® or DirecTV® (Total Choice or Higher)	\$8.00

Monthly discount for customers
who re-renew between
May 1, 2009 and April 16, 2011

Verizon Online Broadband (Up to 3M package)*	\$8.00
Verizon Online Broadband (Up to 3M package)* and either or both of Verizon Wireless One-Bill® or DirecTV® (Total Choice or Higher)	\$8.00

BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Bundle Discounts (Cont'd)

Monthly discount for customers
who re-renew on or after
April 17, 2011

Customers re-renewing on or after April 17, 2011 will continue to receive monthly discounts equal to their existing bundle discount on a month-to-month basis.

Renewing customers who initially enrolled before 1/17/2010 will continue to receive monthly discounts equal to their existing bundle discounts plus an additional \$11.00 per month discount, on a month-to-month basis.

(C)

Renewing customers who initially enrolled between 1/17/2010 and 4/16/2011 will continue to receive monthly discounts equal to their existing bundle discounts plus an additional \$16.00 per month discount, on a month-to-month basis.

(C)

- * Verizon Broadband up to 3M package refers to a specific Verizon offering that offers a maximum speed of 3M, and does not refer to other products that offer lower maximum speeds. Customers are limited to one discount and cannot combine other discount offerings.

BUNDLED SERVICES

C. RATES (Cont'd)

3. FiOS Bundle Discounts

Monthly discounts apply when Regional Essentials is bundled with an unlimited domestic long distance calling plan plus the following FIOS products with a 6, 12 or 24 month commitment or on a month-to-month basis:

	<u>Regional Essentials</u> <u>Discount for customers</u> <u>who initially enrolled on or</u> <u>before</u> <u>February 16, 2008</u>
12 Month Commitment	
FiOS Internet* ²	\$5.01
FiOS TV Premier ²	\$8.01
FiOS Internet* ² and FiOS TV Premier ²	\$12.00
24 Month Commitment	
FiOS Internet* ²	\$10.01
FiOS TV Premier ²	\$12.01
FiOS Internet* ² and FiOS TV Premier ²	\$12.00
	<u>Regional Essentials</u> <u>Discount for customers who</u> <u>initially enrolled</u> <u>between February 17</u> <u>And September 26, 2008</u>
12 Month Commitment	
FiOS Internet* ²	\$12.01
FiOS TV Premier ²	\$12.01
FiOS Internet* ² and FiOS TV Premier ²	\$12.00
24 Month Commitment	
FiOS Internet* ²	\$8.01
FiOS TV Premier ²	\$12.01
FiOS Internet* ² and FiOS TV Premier ²	\$12.00
	<u>Regional Essentials</u> <u>Discount for customers who</u> <u>initially enrolled between</u> <u>September 27</u> <u>and September 30, 2008</u>
12 Month Commitment	
FiOS Internet** ²	\$12.01
FiOS TV Premier ²	\$12.01
FiOS Internet** ² and FiOS TV Premier ²	\$12.00
	<u>Regional Essentials</u> <u>Discount for customers who</u> <u>initially enrolled</u> <u>between October 1, 2008</u> <u>and June 20, 2009</u>
12 Month Commitment	
FiOS Internet** ²	\$12.01
FiOS TV Essentials or Extreme ²	\$12.01
FiOS Internet** ² and FiOS TV Essentials or Extreme ²	\$12.00

BUNDLED SERVICES

C. RATES (Cont'd)

3. FiOS Bundle Discounts

	<u>Regional Essentials Discount for customers who initially enrolled between June 21, 2009 and January 16, 2010</u>
6 Month Commitment	
FiOS Internet	\$5.01
FiOS TV Essentials or Extreme ²	\$8.01
FiOS Internet and FiOS TV Essentials or Extreme ²	\$12.00
12 Month Commitment	
FiOS Internet	\$5.01
FiOS TV Essentials or Extreme ²	\$8.01
FiOS Internet and FiOS TV Essentials or Extreme ²	\$12.00
	<u>Regional Essentials Discount for customers who initially enrolled between January 17, 2010 and April 17, 2010.</u>
Month-to-Month	
FiOS Internet*** ²	\$10.00
FiOS TV Essentials, Extreme or Ultimate ²	\$10.00
FiOS Internet*** and FiOS TV Essentials, Extreme or Ultimate ²	\$10.00
24 Month Commitment	
FiOS Internet*** ²	\$15.00
FiOS TV Essentials, Extreme or Ultimate ²	\$15.00
FiOS Internet*** and FiOS TV Essentials, Extreme or Ultimate ²	\$15.00
	<u>Regional Essentials Discount for customers who initially enrolled between April 18, 2010 and June 4, 2011</u>
Month-to-Month	
FiOS Internet*** ²	\$10.00
FiOS TV Essentials, Extreme, Ultimate or La Conexion ²	\$10.00
FiOS Internet*** and FiOS TV Essentials, Extreme, Ultimate, or La Conexion ^{1,2}	\$10.00
24 Month Commitment	
FiOS Internet*** ²	\$15.00
FiOS TV Essentials, Extreme, Ultimate, or La Conexion ²	\$15.00
FiOS Internet*** and FiOS TV Essentials, Extreme, Ultimate, or La Conexion ^{1,2}	\$15.00

Depending on the length of the commitment, applicable FiOS bundle discount will expire 6, 12 or 24 months from the date it is implemented on a customer's account. Customers will continue to receive the discount originally extended until the end of their term. Discontinuance of any one of the services listed above will result in immediate termination of the discount. Each product must be billed by Verizon MD.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

* FiOS Internet packages of less than 30 Mbps maximum download speed.

** FiOS Internet packages of less than 30 Mbps maximum download speed and 20 Mbps maximum upload speed.

*** FiOS Internet packages of less than 35 Mbps maximum download speed and 35 Mbps maximum upload speed.

1. La Conexion is available only with FiOS Internet 15/5.
2. Effective January 18, 2014 existing customers may change their existing FiOS Internet speed and/or FiOS TV choices and retain their existing discounts, as applicable.

BUNDLED SERVICES

C. RATES (Cont'd)

4. Renewals and Re-Renewals - FiOS Bundle Discounts

At the expiration of a customer's term under the FiOS Bundle Discount Plan, either as a promotion or through this Product Guide, the customer will automatically receive the monthly discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers renewing on or before June 20, 2009 will receive the following monthly discount for an additional twelve month term:

12 Month Commitment

FiOS Internet* ² (with no change in package)	\$5.00
FiOS TV (with no change in package)	\$4.01
FiOS Internet* ² and FiOS TV (with no change in package)	\$8.00

Customers who renew or re-renew between June 21, 2009 and August 31, 2009 will receive the following monthly discount:

Customers who initially enrolled with a 12 Month Commitment:	
FiOS Internet	\$5.00
FiOS TV	\$4.01
FiOS Internet and FiOS TV	\$8.00

Customers who initially enrolled with a 24 Month Commitment:
Will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.3 above).

Customers who renew or re-renew between September 1, 2009 and January 16, 2010 will receive the following discounts:

Customers who initially enrolled with a 12 Month Commitment prior to 8/31/08 will receive the following monthly discounts on a month-to-month basis:	
FiOS Internet	\$5.00
FiOS TV	\$4.01
FiOS Internet and FiOS TV	\$8.00

Customers who initially enrolled with a 12 Month Commitment on or after 9/1/08 will receive the following monthly discounts for an additional twelve month term:
Customer will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.3 above).

Customers who initially enrolled with a 24 Month Commitment:
Will receive monthly discounts (on a month-to-month basis) equal to their original/initial FiOS Bundle discounts (as shown in C.3 above).

2. Effective January 18, 2014 existing customers may change their existing FiOS Internet speed and/or FiOS TV choices and retain their existing discounts, as applicable.

BUNDLED SERVICES

C. RATES (Cont'd)

4. Renewals and Re-Renewals - FiOS Bundle Discounts (Cont'd)

Customers who renew or
re-renew on or after
January 17, 2010 will
receive the following
discounts:

Customers who initially enrolled with a 12 Month Commitment prior to 8/31/08 will receive the following monthly discounts for an additional three month term:

FiOS Internet	\$16.00	(I)
FiOS TV	\$15.01	(I)
FiOS Internet and FiOS TV	\$19.00	(I)

Customers who initially enrolled with a 12 Month Commitment between 9/1/08 and 1/16/10 will receive the following monthly discounts on a month-to-month basis:

Customer will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.3 above) plus an additional \$11.00 per month discount. (C)

Customers who initially enrolled with a 6 Month Commitment between 6/21/09 and 1/16/10 will receive the following monthly discounts on a month-to-month basis:

Customer will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.3 above) plus an additional \$11.00 per month discount. (C)

Customers who initially enrolled with a 24 Month Commitment on or before 1/16/10 will receive the following monthly discounts on a month-to-month basis:

Customer will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.3 above) plus an additional \$11.00 per month discount. (C)

Customers who initially enrolled with a Month-to-Month or 24 month Commitment between 1/17/2010 and 6/4/2011 will receive the following monthly discounts on a month-to-month basis:

Customer will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.3 above) plus an additional \$11.00 per month discount. (C)

Customers who initially enrolled with a Month-to-Month or 24 month Commitment between 6/5/2011 and 1/17/2014 will receive the following monthly discounts on a month-to-month basis:

Customer will receive monthly discounts equal to their original/initial FiOS Bundle discounts (as shown in C.4a below) plus an additional \$6.00 per month discount. (C)

BUNDLED SERVICES

C. RATES (Cont'd)

4a. Alternative FiOS Bundle Discounts - Regional Essentials

Qualifying customers are residential customers in locations that are not eligible for alternative Verizon voice products who subscribe to Regional Essentials along with an unlimited domestic long distance calling plan plus the following FiOS products:

	<u>Monthly discount for customers who initially enroll between June 5, 2011 and January 17, 2014</u>	
Month-to-Month or 24 Month Commitment		
FiOS Internet*** ²	\$20.00	
FiOS TV Prime, Extreme, Ultimate Or La Conexion ²	\$20.00	
FiOS Internet*** ² and FiOS TV Prime, Extreme, Ultimate, or La Conexion ^{1,2}	\$20.00	
	<u>Monthly discount for customers who initially enroll on or after January 18, 2014</u>	
Month-to-Month		
FiOS Internet	\$16.00	(I)
FiOS TV	\$16.00	(I)
FiOS Internet and FiOS TV	\$26.00	(I)

Depending on the length of the commitment, applicable discounts will continue on a month-to-month basis or will expire 24 months from the date it is implemented on a customer's account.

Discontinuance of any one of the services listed above will result in immediate termination of the discount. Each product must be billed by Verizon MD.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

*** FiOS Internet packages of less than 35 Mbps maximum download speed and 35 Mbps maximum upload speed.

1 La Conexion is available only with FiOS Internet 15/5.

2 Effective January 18, 2014 existing customers may change their existing FiOS Internet speed and/or FiOS TV choices and retain their existing discounts, as applicable.

BUNDLED SERVICES

C. RATES (Cont'd)

5. Voice Discount Plan - Regional Essentials

Voice Discount Plan (VDP) - Regional Essentials is an offering for which a residential customer can qualify, subject to the limitations described below, by agreeing to subscribe to Regional Essentials for a twelve month term, either as an additional line or along with a qualifying unlimited long distance calling plan.

Qualifying customers are:

- a) Customers who contact Verizon and threaten to disconnect their Verizon service but subsequently subscribe to or retain Regional Essentials service along with a qualifying unlimited long distance calling plan.
- b) Customers who add Regional Essentials service as an additional line on or before October 5, 2008.
- c) Customers who add Regional Essentials service as an additional line along with a qualifying unlimited long distance calling plan on or before October 5, 2008.
- d) Former Verizon customers who return to Verizon and subscribe to Regional Essentials service along with a qualifying unlimited long distance calling plan. (The voice discount plan will only be offered within the first thirty days after reconnection.)

Monthly Discount for customers
who enrolled on or before
February 28, 2010:

Without qualifying long distance plan (additional lines only)	\$17.05
With qualifying long distance plan	\$10.00

Monthly Discount for customers
who enroll between
March 1, 2010 and July 13, 2012:

Non-package customer who selects VDP with qualifying long distance plan	\$5.00
Package customer who selects VDP with qualifying long distance	\$5.00

Monthly Discount for customers
who enroll between July 14,
2012 and March 20, 2015:

Non-package customer who selects VDP with qualifying long distance plan	\$10.00
Package customer who selects VDP with qualifying long distance	\$10.00

* Customers who enrolled prior to 7/14/12 and whose initial 12 month term has not yet expired will receive these higher discounts shown above (same as customers enrolling after 7/4/12) for the remainder of their initial 12 month term.

* Customers who enrolled prior to 7/20/13 and whose initial 12 month term has not yet expired will receive an additional \$5.00 monthly discount for the remainder of their initial 12 month term.

BUNDLED SERVICES

C. RATES (Cont'd)

5. Voice Discount Plan - Regional Essentials

Monthly Discount for customers
who enroll between March 21,
2015 and September 18, 2015:

Non-package customer who selects VDP with qualifying long distance plan	\$12.00
Package customer who selects VDP with qualifying long distance	\$12.00

Customers who enrolled prior to 3/21/15 and whose initial 12 month term has not yet expired will receive an additional \$2.00 monthly discount for the remainder of their initial 12 month term.

Monthly Discount for customers
who enroll between September 19,
2015 and July 8, 2016:

Non-package customer who selects VDP with qualifying long distance plan	\$14.00
Package customer who selects VDP with qualifying long distance	\$14.00

Customers who enrolled prior to 9/19/15 and whose initial 12 month term has not yet expired will receive these higher discounts shown above (same as customers enrolling after 9/19/15) for the remainder of their initial 12 month term.

Monthly Discount for customers
who enroll between July 9, 2016
and June 30, 2017:

Non-package customer who selects VDP with qualifying long distance plan	\$15.00
Package customer who selects VDP with qualifying long distance	\$15.00

(C)

(C)

Customers who enrolled prior to 7/9/16 and whose initial 12 month term has not yet expired will receive these higher discounts shown above (same as customers enrolling after 7/9/16) for the remainder of their initial 12 month term.

Package services include: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

The applicable discounts will be applied to the customer's account for twelve consecutive months. Each product must be purchased through or billed by Verizon Maryland LLC. Discontinuance of any one of the qualifying services will result in termination of the discount. This offer may not be combined with any other discount or promotion offered by Verizon Maryland LLC. The Voice Discount Plan is not available to customers who subscribe on-line through the Verizon website <http://www.verizon.com>).

BUNDLED SERVICES

C. RATES (Cont'd)

5. Voice Discount Plan - Regional Essentials (Cont'd)

	<u>Monthly Discount for customers who enroll on or after July 1, 2017:</u>	(N)
Non-package customer who selects VDP with qualifying long distance plan	\$16.00	
Package customer who selects VDP with qualifying long distance	\$16.00	
Customers who enrolled prior to 7/1/17 and whose initial 12 month term has not yet expired will receive these higher discounts shown above (same as customers enrolling after 7/1/17) for the remainder of their initial 12 month term.		
Package services include: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.		
Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.		
The applicable discounts will be applied to the customer's account for twelve consecutive months. Each product must be purchased through or billed by Verizon Maryland LLC. Discontinuance of any one of the qualifying services will result in termination of the discount. This offer may not be combined with any other discount or promotion offered by Verizon Maryland LLC. The Voice Discount Plan is not available to customers who subscribe on-line through the Verizon website http://www.verizon.com).		
		(N)

BUNDLED SERVICES

C. RATES (Cont'd)

6. Renewals - Voice Discount Plan - Regional Essentials

At the expiration of a customer's twelve month term under the Voice Discount Plan - Regional Essentials, either as a promotion or through this Product Guide, the customer will automatically receive the discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers renewing on or before
April 23, 2009 will receive the
following monthly discount for
an additional twelve month term:

Without qualifying long distance plan (additional lines only)	\$ 7.05
With qualifying long distance plan	\$ 7.00

Customers renewing between
April 24, 2009 and February 28,
2010 will receive the
following monthly discount for
an additional twelve month term:

Without qualifying long distance plan (additional lines only)	\$17.05
With qualifying long distance plan	\$10.00

Customers renewing between
March 1, 2010 and July 13, 2012
will receive the following monthly
discount on a month to month
basis:

Customer will receive monthly discounts (on a month-to-month basis) equal to their original/initial VDP discounts (as shown in C.5 above.)

Customers renewing on or after
July 14, 2012 will receive the
the following monthly discount on
a month-to-month basis:

Non-package customer who selects VDP with qualifying long distance plan	\$5.00
Package customer who selects VDP with qualifying long distance	\$5.00

BUNDLED SERVICES

C. RATES (Cont'd)

7. Re-Renewals - Voice Discount Plan - Regional Essentials (Cont'd)

At the expiration of a customer's twelve month term under the Renewals - Voice Discount Plan - Regional Essentials, the customer will automatically receive the monthly discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers re-renewing on or before
February 28, 2010 will receive the
following monthly discount for an
additional twelve month term:

Without qualifying long distance plan (additional lines only)	\$ 7.05
With qualifying long distance plan	\$ 7.00

BUNDLED SERVICES

C. RATES (Cont'd)

7. Re-Renewals - Voice Discount Plan - Regional Essentials (Cont'd.)

Customers re-renewing on or after
March 1, 2010 will receive the
following monthly discount:

Customers who initially enrolled in the VDP with a 12 Month Commitment prior to 04/24/2008 will receive the following monthly discounts for an additional three month term:

Without qualifying long distance plan (additional lines only)	\$ 7.05
With qualifying long distance plan	\$ 7.00

Customers who initially enrolled in the VDP with a 12 Month Commitment on or after 04/24/2008 will receive the following monthly discount on a month-to-month basis:

Customers will receive monthly discounts equal to their Renewal VDP discounts (as shown in C.6 above).

BUNDLED SERVICES

C. RATES (Cont'd)

8. Regional Essentials Feature Package

When Regional Essentials is bundled with an unlimited long distance calling plan, the following features may be added at no additional charge:

Call Forwarding and Three-way Calling

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon MD. Discontinuance of any one of the services listed above will result in immediate termination of the discount.

9. Regional Essentials with Contiguous Foreign Exchange ("FX") Discount

A \$4.00 per month discount will apply to customers who initially subscribe to Regional Essentials in conjunction with Contiguous FX Service during the period of April 17, 2010 through April 16, 2011. The discount will expire twelve months from the date it is implemented on a customer's account. Discontinuance of either Regional Essentials or the FX service will result in immediate termination of this discount. This offer may not be combined with other Verizon promotions or bundled discounts.

BUNDLED SERVICES

A. GENERAL

Regional Value

Regional Value is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate.

B. TERMS AND CONDITIONS

1. Regional Value consists of the following offerings:
 - local exchange line with unlimited usage
 - unlimited direct distance dialed intraLATA toll
 - waiver of the non-recurring service charges
2. Customers subscribing to Regional Value cannot have Regional Essentials Option, Verizon Regional Package Extrasm Option, Verizon Regional Packagesm Option, Verizon Local Package Extrasm Option, Verizon Local Packagesm Option, Big Deal, Residence Call Manager Package, and Tel-Life service on the same line.
3. Regional Value is not available with residential PBX trunks or Residential **IntelliLinQ** Basic Rate Interface (BRI) Service lines.
4. Regional Value is a flat rate unlimited service option only. There is no message/measured service option available.

BUNDLED SERVICES

C. RATES

	<u>Monthly Rate</u>	
Regional Value		
Per Residence Exchange Access Line	\$68.04	(I)

BUNDLED SERVICES

C. RATES (Cont'd)

1. Bundle Discounts

A monthly discount may apply when Regional Value is bundled with or without an unlimited long distance calling plan plus the following:

			(D)
			(D)
		<u>Regional Value Discount</u> <u>for Customers enrolling</u> <u>on or after November 1,</u> <u>2008 and before</u> <u>September 19, 2009</u>	
<u>With an unlimited long distance calling plan</u>			
Verizon Online Broadband (less than 1Mbps)	\$ 5.00		
DirectTV® (Total Choice or Higher)	\$ 5.00		
Verizon Online Broadband (less than 1Mbps)			
and DirectTV® (Total Choice or Higher)	\$ 10.00		
		<u>Regional Value Discount</u> <u>for Customers</u> <u>enrolling</u> <u>between September 20,</u> <u>2009 and August 20, 2010</u>	
<u>With an unlimited long distance calling plan</u>			
Verizon Online Broadband (less than 1Mbps)	\$ 5.00		
DirectTV® (Total Choice or Higher)	\$ 5.00		
Verizon Online Broadband (less than 1Mbps)			
and DirectTV® (Total Choice or Higher)	\$10.00		
Verizon Online Broadband (less than 1Mbps)			
and DirectTV® (Total Choice or Higher) and			
Verizon Wireless One-Bill®	\$ 5.00		

BUNDLED SERVICES

C. RATES (Cont'd)

1. Bundle Discounts (Cont'd)

	<u>Regional Value Discount for Customers enrolling between August 21, 2010 and April 16, 2011</u>
<u>With an unlimited long distance calling plan</u>	
Verizon Online Broadband (less than 1Mbps) DirectTV® (Total Choice or Higher)	\$ 5.00
Verizon Online Broadband (less than 1Mbps) and DirectTV® (Total Choice or Higher)	\$ 10.00
Verizon Online Broadband (less than 1Mbps) and DirectTV® (Total Choice or Higher) and Verizon Wireless One-Bill®	\$ 5.00
<u>Without an unlimited long distance calling plan</u>	
Verizon Online Broadband (less than 1Mbps) DirectTV® (Total Choice or Higher)	\$ 7.04
Verizon Online Broadband (less than 1Mbps) and DirectTV® (Total Choice or Higher)	\$ 6.03

The discount provided will expire 12 months from the date it is implemented on a customer's account. Discontinuance of any one of the services listed above will result in immediate termination of the discount. Customers are limited to one discount only and cannot combine discounts.

(D)

(D)

(D)

Qualifying unlimited long distance calling plans must be consistent with Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Bundle Discounts

At the expiration of a customer's twelve month term under the Bundle Discount Plan, either as a promotion or through this Product Guide, the customer will automatically receive monthly discounts as set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers who renew on or after
April 17, 2011 will receive the
following discounts

Customers who renew on or after April 17, 2011 will continue to receive monthly discounts equal to their original/initial Regional Value bundle discount on a month-to-month basis.

Renewing customers who initially enrolled before January 17, 2010 will continue to receive monthly discounts equal to their existing bundle discounts plus an additional \$11.00 per month discount, on a month-to-month basis. (C)

Renewing customers who initially enrolled between January 17, 2010 and April 16, 2011 will continue to receive monthly discounts equal to their original/initial Regional Value bundle discount plus an additional \$16.00 per month discount, on a month-to-month basis. (C)

3. Voice Discount Plan - Regional Value

Voice Discount Plan (VDP) - Regional Value is an offering for which a residential customer can qualify, subject to the limitations described below, by agreeing to subscribe to Regional Value for a twelve month term, either with or without a qualifying unlimited long distance calling plan.

Qualifying customers are:

- a) Customers who contact Verizon and threaten to disconnect their Verizon service but subsequently subscribe to or retain Regional Value service.
- b) Customers who add Regional Value service as an additional line on or before October 5, 2008.
- c) Former Verizon customers who return to Verizon and subscribe to Regional Value service. (The voice discount plan will only be offered within the first thirty days after reconnection).
- d) Customers who have Verizon Online high speed internet or FiOS Internet service but do not have local service from Verizon and request this offer in response to a direct mailing, advertising, or other Verizon marketing activity.

Monthly Discount for customers
who
enrolled on or before
February 28, 2010:

Without qualifying long distance plan	\$17.05
With qualifying long distance plan	\$15.00

BUNDLED SERVICES

C. RATES (Cont'd)

3. Voice Discount Plan - Regional Value (Cont'd)

Monthly Discount for customers
who enroll between March 1, 2010
and July 13, 2012*:

Customer who selects VDP without a qualifying long distance plan	\$17.05
Non-package customer who selects VDP with qualifying long distance plan	\$10.00
Package customer who selects VDP with qualifying long distance plan	\$5.00

Monthly Discount for customers
who enroll between July 14,
2012 and March 20, 2015:

* Customers who enrolled prior to July 14, 2012 and whose initial twelve (12) month term has not yet expired will receive these discounts for the remainder of their initial twelve (12) month term.

Customer who selects VDP without a qualifying long distance plan	\$22.05
Non-package customer who selects VDP with qualifying long distance plan	\$15.00
Package customer who selects VDP with qualifying long distance plan	\$10.00

* Customers who enrolled prior to July 20, 2013 and whose initial twelve (12) month term has not yet expired will receive an additional \$5.00 monthly discount for the remainder of their initial twelve (12) month term.

Monthly Discount for customers
who enroll between March 21,
2015 and September 18, 2015:

(C)
(C)

Customers who enrolled prior to March 21, 2015 and whose initial twelve (12) month term has not yet expired will receive these discounts for the remainder of their initial twelve (12) month term.

Customer who selects VDP without a qualifying long distance plan	\$24.05
Non-package customer who selects VDP with qualifying long distance plan	\$17.00
Package customer who selects VDP with qualifying long distance plan	\$12.00

BUNDLED SERVICES

C. RATES (Cont'd)

4. Voice Discount Plan - Regional Value (Cont'd)

Monthly Discount for customers
who enroll between September,
19, 2015 and July 8, 2016:

Customers who enrolled prior to September 19, 2015 and whose initial twelve (12) month term has not yet expired will receive these discounts for the remainder of their initial twelve (12) month term.

Customer who selects VDP without a qualifying long distance plan	\$26.05
Non-package customer who selects VDP with qualifying long distance plan	\$19.00
Package customer who selects VDP with qualifying long distance plan	\$14.00

Monthly Discount for customers
who enroll between July 9, 2016
and June 30, 2017:

(C)
(C)

Customers who enrolled prior to July 9, 2016 and whose initial twelve (12) month term has not yet expired will receive these discounts for the remainder of their initial twelve (12) month term.

Customer who selects VDP without a qualifying long distance plan	\$27.05
Non-package customer who selects VDP with qualifying long distance plan	\$20.00
Package customer who selects VDP with qualifying long distance plan	\$15.00

Package services include: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

The applicable discounts will be applied to the customer's account for twelve consecutive months. Each product must be purchased through or billed by Verizon Maryland LLC. Discontinuance of any one of the qualifying services will result in termination of the discount. This offer may not be combined with any other discount or promotion offered by Verizon Maryland LLC. The Voice Discount Plan is not available to customers who subscribe on-line through the Verizon website (<http://www.verizon.com>).

BUNDLED SERVICES

C. RATES (Cont'd)

5. Voice Discount Plan - Regional Value (Cont'd)

<u>Monthly Discount for customers who enroll on or after July 1, 2017:</u>		(N)
Customers who enrolled prior to July 1, 2017 and whose initial twelve (12) month term has not yet expired will receive these discounts for the remainder of their initial twelve (12) month term.		
Customer who selects VDP without a qualifying long distance plan	\$28.05	
Non-package customer who selects VDP with qualifying long distance plan	\$21.00	
Package customer who selects VDP with qualifying long distance plan	\$16.00	
Package services include: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.		
Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.		
The applicable discounts will be applied to the customer's account for twelve consecutive months. Each product must be purchased through or billed by Verizon Maryland LLC. Discontinuance of any one of the qualifying services will result in termination of the discount. This offer may not be combined with any other discount or promotion offered by Verizon Maryland LLC. The Voice Discount Plan is not available to customers who subscribe on-line through the Verizon website (http://www.verizon.com).		(N)

BUNDLED SERVICES

C. RATES (Cont'd)

4. Renewals - Voice Discount Plan - Regional Value

At the expiration of a customer's twelve month term under the Voice Discount Plan - Regional Value, either as a promotion or through this Product Guide, the customer will automatically receive the discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

Customers renewing on or before April 23, 2009 will receive the following monthly discount for an additional twelve month term:

Without qualifying long distance plan	\$7.05
With qualifying long distance plan	\$12.00

Customers renewing between April 24, 2009 and February 28, 2010 will receive the following monthly discount for an additional twelve month term:

Without qualifying long distance plan	\$17.05
With qualifying long distance plan	\$15.00

Customers renewing between March 1, 2010 and July 13, 2012 will receive the following monthly discount on a month to month basis:

Customer will receive monthly discounts (on a month-to-month basis) equal to their 1st Revised/initial VDP discounts (as shown in C.3 above).

Customers renewing on or After July 14, 2012 will receive the following monthly discount on a month-to-month basis:

Customer who selects VDP without a qualifying long distance plan	\$17.05
Non-package customer who selects VDP with qualifying long distance plan	\$10.00
Package customer who selects VDP with qualifying long distance plan	\$ 5.00

5. Re-Renewals - Voice Discount Plan - Regional Value

At the expiration of a customer's twelve month term under the Renewals - Voice Discount Plan - Regional Value, the customer will automatically receive the monthly discounts set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Verizon to arrange for the return to month-to-month rates or to enroll in an alternative plan.

BUNDLED SERVICES

C. RATES (Cont'd)

5. Re-Renewals - Voice Discount Plan - Regional Value (Cont'd)

Customers re-renewing on or before
February 28, 2010 will receive the
following monthly discount for an
additional twelve month term:

Without qualifying long distance plan	\$7.05
With qualifying long distance plan	\$12.00

Customers re-renewing on or
after March 1, 2010 will
receive the following monthly
discount:

Customers who initially enrolled with a 12 Month Commitment prior to 04/24/2008 will receive the following monthly discounts for an additional three month term:

Without qualifying long distance plan	\$7.05
With qualifying long distance plan	\$12.00

Customers who initially enrolled with a 12 Month Commitment on or after 04/24/2008 will receive monthly discounts on a month-to-month basis as follows:

Customers will receive monthly discounts equal to their Renewal VDP discounts (as shown in C.4 above).

BUNDLED SERVICES

C. RATES (Cont'd)

6. Price Guarantee - Regional Value*

Price Guarantee - Regional Value is an offering for which a residential customer may qualify, subject to the limitations described below, by agreeing to subscribe to Regional Value with a qualifying unlimited long distance calling plan.

Qualifying customers are residential customers in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products who:

- i. establish new dial tone service and subscribe to Regional Value service along with a qualifying unlimited long distance calling plan consistent with the Plan O Service - Unlimited as found in the Verizon Long Distance LLC Posted Rates, Terms and Conditions; or
- ii. threaten to disconnect their existing Verizon dial tone service but subsequently subscribe to or retain Regional Value service along with a qualifying unlimited long distance calling plan consistent with the Plan O Service - Unlimited as found in the Verizon Long Distance LLC Posted Rates, Terms and Conditions.

Qualified customers will be eligible to receive Regional Value service for the discounted rate of \$17.04 per month for as long as the customer remains at the same service address.

Each product must be purchased through or billed by Verizon Maryland LLC. Discontinuance of any one of the qualifying services will result in termination of the discount. This offer may not be combined with any other discount or promotion offered by Verizon Maryland LLC. The Price Guarantee - Regional Value is not available to customers who subscribe on-line through the Verizon website (<http://www.verizon.com>).

7. Regional Value with Contiguous Foreign Exchange ("FX") Discount

A \$4.00 per month discount will apply to customers who initially subscribe to Regional Value in conjunction with Contiguous FX Service during the period of April 17, 2010 through April 16, 2011. The discount will expire twelve months from the date it is implemented on a customer's account. Discontinuance of either Regional Value or the FX service will result in immediate termination of this discount. This offer may not be combined with other Verizon promotions or bundled discounts.

* Effective March 16, 2013, Price Guarantee - Regional Value is no longer available for purchase. Existing customers may retain these packages in accordance with the terms and conditions described herein.