ACCESS SERVICE

4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs and to local service providers that resell local exchange service to end users.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL).

4.2 Limitations

(A) Exclusions

Neither a telephone number nor detail billing is provided with End User Access. Directory listings and Intercept arrangements are not included with End User Access.

(B) Lifeline Assistance

Lifeline Assistance shall reduce the primary residence end user common line charge up to $6.50.

4.3 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in 4.7.1 through 4.7.6 (C) following, as follows:

- Use of an EUCL by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.

- The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4.4 Obligations of Radio Common Carriers

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

ACCESS SERVICE

4.5 Payment Arrangements and Credit Allowances

4.5.1 Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.5.2 Cancellation of Orders

End User Access is canceled when the order for the associated local telephone exchange service is canceled. No cancellation charges apply.

4.5.3 Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.7.1.1 (C) preceding. (T)

ACCESS SERVICE

4. End User Access Service (Cont'd)

4.6 Rate Regulations

4.6.1 Who is Billed

When the end user's local exchange service is provided by the Telephone Company, the EUCL per month charges and the ARC per month charges will be billed to the end user. When the end user's local exchange service is provided by a local service provider that resells services, the EUCL per month charge and the ARC per month charges will be billed to the reseller.

4.6.2 Access Recovery Charge *

Customers assessed a EUCL charge as specified in Sections 4.7.1 through 4.7.3 following will be assessed a flat-rated, monthly Access Recovery Charge (**ARC**) as specified in Section 4.7.4 through 4.7.6 following. ARCs will be billed to the associated end user or reseller of the local exchange services, with the exception of those customers who participate in the Lifeline Assistance Program.

4.6.3 Reserved for Future Use (C)

(D)
|
(D)

4.6.4 Business Services

(A) Single Line Service

When an end user is provided a single local business exchange service in a state, and when this local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL Single Line Business - Individual line or trunk rates as set forth in 4.7.1 following and the ARC Single Line Business - Individual line or trunk rates as set forth in 4.7.4 following apply to each such business individual line or trunk. (D) (D)

(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, semi-public service included, or when local exchange service is provided for use with payphone service, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL Multiline Business - Individual line or trunk rates as set forth in 4.7.3 following and the ARC Multiline Business - Individual line or trunk rates as set forth in 4.7.6 following apply to each such Multiline Business individual line or trunk. (D) (D)

* Not applicable to residence customers in Virginia.

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.6 **Rate Regulations** (Cont'd)

4.6.4 **Business Services** (Cont'd) (T)

(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL-Centrex CO rate as set forth in 4.7.3 following and the ARC Business Centrex rate as set forth in 4.7.6 following apply to each business line or trunk. (N)

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO and CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to a residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student faculty dormitory (residential) quarters as set forth in 4.7.1 following and in 4.7.4 following. Business (N) charges for lines to the university, college or school offices will apply as set forth in 4.7.3 following and in 4.7.6 (N) following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

(D) Integrated Services Digital Network-Primary Rate Interface (ISDN PRI)

For ISDN PRI the ISDN PRI end user charges as set forth in 4.7.2 following and in 4.7.5 following will apply per (N) ISDN PRI service.

(E) Integrated Services Digital Network-Basic Rate Interface (ISDN BRI)

For ISDN BRI the ISDN BRI end user charges as set forth in 4.7.2 following and in 4.7.5 following will apply per (N) ISDN BRI service.

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.6 **Rate Regulations** (Cont'd)

4.6.5 **Radio Common Carriers** (T)

End User Access charges do not apply for each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment.

End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, (as defined in Part 22 of the FCC Rules and Regulations), which is not also in the business of providing landline local exchange telephone service.

4.6.6 **Remote Call Forwarding** (T)

End User Access charges do not apply for each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs.

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.6 **Rate Regulations** (Cont'd)

4.6.7 **Residence Services**

(A) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) in a state, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL Residence - Individual line or trunk rates as set forth in 4.7.1 following and the ARC Residence - Individual line or trunk rates as set forth in 4.7.4 following apply to each such local residence exchange service. (D)

End user residence common line rates and ARC rates are applied as primary or nonprimary

Until January 1, 1999, the primary residence end user common line rates will apply to only one line when the customer has more than one line billed on a single account for the same service name at the same service address.

Effective January 1, 1999, the designation of primary and nonprimary will be changed as follows. The primary rate is assessed to the residential subscriber line which is any or all of the following:

1) the only line provided at that service address; or

2) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the nonprimary rate; or

3) the line designated as the primary by the billed party or parties when multiple exchange lines are ordered at the same time for the same service location.

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.6 **Rate Regulations** (Cont'd)

4.6.7 **Residence Services**

(A) Single Line and Multiline Service (Cont'd)

In most cases only one line at a service location can be classified primary, all others are considered to be nonprimary.

(D)
(D)

(B) Centrex CO and CO-Like Dormitory Service

Regulations concerning the application of EUCL and ARC charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO-like service are set forth in 4.6.4(C) preceding.

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.7 **Rates and Charges**

4.7.1 **End User Common Line (EUCL) Residence, Single Line Business, and Dormitory Service**

(A) Per Individual Line or Trunk

	Primary Residence and Single Line Business Rate Per Month *	Nonprimary Residence Rate Per Month	
N Carolina	$6.50 (I)	$6.50	(I)
Pennsylvania	6.50	7.00	
Virginia	6.50	7.00	

* Residence Lifeline Assistance is provided as described in 4.2(B).

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.7 **Rates and Charges** (Cont'd)

4.7.2 **End User Common Line (EUCL)**

Integrated Services Digital Network

(A) Per ISDN Service

(ISOC)	Rate Per Month Per ISDN PRI Service (74300)		Rate Per Month Per ISDN BRI Service (20217)
N Carolina	$42.20	(I)	$6.50
Pennsylvania	46.00		7.00
Virginia	46.00		7.00

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.7 **Rates and Charges** (Cont'd)

4.7.3 **End User Common Line (EUCL)**
Multiline Business including Centrex CO and CO-Like Service

(A) Per Individual Line or Trunk

	Rate Per Month	
N Carolina	$8.48	(I)
Pennsylvania	9.20	
Virginia	9.20	

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.7 **Rates and Charges** (Cont'd)

4.7.4 **Access Recovery Charge (ARC)**
Residence, Single Line Business, and Dormitory Service

(A) Per Individual Line or Trunk

	Single Line Business Rate Per Month	Primary and Nonprimary Residence Rate Per Month
N Carolina	$2.50 (I)	$.00
Pennsylvania	2.50 (I)	2.50 (I)
Virginia	2.50 (I)	.00

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.7 **Rates and Charges** (Cont'd)

4.7.5 **Access Recovery Charge (ARC)**
Integrated Services Digital Network

(A) Per ISDN Service

	ISDN PRI Rate Per Month	ISDN BRI Rate Per Month
N Carolina	$15.00	$2.50 (I)
Pennsylvania	15.00	2.50 (I)
Virginia	15.00	2.50 (I)

ACCESS SERVICE

4. **End User Access Service** (Cont'd)

4.7 **Rates and Charges** (Cont'd)

4.7.6 **Access Recovery Charge (ARC)**
Multiline Business and Business Centrex

(A) Per Individual Line or Trunk

	Multiline Business Rate Per Month	Business Centrex Rate Per Month
N Carolina	$3.00	$1.63 (I)
Pennsylvania	3.00	1.63 (I)
Virginia.	3.00	1.63 (I)