

Table of Contents

	<u>Page</u>
Part 0 – GENERAL TERMS AND CONDITIONS	
1. APPLICATION OF PRODUCT GUIDE	1
A. General.....	1
B. Effective Date and Related Terms	2
C. Changes to Product Guide.....	3
1. Rate Changes and New Charges.....	3
2. All Other Changes	3
2. TERMS OF SERVICE	1
A. Undertaking of the Company	1
1. Scope.....	1
2. Successors and Assigns	1
3. Liability, Warranties, Indemnification	2
4. Company Notices	4
5. Installation and Termination of Services	4
6. Maintenance of Services	5
7. Changes and Substitutions.....	5
8. Refusal and Discontinuance of Service.....	6
9. Limitation of Use of Metallic Facilities	6
10. Notification of Service-Affecting Activities	6
11. Coordination with Respect to Network Contingencies	6
B. General.....	7
1. Interference or Impairment	7
2. Unlawful Use.....	7
3. Commingling.....	7
4. Confidentiality and Privacy	7
5. Independent Contractor Relationship; Company Subcontractors	8
6. Force Majeure Events	8
7. Third Party Rights	8
8. Waiver, Severability and Integration.....	8
9. Governing Law	9
C. Obligations of the Customer	9
1. Orders and Processes.....	9
2. Ownership of Facilities and Theft	10
3. Equipment Space and Power	10
4. Availability for Testing.....	11
5. Design of Customer Services.....	11
6. References to the Company.....	11
7. Coordination with Respect to Network Contingencies	11
8. Jurisdictional Report Requirements	11

D. Payments of Rates and Charges and Assurance of Payment.....	12
1. Assurance of Payment	12
2. Payments of Rates and Charges.....	13
3. Billing Disputes	15
4. Re-Establishment of Service Following Fire, Flood or Other Occurrence	16
5. Title or Ownership Rights	16
6. Meet Point Billing	17
E. Connections	19
1. General	19
2. Standard Access Service Connections	19
F. Basic Service Level Agreements	20
1. Credit Allowance for Service Interruptions	20
2. Special Access Service Guarantee	24
3. Service Provisioning Warranty/Missed Installation Due Date/ Performance Commitment Program.....	25
G. When a Credit Allowance Does Not Apply.....	26
1. Service Provisioning Warranty/Missed Installation Due Date/ Performance Commitment Program.....	26
2. Service Interruptions.....	27
H. Sale or Transfer of a Verizon Operating Company's Assets and/or Stock To an Unaffiliated Third Party	28
1. General	28
2. Undertaking of the Company Following a Transfer	29
I. Technology Migration.....	33
1. General	33
2. Service Under a DS3 Minimum Service Period.....	33
3. Service Under a DS1 Term Volume Plan (DS1 TVP/DS1 ETTVP).....	33
4. Service Under a DS1 Term Payment Plan	34
5. Service Under a DS3 Term Volume Plan	34
6. Service Under a Service Discount Plan	35
7. Service Under a DS1 and DS3 High Capacity Service Term Pricing Plan	35
8. Reserved	35
9. Reserved	36
10. Requirements for a Technology Migration	37
J. Integrated Optical Service Rider Service Level Agreements.....	42
1. General	42
2. Availability.....	42
3. Mean Time to Restore (MTTR).....	42
3. Definitions	1

4. Taxes and Surcharges	1
A. General.....	1
B. Federal Universal Service Surcharge	2
C. Surcharge for Special Access Service	2
D. Message Station Equipment Recovery Charge	2
E. New York State Excise Tax on Telecommunications Services	2
5. Ordering Options	1
A. General.....	1
1. Ordering Conditions.....	1
2. Provision of Other Services	1
3. Special Construction.....	2
B. Access Order	2
C. Service Date Intervals	3
1. Standard Interval	3
2. Negotiated Interval	3
D. Access Order Modifications	4
E. Cancellation of an Access Order	8
F. Selection of Facilities for Access Orders	10
G. Available Inventory	10
H. Discontinuance of Access Service	10
6. Additional Engineering, Additional Labor, and Miscellaneous Services	1
A. Availability of Service	1
B. General.....	1
C. Additional Engineering	1
D. Additional Labor	2
1. Overtime Installation.....	2
2. Overtime Repair	2
3. Additional Installation Testing.....	3
4. Stand By	3
5. Testing and Maintenance with Other Telephone Companies	3
6. Other Labor.....	3
E. Maintenance of Service.....	4
F. Testing Services.....	5
1. Acceptance Testing	5
2. Other Testing Services	6
3. Additional Cooperative Testing.....	6
4. Nonscheduled Testing.....	6
G. Provision of Billing Information.....	7
H. Standard Jacks – Registration Program	10
1. Availability.....	10
2. General	10

7. Types of Rates and Charges	1
A. General	1
1. Monthly Rates	1
2. Nonrecurring Charges	4
8. Wire Center Information	1
A. Competitive and Non-Competitive Counties	1
1. Competitive Pricing	1
2. Price Cap Pricing	1
B. Application of Rates	1
1. Company Codes	1
C. Counties	2
1. Connecticut	2
2. Delaware	2
3. District of Columbia	3
4. Maryland	4
5. Massachusetts	9
6. New Jersey	17
7. North Carolina	22
8. Pennsylvania	23
9. Rhode Island	35
10. Virginia	36
D. Wire Centers Where DS0 Services Have Limited Availability	44
1. Voice Grade Service, WATS Access Line Service, Digital Data Service, and DIGIPATH digital service II	44
9. Minimum Period	1
A. General	1
B. Minimum Period Charges	3
10. Moves	1
A. Moves within the Same Building	1
B. Moves to a Different Building	1
11. Shared Use	1
A. General	1
12. Facility Hubs	1
A. Definitions	1
B. General	3
C. Channelized Services	4
D. Cascading Multiplexing	4
13. Shared Network Arrangement	1
A. Definitions	1
B. Shared Network Arrangement (Region 1 and Region 11)	1
C. Shared Billing Arrangement (Region 14)	4
1. Partitioned Billing Arrangement	4

14. Region 1 Rates and Charges	1
A. Surcharges	1
1. Special Access Surcharge	1
2. Message Station Equipment Recovery Charge	1
B. Ordering Options	2
1. Service Date Change Charge	2
2. Design Change Charge	2
3. Special Handling Charge	2
2. Cancellation Charges	2
C. Labor Charges	3
1. Charges for Additional Engineering	3
2. Charges for Additional Labor	3
3. Additional Cooperative Acceptance Testing	5
4. Nonscheduled Testing	5
D. Shared Network Arrangement	6
1. Processing Charge	6
E. Provision of Billing Information	7
15. Region 11 Rates and Charges	1
A. Surcharges	1
1. Special Access Surcharge	1
B. Ordering Options	1
1. Service Date Change Charge	1
2. Design Change Charge	1
3. Special Handling Charge	1
2. Cancellation Charges	1
C. Labor Charges	2
1. Charges for Additional Engineering	2
2. Charges for Additional Labor	3
3. Maintenance of Service	4
4. Additional Cooperative Acceptance Testing	4
5. Nonscheduled Testing	5
D. Shared Network Arrangement	6
E. Provision of Billing Information	6
F. Standard Jacks – Registration Program	7
1. Standard Voice Jacks	7
2. Standard Data Jacks	10
3. Standard Digital Jacks	11
16. Region 14 Rates and Charges	1
A. Surcharges	1
1. Special Access Surcharge	1
B. Ordering Options	2

1. Service Date Change Charge.....	1
2. Design Change Charge	1
3. Special Handling Charge.....	1
C. Labor Charges	2
17. Region 16 Rates and Charges	1
A. Surcharges.....	1
1. Special Access Surcharge.....	1
B. Ordering Options	1
1. Service Date Change Charge.....	1
2. Design Change Charge	1
3. Special Handling Charge.....	1
C. Labor Charges	2
1. Charges for Additional Engineering.....	2
2. Charges for Additional Labor.....	3
3. Maintenance of Service	4
4. Additional Testing	5
Part A – VOICE GRADE SERVICE	
1. VOICE GRADE SERVICE (Regions 1, 11, and 16)	1
A. Availability of Service	1
B. Description	1
C. Technical Specifications Packages.....	1
D. Channel Interfaces	1
E. Optional Features and Functions	2
1. Central Office Bridging Capability.....	2
2. Conditioning.....	2
3. Customer Specified Premises Receive Level	3
4. Improved Termination and Improved Return Loss (Echo Control).....	3
5. Data Capability	3
6. Signaling Capability	3
7. Four-Wire/Two-Wire Conversions	4
F. Acceptance Testing.....	4
G. Application of Rates and Charges	5
2. VOICEBAND FACILITIES (Region 14).....	1
A. Availability of Service	1
B. Description	1
1. Balance	1
2. Two-Wire Voice Grade, Non-Data, Without Signaling	1
3. Four-Wire Voice Grade, Non-Data, Without Signaling	1
4. Voice Grade Data Termination	1
5. Two-Wire Voice Grade Station Connecting Facility Termination	1
6. Four-Wire Voice Grade Station Connecting Facility Termination.....	2

7. Two-Wire Station Connecting Facility Termination for the Open End of an Off Premises PBX Extension	2
8. Dial Repeating Tie Trunk Termination.....	2
C. Bridging	2
1. Multipoint Data Bridging	2
D. Conditioning Arrangements - Data.....	3
1. Type C	3
2. Type C-Improved	3
E. Signaling Arrangements	4
F. Improved Termination Option	5
G. Application of Rates and Charges	6
3. RESERVED	1
4. RESERVED	1
5. REGION 1 RATES AND CHARGES	1
A. Channel Terminations	1
B. Channel Mileage	1
C. Optional Features and Functions	1
1. Voice Bridging.....	1
2. Data Bridging	1
3. DATAPHONE Select-a-Station Bridging	2
4. Telemetry and Alarm Bridging	2
5. Conditioning.....	2
6. Improved Return Loss for Effective Two-Wire Transmission or Improved Termination for Four-Wire Transmission.....	2
7. Data Capability	2
8. Signaling Capability	2
6. REGION 11 RATES AND CHARGES	1
A. Channel Termination.....	1
B. Channel Mileage	1
C. Mid Link	1
D. Optional Features and Functions	1
1. Voice Bridging.....	1
2. Data Bridging	1
3. DATAPHONE Select-a-Station Bridging	2
4. Conditioning.....	2
5. Improved Return Loss	2
6. Customer Specified Receive Level	2
7. Data Capability	2
8. Signaling Capability	3
E. Service Rearrangement.....	3
7. REGION 14 RATES AND CHARGES	1
A. Voiceband Facilities	1

1. Standard Arrangements	1
B. Optional Arrangements	2
8. REGION 16 RATES AND CHARGES	1
A. Circuit Termination	1
B. Circuit Mileage	1
C. Optional Features and Functions	1
1. Voice Bridging.....	1
2. Data Bridging	1
3. DATAPHONE Select-a-Station Bridging	2
4. Telemetry and Alarm Bridging	2
5. Conditioning.....	2
6. Improved C-Type Conditioning Options	2
7. Improved Return Loss for Effective Four-Wire Transmission	2
8. Customer Specified Receive Level	2
9. Data Capability	2
10. Signaling Capability	2
Part B – WATS ACCESS LINE SERVICE	
1. REGION 1 WATS ACCESS LINE SERVICE.....	1
A. Availability of Service	1
1. Service Provision Restrictions	1
B. Ordering Conditions	2
C. Service Description	3
D. Technical Specifications Packages.....	4
E. Optional Features and Functions	4
F. WATS Access Line Extensions (WALE)	4
G. Acceptance Testing.....	4
H. Application of Rates and Charges	4
2. REGION 11 WATS ACCESS LINE SERVICE.....	1
A. Availability of Service	1
1. Service Provision Restrictions	1
B. Ordering Conditions	1
C. Service Description	2
D. Technical Specifications Packages.....	3
E. Channel Interfaces	3
F. Optional Features and Functions	3
1. Central Office Bridging	3
2. Improved Two-Wire Transmission Specifications	3
3. 101XXX Capability.....	4
4. Extension Service	4
G. Acceptance Testing.....	4
H. Application of Rates and Charges	4
3. REGIONS 14 AND 16 WATS ACCESS LINE SERVICE	1

A. Availability of Service	1
B. Service Description	1
1. Region 14	1
2. Region 16	2
4. REGION 1 RATES AND CHARGES	1
A. WATS Access Connection (WAC)	1
B. Channel Mileage	1
C. Optional Features and Functions	1
1. WAC Bridging	1
2. Improved Two-Wire Transmission Specifications	1
5. REGION 11 RATES AND CHARGES	1
A. Channel Termination	1
B. Channel Mileage	1
C. Optional Features and Functions	1
1. Improved Two-Wire Transmission Specification	1
2. Extension Service	1

Part C – VIDEO SERVICES

1. VIDEO SERVICES	1
A. Basic Video Service	1
1. Availability of Service	1
2. Service Description	1
3. Technical Specifications Packages	2
4. Channel Interfaces	2
5. Application of Rates and Charges	2
B. Serial Component Video Service	3
1. Availability of Service	3
2. Service Description	3
3. Technical Specifications Packages	3
4. Channel Interfaces	3
5. Term Plan (Region 1)	4
6. Application of Rates and Charges	5
C. High Definition Digital Video Transport Service	7
1. Availability of Service	7
2. Service Description	7
3. Technical Specifications	7
4. Channel Interfaces	8
5. Application of Rates and Charges	8
D. 45 Mbps Digital Video Transport Service	10
1. Availability of Service	10
2. Service Description	10
3. Technical Specifications	11

4. Channel Interfaces	11
5. Application of Rates and Charges	11
E. Supertrunking Transport Video Service	13
1. Availability of Service	13
2. Service Description	13
3. Channel Interfaces	13
4. Application of Rates and Charges	13
F. Fiber Based Multichannel Video Service	14
1. Availability of Service	14
2. Service Description	14
3. Terms and Conditions	14
4. Application of Rates and Charges	15
G. Advanced Uncompressed Digital Video Service	17
1. Availability of Service	17
2. Service Description	17
3. Technical Specifications	18
4. Channel Interfaces	18
5. Application of Rates and Charges	18
H. Advanced Broadcast Video Service	20
1. Availability of Service	20
2. Service Description	20
3. Channel Interfaces	20
4. Application of Rates and Charges	20
I. Optional Features and Functions	21
1. Availability of Service	21
2. Service Description	21
a. Video Patch Arrangement	21
b. 1x6 Video Distribution Amplifier	21
c. Advanced Video Switching	21
d. Video Matrix Switching	25
e. Video Bridging	25
f. Additional Separate Audio Signals	26
g. Video Coder and Decoder (CODEC)	26
h. BTSC Stereo Audio Signal	26
i. Rf Subcarrier Transport	26
j. One-Way Transport	27
J. Application of Rates and Charges	27
1. Daily Rates	27
2. Nonrecurring Charges	27
3. Advanced Video Switching	29
4. Termination Liability for Five and Ten Year Term Plans	31

5. Discontinuance without Termination Liability for Five and Ten Year Term Plans	31
6. Moves	32
7. Region 1 Notice of Discontinuance	32
2. REGION 1 RATES AND CHARGES	1
A. Basic Video Service	1
1. Channel Terminations	1
2. Channel Mileage.....	1
B. Multichannel Video Service.....	2
1. Channel Terminations	2
2. Channel Mileage.....	2
C. Serial Component Video Service	3
1. Channel Terminations	3
2. Channel Mileage.....	4
D. High Definition Digital Video Transport Service	5
1. Channel Terminations	5
2. Channel Mileage.....	5
E. 45 Mbps Digital Video Transport Service.....	6
1. Channel Terminations	6
2. Channel Mileage.....	6
F. Supertrunking Transport Video Service	7
1. Channel Terminations	7
2. Channel Mileage.....	7
G. Optional Features and Functions	8
1. Additional Audio Channels	8
2. Video Bridging	8
3. Video Patch Arrangement	8
4. 1x6 Video Distribution Amplifier.....	8
5. Video Matrix Switching	9
6. Advanced Video Switching (dedicated).....	9
7. Advanced Video Switching (shared)	9
3. REGION 11 RATES AND CHARGES	1
A. Broadcast Video Service.....	1
1. Channel Terminations	1
2. Channel Mileage.....	3
B. Serial Component Video Service	4
1. Channel Terminations	4
2. Channel Mileage.....	5
C. High Definition Digital Video Transport Service	6
1. Channel Terminations	6
2. Channel Mileage.....	6

D. 45 Mbps Digital Video Transport Service	7
1. Channel Terminations	7
2. Channel Mileage.....	7
E. Supertrunking Transport Video Service	8
1. Channel Terminations	8
2. Channel Mileage.....	8
F. Fiber Based Multichannel Video Service	9
1. Channel Terminations	9
2. Channel Mileage.....	9
G. Advanced Uncompressed Digital Video Service	10
1. Transmit or Receive Channel Terminations	10
2. Dual Transmit Channel Terminations	10
3. Channel Mileage.....	11
H. Advanced Broadcast Video Service.....	12
1. Channel Terminations	12
2. Channel Mileage.....	12
I. Optional Features and Functions	13
1. Video Bridging	13
2. Additional Separate Audio Signals	13
3. BTSC Stereo.....	13
4. Rf Subcarrier Transport.....	13
5. One-Way Transport	13
6. Advanced Video Switching	14
7. Video Patch Arrangement	14
8. Video Encoder and Decoder (CODEC).....	14

Part D – DIGITAL DATA SERVICE

1. DIGITAL DATA SERVICE	1
A. Availability of Service	1
B. Service Description	1
1. DDS Bridging	2
2. Secondary Channel	2
3. Digital Data Subrate Multiplexer (Region 14)	3
2. DIGIPATH DIGITAL SERVICE II	1
A. Availability of Service	1
B. Service Description	1
C. Technical Specifications Packages	1
D. Channel Interfaces	1
E. Optional Features and Functions	1
1. Central Office Bridging Capability	1
2. Secondary Channel Capability	1
F. Thrupath Service	2
G. Application of Rates and Charges	2
3. RESERVED	1
4. RESERVED	1
5. RESERVED	1

Part D – DIGITAL DATA SERVICE

6. REGION 1 RATES AND CHARGES	1
A. Month to Month	1
1. Channel Termination	1
2. Channel Mileage	2
3. Optional Features and Functions	3
7. REGION 11 RATES AND CHARGES	1
A. Digital Data Service	1
1. Channel Termination	1
2. Channel Mileage	1
3. Optional Features and Functions	1
B. DIGIPATH digital service II	2
1. Channel Termination	2
2. Channel Mileage	3
3. Optional Features and Functions	3
4. Service Rearrangement	3
8. REGION 14 RATES AND CHARGES	1
A. Digital Data Service Facilities	1
1. Standard Arrangements	1
2. Reserved	2
3. Optional Arrangements	4

4. Multiplexing Arrangements	4
9. REGION 16 RATES AND CHARGES	1
A. Digital Data Service.....	1
1. Circuit Termination	1
2. Circuit Mileage	1
3. Optional Features and Functions	2
 Part E – HIGH CAPACITY SERVICES	
1. HIGH CAPACITY SERVICES (REGION 1)	1
A. Availability of Service	1
B. Service Description	1
1. DS1 High Capacity/1.544 Mbps Service	2
2. DS3 High Capacity/44.736 Mbps Services	2
C. Technical Specifications Packages.....	2
D. Channel Interfaces	2
E. Optional Features and Functions	3
1. Central Office Multiplexing.....	3
2. Clear Channel Capability	4
3. Extended Superframe.....	4
4. Shared Network Arrangement	4
5. Alternate Serving Wire Center	5
F. Application of Rates and Charges	6
2. HIGH CAPACITY SERVICES (REGION 11)	1
A. Availability of Service	1
B. Service Description	1
C. Technical Specifications Packages.....	3
D. Channel Interfaces	3
E. Thrupath Service	4
F. Optional Features and Functions	5
1. Automatic Loop Transfer	5
2. Central Office Multiplexing.....	5
3. Clear Channel Capability	6
4. Alternate Serving Wire Center	7
5. Shared Billing Arrangement.....	8
6. Enhanced Access Diversity	9
G. Application of Rates and Charges	11
1. Coordinated Retermination.....	11
2. Mid-Link	11
3. Service Rearrangement.....	12
3. HIGH CAPACITY SERVICES (REGION 14)	1
A. Availability of Service	1
B. Service Description	1

C.	DS3 High Capacity Service	2
1.	Individual System	2
2.	3-System.....	2
3.	Unlimited System.....	3
4.	Terms and Conditions	3
5.	Minimum Service Periods.....	4
6.	Expiration of Service Period	4
7.	Discontinuance Without Liability - DS3 Minimum Service Period	5
8.	Discontinuance With Liability – DS3 Minimum Service Period	5
9.	Upgrades	6
10.	DS3 Multiplexer Cross Connect Arrangement	7
D.	Supplemental Features	8
1.	Multiplexing Arrangements	8
2.	Clear Channel Capability.....	9
E.	Service Rearrangements	9
1.	Coordinated Retermination.....	9
4.	HIGH CAPACITY SERVICES (REGION 16)	1
A.	Availability of Service	1
B.	Service Description	1
C.	Technical Specifications Packages.....	2
D.	Channel Interfaces	2
E.	Optional Features and Functions	2
1.	Central Office Multiplexing.....	2
2.	Clear Channel Capability.....	2
F.	Application of Rates and Charges	3
1.	Individual System	3
2.	3-System.....	3
3.	12-System.....	4
4.	DS3 Minimum Service Periods.....	4
5.	Expiration of DS3 Service Periods	5
6.	Discontinuance Without Liability – DS3 Minimum Service Period	5
7.	Discontinuance With Liability – DS3 Minimum Service Period	5
8.	Upgrades to a Larger Capacity System DS3	6
9.	DS3 Technology Migration	6
10.	Downgrade to a Smaller Capacity System DS3.....	6
11.	DS3 Service Disconnect.....	6
12.	Coordinated Retermination.....	6
5.	ENTERPRISE SERVICES (REGION 11)	1
A.	Availability of Service	1
B.	Definitions	1
C.	General.....	2
1.	Grooming Functions	3

2. Enterprise NRS Functions	3
D. Connection of Voice Grade Service, DIGIPATH digital service II and High Capacity Services	3
E. NES Channel Descriptions	4
1. DS0 Channels.....	5
2. DS1 Channels.....	6
3. DS3 Channels.....	7
4. Enterprise Voice Service	7
F. Technical Specifications.....	8
1. NES DS0 Standard Service.....	8
2. NES DS1 Service	8
3. NES DS3 Service	8
4. NES Voice	8
G. Thrupath Service.....	9
H. Optional Features and Functions	11
1. Flexible DS0 Data Speed	11
2. DS0 Central Office Bridging	11
3. Reconfiguration Capability.....	11
4. Network Emergency Planning	14
5. Shared Billing Arrangement.....	16
I. Application of Rates and Charges	18
6. METROLAN SPECIAL TRANSPORT	1
A. Availability of Service.....	1
1. Conversion of Existing Transport	1
2. Term Commitment.....	1
3. Discontinuance of Service	1
4. Continuation of Service Off the Ring	2
5. Renewal Option	2
6. Rate Changes.....	2
7. Service Deployment	2
7. DS1 AND DS3 TERM PRICING/PAYMENT PLANS.....	1
A. Availability of Service	1
B. DS1 High Capacity Service Term Pricing Plan (Region 1)	1
1. Terms and Conditions	2
2. Termination with Liability	2
3. Termination without Liability	3
4. Additions to TPPs	4
C. DS3 High Capacity Service Term Pricing Plan (Region 1)	5
1. Terms and Conditions	5
2. Termination with Liability	6
3. Termination without Liability	7

8. DS1 AND DS3 TERM VOLUME PLANS (REGION 14)	1
A. Availability of Service	1
B. DS1 Term Volume Plans	1
1. One-, Two-, Three-, Five-Year DS1 Term Volume Plans	1
2. Eight- and Ten-Year DS1 Term Volume Plans	2
3. Application of Rates and Charges	3
4. Changes to Commitment Quantity or Term	4
5. DS1 TVP Enrollment	4
6. Annual Review	5
7. DS1 TVP/ETTVP Conditions	6
8. Penalties for Failing to Meet Commitment	7
9. DS1 TVP Nonrecurring Charge	7
10. Changes in Length of a DS1 TVP Period	8
11. Options at Expiration	9
12. Extension Options at Expiration	10
13. Upgrades	11
14. Termination Liability	12
15. Termination without Liability	13
C. DS3 Term Volume Plans	14
1. Description	14
2. DS3 TVP Enrollment and Conversion of DS3 Services	15
3. Commitment Levels	16
4. Terms and Conditions	16
5. Annual Review	17
6. Shortfall Penalties for Failing to Meet the Commitment Level	18
7. Changes to Commitment Level	19
8. TVP Term Commitment Extension Option	20
9. TVP Renewal Options	20
10. Upgrades	21
11. Termination Liability	22
12. Termination without Liability	24
13. Minimum Period Charges	24
14. Rate Changes	24
15. TVP Nonrecurring Charge	24
9. RESERVED	
10. RESERVED	1
11. RESERVED	1
12. REGION 1 RATES AND CHARGES	1
A. Channel Termination	1
1. Basic Service	1
B. Channel Mileage	8
1. Basic Service and Month to Month	8

C. Optional Features and Functions	9
1. Multiplexing	9
2. Shared Network Arrangement	11
3. Alternate Serving Wire Center	11
D. Term Pricing Plans – DS1 High Capacity Service	12
1. Monthly Rates	12
2. Nonrecurring Charges	13
13. REGION 11 RATES AND CHARGES	1
A. Channel Terminations	1
1. Standard Channel Termination	1
B. Channel Mileage	16
1. 64 kbps	16
2. 1.544 Mbps	16
3. 44.736 Mbps	17
4. Mid Link	18
5. ThruPath Connection	18
6. 44.736 Mbps Banded Base Rates	19
C. Optional Features and Functions	20
1. Multiplexing	20
2. Automatic Loop Transfer	22
3. Clear Channel Capability	23
4. Alternate Serving Wire Center	24
5. Enhanced Access Diversity	25
D. Service Rearrangements	26
1. Digital to Digital 1.544 Mbps High Capacity Service	26
2. Digital to Digital 44.736 Mbps High Capacity Service	26
3. Interconnection Rearrangement	26
E. Enterprise Services	27
1. Channel Termination	27
2. Channel Mileage	31
3. Optional Features and Functions	33
14. REGION 14 RATES AND CHARGES	1
A. High Capacity DS1 (1.544 Mbps) Facilities	1
1. Standard Arrangements	1
2. Optional Arrangements	3
B. High Capacity DS3 (44.736 Mbps) Facilities	4
1. Three System	4
2. Unlimited System	8
3. Individual System	16
4. Special Transport	20
5. DS3 Multiplexer Cross Connect Arrangement	23
C. Multiplexing Arrangements	23

D. MetroLAN Special Transport.....	24
E. DS1 Term Volume Plan	24
1. Special Access Line One Year Term	24
2. Special Access Line Two Year Term	26
3. Special Access Line Three Year Term.....	28
4. Special Access Line Five Year Term	30
5. Special Access Line Eight Year Term	32
6. Special Access Line Ten Year Term	33
F. DS3 Term Volume Plan	35
1. Protected Individual DS3 SAL with Company Electronics 3-Year.....	35
2. Protected Individual DS3 SAL with Company Electronics 5-Year.....	37
3. Protected Individual DS3 SAL without Company Electronics 3-Year.....	39
4. Protected Individual DS3 SAL without Company Electronics 5-Year.....	41
15. REGION 16 RATES AND CHARGES	1
A. High Capacity DS1	1
B. High Capacity Digital DS3 (44.736 Mbps) Facilities	2
1. Individual DS3 - Non-Capacity System	2
2. Three Capacity System	3
3. Twelve Capacity System	5
4. Circuit Mileage	7
C. Optional Features and Functions.....	8
D. MetroLAN	11

Part F – INTELLILIGHT® SERVICES

1. INTELLILIGHT® SERVICES	1
A. IntelliLight® Shared Single Path	1
1. Availability	1
2. Service Description.....	1
3. Optional Features and Functions	2
4. Terms and Conditions	2
5. Termination Liability.....	3
6. Expiration of Term Plan	4
7. Application of Rates and Charges.....	4
B. IntelliLight® Shared Dual Path.....	5
1. Availability	5
2. Service Description.....	5
3. Terms and Conditions	5
4. Application of Rates and Charges	6
C. IntelliLight® Dedicated SONET Ring (formerly NESPNS).....	7
1. Availability	7
2. Definitions	7
3. Service Description.....	7

4. Two-Point Service Configurations	11	
5. Service Configurations	12	
6. Application of Rates and Charges.....	14	
D. IntelliLight® Entrance Facilities.....	17	
1. IEF Terminations	17	
2. IEF Interfaces	17	
E. IntelliLight® Broadband Transport.....	24	(N)
3. REGION 1 RATES AND CHARGES	1	
A. IntelliLight® Shared Single Path	1	
1. Channel Termination	1	
2. Channel Mileage	1	
3. Optional Features.....	1	
B. IntelliLight® Shared Dual Path.....	2	
1. ISDP for DS1 or IEF DS1 on a Separated VT1.5.....	1	
2. ISDP DS1 Standby Mileage	2	
C. IntelliLight® Entrance Facilities.....	3	
4. REGION 11 RATES AND CHARGES	1	
A. IntelliLight® Shared Single Path	1	
1. Channel Termination	1	
2. Channel Mileage	1	
3. Optional Features.....	1	
B. IntelliLight® Dedicated SONET Ring (formerly NESPNS)	2	
1. 155.52 Mbps SONET Distribution Channels	2	
2. 622.080 Mbps SONET Distribution Channels	2	
3. 2.488 Gbps SONET Distribution Channels	3	
4. 155.52 Mbps Channel Mileage	5	
5. 622.080 Mbps Channel Mileage	7	
6. 2.488 Gbps Channel Mileage.....	9	
7. CO Node	10	
8. Subsequent Installation or Move CO Node Charge	11	
9. Central Office Extensions.....	11	
10. Premises Node.....	12	
11. Subsequent Installation or Move Premises Node Charge.....	12	
12. Premises Port.....	13	
C. IntelliLight® Entrance Facilities.....	14	
5. REGION 14 RATES AND CHARGES	1	
A. IntelliLight® Entrance Facilities.....	1	
6. REGION 16 RATES AND CHARGES	1	
A. IntelliLight® Entrance Facilities.....	1	
Part G – RECONFIGURATION SERVICES	1	
1. INTELLIMUX® SERVICE	1	
A. Availability.....	1	

B. Service Description	1
C. Intellimux® Reconfiguration Options.....	1
D. Technical Specifications.....	2
E. Service Exclusions	2
F. Service Options.....	3
G. Intellimux® Service Configuration.....	4
H. Application of Rates and Charges	6
1. Service Establishment	6
2. Database Modification	6
3. Company Performed Reconfiguration	6
4. Port Charges.....	6

2. ENTERPRISE RECONFIGURATION SERVICE	1
A. Availability	1
B. Definitions	1
C. Service Description	2
D. Optional Features.....	3
E. Technical Specifications.....	4
F. Application of Rates and Charges	4
1. Network Controller and SPOC Access	4
2. Network Access Ports	4
3. Optional Features and Functions	6
4. Nonrecurring Charge Recovery Period	6
G. Minimum Period	6
3. REGION 1 RATES AND CHARGES	1
A. Intellimux® Service	1
1. Service Establishment	1
2. Database Modification	1
3. Company Performed Reconfiguration	1
4. Ports	1
4. REGION 11 RATES AND CHARGES	1
A. Enterprise Network Reconfiguration Service	1
1. Network Controller and SPOC Access	1
2. Network Access Ports	1
3. Optional Features	2
4. Nonrecurring Charge Liability	2
Part H –SERVICE DISCOUNT PLANS.....	1
1. SERVICE DISCOUNT PLANS.....	1
A. Availability	1
B. General.....	1
C. Description	3
1. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New England Inc.	4
2. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New York Inc.....	7
3. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Region 1	10
D. Termination Liability	11
1. General	11
2. Upgrades	13
3. Changes	15
4. Cancellations	15
5. Moves	15
6. Replacements.....	16

E. Additions of Service	17
F. Extension of Commitment Period	17
G. Application of Rates	18
H. Rate Stability and Base Rates	18
Part I –FEDERAL GOVERNMENT SERVICES	1
1. FEDERAL GOVERNMENT SERVICES	1
A. General.....	1
B. Emergency Conditions	2
C. Intervals to Provide Service	3
D. Facility Availability	3
E. Federal Government Regulations	3
F. Mileage Application	3
G. Moves.....	3
H. Service Offerings.....	4
1. Federal Government Security and Emergency Services	4
2. Telecommunications Service Priority System	5
3. Federal Markets High Capacity Services	7
4. High Capacity DS1 Service (Region 14)	8
Part J –PACKET SERVICES	1
0. SERVICE RESPONSE CREDITS	1
A. Availability of Service	1
B. General.....	1
C. Responsibility of the Customer	2
D. Mean Time to Repair (MTTR)	3
E. Network Availability	4
F. When a Credit Allowance Does Not Apply.....	5
1. EXCHANGE ACCESS FRAME RELAY SERVICE (REGION 1)	1
A. Availability of Service	1
B. Service Description	1
C. Application of Rates and Charges	5
2. FRAME RELAY SERVICE (REGION 11)	1
A. Availability of Service	1
B. Service Description	1
C. Service Components.....	2
D. Application of Rates and Charges	7
3. ASYNCHRONOUS TRANSFER MODE CELL RELAY SERVICE (REGIONS 1 AND 11)	1
A. Availability of Service	1
B. Service Description	1
C. Service Components.....	2

D. Technical Specifications.....	5
E. Provision of Service	6
F. Tier Structure for Local Serving Offices	6
G. Service Functionality	6
H. Class of Service Parameters	7
I. Special Conditions	8
J. Responsibility of the Customer	9
K. Responsibility of the Company	9
L. Application of Rates and Charges	9
4. REGION 1 RATES AND CHARGES	1
A. Exchange Access Frame Relay Service.....	1
B. Asynchronous Transfer Mode Cell Relay Service	9
5. REGION 11 RATES AND CHARGES	1
A. Frame Relay Service.....	1
B. Asynchronous Transfer Mode Cell Relay Service	10
Part K –OPTICAL NETWORKING SERVICES	1
1. EXPRESS CONNECT (REGION 16)	1
A. Availability of Service	1
B. Service Description	1
C. Application of Rates and Charges	2
D. Off-Net Wire Centers.....	2
2. VERIZON OPTICAL NETWORKING (REGIONS 1 AND 11).....	1
A. Availability of Service	1
B. Service Description	1
C. Technical Specifications.....	4
D. Terms and Conditions	4
E. Application of Rates and Charges	5
F. Termination Liability	7
3. DEDICATED SONET RING (REGIONS 1 AND 11)	1
A. Availability of Service	1
B. Service Description	1
C. Full Ring	1
D. Partial Ring.....	1
E. Ring-on-Ring	3
F. Subtending Rings.....	3
G. General.....	4
H. Service Components.....	7
I. Application of Rates and Charges	16

J. Termination Liability.....	18	
K. Shared Use.....	20	
4. REGION 1 RATES AND CHARGES.....	1	
A. Verizon Optical Networking	1	
B. Dedicated SONET Ring.....	21	
5. REGION 11 RATES AND CHARGES.....	1	
A. Verizon Optical Networking	1	
B. Dedicated SONET Ring.....	14	
6. REGION 16 RATES AND CHARGES.....	1	
A. Express Connect	1	
Part L – LOW SPEED SERVICE COMPONENTS	1	
1. INTEGRATED OPTICAL SERVICE RIDERS.....	1	
A. Availability of Service.....	1	
B. General.....	1	
C. Connection to Other Services.....	1	
D. Responsibility of the Customer	2	
E. Conversions.....	2	
F. Application of Rates.....	2	
G. Term Plans	2	
H. Expiration of Commitment Period	2	
I. Termination Liability.....	3	
J. Minimum Period.....	3	
2. POINT TO POINT SONET SERVICE FACILITIES (Regions 1 and 11).....	1	
A. Grandfathering and Restricted Availability of Service	1	(C)
B. General.....	1	
C. Shared Network Arrangement	1.1	(C)
D. Connection to Other Services.....	1.1	(T)
E. Application of Rates and Charges	2	
F. Reserved for Future Use.....	2	(T)
G. Reserved for Future Use.....	2	(T)
H. Customer of Record	2	(C)
I. Reserved for Future Use.....	3	(T)
J. Termination Liability.....	3	
K. Minimum Period.....	3	
3. POINT TO POINT SONET SERVICE FACILITIES (Regions 14 and 16).....	1	
A. Availability of Service.....	1	
B. General.....	1	
C. Deployment and Availability.....	1	

D. Connection to Other Services	1
E. Application of Rates and Charges	2
4. DEDICATED SONET RING PORTS	1
A. Availability of Service	1
B. General.....	1
C. Transmux Ports	3
D. Connection to Other Services	3
E. Application of Rates and Charges	3
F. Termination Liability	5
5. REGION 1 RATES AND CHARGES	1
A. Integrated Optical Service Riders	1
B. Point to Point SONET Service Ports.....	2
C. Dedicated SONET Ring Service Ports.....	4
6. REGION 11 RATES AND CHARGES	1
A. Integrated Optical Service Riders	1
B. Point to Point SONET Service Ports.....	2
C. Dedicated SONET Ring Service Ports.....	4
7. REGION 14 RATES AND CHARGES	1
A. Integrated Optical Service Riders	1
B. Point to Point SONET Service Facilities	2
C. Dedicated SONET Ring Service Ports.....	3
8. REGION 16 RATES AND CHARGES	1
A. Integrated Optical Service Riders	1
B. Point to Point SONET Service Facilities	2