IntelliLinQ® PRI SERVICE

On or after August 10, 2026, Verizon will withdraw all IntelliLinQ® PRI Services, Basic IntellilinQ PRI Services and ISDN Primary Services, including all associated features, from this Product Guide. Customers under contract for these services, will remain subject to the existing terms and conditions until the end of the contract term. (N)

A. GENERAL

Basic **IntelliLinQ** PRI Service is an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). Basic **IntelliLinQ** PRI service provides a high-capacity access path between the customer's premises and the Verizon serving Central Office, for communications providing voice or data transmissions over the public network.

ISDN PRI Plus* is an optional term payment plan for ISDN Primary Service. This payment plan provides the option of an ISDN PRI bundled with local usage. ISDN PRI Plus is a Term and Volume option for ISDN PRI customers requesting a fixed and predictable monthly rate for their complete ISDN Primary Service and associated local usage.

The PRI Plus* service option includes a choice of either 10,000 or 20,000 local minutes of usage, per PRI, per month. This option provides for specific usage, per ISDN PRI, per month, plus an additional "per minute of use rate" for each minute exceeding the 10,000 or 20,000 local minutes of usage allotment.

B. REGULATIONS

1. Explanation of Terms

Advanced Intelligent Network (AIN) - The Advanced Intelligent Network is a telecommunications platform that utilizes the infrastructure of the existing switch-based network and Common Channel Signaling (CCS7) architecture. The AIN architecture introduces centralized computer devices to host service applications that are integrated with Stored Program Control switch resident software, CCS7 and Integrated Services Digital Network (ISDN) protocol.

Circuit Switching - Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Channelized Transport - Channelized transport facilities refer to the combination of B "Beta" channels and their associated D "Data" channels to provide integrated telecommunications services.

Integrated Services Digital Network - Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their serving central office.

IntelliLinQ Primary Rate Interface (PRI) - **IntelliLinQ** PRI is an alternative for individual local exchange access services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS), Toll Free Service and business lines. It can also be used as loop transport for circuit-switched data applications. **IntelliLinQ** PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth between the customer's premises and the Verizon serving Central Office, and uses the Integrated Services Digital Network (ISDN) architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, **IntelliLinQ** PRI provides the customer with the service capabilities and features described in Sections B.3. and B.5. following.

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B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Network Interfaces - ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface.

Optional Service Features Packages I and II - The Optional Service Features Package I incorporates the optional features Calling Line Identification and Call-by-Call Service Selection. The Optional Service Features Package II incorporates the optional features Calling Line Identification with Name, Redirecting Number and Call-by-Call Service Selection.

PRI Line Group - A PRI Line Group is a group of channels which are designated as one of the following:

- Incoming Business Dial Tone Line Group
- Outgoing Business Dial Tone Line Group
- Two-way Business Dial Tone Line Group
- Verizon WATS Line Group
- Verizon 800 Line Group
- Call-by-Call Service Selection Line Group

Only one Call-by-Call line group may be provisioned on an **IntelliLinQ** PRI Arrangement. Where available, up to two line groups of each of the above types may be provisioned on an **IntelliLinQ** PRI Arrangement. The total number of line groups per PRI Arrangement is limited to four (4). The capability to assign other than Call-by-Call line groups varies by central office switch type.

Primary Rate Access Facility - The Primary Rate Access Facility provides an optional high-capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and the central office. Each Primary Rate Access Facility supports one **IntelliLinQ** PRI Interface Arrangement.

Customers may utilize alternate high capacity digital facilities (that meet the specifications as determined by the Company) in lieu of the Primary Rate Access Facility. The applicable rules, regulations and rates from the appropriate Company Tariff will apply for the alternate high capacity digital facilities.

Primary Rate Interface Arrangement - **IntelliLinQ** PRI Arrangement is a service providing ISDN capabilities between the customer premises and the central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels.

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B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Remote/Host Switching Cluster - A Remote/Host Switching Cluster exists when the remote office is dependent on the host for its software call processing. A remote switch can process only intraoffice calls without the host switch.

Simulated Facility Group - A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.

Software-Defined Lines - Software-Defined Lines are lines which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically reside on the 4-wire ISDN loop, which is the Primary Rate Access Facility.

Termination Charges - A charge that applies when a customer terminates a service agreement prior to the expiration of the service agreement.

Usage Allotment – the quantity of usage minutes, per PRI, per month associated with the usage option selected by the customer.

2. Customers subscribing to Basic **IntelliLinQ** PRI Service must comply with ISDN Primary Rate Interface specifications, as designated by the Telephone Company.

3. Service Capabilities

Basic **IntelliLinQ** PRI provides the capability to:

a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.

b. Allow, where available, one D channel to control multiple PRI Arrangements. In such cases, a single D channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements in a specific grouping, allowing supplemental PRI Arrangements to consist of 24 B channels.

A 23B+ Back-up D Interface PRI Arrangement is required when two or more 24B PRI Interface Arrangements are ordered.

c. Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS) and Toll Free Service, or optionally configure channels to access multiple services on a per-call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis, except two-way lines which must be dedicated to specific B-Channels.

d. Allow the user to have access to the directory number of the calling party.

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B. REGULATIONS (Cont'd)

4. Conditions

The following conditions apply to Basic **IntelliLinQ** PRI Service:

a. When more than one Verizon service is accessed over the PRI Arrangement in a DMS-100 office, Call-by-Call Service Selection is required.

b. This service is available only from offices which have the necessary facilities to provide ISDN on the standard ISDN network platform. In the event that a customer is served by a non-conforming central office, a central office out of spare capacity or a central office that is part of a Remote Switching Cluster, the Telephone Company may, at its option, attempt to provide ISDN service from an alternate serving central office in the same rate area at no additional charge to the customer. Such provisioning may be elected where, in the discretion of the Telephone Company, service can be provided at a reasonable cost to the Telephone Company. The local calling area and telephone numbers will be those associated with the customer's normal serving central office switch.

If ISDN service is not available from a central office in the same rate area, the Telephone Company will attempt to provide service from an alternate serving central office, outside of the customer's normal rate area, at no additional charge to the customer, provided that the Company's existing rates for ISDN service cover any additional cost for service from the alternate serving central office.

Service from the alternate serving central office will also be subject to the following conditions.

If the customer accepts ISDN Primary service from an alternate serving central office, the customer will also accept a number change to one associated with the alternate serving central office. The customer will also be subject to calling areas associated with the alternate serving central office, as specified in the Telephone Company's Tariffs, except in those situations where the alternate serving central office is part of a Remote Switching Cluster.

When ISDN service is available from the customer's local serving central office, the customer may request service from the original serving central office. The customer will accept a telephone number change from the alternate central office to one associated with the original serving central office, and the customer will be subject to calling areas associated with the original serving central office as established in Company tariffs. If the customer does not take service from the original serving central office after such service becomes available but continues taking service from the alternate serving central office, charges for foreign exchange and/or foreign central office service may apply as specified in Company tariffs.

Foreign Exchange charges are defined as the mileage rate per mile for a DS 1, 1.544 Mbps High Capacity IOF facility as defined in Verizon's High Capacity Service tariffs.

No charge will apply to the transfer of this service back to the local serving central office as set forth above.

c. Each line group is equipped with one telephone number. Additional numbers may be ordered in blocks of 20, as specified in Section 24 preceding, or ordered on an individual basis, as specified in C. following. DID line connection charges apply to DID numbers, but not to Individual Additional Telephone Numbers ordered from this Tariff, as described in C. following.

IntelliLinQ® PRI SERVICE

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - **Basic IntelliLinQ** PRI Service only (Cont'd)

d. Telephone numbers ordered in blocks of 20 from the DID Tariff and Individual Additional Telephone Numbers ordered from this Tariff may be delivered on the same Simulated Facility Group.

The quantity of Individual Additional Telephone Numbers may not exceed the size of the line group or Simulated Facility Group to which they are assigned.

e. Basic **IntelliLinQ PRI** service allows customers to originate or receive circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, customers will also be able to originate and receive circuit-switched data calls outside of their serving central office.

f. **IntelliLinQ** PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.

g. ISDN-compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.

h. This tariff does not apply to the transmission of packet data on the B or D channels. Packet data on the B channel may be provided on an individual case basis. Packet data is not offered on the D channel.

i. Existing local usage or MTS rates apply to circuit-switched voice calls. However, the Unlimited Usage Package is not available with IntelliLinQ PRI Service.

j. Circuit-switched data calls will be billed on a local usage-sensitive basis, as specified in this tariff. Toll charges will apply when circuit-switched data calls are made outside of the customer's Local Exchange Area.

k. All PRI Arrangement configurations must have at least one 23B+D PRI Arrangement for signaling and control functions. A 23B+ Back-up D PRI Arrangement is required whenever the PRI Arrangements ordered and installed would otherwise cause more than 47 B Channels to be controlled by a single D channel.

l. The quantity of Individual Additional Telephone Numbers may not exceed the size of the trunk group to which they are assigned.

IntelliLinQ® PRI SERVICE

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - **Basic IntelliLinQ** PRI Service - ISDN PRI PLUS Only

a. ISDN PRI Plus is available under a 2 or 3-year Term and Volume agreement.

b. ISDN PRI Plus will bill actual conversation time and aggregate at the Main Billing Telephone Number level.

c. Detailed Billing is extra.

d. If the customer's actual usage exceeds the selected 10,000 or 20,000 local minutes of usage allotment, the customer will be charged the pre-determined rate of $.025 per minute, for each minute exceeding the allotment, per ISDN PRI, per month.

e. If the ISDN PRI Plus customer uses less than the allotment of local minutes of usage per PRI, no refunds will be applied.

f. ISDN PRI Plus rating will apply to PRI pipes specified in the PRI Plus agreement only.

g. The minimum service period for PRI Plus is 12 months for term in effect before 1/30/2009. Customers that terminate their PRI Plus service agreement prior to the minimum service period are subject to Termination Charges. Starting 1/30/2009 the minimum service period for PRI Plus terms is one month.

h. Customers may terminate an ISDN PRI Plus agreement and sign a new Verizon service agreement provided the term and value of the new service agreement is greater than the remaining term and value of the existing service agreement.

i. ISDN PRI PLUS Termination Liability is 25% of the monthly rate times the remaining months in the contract.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - **Basic IntelliLinQ** PRI Service - ISDN PRI PLUS Only (Cont'd)

j. During the life of the agreement, customers may not migrate from an ISDN PRI Plus 10,000 minutes of use option to the 20,000 minutes of use option unless the value of the new agreement is greater than or equal to the remaining value of the existing agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement.

k. During the life of the agreement, customers may not migrate from an ISDN PRI Plus 20,000 minutes of use option to the 10,000 minutes of use option unless the value of the new agreement is greater than or equal to the remaining value of the existing agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement.

l. When customers migrate from one ISDN PRI Plus option to another, all outstanding shortfall charges applicable to the existing agreement will apply.

m. PRI Plus 10k and PRI Plus 20k pricing options are not available with Corporate Rewards, other local usage optional calling plans or customer specific pricing.

5. Features

The following features are available only with Basic **IntelliLinQ** PRI Service:

a. Call-by-Call Service Selection - Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID, DOD, WATS, Toll Free Service and business dial tone lines. The customer premises equipment signals the local central office as to what type of service to access for each call.

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B. REGULATIONS (Cont'd)

5. Features (Cont'd)

The following features are available **only** with Basic **IntelliLinQ** PRI Services: (Cont'd)

b. Remote/Host Number - Remote/Host Number is an arrangement which provides a customer that is served by a Remote/Host Switching Cluster, utilizing ISDN service from an alternate serving central office (Host), as described in B 1, Explanation of Terms. preceding, with numbers from the customer's normal serving central office (Remote), thereby retaining the calling area of the remote office. The customer's physical location must be in the remote switch calling area. If the customer's physical location is not in the remote switch calling area, IntelliLinQ PRI Foreign Exchange tariff rates apply. This feature is limited by availability of facilities and covers remote/host switching clusters only.

Hunting is not allowed between the Remote/Host Numbers and IntelliLinQ PRI arrangements with the Host Numbers.

c. PRI Station Detail Billing – provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Verizon Communications Inc. website via the Internet. PRI Station Detail billing is only available with message/measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

d. ISDN PRI Service Portability allows a customer to request that all or a portion of their ISDN Primary Service and Telephone Numbers be provisioned from an alternate switch in the same rate area as defined by the Telephone Company. ISDN PRI Service Portability is only available when there is an alternate switch in the same Rate Area, as defined by the Telephone Company, equipped with ISDN PRI equipment. When an alternate Telephone Company switch is not located in the same Rate Area as the normal serving switch, the customer may subscribe to ISDN Primary service from the alternate switch in another rate center and pay foreign exchange rates as defined elsewhere in this tariff.

1. Tariff rates will apply for ISDN Primary Service Ports and Local Distribution Channels, if applicable.

2. IOF mileage charges from the alternate switch apply as defined by the applicable High Capacity Facility tariff.

3. Usage charges for originating calls will apply as determined by the applicable usage tariff.

IntelliLinQ® PRI SERVICE

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

The following features are available with Basic **IntelliLinQ** PRI: (Cont'd)

a. Back-up D Channel - Automatically takes over for a failed D channel in case of trouble.

b. Calling Line Identification - Allows the user to have access to the directory number of the calling party.

c. Calling Line Identification With Name - Allows the user to have access to the directory number and name of the calling party.

d. Modified Redirecting Number - Allows the number of the original called party number plus the last redirected calling party number to be passed to the end user when a call is forwarded or redirected. The Calling Line ID or Calling Line ID with Name will not show up as being transferred on the terminating CPE. The user must have Calling Line ID or Calling Line ID with Name plus Redirecting Number to enable this feature.

e. Redirecting Number – Allows the original calling party number plus the last calling party number to be passed to the end user when a call is forwarded to a PRI. The PRI will deliver the calling party number and the redirecting number. The user must have Calling Line ID or Calling Line ID with Name to enable this feature.

f. Two B Channel Transfer - Allows the CPE to accept a call from one user and, after accepting the call, the user can transfer the call to a user outside the CPE. Then both the incoming and outgoing B Channels are released for another call.

g. DID Trunk Package - Allows the customer the option to provision **IntelliLinQ** PRI channels with DID capability on the trunks on a per-PRI basis. The customer may elect to have any or all channels, excluding the D Channel, to be used for DID service.

h. Non-Hunt Directory Number - Allows a non-hunt directory number on an individual PRI or a Non-Facility Associated Signaling (NFAS) multiline hunt group. This number allows testing on an individual PRI in a non-NFAS arrangement or on the entire multiline hunt group with NFAS.

IntelliLinQ® PRI SERVICE

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

The following features are available with ISDN PRI Plus:

a. Standard Features - ISDN PRI Plus rates include:

1) Local Usage Allowance (10,000 or 20,000 minutes)
2) Calling Line Identification
3) PRI DID Trunk Termination Charge

b. Optional Features

1) All ISDN Primary Service Features identified in this tariff are available to ISDN PRI Plus Subscribers at the rates, terms and conditions listed in this tariff.

2) When ISDN PRI Plus facilities are purchased, customers may subscribe to Caller Line ID at no additional charge. Caller Line ID with name will be available at discounted rated, defined separately for ISDN PRI Plus subscribers.

3) When Customers purchase DID trunks, there is no additional charge for DID trunk terminations or DID Trunk Package (if applicable). (A separate charge for DID TN's or DID TN blocks applies consistent with rates identified elsewhere in this tariff.)

4) Non Recurring charges do not apply to option features purchased with a Term Plan when the features are activated with the initial installation of the PRI service.

5) Termination Liability charges do not apply to option al features.

IntelliLinQ® PRI SERVICE

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

The following features are available with Term and Volume II Package:

a. Standard Features - ISDN PRI Term & Volume II include:

1) Calling Line Identification
2) PRI DID Trunk Termination Charge

b. Optional Features

1) All ISDN Primary Service Features identified in this tariff are available to ISDN PRI Term and Volume II Subscribers at the rates, terms and conditions listed in this tariff.

2) When ISDN Term and Volume II facilities are purchased, customers may subscribe to Caller Line ID at no additional charge. Caller Line ID with name will be available at discounted rated, defined separately for ISDN for Term and Volume II subscribers.

3) When Term and Volume II Customers purchase DID trunks, there is no additional charge for DID trunk terminations or DID Trunk Package (if applicable). (A separate charge for DID TN's or DID TN blocks applies consistent with rates identified elsewhere in this tariff.)

4) Term and Volume II Package subscribers may subscribe to standard or Term and Volume features when a Term and Volume II rate is not available.

5) One Year Term and Volume II subscribers may subscribe to the standard optional feature month-to-month rate when a Term and Volume II rate is not available.

IntelliLinQ® PRI SERVICE

C. RATES

1. Application of Rates

a. PBX trunk functionality is included in the **IntelliLinQ** PRI Service rates and charges.

b. When DID numbers or DID trunks are purchased from the DID Tariff, a DID line connection charge applies for the DID line or DID simulated facility group member over which the DID numbers are transmitted. The customer must choose one of the following options if DID numbers or DID trunks are present on the PRI: DID dial tone line termination on a channel basis, PRI DID Trunk Package for a month-to month, 2-[1], 3-[1] or 5-year contract or 2- or 3-year Volume[2] or Corporate Rewards Contract Package.

c. Customers accessing Verizon WATS or Toll Free Service via **IntelliLinQ** PRI are also subject to the rates and charges shown in the associated tariffs.

d. Toll charges will apply when calls are made outside of the customer's Local Exchange Area.

e. Per Call or Tariff Usage Package rates apply to circuit-switched voice calls for each software defined DOD or two-way business line provisioned on **IntelliLinQ** PRI.

f. Individual Additional Telephone Numbers may be purchased from this Tariff without incurring DID line connection charges.

g. When a customer converts existing DS1 facilities provided under Digital Hand-Off Service or High Capacity Digital Service specified in P.S.C.-Del.-No. 36 to Primary Rate Access Facilities, installation charges for the Primary Rate Access Facility are waived.

h. When the PRI Intercom Capability options is provisioned for use with Centrex - Voice Over Internet Protocol (VOIP) applications, an additional Intercom VOIP NRC charge is required as defined in Section 18 of the Guide for Detariffed Services - Competitive.

[1] Effective October 10, 2006, the 2- and 3-year PRI DID Trunk Package and the 3-year **IntelliLinQ** PRI Standard 23 B+D, 24B and 23B+ Back-up D Arrangement contracts are no longer available to new customers and current customers may not make changes or additions to existing service.

[2] Effective January 20, 2011, the 2- and 3-year PRI DID Trunk Package are no longer available to new Volume 23B+D, 24B and 23B+Back up D, Packages 1, 2 and 3, option customers and current customers may not make changes or additions to existing service.

IntelliLinQ® PRI SERVICE

C. RATES (Cont'd)

2. Payment Options

A Basic **IntelliLinQ** PRI customer may select a month-to-month option, a 3-[1] or 5-year standard contract, a 2- or 3-year volume contract[2] or a 1-, 2- or 3-year Term and Volume II contract. All PRI services and features on a given customer's PRI must be subscribed to with the same payment option as the associated PRI, where available. However, **IntelliLinQ** PRI customers who also subscribe to Corporate Rewards may subscribe to Calling Line Identification and Calling Line Identification with Name on a 2- or 3-year volume contract basis. The nonrecurring charge is waived for **IntelliLinQ** PRI's and **IntelliLinQ** PRI's optional features on a 2- or 3-year volume contract[2], a 2- or 3-year Corporate Rewards contract or a 1-, 2-, or 3-year Term and Volume II contract. Two-year contract customers must subscribe to 3-year contract PRI features and services when 2-year contract rates are not available.

All of a customer's Telephone Company-provided PRIs within the state will count towards the volume contract threshold. Volume contract customers may change the number of PRIs during the volume term period. In the event customers under a volume contract make subsequent PRI increases or decreases that cause the total number of PRIs to fall within a different threshold level, all remaining PRIs will be billed at the applicable level rate for the remainder of the volume contract term period. The customer must provide the account information of the PRIs included in the volume contract at the time of the initial installation of service and with each change to the service.

1 Effective October 10, 2006, the 2- and 3-year PRI DID Trunk Package and the 3-year **IntelliLinQ** PRI Standard 23 B+D, 24B and 23B+ Back-up D Arrangement contracts are no longer available to new customers and current customers may not make changes or additions to existing service.

2 Effective January 20, 2011, the Volume 23B+D, 24B and 23B+Back up D, Packages 1, 2 and 3, contracts are no longer available to new customers and current customers may not make changes or additions to existing service. Current customers may retain the service until they disconnect or their existing agreement expires.

IntelliLinQ PRI SERVICE

C. RATES (Cont'd)

3. Termination Liability

The following regulation applies to Basic **IntelliLinQ** PRI Service:

Subscribers under a two-year volume contract or a three-year standard contract, who disconnect **IntelliLinQ** PRI services, in whole or in part, before expiration of the contract period, shall pay to the Telephone Company an early termination liability charge for each disconnected service equal to the following: the difference between the applicable two-year volume contract or three-year standard contract recurring rate and the applicable month-to-month recurring rate multiplied by the number of months of the contract period that have elapsed as of the date of disconnection. If the customer disconnects before one year, the nonrecurring rate will be recovered in full.

Subscribers under a three-year volume contract, who disconnect **IntelliLinQ** PRI services, in whole or in part, before expiration of the contract period but after completion of the second year of a volume contract period, shall pay to the Telephone Company an early termination liability charge for each disconnected service or feature equal to the following: the difference between the applicable three-year volume contract period recurring rate and the applicable two-year volume contract period recurring rate multiplied by the number of months of the contract period that have elapsed as of the date of disconnection.

Customers on a contact plan may change to another term, service or upgrade service to a higher speed or capacity under to a new contract plan without incurring termination liability charges, provided the value of the new contract is equal to or greater than the remaining value of the existing contract plan and the Company or its affiliates, provides the new service via tariff, similar documents, commercial agreements or a Customer Specific Pricing Contract (CSP), and the order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its affiliates at the same time..

The following regulation applies only to Basic **IntelliLinQ** PRI Service:

Subscribers under a five-year contract, who disconnect ISDN PRI services, in whole or in part, before expiration of the contract period but after completion of the third year of the contract period, shall pay to the Telephone Company an early termination liability charge for each disconnected service or feature equal to the following: the difference between the applicable five-year contract period recurring rate and the applicable three-year contract period recurring rate multiplied by the number of months of the five-year contract period that have elapsed as of the date of disconnection. If the customer disconnects before one year, the nonrecurring rate should be recovered in full.

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C. RATES (Cont'd)

3. Termination Liability (Cont'd)

Subscribers under a five-year contract period, who disconnect ISDN PRI services or features, in whole or in part, before expiration of the third year of the contract period shall pay to the Telephone Company an early termination liability charge for each disconnected service or feature equal to the difference between the five-year contract recurring rate and the applicable month-to-month rate multiplied by the number of months of the contract period that have elapsed as of the date of disconnection.

Effective 1/30/2009, the Termination Liability will change for all new Standard term, Term and Volume, Term and Volume II and PRI Plus agreements. When a subscriber terminates one of these plans prior to the expiration of the term, the subscriber will be subject to the termination liability equal to 25% of the monthly rate times the remaining months in the agreement.

Termination Liability does not apply to optional features. The termination liability charge will not apply when a customer converts from PRI Port and DTF to a PRI Port only when the PRI is connecting to an alternate high capacity facility.

4. Additions to Service

During the contract period, the customer may add PRI services at the same monthly rate as specified in the initial contract or the customer may add PRI services on a month-to-month or on a contract basis. The contract period for additional PRI services will not end concurrently with the initial contract for services installed after July 6, 2003.

5. Changes in Future Contract Rates

If the monthly rates on a contract are lowered, the subscriber may be allowed to cancel their existing contract without penalty, providing they sign-up for a new contract of equal or greater monetary value. The subscriber will be subject to all terms, conditions and prices of the new contract.

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C. RATES (Cont'd)

6. Renewal Options

Prior to the expiration of the existing contract period, a customer may extend the contract for another contract period without incurring termination liability charges. The new contract will indicate the designated rates then in effect. The new contract period must be for a period of time which is equal to, or greater than, the length of the original contract. The number of PRI arrangements must be equal to, or greater than, the number of arrangements contained in the original contract. The contract period effective date will be the date the customer signs the new contract.

7. Relocation

When a customer elects to relocate his PRI service to a different premises not served by the same central office, prior to the expiration of a contract period, the service is considered to be disconnected, and the termination liability applies. However, if the customer relocates to a location served by a suitably equipped central office within the same state and establishes a PRI contractual payment plan of equal or greater monetary value, the customer may relocate without incurring and termination liability. Installation charges for establishing the new service would apply.

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C. RATES (Cont'd)

8. Rates and Charges

	Nonrecurring Charge	Per Month	
The following Rates and Charges apply only to Basic **IntelliLinQ** PRI Service			
a. Primary Rate Access Facility, each			
Month-to-Month	$700.00	$172.50 [1]	(I)
2- or 3-Year Contract	0.00	$145.00 [2,4]	
5-year Contract	0.00	135.00	
b. **IntelliLinQ** PRI Arrangement, each			
Standard			
23B+D			
Month-to-Month	699.30	498.88	(I)
3-Year Contract	0.00	432.00 [3]	
5-Year Contract	0.00	412.00	
24B			
Month-to-Month	699.30	446.55	
3-Year Contract	0.00	432.00 [3]	
5-Year Contract	0.00	412.00	
23B + Back-up D			
Month-to-Month	699.30	496.50	
3-Year Contract	0.00	477.00 [3]	
5-Year Contract	0.00	457.00	

[1] Effective June 30, 2005, this reference to the DS1 tariff rates is grandfathered. Moves, additions or changes to subscribers' existing service are not permitted. Requires 1.544 Mbps High Capacity Service or equivalent, meeting the specifications described in P.S.C.-Del.-No. 36, Section 3.6. Verizon Delaware's 1.544 Mbps High Capacity Service is available at rates described in P.S.C.-Del.-No. 36, Section 6.6.

[2] This rate is also available to customers enrolled in the 2- or 3-year Corporate Rewards discount plan as described in C.2. preceding.

[3] EFFECTIVE OCTOBER 10, 2006, the 3-year IntelliLinQ PRI Standard 23 B+D, 24B and 23B+ Back-up D Arrangement contacts are no longer available to new customers and current customers may not make changes or additions to existing service.

[4] Effective January 20, 2011, the Volume 23B+D, 24B and 23B+Back up D, Packages 1, 2 and 3, contracts are no longer available to new customers and current customers may not make changes or additions to existing service. Current customers may retain the service until they disconnect or their existing agreement expires.

IntelliLinQ® PRI SERVICE

C. RATES (Cont'd)

8. Rates and Charges[1] (Cont'd)

	Nonrecurring Charge	Per Month
The following Rates and Charges apply only to Basic **IntelliLinQ** PRI Service (Cont'd)		
b. **IntelliLinQ** PRI Arrangement, each (Cont'd)		
Volume, 23B+D, 24B, and 23B + Back-up D[4]		
Package 1 (1-10 PRIs)		
2-Year Contract	$0.00	285.00
3-Year Contract	0.00	275.00
Package 2 (11-20 PRIs)		
2-Year Contract	$0.00	280.00
3-Year Contract	0.00	270.00
Package 3 (21+ PRIs)		
2-Year Contract	$0.00	275.00
3-Year Contract	0.00	265.00
c. Call-by Call Service Selection per **IntelliLinQ** PRI Arrangement		
Month-to-Month	99.90	74.92
3-Year Contract	0.00	73.00
5-Year Contract	0.00	71.00
d. Remote Host Number Capability, per PRI Arrangement[2]	-	100.00 [3]
e. DID Trunk Package		
Month-to-Month	0.00	200.00 [2]
2-Year Contract	0.00	135.00 [3]
3-Year Contract	0.00	123.00 [3]
5-Year Contract	0.00	114.00
2-Year Volume[4] or Corporate Rewards Contract	0.00	107.00
3-Year Volume[4] or Corporate Rewards Contract	0.00	95.00

1 Access line discounts for Business accounts enrolled in the Corporate Rewards discount plan apply as found in the Guide for Detariffed Services – Competitive, Message Toll Service, Section 27.

2 NRCs do not apply when this feature is provided at the time of the initial **IntelliLinQ** PRI installation. If this feature is added subsequent to the initial **IntelliLinQ** PRI installation, a PRI Reconfiguration Charge - Change charge for a line group applies as specified for **IntelliLinQ** PRI service.

3 Effective October 10, 2006, Remote Host Number Capability and 2- and 3-year DID Trunk Package contracts are no longer available to new customers and current customers may not make changes or additions to existing service.

4 Effective January 20, 2011, the Volume 23B+D, 24B and 23B+Back up D, Packages 1, 2 and 3, contracts are no longer available to new customers and current customers may not make changes or additions to existing service. Current customers may retain the service until they disconnect or their existing agreement expires.

IntelliLinQ® PRI SERVICE

C. RATES (Cont'd)

8. Rates and Charges[1] (Cont'd)

	Nonrecurring Charge	Per Month
The following Rates and Charges apply only to Basic **IntelliLinQ** PRI Service (Cont'd)		
f. Optional Service Features Package I and II		
Features Package I (Calling Line Identification and Call-by-Call Service Selection),per IntelliLinQ PRI Arrangement		
Month-to-Month	$99.00	$149.85
3-Year Contract	0.00	145.00
5-Year Contract	0.00	135.00
Features Package II (Calling Line Identification with Name, Redirecting Number, Call-by-Call Service Selection), per IntelliLinQ PRI Arrangement		
Month-to-Month	100.00	235.00
3-Year Contract	0.00	225.00
5-Year Contract	0.00	215.00
g. PRI Station Detail Billing, per account	0.00	100.00
h. ISDN PRI Service Portability, per PRI provisioned from an alternate switch	0.00	25.00

IntelliLinQ PRI SERVICE

C. RATES (Cont'd)

8. Rates and Charges[1] (Cont'd)

		Nonrecurring Charge	Per Month
The following Rates and Charges apply to Basic **IntelliLinQ** PRI Service (Cont'd)			
a. Circuit-Switched Data Usage Allowances, per Account			
Monthly rate and usage allowances			
Package	Monthly Allowance		
Option 1	None	-	- [1]
Option 2	250 hours	-	$250.00 [2]
b. Modified Redirecting Number, per **IntelliLinQ** PRI Arrangement			
Month-to-Month		$75.00	40.00
3-Year Contract		0.00	35.00
5-Year Contract		0.00	25.00
c. Redirecting Number, per **IntelliLinQ** PRI Arrangement			
Month-to-Month		75.00	50.00
3-Year Contract		0.00	45.00
5-Year Contract		0.00	35.00
d. Calling Line Identification, per **IntelliLinQ** PRI Arrangement			
Month-to-Month		99.90	99.90
3-Year Contract		0.00	95.00 [3]
5-Year Contract		0.00	90.00
2- or 3-Year Volume Package Contract		0.00	40.00 [4,5]

1 Each minute, or fraction thereof, which exceeds the Usage Allowance specified in Option 1 will be billed at $.02 per minute.

2 Each minute, or fraction thereof, which exceeds the Usage Allowance specified in Option 2 will be billed at $.008 per minute.

3 EFFECTIVE OCTOBER 10, 2006, the 3-Year Calling Line Identification contract is no longer available to new customers and current customers may not make changes or additions to existing service.

4 This rate is available to customers enrolled in the Corporate Rewards discount plan as described above in C.2.

5 Effective January 20, 2011, the Volume 23B+D, 24B and 23B+Back up D, Packages 1, 2 and 3, contracts are no longer available to new customers and current customers may not make changes or additions to existing service. Current customers may retain the service until they disconnect or their existing agreement expires.

IntelliLinQ PRI SERVICE

C. RATES (Cont'd)

8. Rates and Charges (Cont'd)

	Nonrecurring Charge	Per Month	
e. Calling Line Identification with Name, per **IntelliLinQ** PRI Arrangement			
Month-to-Month	$100.00	$172.50	(I)
3-Year Contract	0.00	140.00 [1]	
5-Year Contract	0.00	130.00	
2- or 3-Year Volume Package Contract	0.00	60.00 [2, 3]	
f. Two B Channel Transfer, per **IntelliLinQ** PRI Arrangement			
Month-to-Month	100.00	75.00	
3-Year Contract	0.00	65.00	
5-Year Contract	0.00	60.00	
g. Line Change Charge			
Add/change to existing line group, or addition of new line group, per occasion	49.95	-	
h. Individual Additional Telephone Numbers, each	25.00	3.00	
i. Non-Hunt Directory Number, per number			
Month-to-Month	25.00	14.00	
3-Year Contract	0.00	12.00	
5-Year Contract	0.00	10.00	

[1] EFFECTIVE OCTOBER 10, 2006, the 3-Year Calling Line Identification with Name contract is no longer available to new customers and current customers may not make changes or additions to existing service.

[2] This rate is also available to customers enrolled in the 2- or 3-year Corporate Rewards discount plan as described in C.2. preceding.

[3] Effective January 20, 2011, the Volume 23B+D, 24B and 23B+Back up D, Packages 1, 2 and 3, contracts are no longer available to new customers and current customers may not make changes or additions to existing service. Current customers may retain the service until they disconnect or their existing agreement expires.

IntelliLinQ PRI SERVICE

C. RATES (Cont'd)

8. Rates and Charges (Cont'd)

	2 Year Term Contract	3 Year Term Contract
ISDN PRI Plus		
a. PRI Plus 10 Port Only		
PRI Interface arrangement Package 1 (1 - 100 PRIs) With 10,000 local minutes Of use, per PRI, per month	$505.00	$480.00
b. PRI Plus 10 Access Facility	145.00	145.00
c. PRI Plus 20 Port Only	595.00 (R)	575.00 (R)
PRI Interface arrangement Package 1 (1 - 100 PRIs) With 20,000 local minutes Of use, per PRI, per month		
d. PRI Plus 20 Access Facility	155.00	150.00
Optional Features for ISDN PRI Plus Customers		
a. PRI Plus Calling Line with Name	40.00	40.00
	Additional Usage	
b. Each additional minute of use, per PRI, per month	$0.025	

ISDN Term and Volume II Package

	1 Year Term Contract	2 Year Term Contract	3 Year Term Contract
a. PRI Port – Volume II, each	$450.00	$430.00	$410.00
b. PRI DS1 Facility – Volume II, each	150.00	145.00	145.00
Optional Features for Term and Volume II Customers			
a. Calling Line ID with Name - Volume II	40.00	40.00	40.00