

Part 0

<u>Section</u>	<u>Page No.</u>	
0. <u>Product Guide Table of Contents</u>	1	
1. <u>Application of Product Guide</u>	1	
1.1 How to Use this Material	1	
1.1.1 Application	1	
1.1.2 Product Guide Format	1	
1.1.3 Location of Material	1	
1.1.4 Special Characters and Change Symbols	2	
2. <u>Terms of Service</u>	1	
2.1 Establishing and Furnishing Service	1	
2.1.1 Application for Service	1	
2.1.2 Temporary Suspension of Service Customer Initiated	13	
2.1.3 Limited Communication	15	
2.1.4 Resale and Sharing	20	
2.1.5 Joint User Service	24	
2.1.6 Termination by Notice	26	
2.2 Termination Liability	27	
3. <u>Definitions</u>	1	
3.1 Definition of Terms	1	
4. <u>Detariffed Service Agreement (DSA)</u>	1	(C)
4.1 General	1	(C)
Exhibit A		(C)

Part A

<u>Section</u>	<u>Page No.</u>
1. <u>Product Guide Information</u>	1
1.1 Product Guide Structure Part A - Exchange and Network Services.	1
1.2 Location of Material	1
2. <u>Service Charges</u>	2
2.1 Installation, Maintenance and Change Charges	2
2.1.1 Definitions	2
2.1.2 Rate Schedules	2
2.1.3 Application of Service Charges	3
2.1.4 Application of Service Charges	5
2.1.5 Applicable Service Charges	6
2.1.6 Work Activities Not Subject to Service Charge	7
3. <u>Construction Charges and Other Special Charges</u>	1
3.1. General	1
3.2 Construction on Public Highways or Other Easements	1
3.3 Construction on Private Property	1
3.3.1 Service Entrance Facilities	1
3.3.2 Construction Required for Service to an Additional Termination	2
3.3.3 Maintenance and Repairs	4
3.4 Service Entrance Facilities	5
3.4.1 Extensions to Service New Customers	5
3.4.2 Extensions for New Real Estate Addition	8
3.5 Individual Case Basis (ICB)	9
3.5.1 Description	9
3.5.2 Rate Treatment	9
3.4.1 Extensions to Service New Customers	5
3.6 Other Construction or Conditions	10
4. <u>Exchange Services</u>	1
4.1 Exchange Areas and Local Access and Transport Areas	1
4.1.1 Local Service Areas	1
4.1.2 Exchange Areas and Associated Local Access and Transport Areas	16
4.1.3 Foreign Exchange (FX) Service	20
4.1.4 Foreign Central Office District (Food) Service	21
4.2 Local Exchange Services	22
4.2.1 Exchange Access Line Services and PBX Trunks	22
4.2.2 Local Messages	28
4.2.3 Lifeline Service	29
4.3 P.B.X. Trunk Services	30
4.3.1 Direct Inward Dialing (DID)	30

(C)

Part A

<u>Section</u>	<u>Page No.</u>	
4. <u>Exchange Services (Cont'd)</u>		
4.3.2 Automatic Identified Outward Dialing (AIOD)	32	
4.3.3 Private Branch Exchange Service	34	
4.3.4 Remote Access with Direct Inward Dialing (RA-DID)	61	
4.4 Premium Exchange Services	62	
4.4.1 CLASS SM Calling Service	62	
4.4.2 Customer Calling Services	69	
4.4.3 Remote Call Forwarding	73	
4.4.4 Call Forwarding Busy Line/Don't Answer	75	
4.4.5 Distinctive Ring	78	
4.4.6 Ultra Forward [®] Service	81	
4.4.7 (Reserved for future use)		
4.4.8 Three-Way Call Transfer	107	
4.4.9 Premium Collection Package	108	
4.4.10 The Big Deal	109	
4.4.11 Verizon Local Package Extra SM	110	
4.4.12 Work Smart Package SM	112	
4.4.13 Unlimited Local Usage for Business	116	
4.4.14 Unlimited Local and Toll Usage for Business	119	
4.4.15 Regional Essentials	124	
4.4.16 Regional Value	131	
4.4.17 Solutions for Business	138	
4.4.18 Preferred Voice	146.1	(C)
4.5 Public Communication Service - Coin and Coinless	147	
4.5.1 Customer Provided Pay Telephone Service (CPPTS)	147	
4.5.2 Interexchange Carrier Coinless Telephone Service	154	
4.5.3 Network Controlled Arrangement (NCCA)	157	
4.5.4 Network Controlled Coin Arrangement (NCNA)	162	
4.5.4 Inmate Non-Coin Arrangement	167	
4.6 Directory Services	170	
4.6.1 Listing Services	170	
4.6.2 Directory Assistance Services	181	
4.6.3 Connect ReQuest sm Service	184	
4.7 Business Category Search	186	

Individual Line Business **IntelliLinQ**[®] BRI Service has been grandfathered, and it now appears in Section 13 of Part A of the Product Guide.

Part A

<u>Section</u>	<u>Page No.</u>	
5. <u>Message Telecommunication Services</u>	1	
5.1 General	1	
5.1.1 Application	1	
5.2.1 Message Telecommunication Service	4	
5.2 Standard Service Offerings	3	
5.2.1 Message Telecommunication Service	3	
5.2.2 Conference Service	14	
5.2.3 Special Revised Charge Toll Service	15	
5.2.4 Special Toll Billing Service	17	
5.3 Optional Calling Plans	18	
5.3.1 Fixed Rate Toll Plan	18	
5.3.2 Key Connections Business Volume Discount Plan	19	
5.3.3 Personal Unlimited Plan	22	
5.3.4 Business Special Retention Toll Program	24	1
5.4 Standard Service Offerings	27	
5.4.1 Intramunicipal Calling Service	27	(C)
5.5 Other Calling Plans	38	
5.5.1 Millstone Township Calling Plan	38	J
6. Connections of Premises Equipment to Exchange Services	1	
6.1 Connections of Terminal Equipment , Communication Systems	1	
6.1.1 General Provisions	1	
6.1.2 Connected Registered Equipment	6	
6.1.3 Connections of Customer-Provided Communications Systems not Subject to Part 68 of the Federal Communications Commission's Rules And Regulations	10	
6.1.4 Connections of Customer-Provided Terminal Equipment to Services Specifically Exempted from the Federal Communications Commission's Registration Program	14	
6.1.5 Connections of a Certain Facilities Power, Pipeline or or Railroad Company and the Turnpike Authorities	17	
6.1.6 Connections of Certain Facilities of the U. S. Army, Navy, Air Force, and Coast Guard	19	
6.1.7 Connections of Facilities Furnished by the Customer which involve Hazardous or Inaccessible Locations	19	
6.1.8 Connections of Customer Provided Test Equipment	20	
6.1.9 Connections of Safeguard Equipment of the U.S. Government Executive Departments and Agencies and Telephotograph or Facsimile	24	
6.2 Special Arrangements for the Connection of the Facilities of the Company with Facilities Provided by the Customer	26	

Part A

<u>Section</u>	<u>Page No.</u>	
7. <u>Central Office Services</u>	1	
7.1 Dial Switching Systems	1	
7.1.1 Centrex III Service	1	
7.1.2 ESS Optional Services	32	
7.1.3 Newark Airport Telecommunications Service	162	
7.1.4 Centrex CustoPAK Service	171	
7.1.5 Convention Hall Service	184	
7.1.6 Centrex CustoFLEX 2100 Service	194	
7.2 Telephone Answering Services	215	
7.2.1 Secretarial Answering Service	215	
7.2.2 AutoAS# Answering System	221	
7.2.3 Central Office Concentrator Service	225	
7.3 811 Dialing Service	229	
7.3.1 Description of Service	229	
7.3.2 Availability and Terms of Service	229	
7.4 Announcement Services	230	
7.4.1 Automatic Answering and Announcement Service	230	
7.5 Miscellaneous Central Office Services	232	
7.5.1 High Volume Network Service	232	
7.5.2 Message Services Interface /Premier Messaging Interface	234	
7.5.3 Uniform Call Distribution Service	238	
7.5.4 Ring Count Change Interface	239	
7.5.5 Occasional Usage Billing Service (OUBS)	242	
7.6 Optional Payment Plans	252	
7.6.1 Prepayment Option	252	
7.6.2 Deferred Payment Option	253	
7.6.3 ESS Optional Payment Plan	254	
7.7 Emergency Reporting Services	260	1
7.7.1 Group Alerting and Dispatching Service	260	(C)
7.7.2 Emergency Alarm and Reporting Service	265	
7.7.3 911 Enhanced Service	273	J

Part A

<u>Section</u>	<u>Page No.</u>
8. <u>Miscellaneous Service Offerings</u>	1
8.1 Network Interface Jacks	1
8.1.1 Standard Network Interface Voice Jacks	1
8.1.2 Non-Standard Network Interface Voice Jacks	1
8.1.3 Non-Standard Network Interface Data Jacks	4
8.1.4 Non-Standard Voice Jacks	6
8.2 Mileage Charges	9
8.2.1 Extension Lines	9
8.2.2 Tie Line Service	9
8.3 Miscellaneous Switching Arrangements	10
8.3.1 Cut-Off Arrangements Requiring Central Office Relay	10
8.3.2 Call Referral Service	15
8.3.3 Apartment Door Answering Service	17
8.4 Toll Restriction Services	18
8.4.1 Selective Class Call Screening	19
8.4.2 Toll Diversion	21
8.4.3 Call Restriction	24
8.5 Advanced Teleconferencing Service	27
8.5.1 Interactive Distance Learning Service	27
8.6 Payment for Service	32
8.6.1 Payment Plans	32
8.6.2 Customer Discount Programs	53
8.7 Business Permanent Promotional Offerings	74
8.8 Promotional Offerings	75
9. <u>V-H Measurements</u>	1
9.1 V-H Measurements	1
A. Description	1
B. Procedures for Determining Mileage Distance	1
C. of Rate Centers and Related Information	4
D. List of Rate Centers and Central Offices	10
E. List of Cities, Towns, and Localities	28
F. Table of Message Telecommunications Rate Mileages	59
Associated with Coordinate Differences	
G. Meet Point Billing Identification and V and H Coordinates	63

Part A

<u>Section</u>	<u>Page No.</u>
10. <u>Switched Data Services</u>	1
10.1 Switched 56 Kilobit Service	1
10.1.1 Description	1
10.1.2 Terms of Service	1
10.1.3 Rate and Charges	3
10.2 Local Area Network Services	5
10.2.1 Transparent LAN Service	5
11. <u>Economic Development Incentive Program</u>	1
11.1 Small Business Economic Development Program	1
A. Description	1
B. Terms of Service	1
12. <u>Connection with Miscellaneous Carriers</u>	1
12.1 General	1
12.2 Radio Common Carriers	1
12.2.1 Terms of Service	
12.3 Commercial Mobile Radio Service Carriers and Part 90 Carriers	2
12.2.1 Terms of Service	

Part A

<u>Section</u>	<u>Page No.</u>
13. <u>Grandfathered Services</u>	
13.1 <u>Local Exchange Service</u>	
13.1.1 Exchange Access Line Services and P.B.X. Trunks	1
13.1.2 Local Service Options	2
13.2 <u>Premium Exchange Services</u>	
13.2.1 CLASS Calling Service	4
13.2.2 Custom Calling Services	8
13.2.3 Expanded Variety Package	10
13.2.4 Home Intercom/Intercom Extra	17
13.2.5 RESIDENTIAL Intelliling BRI SERVICE	20
13.2.6 Verizon Local Package	27
13.2.6 Do Not Disturb Service	30
13.2.7 Sounddeal	31
13.2.8 Sounddeal Plus	34
13.2.9 Verizon Regional Package Extra	36
13.2.10 Verizon Regional Package	38
13.2.11 Verizon Regional Package Unlimited	40
13.2.12 Unlimited Business Dial Tone Line (Dtl) Basic Package	42
13.2.13 Unlimited Custopak Basic Package	47
13.2.14 Single Line Business Pak Package	52
13.2.15 Individual Line Business IntelliLinQ ® BRI Service	55.1
13.3 <u>Optional Calling Plans</u>	
13.3.1 Reserved for future use	56 (C)
13.3.2 Reserved for future use	57 (C)
13.3.3 Intra-Town Calling Plan (Experimental)	83
13.3.4 Consumer Opportunity Savings Plan	83
13.3.5 Toll Savings Plan	85
13.3.6 Reserved for future use	86 (C)
13.3.7 Rewarding Connections	87
13.3.8 Weekend Choice	89
13.3.9 Unlimited Calling Area Service	91
13.3.10 Personal Unlimited Plan	92
13.3.11 Reserved for future use	98 (C)
13.3.12 Value Cents PLAN	100
13.3.13 Verizon Five Cents Plan	101

Selective Calling Service, Business Optional Calling Plan, Rewarding Connections and Bonus Discount Plans have been withdrawn effective November 15, 2014., (C)
(C)

Part A

<u>Section</u>	<u>Page No.</u>
13. <u>Grandfathered Services</u>	
EXCHANGE AND NETWORK SERVICES – WIDE AREA TELECOMMUNICATION SERVICE	
13.4 <u>Outward WATS and Toll Free Service</u>	
13.4.1 Outward WATS	102
13.4.2 Toll Free Service	109
13.4.3 Toll Free Service	116
13.5 <u>Optional Calling Plans</u>	
13.5.1 Outward WATS Savings Plan	124
EXCHANGE AND NETWORK SERVICES – CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES	
13.6 <u>Connections Of Registered Equipment and Communications Systems to Telecommunication Services</u>	
13.6.1 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems	125
13.7 <u>Special Arrangements for the Connection of Facilities of the Company with Facilities Provided by Customers</u>	
13.7.1 Customer-Provided Terminal Equipment	134
13.7.2 Miscellaneous Arrangements	134
CENTRAL OFFICE SERVICES	
13.8 <u>Dial Switching Systems</u>	
13.8.1 Optional Payment Plans	136
13.9 <u>Dial Switching Systems</u>	
13.9.1 Centrex Service	138
13.9.2 ESSX-1 Service	144
13.9.3 Centrex III Service	153
13.9.4 ESS Optional Services	156
13.9.5 Centrex CUSTOPAK Service	193
13.9.6 Centex CustofLEX 2100 Service	194

Part A

<u>Section</u>	<u>Page No.</u>
13. <u>Grandfathered Services</u>	
CENTRAL OFFICE SERVICES	
13.10 <u>Emergency Report Service</u>	
13.10.1 Emergency Alarm and Reporting Service	195
13.11 <u>Telephone Answering Service</u>	
13.11.1 Secretarial Answering Service	197
13.12 <u>Miscellaneous Central Office Services</u>	
13.12.1 Switched Redirect Service	200
MISCELLANEOUS SERVICE OFFERINGS	
13.13 <u>Miscellaneous Switching Arrangements</u>	
13.13.1 Pay-Per View Ordering Service	210
13.13.2 Apartment Door Answering Service	213
13.14 <u>Toll Restriction Services</u>	
13.14.1 Call Gate Advanced Call Restriction	214
13.15 <u>High Voltage Protection Service</u>	
13.15.1 Power Protection Arrangements	217
13.16 <u>Customer Discount Programs</u>	
13.16.1 Business Affinity Program	219
13.17 <u>Customer Discount Programs</u>	
13.17.2 Multi-Line Package Bonus	221

(D)

Part A

7

<u>Section</u>	<u>Page No.</u>
13. <u>Grandfathered Services</u>	
PUBLIC DATA NETWORK	
13.18 <u>Description</u>	
13.18.1 General	222
13.18.2 Protocol Conversion	223
13.18.3 Billing Options	223
13.18.4 Performance Specifications	224
13.18.5 Rate Categories	224
13.18.6 Product Guide Jurisdiction	228
13.18.7 Provisions and Descriptions of Customer Access	228
13.18.8 Definitions	232
13.19 <u>Rate Terms and Conditions</u>	
13.19.1 Limitations	234
13.19.2 Minimums	236
13.20 <u>Rate and Charges</u>	
13.20.1 Access Connection	237
13.20.2 Network Usage	239
13.20.3 Optional Features	241
13.20.4 Rearrangement Charge	242
SWITCHED DATA SERVICES	
13.21 <u>High Capacity Asynchronous Transfer Mode Cell Relay Service (ATMS CRS)</u>	
13.21.1 General	243
13.21.2 Definitions of Terms and Abbreviations	243
13.21.3 Description	244
13.21.4 Service Components	245
13.21.5 Technical Specifications	249
13.21.6 Terms and Conditions	250
13.21.7 Responsibility of the Customer	252
13.21.8 Responsibility of the Company	252
13.21.9 Application of Rates and Charges	253
13.21.10 Extended Service Plan	255
13.21.11 Termination Liability	255
13.21.12 Rates and Charges	257

(M)

J

<u>Part A</u>		(C)
<u>Section</u>	<u>Page No.</u>	7
13. <u>Grandfathered Services</u>		
SWITCHED DATA SERVICES		(M)
13.22 <u>Frame Relay Service</u>		
13.22.1 Description	262	
13.22.2 Terms and Conditions	267	
13.22.3 Rates and Charges	271	J

Part B

<u>Section</u>	<u>Page No.</u>
2.4 <u>Payment Arrangements and Credit Allowances</u>	16
2.4.1 Payment of Rates, Charges and Deposits	16
2.4.2 Minimum Periods	21
2.4.3 Cancellation of an Order for Service	21
2.4.4 Credit Allowance for Service Interruptions	22
2.4.5 Missed Installation Due Dates	26
2.4.6 Re-establishment of Service Following Fire, Flood or Other Occurrence	27
2.4.7 Title or Ownership Rights	
2.4.8 Ordering, Rating and Billing of Access Service Where More Than One Exchange Company is Involved	28 28
2.5 <u>Connections</u>	31
2.5.1 General	31
2.6 <u>Definitions</u>	32
3 <u>Presubscription</u>	1
3.1 <u>IntraLATA Toll Presubscription</u>	1
3.1.1 Presubscription Charge Application	3
3.1.2 End User/Pay Telephone Service Provider Charge Discrepancy	6
3.1.3 Coin Sent-Paid IntraLATA Toll Presubscription	6
3.1.4 Rates and Charges	8
4. <u>Ordering Options for Special Access Service</u>	
4.1 <u>General</u>	
4.1.1 Ordering Conditions	1
4.1.2 Provisions of Other Services	1
4.1.3 Special Construction	2

Part B

<u>Section</u>	<u>Page No.</u>
4. <u>Ordering Options for Special Access Service (Cont'd)</u>	
4.2 <u>Access Order</u>	3
4.2.1 Access Order Service Date Intervals	7
4.2.2 Access Order Modifications	8
4.2.3 Cancellation of an Access Order	11
4.2.4 Selection of Facilities For Access Orders	14
4.2.5 Minimum Period	14
4.2.6 Minimum Period Charges	14
4.2.7 Shared Use Facilities	15
5. Reserved	1 (T)
6. <u>Special Access Service</u>	
6.1 <u>General</u>	1
6.1.1 Rate Categories	1
6.1.2 Service Configurations	4
6.1.3 Alternate Use	7
6.1.4 Design Layout Report	7
6.1.5 Acceptance Testing	7
6.1.6 Ordering Options and Conditions	8
6.2 Service Descriptions	9
6.2.1 Voice Grade Service	12
6.2.2 Digital Data Service	21
6.2.3 Digital Services	24
6.2.4 High Capacity Service	27
6.2.5 Service Designator/Network Channel Code Conversion Table	30
6.2.6 Customized Design Contracts for High-Capacity 1	31
6.3 Channel Interface Codes	32
6.3.1 Glossary of Channel Interface Codes and Options	32
6.3.2 Impedance	36

Part B

<u>Section</u>	<u>Page No.</u>
6. <u>Special Access Service (Cont'd)</u>	
6.4 <u>Rate Terms and Conditions</u>	37
6.4.1 Types of Rates and Charges	37
6.4.2 Minimum Periods	42
6.4.3 Moves	42
6.4.4 Mileage Measurement	43
6.4.5 Facility Hubs	44
6.4.6 Shared Use Analog and Digital High-Capacity Services	45
6.5 <u>Rates and Charges</u>	46
6.5.1 Voice Grade Service	46
6.5.2 Digital Data Service	52
6.5.3 High-Capacity Service	54
7. <u>Special Federal Government Access Services</u>	
7.1 <u>General</u>	1
7.2. <u>Emergency Conditions</u>	1
7.3. <u>Intervals to Provide Services</u>	2
7.4 Safeguarding of Service	2
7.4.1 Facility Availability	2
7.5 Federal Government Regulations	2
7.6 Service Offerings to the Federal Government	
7.6.1 Type and Description	3
7.6.2 Mileage Application	8
7.6.3 Rates and Charges	8

Part B

<u>Section</u>	<u>Page No.</u>
8. <u>Special Facilities Routing of Access Services</u>	
8.1 <u>Description of Special Facilities Routing of Access Services</u>	1
8.1.1 Diversity	1
8.1.2 Avoidance	1
8.1.3 Cable-Only Facilities	1
8.2 Rates and Charges for Special Facilities Routing of Access Service	2
8.2.1 Diversity	2
8.2.2 Avoidance	2
8.2.3 Diversity and Avoidance Combined	2
8.2.4 Cable-Only Facilities	3
9. <u>Specialized Service or Arrangements</u>	
9.1 <u>General</u>	1
9.2. <u>Rates and Charges</u>	1
10. <u>Additional Engineering, Additional Labor and Miscellaneous Services</u>	
10.1 <u>Additional Engineering</u>	1
10.1.1 Charges for Additional Engineering	1
10.2 <u>Additional Labor</u>	2
10.2.1 Overtime Installation	2
10.2.2 Overtime Repair	2
10.2.3 Stand by	2
10.2.4 Testing and Maintenance with Other Telephone Companies	2
10.2.5 Other Labor	2
10.2.6 Charges for Additional Labor	2
10.3 <u>Miscellaneous Services</u>	5
10.3.1 Presubscription	5
10.3.2 Standard Jacks – Network Interface	7
10.3.3 Testing Services	13
10.3.4 Provision of Access Service Billing Information	17

Part B

<u>Section</u>	<u>Page No.</u>
11. <u>Mileage Measurement</u>	
11.1 <u>Determination of Mileage Between Wire Centers</u>	1
11.1.1 Mileage Calculation	2
11.1.2 Example	3
11.1.3 Serving Wire Center V and H Coordinate Information	4
11.2 <u>Tandem Access Sectorization Areas</u>	23
11.3 <u>Access Tandem For Use with TAS</u>	23
12. <u>Grandfathered Access Services</u>	
12.1 <u>General</u>	1
12.2 <u>Billing and Collection Services</u>	1
12.2.1 Recording Service	1
12.2.2 Billing Service	14
12.2.3 Billing Analysis Service	91
12.2.4 Billing Information Service	102
12.3 <u>Billing and Collection Services</u>	116
12.3.1 Description	116
12.3.2 Rate Terms and Conditions	128
12.3.3 Rates and Charges	130
12.4 <u>Packet Data Services</u>	135
12.4.1 Exchange Access Switched Multi-Megabit Data Service	135
12.5 <u>Protective Connecting Arrangements</u>	151
12.6 <u>Restoration Priority</u>	156

Part C

<u>Section</u>	<u>Page No.</u>
1. <u>Application of Product Guide</u>	1
1.1 <u>How to Use This Material</u>	1
1.1.1 Application	1
1.1.2 Product Guide Structure	1
1.1.3 Product Guide Format	1
1.1.4 Location of Material	2
1.1.5 Special Character and Change Symbols	2
2. <u>Terms of Service</u>	1
2.1 <u>Definition of Terms</u>	1
2.2 <u>Undertaking of the Company</u>	4
2.2.1 Scope	4
2.2.2 Limitations	4
2.2.3 Liability	8
2.2.4 Provision of Service	8
2.2.5 Special Equipment Arrangement	10
2.3 <u>Obligations of the Customer</u>	11
2.3.1 Customer Responsibility	11
2.3.2 Rearrangements and Repairs	11
2.3.3 Power Supply	11
2.3.4 Testing and Adjusting	11
2.4 <u>Payment Arrangements and Allowance for Disruptions</u>	11
2.4.1 Payment of Charges and Deposits	11
2.4.2 Cancellation Cause	12
2.4.3 Minimum Service Period	12
2.4.4 Cancellation or Change of Application of Service	12
2.5.5 Discounts	12
2.4.6 Allowance for Interruptions	12

Part C

<u>Section</u>	<u>Page No.</u>	
2. <u>Terms of Service</u> (Cont'd)		
2.5 <u>Use</u>		
2.5.1 General	13	
2.5.2 Conditions of Use	13	
2.5.3 Channel Derivation	13	
3. <u>Channels</u>	1	
3.1. <u>General</u>	1	
3.1.1 Terms of Service	1	
3.1.2 Application of Rates and Charges	1	
3.1.3 Service Configuration	1	
3.1.4 Mileage Measurements	3	
3.1.5 Non-recurring Charges	5	
3.2 <u>Classification and Rates</u>	6	
3.2.1 Reserved for future use	6	(C)
3.2.2 Series 2000/3000 Channels	14	
3.2.3 Series 3000 Channels	30	
3.2.4 Reserved for future use	31	(C)
3.2.5 Reserved for future use	41	(C)
3.2.6 Reserved for future use	41	(C)
3.2.7 Series 10,000 Channels	46	
3.3 <u>Other Features and Arrangements</u>	47	
3.3.1 Channel Conditioning and Arrangements	47	
3.3.2 Signaling Arrangements	50	
3.3.3 Alternate Use Arrangement and Dial Back-Up	54	
3.3.4 Customer Operating Service Center	57	
3.3.5 Private Line Telephone Service	64	
3,3,6 Split Supervisory Drop Wire Arrangement	67	
3.4 <u>Determination of Mileage Distances (V-H Measurements)</u>	69	

Part C

<u>Section</u>	<u>Page No.</u>
4. <u>Construction Charges</u>	1
4.1 <u>Special Construction</u>	1
4.1.1 Application	1
4.1.2 Rate Treatment	1
4.1.3 Ownership of Facilities	2
5. <u>Connections</u>	1
5.1 <u>Connections of Terminal Equipment, Protective Circuitry, Communications Systems and Premises Wire</u>	1
5.1.1 General Provisions	1
5.1.2 Connections of Registered Equipment	6
5.1.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems	8
5.1.4 Connections of Customer Provided Terminal Equipment and Communications Systems Not Subject to the Federal Communications Commission's Registration Program	11
5.1.5 Channel Derivation Devices	19
5.1.6 Connections of Certain Facilities of a Power, Pipe Line or Railroad Company and the Turnpike Authorities	20
5.1.7 Connections of Certain Facilities of the U.S. Army, Navy, Air Force and Coast Guard	21
5.1.8 Connections of Customer Provided Test Equipment	22
5.2 <u>Special Arrangements for the Connection of Facilities of the Company with Facilities Provided by Customer</u>	26
5.2.1 General Provisions	26
5.2.2 Customer Provided Communication Systems	26
6. <u>1.544 Megabits per Second (Mbps) Digital Service, DS-1</u>	1
6.1.1 Description	1
6.1.2 Terms of Service	3
6.1.3 Circuit Components and Rate Treatment	9

Part C

<u>Section</u>	<u>Page No.</u>	
7. <u>Digital Connect Services</u>	1	
7.1 <u>General</u>		
7.1.1 Description	1	
7.1.2 Definitions	1	
7.1.3 Service Options	1	
7.1.4 Service Components	2	
7.1.5 Digital Connect Service Areas	2	
7.2 <u>Terms of Service</u>	3	
7.2.1 Responsibility of the Company	3	
7.2.2 Responsibility of the Customer	3	
7.2.3 Limitations	3	
7.2.4 Cancellation or Change of Application of Service	3	
7.2.5 Service Assurance	3	
7.2.6 Service Guarantee	4	
7.2.7 Variable Pricing Plans	5	
7.3 <u>Rate Treatment</u>	7	
7.3.1 Mileage Treatment	7	
7.3.2 Rate Schedule	8	
8. <u>Grandfathered Services Channels</u>	1	
8.1 <u>General</u>	1	
8.2 <u>Classification and Rates</u>	1	
8.2.1 Series 2000/3000 Channels	1	
8.2.2 Series 7000 Channels	1	
8.2.3 Series 1000 Channels	6.1	(C)
8.2.4 Series 6000 Channels	6.9	(C)
8.2.5 Series 9000 Channels	6.19	(C)
DIGITAL DATA SERVICE		
8.3 <u>General</u>	7	
8.3.1 Description	7	
8.3.2 Definitions	7	
8.3.3 Application	7	

Part C

<u>Section</u>	<u>Page No.</u>	
8. <u>Grandfathered Services Channels</u> (Cont'd)		
DIGITAL DATA SERVICE (Cont'd)		(C)
8.4 <u>Terms of Service</u>	10	
8.4.1 Responsibility of the Company	10	
8.4.2 Limitations	10	
8.4.3 Service Guarantee	11	
8.5 <u>Rates and Charges</u>	13	
8.5.1 Rate Treatment	13	
SELECT-A-STATION SERVICE		(C)
8.6 <u>General</u>	19	
8.6.1 Description	19	
8.6.2 Definitions	19	
8.6.3 Service Arrangements	21	
8.7 <u>Application</u>	23	
8.8 <u>Terms of Services</u>	23	
8.8.1 Responsibility of the Company	23	
8.8.2 Responsibility of the Customer	23	
8.8.3 Minimum Service Periods	23	
8.8.4 Discounts	24	
8.9 <u>Rates and Charges</u>	24	
8.9.1 Rate Schedule	24	
CONNECTIONS		(C)
8.10 <u>Special Arrangements for the Connection of Facilities of the Company with Facilities Provided by Customers</u>		
8.10.1 Miscellaneous Arrangements	28	(C)

Part C

<u>Section</u>	<u>Page No.</u>	
HIGH CAPACITY DIGITAL SERVICE (Cont'd)		
8.11 <u>High Capacity Digital Hand-Off Service</u>		7
8.11.1 Description	29	(M)
8.11.2 Terms of Service	30	
8.11.3 Rate Treatment	33	J
8.12 (Reserved for future use)	34-44	7
		(C)
8.13 (Reserved for future use)	45-52	J

High Capacity Flexgrow Service and Enhanced Flexgrow Service have been withdrawn effective October 7, 2014. (C)
(C)