

New England Telephone and Telegraph Company

3. Ordering of Service

3.1 Access Order

Access order charges described in this Section are contained in Section 30.3.

3.1.1 General	
A.	An access order is used by the Telephone Company to provide the services offered under this tariff. The access order related charges specified in this section are in addition to other charges applicable for specific service offerings set forth in other sections of this tariff.
B.	The customer shall supply all the information necessary for the Telephone Company to provide and bill for the requested service, [e.g., customer name and premises location, billing name and address (when different from customer name and address), customer end user contact and premises location, facility interface, etc.].
C.	Any number of services of the same type and between the same premises may be ordered on a single access order.
D.	All details for a particular order must be identical except for those for multipoint service.
E.	All NXX assignment and administration shall be in accordance with the NANP. Assignment(s) will be made by the NANP coordinator.

3.1.2 Critical Dates	
A.	Certain Telephone Company critical dates are associated with an access order. The customer is advised of the critical dates associated with the access order on the date the order is entered in the Telephone Company's order distribution system. These dates are used by the Telephone Company to monitor the progress of the provisioning process. At any point in the access order interval, the Telephone Company is able to determine which critical date was the last date passed and therefore can determine what percentage of the Telephone Company's provisioning costs have been incurred as of that critical date.
1.	Application Date (APP) — The date the customer provides a firm commitment and sufficient information (as detailed in Sections 3.1.1 and 3.3).
2.	Scheduled Issue Date (SID) — The date that the order is to be entered in the Telephone Company's order distribution system.
3.	Design Layout Report Date (DLRD) — The date the Design Layout Report (DLR) is to be forwarded to the customer.
4.	Confirming Design Layout Report Date (CDLRD) — The date the DLR is to be confirmed by the customer.
5.	Records Issue Date (RID) — The date that all design and assignment information is to be sent to the central office and installation forces.

New England Telephone and Telegraph Company

3. Ordering of Service

3.1 Access Order

3.1.2 Critical Dates	
A. (Continued)	
6.	Wired and Office Tested Date (WOT) — The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is to be installed and tested.
7.	Confirmed Due Date (CDD) — The actual due date on the service order for which work activity is scheduled to be completed by the Telephone Company and for which the service will be ready for use by the customer. The due date is the standard interval or the negotiated interval date (as specified in Section 3.1.6). The confirmed due date is provided by the Telephone Company to the customer once the availability of the Telephone Company facilities has been authorized.
8.	Plant Test Date (PTD) — The date on which overall testing of the service is to be started.
9.	Service Date (DD) — The date on which service is to be made available to the customer. This is sometimes referred to as the due date.
B.	The time period from the APP to the DLRD added to the time period from the CDLRD to the DD is known as the access order standard interval (refer to Section 3.1.6).
1.	The time period between the DLRD and the CDLRD is controlled by the customer, but it is agreed upon by the customer and the Telephone Company prior to the AP. This period is limited to a maximum of ten days.

3.1.3 Modification	
A.	An access order may be modified by the customer at any time prior to notification by the Telephone Company that service is available for the customer's use or prior to the service date whichever is later. When modifications are undertaken, the Telephone Company shall specify if, in order to complete the requested modifications with the normal work force assigned to complete such an order in normal work hours, the service date will be changed. Charges are applicable for access order modifications and will apply on a per occurrence basis (unless otherwise stated in the following descriptions).
B.	Service Date Change
1.	Access order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a service date change charge will apply.

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.3 Modification	
B. (Continued)	
2.	For switched access services and directory assistance services other than entrance facilities and direct trunked transport, if the customer indicates that service still cannot be accepted on the revised service date, the customer must extend the service date for a period not to exceed 30 calendar days from the revised service date or cancel the access order (as set forth in Section 3.1.4). In no case shall the total delay in the start of service exceed 60 calendar days from the original service date, or the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied.
3.	For entrance facilities, direct trunked transport and services other than switched access services and directory assistance services, if the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence (as set forth in Section 3.1.4).
4.	A new service date may be established that is prior to the original standard or negotiated interval service date if the Telephone Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that expedited order charges will apply in addition to the service date change charge.
C. Design Change	
1.	The customer may request a design change to the service ordered. A design change is any change to an access order which requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, switched access service entrance facility type, feature group type (except for changes to FGD), or special access service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.
2.	An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer.
3.	Design changes include such things as the addition or deletion of optional features or functions or a change in the type of transport termination (switched access only), type of channel interface, type of interface group or technical specification package or change of feature group type to FGD or change in the type of port connection for packet switching service.

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.3 Modification	
C. (Continued)	
4.	The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if the new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a design change charge will apply. If a change of service date is required, the service date change charge will also apply. The design change charge will apply on a per order per occurrence basis, for each order requiring a design change.
D. Expedited Order	
1.	When placing an access order for service(s) for which standard intervals exist, a customer may request a service date that is prior to the standard interval service date. A customer may also request an earlier service date on a pending standard or negotiated interval access order. If the Telephone Company agrees to provide service on an expedited basis, an expedited order charge will apply.
2.	If the Telephone Company receives a request for an expedited service date at the time a standard interval access order is placed, the expedited order charge is calculated by summing all the NRCs associated with the order and then dividing this total by the number of days in the standard interval, (as specified in Section 3.1.6). The charge is then applied on a per day of improvement basis, per order but in no event shall the charge exceed 50% of the total NRC associated with the access order.
3.	If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no expedited order charge will apply unless the missed service date was caused by the customer, his agent or patron.
4.	When the Telephone Company receives a request for expediting a pending standard or negotiated interval access order, the expedited order charge is based on the extent to which the access order has been processed at the time the Telephone Company agrees to the service date improvement. In no event shall the charge exceed 50% of the total NRCs associated with the access order. In order to determine the expedited order charge, the Telephone Company would proceed as follows.
a.	Determine the next critical date to be completed on the order
b.	Determine the percent of the provisioning activity not yet completed
c.	Apply the percentage to the sum of all the NRCs associated with the order
d.	Divide the sum by the number of days remaining in the original service interval
e.	Apply the per day charges on a per day of improvement basis, per order.
5.	When the request for expediting occurs subsequent to the issuance of the access order a service date change charge also applies.

3. Ordering of Service

3.1 Access Order

3.1.3 Modification	
D. (Continued)	
6.	The expedited order charge presumes that all requests for expediting result only in overtime labor costs being incurred by the Telephone Company. If costs other than such overtime labor are to be incurred when an access order is expedited, the Telephone Company will develop and quote such costs to the customer, obtain customer authorization and bill the customer in accordance with the special construction terms and conditions of DTC MA No. 16.
E.	Change in Quantities Ordered
1.	Any decrease in the number of ordered packet switching ports, special access channels or switched access lines, trunks or busy hour minutes of capacity will be treated as a partial cancellation (refer to Section 3.1.3 G).
2.	Any increase in the number of packet switching ports, special access channels or switched access lines, trunks or busy hour minutes of capacity or CCSA signaling connections will be treated as a new access order (for the increased amount only).
F.	Changes to Accommodate Transmission Performance— If order modifications are necessary to satisfy the transmission performance for a special access service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.
G.	Partial Cancellation— Any decrease in the number of ordered packet switching ports, special access channels or switched access entrance facilities, lines, trunks or busy hour minutes of capacity ordered with a standard interval or negotiated interval access order will be treated as a partial cancellation.
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3.1.4 Cancellation	
A.	A customer may cancel an access order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use or prior to the service date, whichever is later. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within ten days.
B.	If a customer or a customer's end user is unable to accept switched access service tandem switched trunks or directory assistance service tandem switched trunks within 60 calendar days after the original service date, the access order shall be cancelled by the Telephone Company and charges set forth in Section 3.1.4D will apply. The cancellation date shall be the 61st day beyond the original service date of the access order.

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.4 Cancellation	
C.	For services other than switched access service tandem switched trunks or directory assistance service tandem switched trunks, if a customer or a customer's end user is unable to accept service within 30 calendar days after the original service date, the customer can choose that either the access order shall be cancelled and charges set forth in Section 3.1.4D will apply, or billing for the service will commence. If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the access order.
D.	When a customer cancels a standard or negotiated interval access order for the installation of service, or an access order is cancelled pursuant to the activity described in the preceding paragraphs, a cancellation charge will apply (described in Section 3.1.4D1 through 3.1.4D4), except for those services for which ICB rates and charges apply. Cancellation charges for such ICB services will be developed on an individual case basis.
1.	Costs incurred in conjunction with the provision of switched access or special access service start on the application date as defined in Section 3.1.2.
2.	When the customer cancels an access order prior to or on the scheduled issue date, as defined in Section 3.1.2, no charges shall apply.
3.	When the customer cancels an access order after the scheduled issue date or an access order is cancelled pursuant to activity described in Section 3.1.4B and 3.1.4C, a charge equal to the estimated costs incurred by the Telephone Company shall apply. Such charge is determined as specified in Section 3.1.4D4.
4.	Charges applicable as specified in Item 3 are based on the estimated costs incurred by the Telephone Company at the time the order is cancelled. The estimated costs incurred are determined based access order critical dates (refer to Section 3.1.2).

3.1.5 Application of Access Order Cancellation Charges	
A.	The percentage of the total provisioning cost incurred by the Telephone Company at a particular critical date varies by the type of service (shown in Exhibits 3.1.5-1 thru 3.1.5-5).
B.	When a customer cancels an access order, or part of an access order, before the WOT date, the Telephone Company will apply cancellation charges to the order by multiplying all the NRCs associated with the order, or that part of the order being cancelled, by the percentage (shown in Exhibits 3.1.5-1 thru 3.1.5-5) for the critical date last passed on the order.

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.5 Application of Access Order Cancellation Charges	
C.	When a customer cancels an access order, or part of an access order, on or after the WOT date and before the service date, the Telephone Company will apply cancellation charges to the order by multiplying the sum of the minimum monthly charge for the minimum period and all the NRCs associated with the order, or that part of the order being cancelled, by the percentage (shown in Exhibits 3.1.5-1 thru 3.1.5-5) for the critical date last passed on the order.
D.	When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
E.	When a special access channel connects to a packet switching port, the percentage shown for the special access service also applies to the packet switching port unless otherwise specified.
F.	If the Telephone Company misses a service date for a standard or negotiated interval access order by more than thirty days, except due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotion's, the customer may cancel the access order without incurring cancellation charges.
G.	When a customer orders NRS in conjunction with special access service and the customer cancels that order, cancellation charges apply for the associated special access service.

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.5 Application of Access Order Cancellation Charges							
Exhibit 3.1.5-1 Provisioning Cost Percentages—Switched Access Service							
SVC	APP	SID	DLRD	RID	WOT	PTD	DD
FGA*	0	7	14	14	82	99	Minimum Period Charges Apply
FGB	0	0	3	3	86	100	
FGD	0	0	3	3	90	100	
FG2A	0	0	3	3	90	100	
FG3A	0	0	3	3	90	100	

* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.

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Issued: January 13, 2026
Effective: February 13, 2026

Jacqueline M. McGirr
Regulatory-MA

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New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.5 Provisioning Cost Percentages—Switched Access Service**Exhibit 3.1.5-2**
Provisioning Cost Percentages—Switched Access Service—Entrance Facilities

SVC	APP	SID	DLRD	RID	WOT	PTD	DD
VG	0	3	5	24	55	95	Minimum Period Charges Apply
DS1	0	7	13	32	64	93	
DS3	0	7	13	32	64	93	

Issued: July 07, 1999
Effective: August 06, 1999Robert Mudge
Vice President-MA

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.5 Provisioning Cost Percentages—Switched Access Service—Entrance Facilities							
Exhibit 3.1.5-3							
Provisioning Cost Percentages—Special Access Service							
SVC	APP	SID	DLRD	RID	WOT	PTD	DD
MT	0	5	8	26	54	94	Minimum Period Charges Apply
TG	0	4	7	25	55	95	
VG	0	3	5	S24	55	95	
DA	0	4	6	24	55	95	
HC 1.5	0	7	13	32	64	93	
WAL*	0	5	8	27	57	94	

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New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.5 Provisioning Cost Percentages–Special Access Service							
Exhibit 3.1.5-4 Provisioning Cost Percentages–Directory Assistance Service							
SVC	APP	SID	DLRD	RID	WOT	PTD	DD
DAS	0	0	3	3	91	100	Minimum Period Charges Apply

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.5 Provisioning Cost Percentages—Directory Assistance Service							
Exhibit 3.1.5-5 Provisioning Cost Percentages—Packet Switching Service							
SVC	APP	SID	DLRD	RID	WOT	PTD	DD
FRS	0	7	20	39	71	100	Minimum Period Charges Apply

New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.6 Service Date Intervals	
A.	To the extent the access service can be made available with reasonable effort, the Telephone Company will provide the access service in accordance with the customer's requested interval, subject to the following conditions. The Telephone Company will offer a service date based on the type and quantity of access services the customer has requested. The negotiated interval may not exceed by more than six month the standard interval service day or, when there is no standard interval, the Telephone Company offered service date.
B.	Standard Intervals will be used for all access orders for special access services of the same channel type with the same requested service date, and for all switched access services with the same type interface group and/or feature group with the same requested service date. The standard interval is derived from access order critical dates (refer to Section 3.1.2). Standard intervals for access services are displayed in Exhibit 3.1.6-1. - Regardless of how many separate orders are placed at the same time for service between the same locations and with the same service date, if more than eight services of the same type are involved, the interval will be considered as negotiable even though separate orders reflect quantities that qualify as standard intervals. - Access services provided in a standard interval will be installed during normally scheduled Telephone Company work hours. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable additional labor charges as set forth in Section 13.
C.	Negotiated Interval— The Telephone Company will negotiate a service date interval with the customer when the following situations occur. - There is no standard interval for the service or item - The quantity of access services ordered exceeds the quantities specified in the standard intervals - The customer requests a service date beyond the applicable standard interval service date - NRS is ordered in conjunction with special access service. - NEWP is ordered in conjunction with Infopath packet switching service. - A customer orders WAL service* equipped with answer supervision or E&M supervisory signaling.
D.	CCSA will be provided on a negotiated interval.
E.	New or existing FGD or FG2A trunks ordered with the SS7 signaling option will be provided on a negotiated interval.
F.	Initial establishment of switched access service for a customer to provide operator services is provided on a negotiated interval.

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New England Telephone and Telegraph Company

3. Ordering of Service
3.1 Access Order

3.1.6 Service Date Intervals	
G.	All services for which rates are applied on an individual case basis are provided with a negotiated interval.
H.	When a special access service is ordered in conjunction with a packet switching service, the negotiated interval for the packet switching service also applies to the special access service.
I.	The addition or deletion of an NXX code for 900 access service, FG2A or FG3A is provided on a negotiated interval.
J.	For the initial establishment of 900 access service, the negotiated interval will not exceed a specific maximum interval specified in the following conditions. 1. When the customer has FGD in all equal access end offices, the maximum interval is 90 days. 2. For subsequent additions or deletions of NNXXs for existing 900 access service, the maximum interval is 60 days.
K.	FG2A and FG3A are provided on a negotiated interval basis. However, under the following condition, the negotiated interval will not exceed the maximum interval. For initial establishment of FG2A and/or FG3A numbers the maximum interval is 90 days.

3. Ordering of Service

3.1 Access Order

3.1.6 Service Date Intervals		
Exhibit 3.1.6-1 Access Order Service Date Standard Intervals		
Service	Quantity	Interval Expressed In Working Days
FGA*	1 to 8 Lines	12
FGB	1 to 4 Trunks	28
	5 to 8 Trunks	30
FGD	1 to 4 Trunks	28
	5 to 8 Trunks	30
TG-2 Point	1 to 4 Services	17
	5 to 8 Services	23
VG-2 Point	1 to 8 Services	12
WATS*	1 to 8 Services	12
Confirmation of DLR	N/A	Add 2 days to Standard Interval
VG Conditioning	N/A	Add 4 days to Standard Interval
Multipoint Circuits 5-8 (Special Access)	N/A	Add 6 days to Standard Interval
Multiple Orders up to 8 Points	N/A	Add Up to 6 days to Standard Interval
Signaling or Transfer Arrangement	N/A	Add 2 days to Standard Interval

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3. Ordering of Service**3.1 Access Order****3.1.7 Additional Engineering and Special Construction**

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| A. | Additional engineering is not an ordering option, but will be applied to an access order when the Telephone Company determines additional engineering is necessary to accommodate a customer request. Additional engineering will only be required as set forth in Section 13. |
| 1. | When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the additional engineering as well as an estimate of the charges. |
| 2. | If the customer agrees to the additional engineering, a firm order will be established. |
| 3. | If the customer does not want the service or facilities after being notified that additional engineering is required, the order will be withdrawn and no charges will apply. |
| 4. | Once a firm order has been established, the total charge to the customer for the additional engineering may not exceed the estimated amount by more than 10%. |
| B. | Special construction is not an ordering option, but will be applied to an access order when the Telephone Company determines special construction is necessary to accommodate a customer request. The regulations, rates and charges for special construction are set forth in DTC MA No. 16 and apply in instances where substantial construction cost with no foreseeable reuse is forecast and are in addition to the regulations, rates and charges specified in this section. |
| 1. | When special construction is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the special construction as well as an estimate of the charges. |
| 2. | If the customer agrees to the special construction, a firm order will be established. |
| 3. | If the customer does not want the service or facilities after being notified that special construction is required, the order will be withdrawn and no charges will apply. |

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3.1.8 Available Inventory

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| A. | Available inventory is limited and does not include facilities used to provide working services or facilities previously ordered, reserved for pending orders or held as maintenance spare. |
| 1. | Available inventory is Telephone Company facilities or equipment (e.g., loop pairs, interoffice pairs, carrier channels, circuit equipment, line equipment, trunk equipment, and switching equipment) in place in the Telephone Company premises where service is ordered by the customer and in working order ready for customer use or under construction to be ready to meet future customer orders. |
| 2. | The available date for facilities or equipment under construction is the date such facility or equipment construction is completed, including line up and testing, and made available to meet customer needs. |

New England Telephone and Telegraph Company

3. Ordering of Service
3.2 Service Changes

3.2.1 Changes That Impact Minimum Service Periods	
A.	The changes listed below will be treated as a discontinuance and installation of service. As a result of such changes, a new minimum period will be established. All associated NRCs will apply for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.
1.	A move to a different building as set forth in Section 6.6.3 and Section 7.4.1.
2.	A change in type of service such as the following.
a.	Switched access to special access
b.	One type of special access to another
c.	One type of switched access feature group to another, except as set forth in Section 6.6.3F.
3.	A change in the type of special access service channel termination
4.	A change in switched access service or directory assistance service entrance facility
5.	A change in switched access service traffic type
6.	A change from two point to multipoint special access service or from multipoint to two point special access service
7.	Change in special access service without NRS to special access service with NRS or vice versa
8.	Change from a special access service without a packet switching port to special access service with a packet switching port or vice versa
9.	Change from a special access service without a packet switching port to special access service with a packet switching port or vice versa
10.	A change in STP access link.
11.	A change in STP port.
B.	Service rearrangements as set forth in Sections 6.6.3 and 7.4.1 switched and special access services, respectively, may be made without a change in minimum period requirements.
C.	When access service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.
D.	The minimum period charge for monthly billed services will be determined in the following ways.
1.	For switched access service, the charge for a month or fraction thereof is the applicable monthly rate for the service as set forth in Section 30.

New England Telephone and Telegraph Company

3. Ordering of Service
3.2 Service Changes

3.2.1 Changes That Impact Minimum Service Periods	
D.	(Continued)
2.	For special access service and NRS, the charge for a month or fraction thereof is the applicable monthly rate for the service.
3.	For packet switching service, the charge for a month or fraction thereof is the applicable monthly rate(s) for the service.
4.	For FGB, FGD, FG2A and FG3A, the charge for a month or fraction thereof is the minimum monthly charge as set forth in Section 6.6.4F.
E.	All applicable NRCs for the service will be billed in addition to the minimum period charge.

New England Telephone and Telegraph Company

3. Ordering of Service
3.3 Responsibility of the Customer

3.3.1 Switched Access Services—General	
A.	When placing an order for switched access service, the customer shall provide, at a minimum, the following information for the entrance facility, direct trunked transport, tandem switched transport and/or switched access service arrangements to be furnished.

3.3.2 Ordering Entrance Facility	
A.	For a switched access service entrance facility, the customer shall specify the type of entrance facility required (i.e. DS3, DS1 or voice grade) for use between the customer designated premises and the wire center serving such customer premises.

3.3.3 Ordering Direct Trunked Transport	
A.	For direct trunked transport, the customer shall specify the entrance facility and channel assignment of the entrance facility on which the customer desires the direct trunked transport to be placed.
B.	The customer must specify the type of direct trunked transport facility required and the end office(s) or access tandem(s) to which direct trunked transport is desired.
C.	If direct trunked transport is ordered to an access tandem(s), the customer may not order tandem switched transport to be provided to the same access tandem(s).
D.	The customer must specify whether the direct trunked transport is to be used for line side or trunk side switched access service.

3.3.4 Ordering Tandem Switched Transport	
A.	For tandem switched transport, the customer shall specify the entrance facility and channel assignment on which the customer desires the tandem switched transport to be placed.

3.3.5 Ordering Feature Group A (FGA) - Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.	
A.	FGA shall be ordered in lines. When placing an order, the customer is required to provide at a minimum, the following information.
1.	The number of lines and the first point of switching (e.g., dial tone office), the directionality of the service and the local transport options and local switching options desired.
2.	Whether the off hook supervisory signaling for the ordered line(s) is to be provided by the customer's equipment or is to be forwarded by the customer's equipment when the called party answered.

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New England Telephone and Telegraph Company

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.5	Ordering Feature Group A (FGA) - Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.	(C)
A.	(Continued)	
3.	Whether the FGA is to be provided with an extension to a different LATA, if applicable. When such an extension is specified on the order, the customer must also specify the customer's premises in the LATA with the Switched Access FGA, at which the FGA extension is to be terminated.	
B.	FGA provided over a DS1 direct trunked transport facility may not be combined over the same facility with trunk side switched access services.	(C)

3.3.6	Ordering Feature Group B (FGB)
A.	FGB shall be ordered in trunks. When placing an order, the customer is required to provide at a minimum, the following information.
1.	The number of trunks and the end office or tandem when direct trunked transport to the end office or tandem is desired, or the access tandem switch when tandem switched transport is desired.
2.	The local transport options and local switching options desired.
3.	When ordering FGB trunks to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic to be generated to and/or from each end office subtending the access tandem to assist the Telephone Company in its efforts to project further facility requirements. The Telephone Company will work cooperatively with the customer to help develop this data.
4.	For terminating only access minutes, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The basic traffic type must also be specified using the same categories as described in Section 6.1.4, to enable efficient provisioning and billing functions.

3.3.7	Ordering Feature Group 2A (FG2A) and Feature Group D (FGD)
A.	When placing an order, the customer is required to provide the number of busy hour minutes of capacity (BHMC) or the number of trunks required to the tandem by switched access service arrangement and traffic type when tandem switched transport is desired. This information is used to determine the number of transmission paths as set forth in Section 6.5.5. The customer then specifies the local transport and local switching options, and for FG2A, the option for interconnection with interLATA services at one of the Telephone Company designated access tandems.
B.	Customers may, at their option, order FGD by specifying the number of trunks and the end office or tandem when direct trunked transport is desired or the access tandem switch when tandem switched transport is desired. Customers may order FGD and FG2A trunks only to and/or from the access tandem.

New England Telephone and Telegraph Company

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.7 Ordering Feature Group 2A (FG2A) and Feature Group D (FGD)	
C.	When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic to be generated to and/or from each end office subtending the access tandem to assist the Telephone Company in its efforts to project further facility requirements. When ordering in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. The basic traffic type must also be specified using the same categories as described in Section 6.1.4 to enable efficient provisioning and billing functions.
1.	When ordering in BHMC quantities for tandem switched transport, the Telephone Company will determine the facilities required to meet the customer's BHMC requirements.
D.	Since only one party can carry out the requisite engineering, a customer cannot order some access service in BHMCs and other access service in trunks to the same tandem. If a customer wishes to convert its ordering basis for a particular access tandem from trunks to BHMCs or BHMCs to trunks, the Telephone Company will work cooperatively with the customer to make the conversion. There will be no charge for this conversion activity.
E.	In addition to the preceding provisions, if a customer provides operator services or handles 1+ coin traffic for its own or another customer's end users for calls originating from a particular LATA, the customer shall specify for FGD the number of trunks from the customer's premises to the TOPS offices. The customer shall also specify the local transport and local switching options desired.
F.	When ordering FGD or FG2A trunks with the SS7 signaling option, the customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 signaling option, and the STP point codes, signaling link codes and link type for each CCSA connection ordered.
G.	For FGD or FG2A trunks ordered with the SS7 signaling option, the Telephone Company will work cooperatively with the customer, prior to the initiation of a request for service to determine the number of CCSA signaling connections required to handle its signaling, and to exchange signaling network information necessary for efficient provisioning of the service.

3.3.8 Ordering Feature Group 3A (FG3A)	
A.	The customer shall specify a five year forecast for the number of trunks, the amount of numbers, the local transport options and local switching options. The Telephone Company will work cooperatively with the customer to help develop this data and to provide the requested services.

New England Telephone and Telegraph Company

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.9 Ordering 800/900 Access	
A.	The customer shall order 900 access service and 800 data base service in accordance with the preceding provisions as determined by the manner in which the service is to be provisioned (i.e., FGB or FGD).
B.	If the customer desires any of the optional features available with 800 data base service, the customer shall so specify on the order for service.
C.	When the customer elects to have its 900 access service traffic originating from end offices not equipped with equal access capabilities combined with its tandem routed FGD traffic, the customer shall so specify in its order for service.
D.	The minimum territory for which the Telephone Company will provide 900 access services is all the appropriately equipped offices in the LATA for which the customer has ordered 900 access service.
E.	When new 900 access service NXX(s) are to be opened up in the LATA, or when such existing NXX(s) are to be deleted, coincident with the provision of 900 access service, the customer shall provide such information when placing the order for 900 access services.
F.	For additions and/or deletions of 800 and 900 access service NXX(s) at any other time, the customer shall place an order for such additions and/or deletions.

3.3.10 Ordering Switched Access to an End Office that is a Remote Switching Office	
A.	When a customer desires switched access service to an end office that is a remote switching office, the customer must order to the host office which controls the remote switching office since all traffic to and/or from a remote switching office must be routed through the host office. The Telephone Company will work cooperatively with the customer to provide the required host office and/or remote switching office information.

3.3.11 Determining Busy Hour Minutes of Capacity (BHMC)	
A.	When switched access service is ordered in BHMCs for tandem switched transport, the BHMCs may be determined by the customer in the following manner.
1.	For each day, the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10AM–11AM hour).
2.	The customer shall, for the same hour period (i.e. busy hour), pick the 20 consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included.
3.	The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive 20 business day period by 20.
4.	This computation shall be performed for each end office the customer wishes to serve.

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.12 Determining Trunks

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| A. | When switched access service is ordered in trunks, the trunks may be determined by the customer in the following manner. |
| 1. | For each day the customer shall determine the highest number of trunks in use for a single hour. |
| 2. | The customer shall, for the same hour (i.e., busy hour), pick the 20 consecutive business days in a calendar year which add up to the largest number of trunks in use. |
| 3. | The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the consecutive 20 business day period by 20. |
| 4. | This computation shall be performed for each end office and/or access tandem the customer wishes to serve. |

3.3.13 Ordering CCSA

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| A. | For CCSA signaling connections, the number of transmission paths must be ordered in multiples of 2 or 4. If the CCSA signaling connection is ordered to a customer's STP, a multiple of 4 transmission paths must be ordered. If the CCSA signaling connection is ordered to a customer's signaling point, a multiple of 2 transmission paths must be ordered. |
|-----------|--|

3.3.14 Ordering Special Access and Vertical Services

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| A. | For all special access services and vertical services (i.e., NRS or FRS), the customer must specify the customer designated premises and/or hubs involved, the channel type (e.g., grade voice grade, high capacity, etc.), the channel interface, technical specification package and options desired. |
| 1. | When establishing NRS, the customer must also specify the manner in which the network controller will be accessed. |
| 2. | For FRS, the customer must specify the access concentrator or packet switch at which the FRS port connection will be located. |
| 3. | For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible. |
| 4. | The customer may request that the Telephone Company use spare channels of a DS3 interface (switched access interface group 9) for the provision of 1.544 Mbps high capacity special access services in accordance with regulations set forth in Section 6.1.2. |

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Verizon New England Inc.

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.14 Ordering Special Access and Vertical Services	
B.	WAL service* must be ordered for use with a particular customer's FGB and/or FGD switched access service. For WAL service*, the customer must also specify the type of calling (i.e., originating only, terminating only or two way) for which the service is to be provided, and, if desired, any optional Telephone Company provided screening functions.
C.	The customer must also specify that the WAL service* is to be provided with an extension in the same or a different LATA, if applicable. When such an extension is specified on the order, the customer must also specify either the end user premises in the LATA (for an intraLATA extension) or the customer's premises (for an extension in a different LATA) to which such extension is to be provided.
1.	When the WATS* Serving Office (WSO) is not located in the wire center which serves the end user's originating and/or terminating premises, or when there is no existing capacity in the WSO located in the wire center that serves such end user's premises, the Telephone Company will provide the service to the nearest WSO wire center where capacity exists with customer approval. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate WSO wire center. No access order modification charge will apply for the change.
D.	When a WAL service* is provided in conjunction with FGB the customer will be provided with routing of interLATA calls to the Telephone Company for use with WAL service* option.
1.	For WAL service* to be equipped with the optional feature, routing of intraLATA calls to the Telephone Company, the billing name of the customer or the end user and the billing address of the customer, end user or his agent must be specified.

3.3.15 Directory Assistance Service	
A.	For directory assistance service, the customer shall specify the number of BHMCs (tandem switched transport only) or the number of trunks required from the serving wire center of the customer's premises to the directory assistance location. If the directory assistance service is to be combined with a FGB or FGD, the customer shall also specify which FGB or FGD trunk group is to be associated with the directory assistance service. This information is used to determine the number of transmission paths as set forth in Section 9.2 The customer then specifies the directory transport options.
1.	Since directory assistance service is ordered in BHMCs and FGD can be ordered in BHMCs and since the number of trunks can be different depending upon customer request relative to trunk group size, the customer will be advised of the number of equivalent trunks in the service request confirmation process prior to the application date.

* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.

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Verizon New England Inc.

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.15 Directory Assistance Service	
A.	(Continued)
2.	When ordering capacity for FGB, FGD, FG2A or FG3A access, the customer must at a minimum specify such access capacity in terms of originating traffic type and or terminating traffic type.

3.3.16 Other Service	
A.	In addition to switched and special access services, other services offered under the provisions of this tariff shall be ordered with an access order. With the agreement of the Telephone Company, such other services may be subsequently added to an access order at any time, up to and including the service date for the access services with which they are associated.
1.	When added subsequently, charges for design change as set forth in Section 3.1.3 will apply when an engineering review is required.

3.3.17 Selection of Facilities for Access Orders	
A.	When a customer places an access order, it may choose to utilize facilities it previously ordered as a facility to a hub. If the customer has a switched access DS1 or DS3 facility, or has a special access service facility purchased to a hub, the customer must request that specific channels be used to implement the access order. If a facility assignment is not specified by the customer, the Telephone Company will provide the service from available inventory.
B.	For all other access orders, the option to request a specific transmission path or channel is not provided except as provided for in Section 11.

3.3.18 Shared Use Facilities	
A.	Shared Use occurs when switched access service is provided over a multiplexed High Capacity Special Access facility through a common interface. The facility will be provided and rated only as Special Access Service, regardless of whether individual channels of the Shared Use facility are used for Special Access Service, Switched Access Service, or any other type of service. The practice known as “ratcheting” (to apply non-special access rates to the Shared Use facility on a proportional basis) shall not apply in any circumstances.
B.	

Verizon New England Inc.

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.18 Shared Use Facilities		
C.		(D) (D) (D)
D.	Special access facilities used for a shared use arrangement must be ordered to a hub. A hub may be designated as being terminus, intermediate or super intermediate depending on the wire centers it is capable of serving as defined in Section 1. When special access 1.544 Mbps high capacity service is utilized as the shared use facility to a hub, trunk side switched access services may be shared with special access service(s) at a terminus hub only.	
E.		(D) (D) (D)
F.	The customer must place an order for each individual switched or special access service utilizing the special access shared use facility and specify the channel assignment.	(C)
G.	Shared use of Switched Access facilities (i.e., Special Access Services provided over Switched Access facilities) is not allowed.	(C) (C)
H.		(D)
1.		
a.		
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a.		
3.	Shared Use will be ordered, provisioned and rated only as Special Access Service, regardless of whether individual channels of the Shared Use facility are used for Special Access Service, Switched Access Service, or any type of service. The practice known as "ratcheting" (to apply non-special access rates to the Shared Use facility on a proportional basis) shall not apply in any circumstances.	(D) (C) (C)

Issued: June 10, 2024
Effective: July 10, 2024

Jacqueline M. McGirr
Regulatory-MA

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New England Telephone and Telegraph Company

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.18 Shared Use Facilities

- I. The NRC that applies when the shared use facility is installed will be the NRC associated with appropriate switched access or special access channel termination, multiplexer and when applicable, channel mileage mid link.
1. When individual switched access service is riding a channel of the shared use facility, NRCs will not apply to the portion of the individual switched access service provided over the shared use facility to the hub. NRCs will apply to the portion of the individual switched access service from the hub where the multiplexer is located to the end office or access tandem selected by the customer (i.e., the portion of the individual switched access service which is not being provided over the shared use facility).
2. When individual special access service is riding a channel of the shared use facility, NRCs will not apply to the portion of the individual special access service provided over the shared use facility to the hub. NRCs will apply to the portion of the individual special access service from the hub where the multiplexer is located to the customer premises at which the service terminates or to a different Telephone Company hub where cascading multiplexing will be performed (i.e., the portion of the individual special access service which is not being provided over the shared use facility). The NRC that will apply is that of the specific type of special access service that is provided (e.g. voice grade).

3.3.19 Disconnection of Access Services

- A. A customer may request the disconnection of access services by written notice only. Service will be disconnected and billing for the service involved will cease no later than two business days following the receipt of the written notice by the Telephone Company or on the customer's requested date, whichever is later.

3.3.20 Shared Billing

- A. A shared billing arrangement allows for the connection of one or more service users' switched access or special access services to the host customer's multiplexed DS1 special access or switched access facility or a host customer's multiplexed DS3 switched access facility in the serving wire center of the customer designated premises or in designated hubs capable of multiplexing DS1 or DS3 services, with the Telephone Company maintaining separate records and billing for each.
- B. The Telephone Company will split the billing after the multiplexer for each service connected to the DS1 or DS3 multiplexer. Each customer will be billed for those rate elements associated with its own portion of the service configuration. Under no circumstances will the rates and charges for individual rate elements be split. This arrangement is only available as follows.
 1. When a DS3 switched access service is multiplexed to DS1 switched access services;

Verizon New England Inc.

3. Ordering of Service

3.3 Responsibility of the Customer

3.3.20 Shared Billing	
B.	(Continued)
2.	When a DS1 service is multiplexed to voice grade services;
3.	
C.	Either a host customer or a service user may place an order to establish, change, disconnect or move multiplexed switched access DS1 or DS3 services or multiplexed high capacity 1.544 Mbps special access with the shared billing arrangement option.
D.	Prior to placing an order, the ordering customer must obtain a signed letter of authorization from the other customer participating in the shared billing arrangement. The letter of authorization must be signed by both the host customer and the service user and include the CFA and BAN of the host customer's multiplexed service.
E.	In the event that a service user requests the connection of a service to a host customer's multiplexer which is, in turn, part of a separate shared billing arrangement, the ordering customer must also obtain and provide to the Telephone Company the appropriate BAN and CFA of the third party's service, in order to identify the complete circuit for the purposes of maintenance and testing continuity. The ordering customer must provide a copy of the letter of authorization to the Telephone Company at the time the order is placed.
F.	When establishing a multiplexed switched access DS1 or DS3 service or a multiplexed 1.544 Mbps high capacity special access service with the shared billing arrangement option, the host customer and service user must coordinate with each other for the design, testing and maintenance of the service(s).
G.	Each customer will be billed the applicable tariff rates and charges set forth in Section 30 for its individual service(s). The rates and charges for multiplexing will be the responsibility of the host customer.
H.	Each customer shall be responsible for reporting service outages for its portion of the multiplexed service. Out of service adjustments will be handled in accordance with credit allowance for service interruptions. The maintenance of service charge applies to the customer whose service is reported in trouble.
I.	Under a shared billing arrangement, the Telephone Company may share with the host customer record information pertaining to the multiplexed service(s) of the service user(s). Such disclosure will be at the sole discretion of the Telephone Company as necessary to perform billing reconciliation's or other functions required in connection with maintaining separate account records.

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New England Telephone and Telegraph Company

3. Ordering of Service
3.3 Responsibility of the Customer

3.3.20 Shared Billing	
J.	Each host customer and service user entering into a shared billing arrangement is solely responsible to the Telephone Company for charges associated with that customer's portion of the shared multiplexed service.
1.	Disconnection of the service by the host customer does not relieve the service user of the shared multiplexed service of any obligation to pay access charges associated with the portion of the shared multiplexed service to which that service user subscribes. Billing for services and facilities will continue until a disconnect request from the host customer or service user has been received by the Telephone Company. The host customer of a shared billing arrangement is solely responsible for notifying the connecting service user(s) participating in the shared billing arrangement in the event of disconnection of the host customer's service.
K.	For administrative purposes, one arrangement under the shared billing arrangement option shall be limited to one host customer permitting one service user to connect a specified number of services to one specified multiplexer on the host customer's service. A subsequent request by the service user to increase the number of services connected to the same multiplexer shall not constitute a new or separate arrangement.
L.	A shared billing arrangement shall be established between a host customer and a service user upon the completion of the service order for the first service(s) in the arrangement. A shared billing arrangement shall be deemed cancelled when the last service in the arrangement belonging to the service user has been disconnected.
M.	A processing charge will apply for each service user order processed for a shared billing arrangement.

Verizon New England Inc.

3. Ordering of Service

3.4 Responsibility of the Telephone Company

3.4.1 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Meet Point Billing)
Where more than one exchange telephone company is involved in the provision of access service the Telephone Company will bill such access services in accordance with the following regulations. The following regulations are illustrated in Exhibit 3.4.1-1. As of June 5, 1993 FGC service referred to herein, is available in end offices in operation territory of only exchange telephone companies other than the Telephone Company.
A. When FGA* is ordered by a customer where one end of the local transport element is in the Telephone Company operating territory and the other end is in another exchange telephone company operating territory, the exchange telephone company in whose territory the first point of switching is located will accept the order. 1. The exchange telephone company in whose territory the customer point of termination is located must also receive a copy of the order from the customer. 2. The exchange telephone company that accepts the order will then determine the charges involved, arrange to provide the access service ordered and bill the charges in accordance with its access service tariff.
B. When a FGB is ordered by a customer where one end of the local transport element is in the Telephone Company operating territory and the other end is in another exchange telephone company operating territory, and when notified by the Telephone Company which accepts the order that the involved exchange telephone companies cannot implement multi-company billing (Meet Point Billing); ordering, provisioning, rating and billing regulations, as set forth in Section 3.4.1A will also apply to FGB.
C. Except as set forth in Section 3.4.1B, when FGB, FGC and/or FGD service and/or directory assistance service is ordered by a customer where one end of the local transport element is in the Telephone Company operating territory and the other end is in another exchange telephone company operating territory, the orders shall be received as follows. 1. For FGC service and/or directory assistance service, the exchange telephone company in whose operating territory the end office is located must receive the order from the customer. The exchange telephone company in whose territory the customer premises is located must also receive a copy of the order from the customer. 2. For FGB and/or FGD service ordered to an end office, the exchange telephone company in whose operating territory the end office is located must receive the order from the customer. The exchange telephone company in whose territory the customer premises is located must also receive a copy of the order from the customer. 3. For FGB and/or FGD service ordered to an access tandem, the exchange telephone company in whose territory the access tandem is located must receive the order from the customer. The exchange telephone company in whose territory the customer premises is located must also receive a copy of the order from the customer.

* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.

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Verizon New England Inc.

3. Ordering of Service

3.4 Responsibility of the Telephone Company

3.4.1	Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Meet Point Billing)
D.	Each exchange telephone company will provide the portion of the local transport element in its operating territory to an interconnection point with another exchange telephone company and will bill the charges in accordance with its access service tariff. The charges for the local transport element will be determined as described in 3.4.1H and 3.4.1I. All other appropriate charges in each exchange telephone company tariff are applicable.
E.	When a WAL service* is ordered and the WSO and the end user's end office are not coterminous and one end of the channel mileage element is in the Telephone Company operating territory and the other end is in another exchange telephone company operating territory, the exchange telephone company in whose operating territory the end office is located must receive the order from the customer. Each exchange telephone company will provide the portion of the channel mileage element in its operating territory to an interconnection point with another exchange telephone company and will bill the charges in accordance with its access service tariff. The rate for the channel mileage element will be determined as described in 3.4.1H and 3.4.1I. All other appropriate charges in each exchange telephone company tariff are applicable.
F.	Except when a WAL service* is ordered as set forth in Section 3.4.1E, when a special access service is ordered by a customer where one end of the channel mileage element is in the Telephone Company operating territory and the other end is in another exchange telephone company operating territory, except for special access service provided with the use of hubs, either of the exchange telephone companies may receive the order from the customer. The other exchange telephone company must receive a copy of the order from the customer. One of the exchange telephone companies will coordinate the order as mutually agreed upon by the exchange telephone companies. Each exchange telephone company will provide the portion of the channel mileage element in its operating territory to an interconnection point with another exchange telephone company and will bill the charges in accordance with its access service tariff. The rate for the channel mileage element will be determined as described in 3.4.1H. All other appropriate charges in each exchange telephone company tariff are applicable.

* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.

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New England Telephone and Telegraph Company

3. Ordering of Service**3.4 Responsibility of the Telephone Company****3.4.1 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Meet Point Billing)**

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| G. | When special access service or a switched access service involving a hub is ordered by a customer where one end of the channel mileage element is in an exchange telephone company operating territory and the hub is in another exchange telephone company operating territory, the exchange telephone company in whose territory the hub is located must receive the order from the customer. The exchange telephone company in whose territory a customer premises is located must receive copies of the order from the customer. Each exchange telephone company will provide the portion of the channel mileage element in its operating territory to an interconnection point with another exchange telephone company and will bill the charges in accordance with its access service tariff. The rate for the channel mileage element will be determined as set forth in Section 3.4.1H. All other appropriate charges in each exchange telephone company tariff are applicable. |
| H. | <p>The provisions of meet point billing are applicable to local transport termination and facility, switched access channel mileage and special access channel mileage recurring charges only. All other recurring and NRCs for services provided by each exchange telephone company are billed under each company's applicable rates.</p> <ol style="list-style-type: none"> 1. Determine the appropriate local transport facility or switched access or special access channel mileage by computing the airline mileage between the two ends of the local transport channel mileage, local transport facility or special access channel mileage elements. 2. Determine the airline mileage for the local transport channel mileage or local transport facility charge using the V&H coordinate method as set forth in Section 6.4.9. Determine the airline mileage for the channel mileage element using the V&H coordinate method as set forth in Section 7.3.2 and 7.5.2. |
| I. | <p>For FGB, FGC and FGD and switched access with tandem switched transport services, the local transport charges are determined as follows.</p> <ol style="list-style-type: none"> 1. Multiply the product determined above by the Telephone Company's appropriate local transport facility per mile per access minute rate 2. Multiply the product determined in Section 3.4.1I1 by the Telephone Company's billing percentage factor 3. Divide the product determined in Section 3.4.1I2 above by one-hundred. (The resulting amount is the total local transport facility charge). 4. Multiply the number of access minutes by the Telephone Company's appropriate local transport termination per minute rate. 5. Divide the product determined in Section 3.4.1I4 above by two. (The resulting amount is the total local transport termination charge). 6. Add the resulting amounts obtained in Section 3.4.1I3 and Section 3.4.1I5 above. (This will result in the total local transport charges). |

New England Telephone and Telegraph Company

3. Ordering of Service**3.4 Responsibility of the Telephone Company**

3.4.1 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Meet Point Billing)

J.	For FGB, FGC and FGD switched access service with direct trunked transport, determine the rate (utilizing both the fixed and per mile local transport channel mileage rate elements) for the airline mileage determined in Section 3.4.1H. Multiply such rate by the Telephone Company's billing percentage factor and divide by 100 to obtain the local transport channel mileage element charges.
K.	For special access services, determine the rate (utilizing both the fixed and per mile channel mileage rate elements) for the airline mileage determined. Multiply such rate by the Telephone Company's billing percentage factor and divide by one-hundred to obtain the channel mileage element charges.
L.	The interconnection points will be determined by the exchange telephone companies involved.
M.	The billing percentage factor for the Telephone Company for the service between the two involved offices is listed in NECA Tariff FCC No. 4.
N.	If any changes are made in the preceding meet point billing arrangements the Telephone Company will give affected customers 30 days' notice.

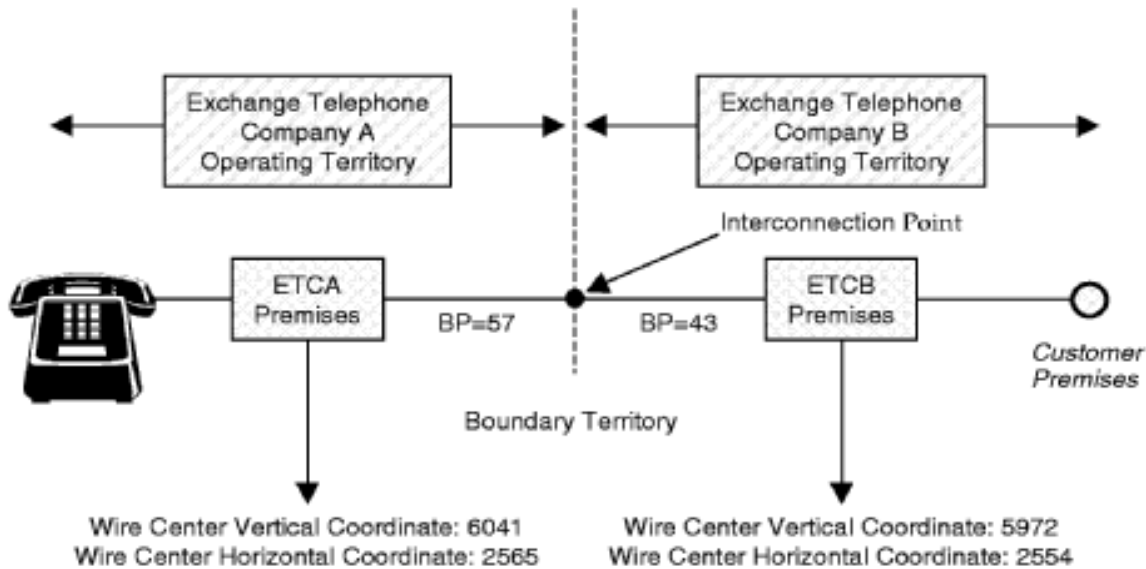
New England Telephone and Telegraph Company

3. Ordering of Service

3.4 Responsibility of the Telephone Company

3.4.1 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Meet Point Billing)

Exhibit 3.4.1-1
Meet Point Billing—Assumptions for Determination of Rates



ASSUMPTIONS

Assume Feature Group C is ordered to End Office A; End Office A is in the operating territory of exchange telephone company A; and the premises of the ordering customer is in the operating territory of exchange company B.

Airline Mileage from ETCA premises to ETCB premises is 22.1 miles (rounded to 23 miles)

9000 Access Minutes (Local Transport Facility)

ETCA rate is \$.000101 (Local Transport Facility per mile/per access minute)

ETCA rate is \$.004238 (Local Transport Termination per access minute)

ETCA billing percentage (BP) is 57

ETCB rate is \$.000536 (Local Transport Facility per mile/per access minute)

ETCB rate is \$.0131 (Local Transport Termination per access minute)

ETCB billing percentage (BP) is 43

Issued: July 07, 1999
Effective: August 06, 1999

Robert Mudge
Vice President-MA

3. Ordering of Service
3.4 Responsibility of the Telephone Company

3.4.1 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Meet Point Billing)

3.4.1-2

Meet Point Billing—Calculations for Determination of Rates

CALCULATIONS

$$9000 \times 23 \times .000101 \times \frac{57}{100} = \$11.92 \Rightarrow \text{ECTA Local Transport Facility Charge}$$

$$9000 \times 23 \times .000536 \times \frac{43}{100} = \$47.71 \Rightarrow \text{ECTB Local Transport Facility Charge}$$

$$9000 \times \frac{.004238}{2} = \$19.07 \Rightarrow \text{ECTA Local Transport Termination Charge}$$

$$9000 \times \frac{.0131}{2} = \$58.95 \Rightarrow \text{ECTB Local Transport Termination Charge}$$

$$\$11.92 + \$19.07 = \$30.99 \Rightarrow \text{ECTA Total Local Transport Charge}$$

$$\$47.71 + \$58.95 = \$106.66 \Rightarrow \text{ECTB Total Local Transport Charge}$$