
RATE STABILITY PLAN

A. GENERAL

The Rate Stability Plan is an optional arrangement whereby customers who agree to continue to subscribe to certain equipment for a period of one year are guaranteed against Company-initiated changes in the monthly rates for that equipment for the one year period. The Rate Stability Plan is furnished subject to the provisions in Paragraph B and the rates specified in Paragraph C following. For services furnished as Rate Stability Plan port services, the rates specified in Part B, Section 18 of this Product Guide shall apply. The following equipment and services are available under the Rate Stability Plan:

<u>Item</u>	<u>Product Guide Reference</u>
Direct Inward Dialing Service for use with PBX Equipment	Part B, Section 3
Flexpath Digital PBX Service*	Part B, Section 3
Flexpath Digital PBX Disaster Recovery Service*	Part B, Section 3
Direct Inward Dialing Port Service	PSC NY No. 15—COMMUNICATIONS, Section 12
Direct Inward Dialing/Direct Outward Dialing Disaster Recovery Service	Part B, Section 3
Flexpath Digital PBX Port Group Service*	PSC NY No. 15—COMMUNICATIONS, Section 12

* Flexpath Digital PBX Service, Flexpath Digital PBX Disaster Recovery Service and Flexpath Digital PBX Port Group Service are no longer available to new business customers. See Part B, Section 3 of this Product Guide and PSC NY No. 15—COMMUNICATIONS Tariff, Section 12 for additional service limitations.

(N)
(N)

RATE STABILITY PLAN

B. TERMS AND CONDITIONS

1. Provisions Applicable to Direct Inward Dialing Service and Direct Inward Dialing Port Service for use with PBX Equipment – Rate Stability Plan (RSP) 2

- a. Rate Stability plan (RSP) 2 for Direct Inward Dialing (DID) with Direct Outward Dialing (DOD) service is available for a service period of from 12 up to 120 months. If a subscriber elects an RSP, all DID trunks, DID loops, DOD (PBX) trunks and DID numbers in service at the time of election will be stabilized. During the service period, the subscriber is protected against Company-initiated increases in the stabilized rates.

In the event that the monthly rates of a contract are lowered, the subscriber will be permitted to cancel the existing contract without penalty, providing it is replaced with a new contract. The subscriber will then be subject to all terms, conditions and prices of the new contract. The new Rate Stability Plan service period must be equal to, or longer than, the service period in the present plan but in any case will not be less than twelve months in duration.

- b. A subscriber can have a combination of full services (Direct Inward Dialing Service) and port services (Direct Inward Dialing Port Services from PSC NY No. 15—COMMUNICATIONS Tariff, Section 12).
- c. The subscriber agrees to continue under RSP 2 until the end of the service period. All additions to the initial service (see Paragraph B.1.b. preceding) are subject to a 12-month minimum service period and are eligible for rate stability under a separate service period. For service terminations, partial disconnects or conversions that occur prior to the completion of the service period, the termination charge is calculated as follows:

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

1. Provisions Applicable to Direct Inward Dialing Service and Direct Inward Dialing Port Service for use with PBX Equipment – Rate Stability Plan (RSP) 2 (Cont'd)

c. (Cont'd)

Quantity of DID trunks	X	RSP Product Guide rate for DID trunks and DID loops*	X	RSP service period length minus number of months in service
Quantity of DOD trunks	X	RSP Product Guide rate for DOD trunks**	X	RSP service period length minus number of months in service
Quantity of DID numbers	X	RSP Product Guide rate for DID numbers	X	RSP service period length minus number of months in service

Conversion from full service to port service:

Quantity of full services converted to port services	X	RSP Product Guide rate for DID loops	X	RSP service period length minus number of months in service
Quantity of full service DOD trunks converted to port service DOD trunks	X	RSP Product Guide equivalent link amount for DOD trunks	X	RSP service period length minus number of months in service

Conversion from port service to full service:

For conversion of Direct Inward Dialing Port Service and Direct Outward Dialing (DOD) trunk port service to Direct Inward Dialing Service and Direct Outward Dialing (DOD) trunk service, no termination charges will be applied.

* When disconnects are associated with Direct Inward Dialing Port Service, DID loops termination charges are not applicable.

** The monthly RSP Product Guide rate from Part B, Section 18 of this Product Guide will apply for full service Direct Outward Dialing (DOD) trunks or the monthly RSP Product Guide rate from Part B, Section 18 of this Product Guide will apply if the disconnects are associated with port service Direct Outward Dialing (DOD) trunks.

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

1. (Cont'd)

c. (Cont'd)

The level of the termination charge is affected by the degree to which the Company will reuse the same central office and outside plant facilities as outlined following:

	Termination Liability				
	Group of 20 or 100 DID Numbers or fraction thereof	DID Trunks	DID Loops	DOD Trunks	
Change From DID/DOD (Analog C.O.) to:					
Centrex Svc. ¹ (analog) under RSP*	A**	A##	NA	NA	(N)
Flexpath Digital PBX Svc.#, ***	A**	A	A£	A£	
Intellipath II Digital Ctx. Svc.#, ¹	A**	A	NA	NA	(N)
DID Port Svc.(SNAPS)	NA	NA	A	A££	
ISDN Primary Service#, ¹	A**	A	A£	A£	(N)
Change from DID/DOD (Digital C.O.) to:					
Centrex Svc. ¹ (analog) under RSP#	A**	A	NA	NA	(N)
Flexpath Digital PBX Svc.*, ***	NA	A	A£	A£	
Flexpath Digital PBX Svc.#, ***	A**	A£	A£	A£	
Intellipath II Digital Ctx. Svc.*, ¹	A**	A##	NA	NA	(N)
Intellipath II Digital Ctx. Svc.#, ¹	A**	A	NA	NA	(N)
DID Port Svc. (SNAPS)	NA	NA	A	A££	
ISDN Primary Service*, ¹	NA	A	A£	A£	(N)
ISDN Primary Service#, ¹	A**	A	A£	A£	(N)

NA Termination liability not applicable.

A Termination liability applies.

* Same C.O. serving vehicle.

Different C.O. serving vehicle.

** If the DID central office designation and number groups can be redesignated to the new service, termination liability will not apply. However, if the customer requests this redesignation, charges based on cost will apply.

40% of the termination charges apply.

£ If the DID/DOD Service facilities can be reused to provide the new service, termination liability will not apply.

££ DOD equivalent link amount only

*** Flexpath Digital PBX Service is no longer available to new business customers. See Part B, Section 3 of this Product Guide. Additionally, this service is no longer available in the wire centers listed, and as outlined, in Part H, Section 1.

In the above mentioned cases, it is required that the period of time for the new service be greater than or equal to the remaining months of the DID service period plan, unless the conversion is from DID to ISDN Primary Service in which case the maximum ISDN contract period must be taken if the months remaining in the DID plan are greater than the maximum contract period for ISDN Primary Service. In all conversion cases shown above, the customer's location must remain unchanged and the quantity of numbers must be the same or increased.

¹ On or after August 10, 2026, Verizon will withdraw Centrex Services, Intellipath II Digital Centrex and all ISDN Primary Services, including all associated features from this Product Guide. Customers under contract for these services, will remain subject to the existing terms and conditions until the end of the contract term.

] (N)]

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

1. (Cont'd)

c. (Cont'd)

When the customer moves his location to one served by a different central office building, the only possible reduction in termination liability is for the DID numbers. If the DID central office designation can be transferred to the new serving central office vehicle, there will be no termination liability for the DID numbers. However, if the customer requests the redesignation, charges based on cost will apply and all other termination liability will apply.

- d. An existing RSP 1 subscriber may elect an RSP 2 service period provided that:
 - ° the quantity of DID and DOD trunks and DID numbers remains the same or increases and
 - ° the service period elected is greater than or equal to the number of months remaining in the subscriber's RSP 1 service period or 12 months, whichever is greater.
 - ° The subscriber must stabilize all DID and DOD trunks and DID numbers in service at the time of election.
- e. All provisions and non-recurring charges for DID service apply, with the exception of provisions specified in Part B, Section 3.B.1.b(11) of this Product Guide.
- f. The customer has the option of making a Total Lump Sum Payment (TLSP) at the time of installation or at any other time during the term of the service period selected. In determining the amount of the lump sum payment, the Company shall apply an early payment discount factor.
- g. With no lapse or change in service or equipment and with the written agreement of the Company, the obligation to pay the remaining monthly rates of the selected service period may be assigned to another customer for a fee of \$519.10, to be paid by the new customer. This fee covers the Company's administrative expenses.

In addition to assuming the responsibility to pay the monthly rates for the remainder of the selected plan, the customer assumes the conditions applicable to the offering at the time of the assignment.

- h. Customers with 100 or more DID numbers may be permitted to relocate all or part of their numbers, trunks and loops to another location served by the Company in New York State, subject to the availability of facilities. The relocation may require telephone number changes and may not result in less than 100 DID numbers at any one location. A relocation will not be considered a termination of service. A relocation charge based on costs incurred by the Company will apply.

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

2. Provisions Applicable to Direct Inward Dialing/Direct Outward Dialing Disaster Recovery Service

- a. Rate Stability Plans (RSPs) for Direct Inward Dialing/Direct Outward Dialing Disaster Recovery Service are available from 12 up to 120 months. The monthly stabilized rates for Normal Wire Center Interoffice Switching Facility Terminals and DID from Alternate Wire Center for the AWC Option are guaranteed against Company-initiated changes and will apply per the selected service period.
- b. The minimum service period is the length of the RSP. Additions to the initial service are subject to a 12-month minimum service period, if they are not stabilized, or a minimum service period equal to the length of a new RSP elected (from 12 months up to 120 months) for the additional units.

For service terminations or partial disconnects that occur prior to the completion of the service period, the termination charge is calculated as follows:

Quantity of ports, trunks terminated	X	RSP Product Guide rate for groups of 24 ports/trunks	X	RSP Service period minus number of months in service
Quantity of Terminals terminated	X	RSP Product Guide rate for terminals	X	RSP Service period minus number of months in service

- c. All provisions, rates and charges for Direct Inward Dialing/Direct Outward Dialing Disaster Recovery service apply, with the exception of provisions in Part B, Section 3.B.3.c.(4) of this Product Guide.

3. Provisions Applicable to Flexpath Digital PBX Service*

- a. Rate Stability Plans (RSPs) for Flexpath Digital PBX Service are available from 12 up to 120 months. The monthly stabilized rates for Flexpath DID numbers, Group of 24 Ports and Digital Transport Facilities are guaranteed against Company-initiated changes and will apply per the selected service period.

If monthly rates are lowered, the customer will be billed the lower rate for the remainder of the customers contract.

* Flexpath Digital PBX Service is no longer available to new business customers. See Part B, Section 3 of this Product Guide. Additionally, this service is no longer available in the wire centers listed, and as outlined, in Part H, Section 1.

(N)
(N)

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

3. Provisions Applicable to Flexpath Digital PBX Service## (Cont'd)

- b. The minimum service period is the length of the RSP. Additions to the initial service are subject to a 12-month minimum service period, if they are not stabilized, or a minimum service period equal to the length of a new RSP elected (from 12 months up to 120 months) for the additional facilities.

For service terminations or partial disconnects that occur prior to the completion of the service period, the termination charge is calculated as follows:*

Quantity of port groups	X	RSP Product Guide rate for groups of 24 ports plus Digital Transport Facility	X	RSP service period minus number of months in service
Quantity of numbers	X	RSP Product Guide rate for Flexpath Numbers	X	RSP service period minus number of months in service

The level of termination charge is affected by the degree to which the Company will reuse the same central office and outside plant facilities as outlined following:

<u>Change From Flexpath (Digital C.O.) to:</u>	<u>Termination Liability</u>			
	<u>Group of 100 or fraction thereof Flexpath Numbers</u>	<u>Group of 24 Ports</u>	<u>Digital Transport Facility</u>	
Centrex Svc. (analog) under RSP (different C.O. serving vehicle)	A*	A	A**	(N)
Intellipath II Dig. Ctx. Svc. ¹ (same or different C.O. serving vehicle ¹)	A*	A	A**	
DID Svc. (analog) (same C.O. serving vehicle)	NA	A**	A**	
DID Svc. (analog) (different C.O. serving vehicle)	A*	A	A**	(N)
Flexpath Port Group Service##	NA	NA	A	
ISDN Primary Service ¹	NA	NA	NA	
Enterprise Access to Flexpath Service#	NA	NA	NA	

* Except as noted in Paragraph B.3.h following.

NA Termination liability not applicable.

A Termination liability applies.

** If the Flexpath facilities can be reused to provide the new service, termination liability will not apply.

The Enterprise Access to Flexpath Service Digital Distribution Channel (DDC) must have the same service period as the Flexpath Digital PBX Service Group of 24 Ports.

Flexpath Digital PBX Service and Flexpath Port Group Service are no longer available to new business customers. See Part B, Section 3 of this Product Guide. Additionally, this service is no longer available in the wire centers listed, and as outlined, in Part H, Section 1.

¹ On or after August 10, 2026, Verizon will withdraw Intellipath II Digital Centrex and all ISDN Primary services, including all associated features, from this Product Guide. Customers under contract for these services, will remain subject to the existing terms and conditions until the end of the contract term.

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

3. Provisions Applicable to Flexpath Digital PBX Service* (Cont'd)

In the above mentioned cases, it is required that the period of time for the new service be greater than or equal to the remaining months of the Flexpath service period plan, unless the conversion is from Flexpath to ISDN Primary Service in which case the maximum ISDN contract period must be taken if the months remaining in the Flexpath plan are greater than the maximum contract period for ISDN Primary Service. In all conversion cases shown above, the customer's location must remain unchanged and the quantity of numbers must be the same or increased. When the customer moves his location to one served by a different central office building, the only possible reduction in termination liability is for the Flexpath numbers. If the Flexpath central office designation can be transferred to the new serving central office vehicle, there will be no termination liability for the Flexpath numbers. However, if the customer requests this redesignation, charges based on cost will apply and all other termination liability will apply.

- c. All provisions and non-recurring charges for Flexpath service, with the exception of provision Part B, Section 3.B.5.c(10) of this Product Guide, apply.
- d. The subscriber can have a combination of full services (Flexpath Digital PBX Service), and port group services (Flexpath Digital PBX Port Group Service).
- e. When disconnects are associated with Flexpath Digital PBX Port Group Service, DTF termination charges are not applicable.
- f. For conversions from full service to port service, the termination charge is calculated as follows:

Quantity of full services converted to port group services	X	RSP monthly Product Guide rate for the DTF	X	RSP service period minus number of months in service
---	---	---	---	--
- g. For conversions from port service to full service, termination charges are not applicable.

* Flexpath Digital PBX Service is no longer available to new business customers. See Part B, Section 3 of this Product Guide. Additionally, this service is no longer available in the wire centers listed, and as outlined, in Part H, Section 1.

(N)
(N)

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

3. Provisions Applicable to Flexpath Digital PBX Service* (Cont'd)

- h. A customer with 2 or more Flexpath systems (port group and associated DTF) will be permitted to relocate all or part of his Flexpath systems to another location served by the Company in New York State, provided that the relocation does not result in less than 2 Flexpath circuits at any one location, subject to the availability of facilities. A relocation will not be considered a termination of service. A relocation charge will apply based on costs incurred by the Company.

When the relocation is the alternate wire center as specified in the Flexpath Digital PBX Disaster Recovery Service, the rate for the DTF to the alternate wire center will be as specified in Part B, Section 18 of this Product Guide. When the relocation is other than the alternate wire center, the DTF rate will be as specified in Part B, Section 18 of this Product Guide for normal wire centers. For those customers under the Rate Stability Plan, the Flexpath systems relocated are to be under service periods equal to or longer than the time remaining in the present plan, provided that, if less than 12 months remain under the existing Rate Stability Plan, the customer subscribes to the relocated Flexpath system for minimum service period of 12 months.

- i. Optional Lump Sum Payments

For rate stabilized service period customers, the customer has the option of making a total lump sum payment (TLSP) at the time of installation or at any other time during the term of the service period selected. In determining the amount of the lump sum payment, the Company shall apply an early payment discount factor.

- j. With the written permission of the Company and with no lapse or change in service, equipment, or facilities, the obligation to pay the remaining monthly rates of the selected rate stabilized service period may be assigned to another customer for a fee of \$519.10 to be paid by the new customer. This fee covers Verizon New York Inc. Company's administrative expenses. In addition to assuming the responsibility to pay the monthly rates for the remainder of the selected service period, the new customer assumes the conditions applicable to the offering at the time of assignment.

4. Provisions Applicable to Flexpath Digital PBX Disaster Recovery Service*

- a. Rate Stability Plans (RSPs) for Flexpath Digital PBX Disaster Recovery Service are available from 12 up to 120 months. The monthly stabilized rates for Group of 24 Ports and terminals are guaranteed against Company-initiated changes and will apply per the selected service period.

* Flexpath Digital PBX Service is no longer available to new business customers. See Part B, Section 3 of this Product Guide. Additionally, this service is no longer available in the wire centers listed, and as outlined, in Part H, Section 1.

(N)
(N)

RATE STABILITY PLAN

B. TERMS AND CONDITIONS (Cont'd)

4. Provisions Applicable to Flexpath Digital PBX Disaster Recovery Service* (Cont'd)

- b. The minimum service period is the length of the RSP. Additions to the initial service are subject to a 12-month minimum service period, if they are not stabilized, or a minimum service period equal to the length of a new RSP elected (from 12 months up to 120 months) for the additional units.

For service terminations or partial disconnects that occur prior to the completion of the service period, the termination charge is calculated as follows:

Quantity of port groups terminated	X	RSP Product Guide rate for groups of 24 ports	X	RSP Service period minus number of months in service
--	---	---	---	--

Quantity of Terminals terminated	X	RSP Product Guide rate for terminals	X	RSP Service period minus number of months in service
--	---	---	---	--

- c. All provisions, rates and charges for Flexpath Digital PBX Disaster Recovery service apply, with the exception of provision Part B, Section 3.B.6.c(3) of this Product Guide.

C. RATE STABILITY PLAN MONTHLY RATES

For Rates and Charges, see Part B, Section 18 of this Product Guide.

* Flexpath Digital PBX Disaster Recovery Service is no longer available to new business customers. See Part B, Section 3 of this Product Guide. Additionally, this service is no longer available in the wire centers listed, and as outlined, in Part H, Section 1.

(N)
(N)