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[1] Effective November 25, 2004, **Verizon Metropolitan Package Extra**SM**/Verizon Metropolitan Package**SM, **SoundDeal**SM **Service Plan** and Local and Toll Package are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES - RESIDENCE

VERIZON LOCAL PACKAGE EXTRASM 3**/VERIZON LOCAL PACKAGE**SM 2

A. GENERAL

The **Verizon Local Package Extra**SM and **Verizon Local Package**SM are optional residential service packages that provide customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. The **Verizon Local Package**SM or **Verizon Local Package Extra**SM consists of the following basic features:

   - unlimited local usage
   - Dial Tone Line with touch-tone
   - unlimited direct-dialed local Directory Assistance calls
   - waiver of certain nonrecurring residence charges [1]
   - Verizon Calling Card (optional)
   - choice of specific Optional Central Office Services with each Package option

2. The **Verizon Local Package**SM offers customers a choice of up to three compatible Central Office Services features, and the **Verizon Local Package Extra**SM offers customers a choice of four or more compatible features. The following is the list of available features:

   Optional Package Features:

   Call Block
   Call Forwarding Busy Line
   Call Forwarding-Don't Answer
   Call Forward-Busy Line/Don't Answer
   Call Forwarding Variable
   Call Waiting
   Caller ID with Name or Call Waiting ID
   Distinctive Ring
   Intercom Extra®
   Repeat Dialing
   Return Call (*69)
   Speed Dialing - 30
   Three-way Calling
   Ultra Forward®

   * * *

[1] The Dial Tone Line Connection Charge, Change of Residence Service Charge, and any Service Change Charge(s) for adding **Verizon Local Package Extra**SM features do not apply to this service.

[2] **Verizon Local Package** was grandfathered on June 16, 2012.

[3] Effective May 18, 2013, **Verizon Local Package Extra** is grandfathered and no longer available to new customers. **Verizon Local Package Extra** is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

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PACKAGED SERVICES - RESIDENCE

VERIZON LOCAL PACKAGE EXTRASM 3**/VERIZON LOCAL PACKAGE**SM 2 (Cont'd)

B. REGULATIONS (Cont'd)

3. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in the packages, but ordered in conjunction with the packages on the customer's same line, the **Verizon Local Package**SM will count as one eligible Optional Central Office Services feature, and the **Verizon Local Package Extra**SM will count as four eligible Optional Central Office Services features.

4. The **Verizon Local Package Extra**SM**/Verizon Local Package**SM are not available in conjunction with **SoundDeal**SM, Residence Services Variety Package, the **Verizon Metropolitan Package Extra**SM 1 or the **Verizon Metropolitan Package**SM 1.

5. The **Verizon Local Package Extra**SM is not available with Lifeline Service or Lifeline 135 Service. The **Verizon Local Package**SM is not available with Lifeline Service. The **Verizon Local Package**SM is available with Lifeline 135 Service.

6. The **Verizon Local Package Extra**SM**/Verizon Local Package**SM are not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

7. **Verizon Local Package Extra**SM**/Verizon Local Package**SM customers who become subject to Company-initiated non-basic service termination procedures will have all existing **Verizon Local Package Extra**SM**/Verizon Local Package**SM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those **Verizon Local Package Extra**SM**/Verizon Local Package**SM lines converted due to termination procedures. Such customers will not be permitted to resubscribe to the **Verizon Local Package Extra**SM**/Verizon Local Package**SM option until all associated arrearages are satisfactorily paid in full.

C. RATES

	Monthly Rate
Verizon Local PackageSM, per line	$74.99
Verizon Local Package ExtraSM, per line	77.99

1 Effective November 25, 2004, **Verizon Metropolitan Package Extra**SM**/Verizon Metropolitan Package**SM is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

2 **Verizon Local Package** was grandfathered on June 16, 2012.

3 Effective May 18, 2013, **Verizon Local Package Extra** is grandfathered and no longer available to new customers. **Verizon Local Package Extra** is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

PACKAGED SERVICES - RESIDENCE

VERIZON METROPOLITAN PACKAGE EXTRASM**/VERIZON METROPOLITAN PACKAGE**SM [1]

A. GENERAL

The **Verizon Metropolitan Package Extra**SM**/Verizon Metropolitan Package**SM are optional residential service packages, that provide residence customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. The **Verizon Metropolitan Package Extra**SM or **Verizon Metropolitan Package**SM consists of the following basic features:

   - unlimited number of outgoing direct-dialed calls within the Pittsburg and Pittsburg Suburban Exchange Areas or the Philadelphia and Philadelphia Suburban Exchange Areas.
   - Dial Tone Line with touch-tone
   - unlimited direct-dialed local Directory Assistance calls
   - waiver of certain nonrecurring residence charges [2]
   - Verizon Calling Card (optional)
   - choice of specific Optional Central Office Services with each Package option

2. The **Verizon Metropolitan Package**SM option offers customers a choice of up to three compatible Central Office Services features, and the **Verizon Metropolitan Package Extra**SM option offers customers a choice of four or more compatible features. The following is the list of available features:

   Optional Package Features:

   Call Block
   Call Forwarding Busy Line
   Call Forwarding-Don't Answer
   Call Forward-Busy Line/Don't Answer
   Call Forwarding Variable
   Call Waiting
   Caller ID with Name/Call Waiting ID/Anonymous Call Rejection
   Distinctive Ring

   Intercom Extra®
   Repeat Dialing
   Return Call (*69)
   Speed Dialing - 30
   Three-way Calling
   Ultra Forward®

   ***** ***** *****

[1] Effective November 25, 2004, **Verizon Metropolitan Package Extra**SM**/Verizon Metropolitan Package**SM is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

[2] The Dial Tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

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PACKAGED SERVICES - RESIDENCE

VERIZON METROPOLITAN PACKAGE EXTRA℠/VERIZON METROPOLITAN PACKAGE℠ [1]

B. REGULATIONS (Cont'd)

3. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in the **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** but ordered in conjunction with the **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** on the customer's same line, the **Verizon Metropolitan Package℠** option will count as one eligible Optional Central Office Services feature, and the **Verizon Metropolitan Package Extra℠** option will count as four eligible Optional Central Office Services features.

4. The **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** are not available in conjunction with **SoundDeal®**, Local and Toll Package or the Residence Services Variety Package.

5. The **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** are not available with Lifeline Service.

6. The **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** are not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

7. **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** customers who become subject to Company-initiated non-basic service termination procedures will have all existing **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** lines converted due to termination procedures. Such customers will not be permitted to resubscribe to the **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** until all associated arrearages are satisfactorily paid in full.

8. The **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** unlimited local calling area is the same as that provided for the Residence Metropolitan Area Unlimited Usage Package (City or Suburban).

C. RATES

	Monthly Rate
Verizon Metropolitan Package℠, per line	$81.99
Verizon Metropolitan Package Extra℠, per line	83.99

[1] Effective November 25, 2004, **Verizon Metropolitan Package Extra℠/Verizon Metropolitan Package℠** is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

PACKAGED SERVICES- RESIDENCE

SOUNDDEALSM Service Plan [1]

A. Description:

The **SoundDeal** Service Plan is an optional residence service enrollment plan. This Plan permits a customer to receive the following features and services for a flat monthly rate, for each **SoundDeal** Service Plan residence line provided. The **SoundDeal** Service Plan includes the following features and services: 1) Dial Tone Line with Touch Tone; 2) unlimited local calling; 3) Verizon Pennsylvania Inc. intraLATA Direct Distance Dialed(DDD) unassisted toll calling; and 4) selection of up to two Optional Central Office Services from a predetermined list of services(See Regulation 12, below, for a list of available Optional Central Office Services for selection).

B. Regulations:

1. **SoundDeal** customers may terminate their enrollment in this Plan at any time upon notice to the Company.

2. Unless terminated by the **SoundDeal** customer or the Company, a line will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

3. This Plan is not available with Residential **IntelliLinQ**® BRI Service lines or to customers who are or become toll or nonbasic service terminated.

4. No more than four(4) residence lines can be enrolled with the **SoundDeal** option for each customer Billed Telephone Number account.

5. The Residence Dial Tone Line Product/Service Charge applies to requests for new and additional **SoundDeal** lines, and moves of existing lines. However, the Product/Service Charge does not apply when **SoundDeal** replaces existing Dial Tone Line service.

6. A residence line may be enrolled in this Plan only if the customer's historical average monthly Verizon Pennsylvania Inc. intraLATA DDD unassisted toll usage on the dial tone line, computed at DDD unassisted toll call rates before the application of any discounts, during a six(6) month historical usage study period selected by the Company, or during such portion(if any) of the six(6) month historical usage period selected by the Company that the dial tone line was in service, does not exceed $100.00.

[1] Effective November 25, 2004, **SoundDeal**SM Service Plan is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

SOUNDDEALSM Service Plan [1](Cont'd)

B. Regulations: (Cont'd)

7. A residence line need not have been in service during the six(6) month historical usage study period selected by the Company, or during any minimum portion of the six(6) month historical usage study period selected by the Company, to be eligible for this Plan.

8. Upon written notification to the customer the Company will terminate a line's enrollment in the Plan, if the historical average monthly Verizon Pennsylvania Inc. intraLATA DDD unassisted toll usage on the line, computed at DDD unassisted toll call rates before the application of discounts, during any six (6) month historical usage study period selected by the Company (which study period may include months before and/or after the date of termination of the Trial Period), exceeds $150.00.

9. Customers will not be charged the Optional Central Office Services - Product/Service Charge for Optional Central Office Services selected as part of the **SoundDeal** offering. **SoundDeal** customers are not eligible for trial or promotional offerings associated with the Optional Central Office Services included in this Plan, unless specifically provided for in a trial or promotional offering.

10. This Plan may not be combined with any other Residence optional local or toll calling plan service, or Automatic Savings as specified in this Guide

11. If, for any line enrolled in this Plan, the customer chooses to subscribe to Optional Central Office Services in addition to the two eligible Optional Central Office Services provided for under this Plan, the customer may, to the extent permitted by the discount plan specified in Section 29C of this Guide, count the two Optional Central Office Services selected under this Plan in determining the discount applicable to the additional Optional Central Office Services pursuant to the discount plan specified in Section 29C of this Guide.

12. **SoundDeal** customers can choose up to two(2) of the following services for each **SoundDeal** Service Plan line provided: Call Block, Call Forwarding-Busy Line/Don't Answer, Call Waiting, Caller ID - Number Only, Caller ID, Home Intercom, Distinctive Ring, Intercom Extra, Return Call (*69), Three-Way Calling and **Ultra Forward**.

[1] Effective November 25, 2004, **SoundDeal**SM Service Plan is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

SOUNDDEALSM Service Plan [1](Cont'd)

B. Regulations: (Cont'd)

13. Residence customers enrolled in this Plan, who subsequently become subject to Company initiated toll or nonbasic service termination procedures, will have all existing **SoundDeal** lines converted to Residence Dial Tone Line service(s) with a Local Area Unlimited Usage Package, at the applicable tariff or Guide rates (the Dial Tone Line Product/Service Charge will not apply for those existing lines converted, in-place, due to termination procedures). In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or Guide rates. Such customers will not be permitted to reenroll in this Plan until such time as all associated arrearages are satisfactorily paid in full.

14. Qualifying **SoundDeal** Service Plan local calls will not be detail billed.

15. The **SoundDeal** Service Plan will be made available to customers who are Certified Speech and/or Hearing Disabled on or before August 31, 1999.

C. Rates:

	Monthly Rate
SoundDeal Service Plan, per line enrolled	$49.95

[1] Effective November 25, 2004, the **SoundDeal**SM Service Plan is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE EXTRASM 1

A. GENERAL

Verizon Regional Package Extra℠ is an optional residential service package that provides customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. **Verizon Regional Package Extra℠** consists of the following features:

Unlimited local calling
Unlimited direct distance dialed intraLATA toll
Dial Tone Line with touch-tone
Unlimited direct-dialed local Directory Assistance calls
Waiver of certain nonrecurring residence charges1
Busy Redial
Call Block
Call Forwarding Busy Line
Call Forwarding – Don't Answer
Call Forward – Busy Line / Don't Answer
Call Forwarding Variable

Call Waiting
Caller ID / Call Waiting ID / Anonymous Call Rejection
Distinctive Ring
Intercom Extra®
Return Call (*69)
Speed Dialing – 30
Three-way Calling
Ultra Forward®

* * *

Additional non-regulated service

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in **Verizon Regional Package Extra℠** but ordered in conjunction with **Verizon Regional Package Extra℠** on the customer's same line, the **Verizon Regional Package Extra℠** will count as four eligible Optional Central Office Services features.

3. **Verizon Regional Package Extra℠** is not available in conjunction with **SoundDeal℠**, Local and Toll Package, **Verizon Local Package℠**, **Verizon Local Package Extra℠**, **Verizon Metropolitan Package℠**, **Verizon Metropolitan Package Extra℠**, or the Residence Services Variety Package.

1 The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

* * *

SM Service Mark of Verizon Communications Inc.

1 Effective May 18, 2013, **Verizon Regional Package Extra** is grandfathered and no longer available to new customers. **Verizon Regional Package Extra** is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

Effective August 9, 2023, Call Intercept is hereby canceled and withdrawn and no longer available.

VERIZON REGIONAL PACKAGE EXTRASM 1

B. REGULATIONS

4. **Verizon Regional Package Extra**SM is not available with Lifeline Service.

5. **Verizon Regional Package Extra**SM is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

6. Residence **Verizon Regional Package Extra**SM customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing **Verizon Regional Package Extra**SM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff or Guide rates. The applicable Dial Tone Line Product/Service Charge will not apply for those **Verizon Regional Package Extra**SM lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or Guide rates. Such customers will not be permitted to re-subscribe to the **Verizon Regional Package Extra**SM until all associated arrearages are satisfactorily paid in full.

7. Qualifying **Verizon Regional Package Extra**SM regional toll calls will not be detailed billed.

C. RATES

	Monthly Rate
Verizon Regional Package ExtraSM	$96.95

Effective September 1, 2007, the Verizon Bundle Discount is discontinued.

SM Service Mark of Verizon Communications Inc.

1 Effective May 18, 2013, **Verizon Regional Package Extra** is grandfathered and no longer available to new customers. **Verizon Regional Package Extra** is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGESM [2]

A. GENERAL

Verizon Regional PackageSM is an optional residential service package that provides customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. **Verizon Regional Package**SM consists of the following features:

Unlimited local calling
Unlimited direct distance dialed intraLATA toll
Dial Tone Line with touch-tone
Waiver of certain nonrecurring residence charges[1]
Call Forwarding Busy Line or, Call Forwarding Don't Answer or
Call Forward – Busy Line Don't Answer
Call Waiting
Caller ID with Name or Call Waiting ID
Anonymous Call Rejection
Speed Dialing – 8 or Speed Dialing - 30
Three-way Calling
Additional non-regulated service

2. **Verizon Regional Package**SM is not available on the same line with **SoundDeal**SM, Local and Toll Package, **Verizon Regional Package Extra**SM, **Verizon Local Package**SM, **Verizon Local Package Extra**SM, **Verizon Metropolitan Package**SM, **Verizon Metropolitan Package Extra**SM, Residence Services Variety Package, Sensible Minute, Weekend Choice, Value Cents, Personal Unlimited Plan, Selective Exchange, Metro Call-Pak, or Residence Call Plus. **Verizon Regional Package**SM is not available on the same line or account with SoundDialing.

3. **Verizon Regional Package**SM is not available with Lifeline Service, residential PBX Trunks or residential InTelliLinQ® Basic Rate Interface (BRI) Service lines.

4. **Verizon Regional Package**SM is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

1 The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

2 **Verizon Regional Package** was grandfathered on June 16, 2012.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGESM 2 (Cont'd)

B. REGULATIONS (Cont'd)

5. Customers may discontinue their enrollment in **Verizon Regional Package**SM at any time upon notice to the Company.

6. Unless a line's enrollment in the plan is terminated by the customer or the Company, a line will remain enrolled in **Verizon Regional Package**SM, as amended from time-to-time with any applicable changes in rate, for as long as **Verizon Regional Package**SM continues to be offered by the Company.

7. **Verizon Regional Package**SM customers who become subject to Company-initiated Toll termination procedures will have all existing **Verizon Regional Package**SM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff or Guide rates. The applicable Dial Tone Line Product/Service Charge will not apply for those **Verizon Regional Package**SM lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or Guide rates. Such customers will not be permitted to re-subscribe to **Verizon Regional Package**SM until all associated arrearages are satisfactorily paid in full.

8. **Verizon Regional Package**SM regional toll calls will not be detailed billed.

C. RATES

	Monthly Rate
Verizon Regional PackageSM	$86.95

Effective September 1, 2007, the Verizon Bundle Discount is discontinued.

2 **Verizon Regional Package** was grandfathered on June 16, 2012.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE UNLIMITEDSM, 2

A. GENERAL

Verizon Regional Package Unlimited℠ is an optional residential service package that provides customers with a combination of dial-tone access line, local usage, unlimited intraLATA toll usage and an optional feature package for one flat monthly rate.

B. REGULATIONS

1. **Verizon Regional Package Unlimited℠** consists of the following basic features:

Unlimited local calling
Unlimited direct distance dialed intraLATA toll
Dial Tone Line with touch-tone
Waiver of certain nonrecurring residence charges[1]
Choice of specific Optional Central Office Services

In addition, customers can select any three compatible VAS features, where available, from the below list:

Call Forwarding Busy Line
Call Forwarding – Don't Answer
Call Forward – Busy Line/Don't Answer
Call Forwarding Variable
Call Waiting
Caller ID with Name/Call Waiting ID/Anonymous Call Rejection
Distinctive Ring
Repeat Dialing
Return Call (*69)
Speed Dialing – 8 or 30
Three-way Calling
Ultra Forward®

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Verizon **Regional Package Unlimited℠** but ordered in conjunction with **Verizon Regional Package Unlimited℠** on the customer's same line, the **Verizon Regional Package Unlimited℠** will count as one (1) eligible Optional Central Office Services features.

1 The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

2 For Residential Customers, **Verizon Regional Package Unlimited** is limited to existing customers of record, at existing locations, on or before June 16, 2012.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE UNLIMITEDSM, 2

B. REGULATIONS

3. **Verizon Regional Package Unlimited**SM is not available in conjunction with **SoundDeal**SM, Local and Toll Package, **Verizon Local Package**, **Verizon Local Package Extra**SM, **Verizon Regional Package, Verizon Regional Package Extra**SM**, Verizon Metropolitan Package**, **Verizon Metropolitan Package Extra**, or the Residence Services Variety Package.

4. **Verizon Regional Package Unlimited**SM is not available with Lifeline Service.

5. **Verizon Regional Package Unlimited**SM is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

6. Residence **Verizon Regional Package Unlimited**SM customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing **Verizon Regional Package Unlimited**SM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff or Guide rates. The applicable Dial Tone Line Product/Service Charge will not apply for those **Verizon Regional Package Unlimited**SM lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or Guide rates. Such customers will not be permitted to resubscribe to the **Verizon Regional Package Unlimited**SM until all associated arrearages are satisfactorily paid in full.

7. Qualifying **Verizon Regional Package Unlimited**SM regional toll calls will not be detailed billed.

C. RATES

	Monthly Rate
Verizon Regional Package UnlimitedSM	$82.00

Effective September 1, 2007, the Verizon Bundle Discount is discontinued.

SM Service Mark of Verizon Communications Inc.

2 For Residential Customers, **Verizon Regional Package Unlimited** is limited to existing customers of record, at existing locations, on or before June 16, 2012.

PACKAGED SERVICES- RESIDENCE

LOCAL AND TOLL PACKAGE [1]

A. GENERAL

Local and Toll Package is an optional service package which provides residential customers with local exchange services, intrastate intraLATA and interstate intraLATA (See the Verizon Telephone Companies Tariff F.C.C. No. 5, Interstate IntraLATA Service) toll usage for the first 1,000 minutes, and the choice of available compatible optional central office service features for one flat monthly rate.

B. REGULATIONS

1. Local and Toll Package consists of the following features:

- unlimited local usage
- Dial Tone Line with touch-tone
- waiver of certain nonrecurring residence charges [2]
- initial 1,000 minutes of Verizon Pennsylvania Inc. Direct Distance Dialed (DDD) unassisted toll calling
- choice of specific Optional Central Office Services.

2. The following is the list of available Local and Toll Package Optional Central Office Services:

Busy Redial
Call Block
Call Forwarding Busy Line
Call Forwarding-Don't Answer
Call Forward-Busy Line/Don't Answer
Call Forwarding Variable
Call Waiting
Caller ID or Call Waiting ID
Distinctive Ring
Intercom Extra®
Return Call (*69)
Speed Dialing - 30
Three-way Calling
Ultra Forward®

* * *

3. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Local and Toll Package, but ordered in conjunction with Local and Toll Package on the customer's same line, Local and Toll Package will count as four eligible Optional Central Office Services features.

[1] Effective November 25, 2004, Local and Toll Package is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

[2] The Dial Tone Line Connection Charge, Change of Residence Service Charge, and any Service Change Charge(s) for adding or changing Local and Toll Package features do not apply to this service.

* * *

PACKAGED SERVICES- RESIDENCE

LOCAL AND TOLL PACKAGE [1] (Cont'd)

B. REGULATIONS (Cont'd)

4. Local and Toll Package is not available in conjunction with the **Verizon Local Package Extra℠** or **Verizon Local Package**℠, Residence Services Variety Package, Big Deal, Call Manager, **SoundDeal**℠, Metropolitan Area Unlimited Usage Package, Metropolitan Area Unlimited Plus Usage Package, or **IntelliLinQ**® BRI service lines. In addition, Local and Toll Package is not available with any other local or toll calling plan (standard or optional) or Automatic Savings.

5. Local and Toll Package is not available with Lifeline Service.

6. Local and Toll Package is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

7. Residence Local and Toll Package customers who become subject to Company-initiated toll service termination procedures will have all existing Local and Toll Package lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff or Guide monthly rates. In addition, their existing Local and Toll Package Optional Central Office Services will be converted to the applicable tariff or Guide monthly rates (with any applicable feature package discounts). Also, the applicable Dial Tone Line Product/Service Charge will not apply for those Local and Toll Package lines converted due to termination procedures. Such customers will not be permitted to resubscribe to Local and Toll Package until all associated arrearages are satisfactorily paid in full.

C. RATES

		Local and Toll Package Toll Usage Rates (Per Minute)	
	Monthly Rate	Up to 1,000 minutes or fraction thereof	Over 1,000 minutes or fraction thereof
Local and Toll Package, per line	$100.99	$0.00	$0.05

[1] Effective November 25, 2004, Local and Toll Package is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

PACKAGED SERVICES- RESIDENCE

REGIONAL ESSENTIALS

A. GENERAL

Regional Essentials is an optional residential service package that provides customers with a combination of dial-tone access line, local usage, unlimited intraLATA toll usage and an optional feature package for one flat monthly rate.

B. REGULATIONS

1. Regional Essentials consists of the following basic features:

Unlimited local calling
Unlimited direct distance dialed intraLATA toll
Dial Tone Line with touch-tone
Waiver of certain nonrecurring residence charges[1]
Choice of specific Optional Central Office Services

In addition, customers can select up to three compatible VAS features, where available, and Standard Home Voice Mail. The following is a list of available services:

Call Forwarding Busy Line or Call Forwarding – Don't Answer or Call Forward – Busy Line/Don't Answer
Caller ID - Name and Number
Call Waiting

Additional non-regulated service

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Regional Essentials but ordered in conjunction with Regional Essentials on the customer's same line, the Regional Essentials will count as one (1) eligible Optional Central Office Services features.

3. Regional Essentials is not available in conjunction with **SoundDeal[SM]**, Local and Toll Package, **Verizon Local Package**, **Verizon Local Package Extra[SM]**, **Verizon Regional Package Unlimited[SM], Verizon Regional Package, Verizon Regional Package Extra[SM],** Regional Value, **Verizon Metropolitan Package**, **Verizon Metropolitan Package Extra**, or the Residence Services Variety Package.

[1] The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

[SM] Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

REGIONAL ESSENTIALS

B. REGULATIONS (Cont'd)

4. Regional Essentials is not available with Lifeline Service. Regional Essentials is available with Lifeline 135 Service.

5. Regional Essentials is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

6. Residence Regional Essentials customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing Regional Essentials lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff or Guide rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Regional Essentials lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or Guide rates. Such customers will not be permitted to resubscribe to the Regional Essentials until all associated arrearages are satisfactorily paid in full.

7. Regional Essentials is a flat rated unlimited service option only. There is no measured service option available.

8. Qualifying Regional Essentials regional toll calls will not be detailed billed.

9. An additional discount ranging from $2.99 to $28.04 per month will apply when Regional Essentials is bundled with or without an unlimited long distance plan and certain products offered through Verizon Pennsylvania Inc. Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions. Discontinuance of any one of the required products will result in immediate termination of the bundle discount. To receive this additional discount, each product must be billed by Verizon Pennsylvania Inc. For customers who have or agree to purchase the products for a 24-month commitment, the additional monthly discount will expire twenty-four (24) months from the date it is implemented on the customer's account unless extended by Verizon. For other customers, the additional monthly discount will expire six (6) or twelve (12) months from the date it is implemented on the customer's account unless extended by Verizon[1,2,3].

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1. The 6 and 12 month commitments are limited to existing customers of record, at existing locations, on or before January 16, 2010, and only until the expiration of their 6 or 12 month commitment period.

2. Effective April 17, 2011 Regional Essentials is available only on a month-to-month plan. Existing customers currently subscribed to a 12-month term may continue to subscribe under the 12-month plan.

3 Effective January 24, 2019, Regional Essentials Bundle Discount without a qualifying unlimited long distance calling plan offered with Verizon Online Broadband is no longer available to new customers. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

REGIONAL ESSENTIALS

B. REGULATIONS (Cont'd)

10. The Voice Discount Plan provides a discount for customers who are purchasing an additional line[1], disconnecting service from Verizon, or returning to Verizon local service for competitive reasons.

A monthly discount up to $25.05 for twelve (12) months will apply for customers that agree to subscribe to Regional Essentials as an additional line[1].

A monthly discount up to $18.00 for twelve (12) months will apply for qualifying customers that agree to subscribe to Regional Essentials along with an unlimited long distance plan[3].

A monthly discount up to $13.00 for twelve (12) months will apply for qualifying customers that agree to subscribe to Regional Essentials along with an unlimited long distance plan[4].

Customers who (i) call Verizon Pennsylvania Inc. to disconnect their Verizon dial tone service and agree to re-establish such service or (ii) to establish dial tone service with Verizon Pennsylvania Inc. after disconnecting their dial tone service from another provider or (iii) agree to add an additional line(s)[1], or (iv) respond to marketing activity or have been offered VDP by a Verizon Representative to negotiate service will be eligible for the Voice Discount.

After the initial twelve-month period has expired[2], customers who continue to subscribe to Regional Essentials or Regional Essentials along with an unlimited long distance plan will be eligible to receive a credit up to $15.05 per month for a twelve-month extension period, respectively. Customers who subscribed to Regional Essentials or Regional Essentials along with an unlimited long distance plan under an alternative rate treatment will also be eligible for the credit up to $ 15.05 per month for an additional twelve-month period, respectively.

Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

To receive the additional discount each product must be billed by or on behalf of Verizon Pennsylvania Inc.

Discontinuance of any one of the required products will result in termination of the discount.

11. The applicable discount will expire twelve (12) months from the date it is implemented on a customer's account unless extended by Verizon.

1 Limited to existing customers of record, at existing locations, on or before September 15, 2008, and only until the expiration of their commitment period.

2 Limited to existing customers of record, at existing locations, on or before March 31, 2009.

3 Limited to existing customers of record, at existing locations, on or before March 5, 2010.

4 Not available to customers who currently subscribe to package services: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.

PACKAGED SERVICES- RESIDENCE

REGIONAL ESSENTIALS

12. The Regional Essentials Feature Package provides the following features at no additional charge when Regional Essentials is bundled with an unlimited long distance calling plan:

Call Forwarding, Three-Way Calling and Verizon Call Assistant[1]

Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Pennsylvania LLC. Discontinuance of any one of the required products will result in termination of the discount. This offer may not be combined with other offers except as authorized by Verizon Pennsylvania LLC.

3A non-regulated service.

C. RATES

	Monthly Rate
Regional Essentials	$73.04

[1] Effective November 16, 2013, Verizon Call Assistant is grandfathered and no longer available to new customers. Moves, additions or changes to subscribers' existing service will not be permitted.

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE

1. Regional Value consists of the following basic offerings for residential customers only:

   Unlimited local calling
   Unlimited direct distance dialed intraLATA toll
   Dial Tone Line with touch-tone
   Waiver of certain nonrecurring residence charges[1]

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Regional Value ordered in conjunction with Regional Value on the customer's same line, the Regional Value will count as one (1) eligible Optional Central Office Services features.

3. Regional Value is not available in conjunction with **SoundDeal[SM]**, Local and Toll Package, **Verizon Local Package**, **Verizon Local Package Extra[SM]**, **Verizon Regional Package Unlimited[SM], Verizon Regional Package, Verizon Regional Package Extra[SM],** Regional Essentials**, Verizon Metropolitan Package**, **Verizon Metropolitan Package Extra**, or the Residence Services Variety Package.

4. Regional Value is not available with Lifeline Service.

5. Regional Value is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

6. Residence Regional Value customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing Regional Value lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff or Guide rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Regional Value lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff or Guide rates. Such customers will not be permitted to resubscribe to the Regional Value until all associated arrearages are satisfactorily paid in full.

7. Regional Value is a flat rated unlimited service option only. There is no measured service option available.

8. Qualifying Regional Value regional toll calls will not be detailed billed.

[1] The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

[SM] Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE (Cont'd)

9. A monthly discount ranging from $13.00 to 21.00 per month may apply when Regional Value is bundled with or without an unlimited long distance plan and certain products as specified by Verizon Pennsylvania, Inc. Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions. Discontinuance of any one of the required products will result in immediate termination of the discount. To receive this discount, each product must be billed by Verizon Pennsylvania, Inc. The discount will expire twelve (12) months from the date it is implemented on the customer's account unless extended by Verizon. Customers are limited to one discount only and cannot combine discounts.

10. The Voice Discount Plan provides a discount for customers who are purchasing an additional line[1], disconnecting service from Verizon or returning to Verizon local service for competitive reasons.

Discounts may be applied up to $28.05 per month for customers that retain or agree to subscribe to Regional Value or Regional Value along with an unlimited long distance plan for a 12-month term, respectively[3].

A monthly discount may be applied up to $28.05 for twelve (12) months for qualifying customers that agree to subscribe to Regional Value without an unlimited long distance plan.

A monthly discount may be applied up to $21.00 for twelve (12) months for qualifying customers that agree to subscribe to Regional Value along with an unlimited long distance plan [4].

A monthly discount may be applied up to $16.00 for twelve (12) months for qualifying customers that agree to subscribe to Regional Value along with an unlimited long distance plan.

Customers who (i) call Verizon Pennsylvania Inc. to disconnect their Verizon dial tone service and agree to re-establish such service or (ii) call to establish dial tone service with Verizon Pennsylvania Inc. after disconnecting their dial tone service from another provider or (iii) agree to add an additional line(s)[1], or (iv) who have certain Verizon non-regulated services as determined by the Company but no local service from Verizon Pennsylvania Inc., and accept this offer in response to a direct mailing, advertising, or other Verizon marketing activity, or (v) who respond to marketing activity or have been offered VDP by a Verizon Representative to negotiate service will be eligible for the Voice Discount.

1 Limited to existing customers of record, at existing locations, on or before September 15, 2008, and only until the expiration of their commitment period.

2 Limited to existing customers of record, at existing locations, on or before March 31, 2009.

3 Limited to existing customers of record, at existing locations, on or before March 5, 2010.

4 Not available to customers who currently subscribe to package services: Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE (Cont'd)

10. (Cont'd)

After the initial twelve-month period has expired[2], customers who continue to subscribe to Regional Value or Regional Value along with an unlimited long distance plan may be eligible to receive a credit of up to $23.00 per month for a twelve-month extension period, respectively. Customers who subscribed to Regional Value or Regional Value along with an unlimited long distance plan under an alternative rate treatment may also be eligible for the credit up to $23.00 per month for an additional twelve-month period, respectively.

Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

To receive the additional discount each product must be billed by or on behalf of Verizon Pennsylvania Inc.

Discontinuance of any one of the required products will result in termination of the discount.

11. The applicable discount will expire twelve (12) months from the date it is implemented on a customer's account unless extended by Verizon.

[2] Limited to existing customers of record, at existing locations, on or before March 31, 2009.

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE (Cont'd)

12. Price Guarantee – Regional Value*

Price Guarantee – Regional Value is an offering for residential customers in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products who establish new dial tone service or who call to disconnect their local service and agree to subscribe to Regional Value with a qualifying unlimited long distance calling plan.

Customers will be eligible to receive Regional Value service for the discounted rate of $17.04 per month for as long as the customer remains at the same service address

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be purchased through or billed by Verizon Pennsylvania Inc. Discontinuance of any one of the qualifying services will result in termination of the discount. This offer may not be combined with other offers except as authorized by Verizon Pennsylvania Inc.

* Service is limited to Regional Value existing customers at existing locations as of March 16, 2013.

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE (Cont'd)

C. RATES

	Monthly Rate
Regional Value	$71.04