4. Ordering Service
4.1 Cancellation or Change of Application Prior to Furnishing of Facilities

Rates and charges for services explained herein are contained in Section 10.4.

4.1.1	Description
A.	When an application for channels is cancelled in whole or in part prior to completion of the construction and installation, the subscriber is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved.
B.	When a subscriber requests a change in the location of all or a part of the facilities covered by the subscriber's application prior to completion of the construction and installation thereof, the subscriber is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially in the application.
C.	When an application is cancelled in whole or in part after completion of the construction and installation but prior to the establishment of service, the subscriber is required to pay to the Telephone Company, upon demand, the applicable minimum charges specified in this tariff and any other applicable charges.

4. Ordering Service
4.2 Special Construction, Special Installation Work or Unreasonable Construction

4.2.1	General
A.	In any case where the furnishing of channels involves special installation work or unreasonable construction, maintenance or replacement costs or expenses on the part of the Telephone Company, the subscriber may be required to pay an additional installation or construction charge, monthly charge, or both, based on the additional costs and expenses involved. The subscriber may also be required to pay additional charges for work performed outside of regular working hours at the request of the subscriber.
1.	Where the Telephone Company furnishes a facility or service for which a rate or charge is not specified in the Telephone Company's Tariffs, charges based on cost apply. Where the Telephone Company furnishes a facility or service for which a rate or charge is not specified in the Telephone Company's Tariffs, charges based on cost apply. Where such facilities or services are being furnished, the monthly charges are decreased by 2.05% for terminal and for non-terminal equipment and by 2.05% for mileage services.

4.2.2	Special Construction
A.	A one-time engineering design charge (EDC) applies to each request for a special construction quote. The charge will apply whether or not the customer elects to proceed with the installation. If the customer elects to proceed with the installation, the labor rates applicable to the special construction will be offset by the EDC.